



**NYC CIVILIAN COMPLAINT  
REVIEW BOARD**



The NYC Civilian Complaint Review Board is the nation's largest independent oversight entity of the largest police force in the country.

The CCRB investigates, mediates, and prosecutes complaints of misconduct against members of the NYPD.

The Agency is governed by a 15-member board with five seats appointed by the Mayor, five appointed by the NYC City Council, three designated by the Police Commissioner, one appointed by the Public Advocate, and the Chair appointed jointly by the Mayor and City Council.

# What Types of Allegations are Within the CCRB's Jurisdiction?

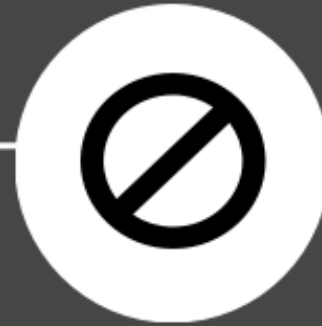
The acronym FADO is a helpful reminder!



**F**  
FORCE



**A**  
ABUSE OF  
AUTHORITY



**D**  
DISCOURTESY



**O**  
OFFENSIVE  
LANGUAGE

# The Right to Know Act is Now LAW

## 4 Facts About the Right to Know Act

Changes in local law may affect your interactions with New York City Police Department (NYPD) officers. As of **October 19, 2018**, during **certain** frisks, searches, at sobriety checkpoints, and other encounters, **officers should:**

- ✓ Identify themselves by providing their name and other information such as their rank, command, and shield number.
- ✓ With some exceptions, explain the purpose of the interaction.
- ✓ Inform you of your right to say "no" when asking for your consent to search your person, property, vehicle, or home.
- ✓ Offer a business card with the officer's information that explains how to comment or complain about an interaction with the NYPD. Civilians may request this business card in all interactions.

If you feel your encounter with an NYPD officer did not follow these guidelines, file a complaint with the NYC Civilian Complaint Review Board:

[nyc.gov/ccrbcomplaint](http://nyc.gov/ccrbcomplaint)

1-800-341-2272

# The Right to Know Act

## Business Card



Learn more at [nyc.gov/rтка](http://nyc.gov/rтка)

# HOW TO REPORT POLICE MISCONDUCT

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**File a complaint online:**

[nyc.gov/ccrbcomplaint](https://nyc.gov/ccrbcomplaint)

**Call the CCRB:**

1-800-341-CCRB

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REMEMBER: If you see footage of misconduct on social media or in the news, you can file a complaint – even if you weren't there in person.

@CCRB\_NYC

# How to File a Complaint

## Three Ways to Report Police Misconduct to the New York City Civilian Complaint Review Board

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Call our hotline  
**1-800-341-2272**  
or **311**



Visit our office  
or your local  
police precinct



File online  
**[nyc.gov/ccrbcomplaint](https://nyc.gov/ccrbcomplaint)**  
or mail a complaint  
to our office

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NYC Civilian Complaint Review Board  
100 Church St., 10th Fl., New York, NY 10007  
[nyc.gov/ccrb](https://nyc.gov/ccrb)



**Request a presentation: [outreach@ccrb.nyc.gov](mailto:outreach@ccrb.nyc.gov)**

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