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**New York City Civilian Complaint Review Board (CCRB)
Borough Briefing Book: Manhattan**

CCRB COMPLAINT RECEIVED RATES IN 2018 & 2019, MANHATTANⁱ

Precinct	Patrol Borough	2018 CCRB Complaints received	2018 CCRB Received per 10k	2019 CCRB Complaints received	2019 CCRB Received per 10k	2019 Arrests per 10k	2019 Summons per 10k
1	MS	49	7.3	61	9.1	403.0	634.8
5	MS	43	8.2	33	6.3	773.5	794.4
6	MS	58	9.3	36	5.8	355.3	114.4
7	MS	52	9.2	40	7.1	370.5	1424.5
9	MS	63	8.2	58	7.6	248.9	125.7
10	MS	36	7.2	30	6.0	376.6	843.4
13	MS	33	3.5	52	5.6	299.4	209.7
14	MS	109	20.8	119	22.7	1155.5	947.4
17	MS	27	3.4	27	3.4	165.7	209.3
18	MS	94	17.4	87	16.1	574.9	435.6
19	MN	39	1.9	53	2.5	118.5	34.3
20	MN	28	2.7	30	2.9	140.2	39.7
22	MN	9	3600.0	2	800.0	35200.0	52400.0
23	MN	63	8.6	58	7.9	385.7	253.2
24	MN	41	3.9	44	4.1	132.2	38.9
25	MN	92	19.4	93	19.6	990.0	387.7
26	MN	28	5.7	33	6.7	324.2	175.1
28	MN	58	13.0	65	14.5	471.0	284.5
30	MN	30	4.9	33	5.4	249.8	141.2
32	MN	75	10.6	71	10.0	419.9	159.8
33	MN	40	5.2	28	3.6	284.5	73.0
34	MN	64	5.7	66	5.9	216.7	142.1
Manhattan Total		1,131	7.1	1119	7.0	337.3	281.3

COMPLAINT OUTCOMES IN 2019, MANHATTAN

Precinct	Patrol Borough	Mediations				Closed, Not Fully Investigated				Full Investigation	
		Mediated		Mediation Attempted		CCRB Other Closure		Truncated			
1	MS	4	7.7%	5	9.6%	1	1.9%	27	51.9%	15	28.8%
5	MS	3	6.5%	3	6.5%	2	4.3%	23	50.0%	15	32.6%
6	MS	3	7.5%	4	10.0%		0.0%	25	62.5%	8	20.0%
7	MS	5	9.8%	1	2.0%		0.0%	28	54.9%	17	33.3%
9	MS	8	14.8%	4	7.4%	1	1.9%	27	50.0%	14	25.9%
10	MS	2	8.0%	2	8.0%		0.0%	14	56.0%	7	28.0%
13	MS	2	4.2%	2	4.2%		0.0%	32	66.7%	12	25.0%
14	MS	5	4.9%	6	5.8%	2	1.9%	67	65.0%	23	22.3%
17	MS	2	8.0%	1	4.0%		0.0%	13	52.0%	9	36.0%
18	MS	6	5.8%	4	3.9%	1	1.0%	42	40.8%	50	48.5%
19	MN	1	2.9%	1	2.9%		0.0%	19	55.9%	13	38.2%
20	MN	3	8.6%	2	5.7%		0.0%	17	48.6%	13	37.1%
22	MN	1	12.5%	1	12.5%	1	12.5%	2	25.0%	3	37.5%
23	MN	1	2.0%	3	5.9%	1	2.0%	28	54.9%	18	35.3%
24	MN		0.0%	2	4.9%		0.0%	19	46.3%	20	48.8%
25	MN	4	4.4%	2	2.2%		0.0%	54	59.3%	31	34.1%
26	MN	1	3.6%		0.0%		0.0%	16	57.1%	11	39.3%
28	MN	4	6.2%	5	7.7%	1	1.5%	36	55.4%	19	29.2%
30	MN	2	6.5%	3	9.7%		0.0%	21	67.7%	5	16.1%
32	MN	2	2.6%	3	3.8%		0.0%	41	52.6%	32	41.0%
33	MN	1	3.0%	1	3.0%	1	3.0%	13	39.4%	17	51.5%
34	MN		0.0%	4	5.2%	13	16.9%	36	46.8%	24	31.2%
Manhattan Total		60	5.4%	59	5.3%	24	2.1%	600	53.6%	376	33.6%

