



CIVILIAN COMPLAINT REVIEW BOARD
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CCRB RECEIVES A NEAR-RECORD OF 5,500 COMPLAINTS IN 2025

NEW YORK – Today, the Civilian Complaint Review Board (CCRB) is sharing its end-of-year lookback on the accomplishments and achievements the Agency recognized in 2025.

2025 saw the Agency work tirelessly in all areas, connecting with the public in new ways while dealing with a near-record number of complaints of misconduct – the third highest count in the last ten years. The Agency substantiated allegations in just over 960 complaints – the second highest over that same span.

As the largest civilian police oversight agency in the country, the New York City CCRB continues to work on behalf of all New Yorkers to investigate and recommend action against police misconduct.

For a more detailed analysis of the CCRB's work this year, the 2025 Annual Report will be released in January/February of 2026. For previous years' data, prior reports [may be found here](#).

Investigations Unit

The heart of the CCRB is its investigations unit, comprised of the professionals tasked with investigating and making findings on complaints against New York City police officers.

In 2025 alone:

- Nearly 5,500 complaints were received.
- Nearly 2,000 fully investigated complaints were closed.
- Just over 960 closed complaints contained at least one substantiated allegation.
- Complaints received, by borough:
 - 22% Bronx

- 33% Brooklyn
- 25% Manhattan
- 16% Queens
- 4% Staten Island
- Complaints received, by type:
 - 33.54% Force
 - 47.78% Abuse of Authority
 - 15.12% Courtesy
 - 3.56% Offensive Language

Administrative Prosecution Unit

The CCRB's Administrative Prosecution Unit (APU) is responsible for the administrative prosecution of substantiated civilian complaints where the CCRB recommends that Charges and Specifications be filed against an officer accused of misconduct. These are the most serious allegations the CCRB investigates.

In 2025, the APU:

- Conducted 29 trials of 36 members of service, held at 1 Police Plaza.
- Oversaw 337 charges being served to officers with substantiated allegations of misconduct.
- Closed 291 cases under its jurisdiction.
- Did not have any cases closed due to the expiration of the 18-month statute of limitations.

Outreach Unit and Public Engagement

The Outreach Unit connects with everyday New Yorkers to inform the public about the structure and authority of the CCRB, civilians' rights and responsibilities during police encounters (such as question-stop-and-frisk), de-escalation, how to file a complaint, the investigation and mediation process, and more.

In 2025, the Outreach Unit:

- Held 866 events across the five boroughs.
- Worked with 450 community partners, government agencies, and other organizations.
- Engaged with over 28,000 New Yorkers.
- Participated in the African American Day Parade, Disability Pride Month, and other identity-based observances.
- Received Community Impact Award from Bait-Ul Jamaat House of Community and the Fatherhood Award from Fatherhood Matters.

(All data as of December 15, 2025)

About the New York City Civilian Complaint Review Board

The CCRB is an independent agency that is empowered to receive, investigate, mediate, hear, make findings, and recommend action on complaints against New York City police officers alleging the use of excessive or unnecessary force, abuse of authority, courtesy, or the use of offensive language. The Board's investigative staff, composed entirely of civilian employees, conducts investigations in an impartial fashion. The Board has 15 members who must all live in the city and reflect the diversity of the city. This 15-member Board governs the CCRB, with five seats appointed by the Mayor, five appointed by the NYC City Council, three designated by the Police Commissioner and appointed by the Mayor, one appointed by the Public Advocate, and the Chair, who is jointly appointed by the Mayor and City Council Speaker. No member of the board may have a law enforcement background, other than those designated by the police commissioner, and none may be public employees or serve in public office.

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The New York City Civilian Complaint Review Board (CCRB) is the largest police oversight entity in the nation and is empowered to investigate, mediate, prosecute, and recommend disciplinary action for complaints alleging misconduct by NYPD officers. See NYC Charter § 440(c)(1). The agency's jurisdiction includes excessive and unnecessary force, abuse of authority, courtesy, and use of offensive language. To further this mission, CCRB issues monthly, biannual, and special statistical and qualitative reports analyzing trends and recurring issues arising from the many thousands of civilian complaints it receives each year.