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**New York City Civilian Complaint Review Board (CCRB)
Borough Briefing Book: Queens**

CCRB COMPLAINT RECEIVED RATES IN 2020, QUEENS¹

Precinct	Patrol Borough	2020 CCRB Complaints received	2020 CCRB Received per 10k	2019 Arrests per 10k	2019 Summons per 10k
100	QS	22	4.6	283.4	68.7
101	QS	51	7.6	318.2	68.7
102	QS	51	3.5	195.4	63.3
103	QS	85	8.0	382.8	214.0
104	QN	52	3.1	131.5	36.4
105	QS	64	3.4	143.7	61.0
106	QS	37	3.0	197.6	67.3
107	QS	32	2.1	132.9	88.3
108	QN	31	2.7	157.6	48.2
109	QN	40	1.6	141.3	211.6
110	QN	40	2.3	190.2	102.1
111	QN	15	1.3	81.2	68.5
112	QN	32	2.9	147.2	17.6
113	QS	82	6.8	502.4	348.9
114	QN	94	4.6	175.9	130.5
115	QN	46	2.7	239.1	108.9
Queens Total		774	3.4	197.9	111.6

COMPLAINT OUTCOMES IN 2020, QUEENS

Precinct	Patrol Borough	Mediations				Closed, Not Fully Investigated					
		Mediated	Mediation Attempted	CCRB Other Closure	Truncated	Full Investigation					
100	QS		0.0%		0.0%	1	8.3%	8	66.7%	3	25.0%
101	QS		0.0%	1	2.6%	7	17.9%	17	43.6%	14	35.9%
102	QS		0.0%	2	7.7%	3	11.5%	11	42.3%	10	38.5%
103	QS	1	1.4%	1	1.4%	18	25.4%	36	50.7%	15	21.1%
104	QN	1	2.4%	2	4.9%	4	9.8%	20	48.8%	14	34.1%
105	QS		0.0%	2	10.0%		0.0%	3	15.0%	15	75.0%
106	QS		0.0%	2	7.7%	3	11.5%	14	53.8%	7	26.9%
107	QS	1	4.3%	1	4.3%	2	8.7%	17	73.9%	2	8.7%
108	QN		0.0%		0.0%	2	14.3%	8	57.1%	4	28.6%
109	QN		0.0%		0.0%	2	8.7%	13	56.5%	8	34.8%
110	QN	1	3.4%		0.0%	2	6.9%	19	65.5%	7	24.1%
111	QN		0.0%	1	8.3%	2	16.7%	6	50.0%	3	25.0%
112	QN		0.0%		0.0%	2	10.5%	8	42.1%	9	47.4%
113	QS		0.0%		0.0%	8	14.0%	31	54.4%	18	31.6%
114	QN		0.0%	3	5.9%	6	11.8%	28	54.9%	14	27.5%
115	QN		0.0%	2	5.6%	5	13.9%	20	55.6%	9	25.0%
Queens Total		4	0.8%	17	3.4%	67	13.4%	259	51.9%	152	30.5%

DISPOSITIONS OF COMPLAINTS CLOSED IN 2020, QUEENS

Precinct	Patrol Borough	Fully Investigated Complaints, Closed 2020									
		Substantiated		Exonerated		Unfounded		MOS Unidentified		Unsubstantiated	
100	QS	1	33.3%		0.0%		0.0%		0.0%	2	66.7%
101	QS	1	7.1%	5	35.7%		0.0%		0.0%	8	57.1%
102	QS	4	40.0%	1	10.0%		0.0%	1	10.0%	4	40.0%
103	QS	3	20.0%	1	6.7%	2	13.3%	1	6.7%	8	53.3%
104	QN	4	28.6%	5	35.7%	1	7.1%	1	7.1%	3	21.4%
105	QS	4	26.7%	4	26.7%	1	6.7%	1	6.7%	5	33.3%
106	QS	3	42.9%	3	42.9%		0.0%		0.0%	1	14.3%
107	QS	1	50.0%	1	50.0%		0.0%		0.0%		0.0%
108	QN	1	25.0%	2	50.0%		0.0%		0.0%	1	25.0%
109	QN	1	12.5%	3	37.5%	2	25.0%		0.0%	2	25.0%
110	QN	3	42.9%	2	28.6%		0.0%	1	14.3%	1	14.3%
111	QN		0.0%		0.0%		0.0%	2	66.7%	1	33.3%
112	QN	1	11.1%	4	44.4%	1	11.1%		0.0%	3	33.3%
113	QS	4	22.2%	4	22.2%	3	16.7%	2	11.1%	5	27.8%
114	QN	3	21.4%	2	14.3%	2	14.3%		0.0%	7	50.0%
115	QN	4	44.4%		0.0%		0.0%	4	44.4%	1	11.1%
Queens Total		38	25.0%	37	24.3%	12	7.9%	13	8.6%	52	34.2%