DISPOSITIONS OF COMPLAINTS CLOSED IN 2019, MANHATTAN

Precinct	Patrol Borough	Fully Investigated Complaints, Closed 2019									
		Substantiated		Exonerated		Unfounded		MOS Unidentified		Unsubstantiated	
1	MS	4	26.7%	2	13.3%	1	6.7%	1	6.7%	7	46.7%
5	MS	5	33.3%	4	26.7%		0.0%	3	20.0%	3	20.0%
6	MS	3	37.5%	1	12.5%		0.0%		0.0%	4	50.0%
7	MS	5	29.4%	6	35.3%	1	5.9%		0.0%	5	29.4%
9	MS	1	7.1%	4	28.6%	2	14.3%	1	7.1%	6	42.9%
10	MS	1	14.3%	3	42.9%	1	14.3%		0.0%	2	28.6%
13	MS	4	33.3%	4	33.3%	1	8.3%		0.0%	3	25.0%
14	MS	2	8.7%	8	34.8%	1	4.3%	1	4.3%	11	47.8%
17	MS		0.0%		0.0%	2	22.2%	1	11.1%	6	66.7%
18	MS	12	24.0%	9	18.0%	10	20.0%	3	6.0%	16	32.0%
19	MN	2	15.4%	3	23.1%		0.0%	1	7.7%	7	53.8%
20	MN	3	23.1%	3	23.1%	2	15.4%		0.0%	5	38.5%
22	MN		0.0%		0.0%	1	33.3%		0.0%	2	66.7%
23	MN	1	5.6%	3	16.7%	4	22.2%	3	16.7%	7	38.9%
24	MN	3	15.0%	6	30.0%	2	10.0%	2	10.0%	7	35.0%
25	MN	7	22.6%	8	25.8%	3	9.7%	2	6.5%	11	35.5%
26	MN	3	27.3%	1	9.1%		0.0%		0.0%	7	63.6%
28	MN	8	42.1%	2	10.5%	1	5.3%		0.0%	8	42.1%
30	MN	2	40.0%	1	20.0%	1	20.0%		0.0%	1	20.0%
32	MN	4	12.5%	7	21.9%	2	6.3%	6	18.8%	13	40.6%
33	MN	7	41.2%	5	29.4%	2	11.8%		0.0%	3	17.6%
34	MN	6	25.0%	6	25.0%	6	25.0%	1	4.2%	5	20.8%
Manhattan Total		83	22.1%	86	22.9%	43	11.4%	25	6.6%	139	37.0%

DISPOSITIONS OF ALLEGATIONS CLOSED IN 2019, MANHATTAN

Precinct	Patrol Borough	Fully Investigated Allegations, Closed 2019									
		Substantiated		Exonerated		Unfounded		MOS Unidentified		Unsubstantiated	
1	MS	12	18.5%	23	35.4%	9	13.8%	9	13.8%	12	18.5%
5	MS	8	17.4%	11	23.9%	1	2.2%	6	13.0%	20	43.5%
6	MS	10	16.1%	11	17.7%	3	4.8%	11	17.7%	27	43.5%
7	MS	17	22.1%	29	37.7%	6	7.8%	5	6.5%	20	26.0%
9	MS	2	3.4%	23	39.7%	3	5.2%	6	10.3%	24	41.4%
10	MS	1	5.6%	8	44.4%	2	11.1%	1	5.6%	6	33.3%
13	MS	6	15.0%	18	45.0%	4	10.0%		0.0%	12	30.0%
14	MS	4	5.4%	28	37.8%	5	6.8%	2	2.7%	35	47.3%
17	MS		0.0%	4	20.0%	2	10.0%	5	25.0%	9	45.0%
18	MS	22	13.8%	63	39.4%	32	20.0%	10	6.3%	33	20.6%
19	MN	3	6.4%	19	40.4%	1	2.1%	2	4.3%	22	46.8%
20	MN	5	8.9%	17	30.4%	10	17.9%	1	1.8%	23	41.1%
22	MN		0.0%	2	33.3%	1	16.7%		0.0%	3	50.0%
23	MN	1	1.5%	27	41.5%	12	18.5%	11	16.9%	14	21.5%
24	MN	7	12.3%	27	47.4%	3	5.3%	6	10.5%	14	24.6%
25	MN	17	9.3%	68	37.4%	16	8.8%	10	5.5%	71	39.0%
26	MN	11	29.7%	7	18.9%	1	2.7%		0.0%	18	48.6%
28	MN	14	16.1%	17	19.5%	12	13.8%	3	3.4%	41	47.1%
30	MN	3	16.7%	8	44.4%	3	16.7%	3	16.7%	1	5.6%
32	MN	11	6.3%	61	34.9%	12	6.9%	22	12.6%	69	39.4%
33	MN	16	15.8%	41	40.6%	9	8.9%	4	4.0%	31	30.7%
34	MN	50	28.9%	66	38.2%	14	8.1%	8	4.6%	35	20.2%
Manhattan Total		220	13.5%	578	35.6%	161	9.9%	125	7.7%	540	33.3%

¹The complaint rate and crime rate are calculated using population data from the 2010 Census, available at <http://factfinder.census.gov>. The number of crimes per precinct are taken from NYPD CompStat data on the total number of crime complaints for the “seven major” felonies (murder, rape, robbery, felony assault, burglary, grand larceny, and grand larceny auto), available at <http://www1.nyc.gov/site/nypd/stats/crime-statistics/borough-and-precinct-crime-stats.page>. The 22nd Precinct is Central Park Precinct, which has a Census-recorded population of 25 people. This results in abnormally high crime and complaint rates, and these numbers should generally be eliminated in analysis.

DEFINITIONS

A CCRB complaint can be resolved in a number of ways. The complaint may be fully investigated, mediated, closed after mediation is attempted but the complainant fails to appear for mediation or becomes unreachable, or closed as “truncated,” which occurs when complainants are unwilling to cooperate with a full investigation or become unreachable before they can be interviewed. There are also a small number of miscellaneous closures in the “Other” category, which include administratively-closed complaints and complaints in which the subject officer left the Department before investigation or mediation was completed. A single complaint may contain multiple allegations, multiple complainants/alleged victims, and/or multiple subject officers.

Allegations that are fully investigated by the CCRB generally result in one of five outcomes:

- An allegation is **substantiated** if the alleged conduct is found to have occurred and be improper based on a preponderance of the evidence.
- An allegation is **exonerated** if the alleged conduct is found to have occurred but was not found to be improper by a preponderance of the evidence. Allegations may be exonerated if the officer’s behavior was found to be allowed under the law and/or the Patrol Guide. This does not mean that the complainant was being untruthful in their account of the incident, however. Many members of the public are not aware of the range of law enforcement activities that are legally permissible and within the boundaries of proper NYPD protocol.
- An allegation is **unfounded** if the alleged conduct is found by a preponderance of the evidence not to have occurred as the complainant described.
- An allegation is closed as **officer unidentified** if the CCRB was unable to identify the officer accused of misconduct.
- An allegation is **unsubstantiated** if there is not enough evidence to determine whether or not misconduct occurred by a preponderance of the evidence.

The disposition of a fully-investigated complaint depends on the disposition of the fully-investigated allegations within the complaint:

- A complaint is substantiated if any allegation within the complaint is substantiated.
- A complaint is exonerated if all the allegations made against identified officers are exonerated.
- A complaint is unfounded if there are no substantiated or unsubstantiated allegations and there is at least one unfounded allegation.
- A complaint is closed as officer unidentified if the CCRB was unable to identify any of the officers accused of misconduct.
- A complaint is unsubstantiated if there are no substantiated allegations and there is at least one unsubstantiated allegation.