DISPOSITIONS OF ALLEGATIONS CLOSED IN 2020, QUEENS

Precinct	Patrol Borough	Fully Investigated Allegations, Closed 2020									
		Substantiated		Exonerated		Unfounded		MOS Unidentified		Unsubstantiated	
100	QS	1	6.7%	6	40.0%		0.0%	2	13.3%	6	40.0%
101	QS	1	1.8%	35	61.4%		0.0%	8	14.0%	13	22.8%
102	QS	6	16.2%	12	32.4%	4	10.8%	3	8.1%	12	32.4%
103	QS	4	6.6%	18	29.5%	11	18.0%	12	19.7%	16	26.2%
104	QN	9	14.8%	26	42.6%	4	6.6%	4	6.6%	18	29.5%
105	QS	7	9.9%	36	50.7%	8	11.3%	5	7.0%	15	21.1%
106	QS	6	18.8%	7	21.9%	1	3.1%	1	3.1%	17	53.1%
107	QS	3	18.8%	9	56.3%		0.0%		0.0%	4	25.0%
108	QN	2	18.2%	8	72.7%		0.0%		0.0%	1	9.1%
109	QN	2	8.7%	14	60.9%	3	13.0%		0.0%	4	17.4%
110	QN	8	23.5%	14	41.2%		0.0%	3	8.8%	9	26.5%
111	QN		0.0%	2	16.7%		0.0%	8	66.7%	2	16.7%
112	QN	3	13.0%	10	43.5%	1	4.3%		0.0%	9	39.1%
113	QS	5	5.3%	40	42.1%	13	13.7%	15	15.8%	22	23.2%
114	QN	9	13.8%	15	23.1%	2	3.1%	6	9.2%	33	50.8%
115	QN	19	28.4%	17	25.4%	1	1.5%	9	13.4%	21	31.3%
Queens Total		85	12.5%	269	39.6%	48	7.1%	76	11.2%	202	29.7%

¹ The complaint rate and crime rate are calculated using population data from the 2010 Census, available at <http://factfinder.census.gov>. The number of crimes per precinct are taken from NYPD CompStat data on the total number of crime complaints for the “seven major” felonies (murder, rape, robbery, felony assault, burglary, grand larceny, and grand larceny auto), available at <http://www1.nyc.gov/site/nypd/stats/crime-statistics/borough-and-precinct-crime-stats.page>. The 22nd Precinct is Central Park Precinct, which has a Census-recorded population of 25 people. This results in abnormally high crime and complaint rates, and these numbers should generally be eliminated in analysis.

DEFINITIONS

A CCRB complaint can be resolved in a number of ways. The complaint may be fully investigated, mediated, closed after mediation is attempted but the complainant fails to appear for mediation or becomes unreachable, or closed as “truncated,” which occurs when complainants are unwilling to cooperate with a full investigation or become unreachable before they can be interviewed. There are also a small number of miscellaneous closures in the “Other” category, which include administratively-closed complaints and complaints in which the subject officer left the Department before investigation or mediation was completed. A single complaint may contain multiple allegations, multiple complainants/alleged victims, and/or multiple subject officers.

Allegations that are fully investigated by the CCRB generally result in one of five outcomes:

- An allegation is **substantiated** if the alleged conduct is found to have occurred and be improper based on a preponderance of the evidence.
- An allegation is **exonerated** if the alleged conduct is found to have occurred but was not found to be improper by a preponderance of the evidence. Allegations may be exonerated if the officer’s behavior was found to be allowed under the law and/or the Patrol Guide. This does not mean that the complainant was being untruthful in their account of the incident, however. Many members of the public are not aware of the range of law enforcement activities that are legally permissible and within the boundaries of proper NYPD protocol.
- An allegation is **unfounded** if the alleged conduct is found by a preponderance of the evidence not to have occurred as the complainant described.
- An allegation is closed as **officer unidentified** if the CCRB was unable to identify the officer accused of misconduct.
- An allegation is **unsubstantiated** if there is not enough evidence to determine whether or not misconduct occurred by a preponderance of the evidence.

The disposition of a fully-investigated complaint depends on the disposition of the fully-investigated allegations within the complaint:

- A complaint is substantiated if any allegation within the complaint is substantiated.
- A complaint is exonerated if all the allegations made against identified officers are exonerated.
- A complaint is unfounded if there are no substantiated or unsubstantiated allegations and there is at least one unfounded allegation.
- A complaint is closed as officer unidentified if the CCRB was unable to identify any of the officers accused of misconduct.
- A complaint is unsubstantiated if there are no substantiated allegations and there is at least one unsubstantiated allegation.