

Neighborhood Support Teams

November 2023



Mayor's Community
Affairs Unit

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Neighborhood Support Teams

Neighborhood Support Teams (NSTs) are driven by input from local communities to identify quality of life issues in geographic areas no bigger than a Community District and no smaller than three blocks. Existing City resources are used as part of a targeted strategy and implementation action plan. NSTs are comprised of representatives from City agencies and community stakeholders.

An implementation team made up of staff from CAU developed and undertook activities in support of Local Law 102. A timeline was established which included a Request for Expressions of Interest (RFEI), establishment of a vetting process, and a formal application process that began in March 2023.

RFEI were issued on 03/23/23 to the public via website [CAU - Support Teams \(nyc.gov\)](https://www.nyc.gov/cau-support-teams).



CAU conducted outreach to various stakeholders, including elected officials, Community Boards, civic groups, and Business Improvement Districts (BIDs) between 04/5/2023 to 05/18/23. Outreach consisted of presentations regarding the program to these stakeholders. During this timeframe, CAU continued to receive and review RFEI submissions from community partners.



Findings from the Request for Expressions of Interest

Geographical Submissions

The City received 79 RFEI representing 30 Community Boards.

Borough	Numbers of RFEIs
Manhattan	14
Queens	31
Bronx	20
Brooklyn	14
Staten Island	1

RFEIs from the same Community Board District were combined into one NST. Of the 79 RFEIs submitted, 37 were selected representing 12 Community Boards (12 NSTs).

The 37 total submissions selected per borough include: Brooklyn Community Board 2, 4, 13; Manhattan Community Board 1,2, and 11; Queens Community Board 7,12, and 13; Bronx Community Board 4, 6, and 10; none were selected in Staten Island because they did not meet the requirements local law 102.

The Issues

The top concerns relate to public safety, illegal vending, graffiti, and rodent infestations.

Other issues included open drug use and dealing, need for street tree pruning, DDC construction projects, illegal weed shops, homelessness, speeding, and e-bikes. Homelessness fell into the categories of Public Safety, Public Health, and Sanitation. Drug use also falls into those same categories. Construction/Congestion issues would also be associated with Public Safety.

The top three quality of life concerns reflected throughout all the RFEIs included Public Safety, Sanitation, and Transportation.



Outreach

Community Boards throughout the five boroughs were sent E-mails requesting CAU to make presentations regarding the NST.

Community presentations were made at these meetings:

- Coney Island Public Safety Committee April 5th
- Brooklyn Borough President Cabinet Meeting April 9th
- Brooklyn Interagency Coney Island Task Force April 16th
- Bronx Borough President Cabinet Meeting April 27th
- Queens Borough President Cabinet Meeting May 2nd
- Queens Borough Presidents Public Engagement Committee May 16th
- Manhattan Borough President Cabinet meeting May 18th

ACTION PLAN

NST operations consist of 4 phases which gather community feedback, bring together city agency partners, carry out interagency solutions, and organize data for final assessment.

Phase 1: Community requests

1. Working groups evaluated and discussed projected needs for satisfying community priorities and their desired NST goals.
2. CAU conducted site visits to evaluate and determine proper agency jurisdiction.
3. Meetings were held with city agencies and CAU Borough Directors to discuss NSTs.

Phase 2: City agency notification

4. Follow-up site visits were held with relevant agencies to determine course of action and determine if any additional agencies were needed.



5. CAU reviewed community requests with agencies and designed plans to address the issues identified.
6. CAU held briefings with Borough Directors and city agencies regarding the desired goals and feasibility of their requests which were submitted.
7. CAU assigned components of the NST to the corresponding city agencies.
8. CAU set milestones for agencies to report on progress and/or difficulties in responding to project goals.
9. Borough Directors worked to update stakeholders and elected officials on the progress of NSTs in addressing the issues set forth in their RFEIs.

Phase 3: Project execution

10. CAU worked with Borough Directors and stakeholders to promote the participation of Community Boards, BIDs and community-based organizations (CBOs) in support of their NST initiatives.
11. CAU combined agency/stakeholder strategies with milestones, timelines, and clearly defined objectives to create a unified city/community NST initiative.

Phase 4: Collection and sharing of information

12. CAU tracked progress of initiatives, collected quantifiable actions, and assessed stakeholders' response to the NST actions.
13. CAU collected all relevant information on success or failures relating to NSTs.



Phase 1: NST Member Meetings

Goal: Establish working group, clarify goals, and identify appropriate city agencies.

Meetings by Geographic Location

July 18th Manhattan Community Board #11, Bronx Community Board #6

July 19th Brooklyn Community Board #13

July 20th Queens Community Board # 12, Brooklyn Community Board #2, Bronx Community Board #4

July 21st Manhattan Community Board #1

July 25th Brooklyn Community Board #4

July 26th Queens Community Board #13

July 27th Queens Community Board #7

July 28th Manhattan Community Board #2

August 10th Bronx Community Board #10

Phase 2: Multi-agency Meetings & Site Visits

Goal: Assign agencies to address specific concerns and issues.

Brooklyn Agency Meeting August 3rd

DOHMH, Community Link Team (NYPD), NYC DOT, DEP, DCWP, Parks, Sheriff, NYS DOT, Nightlife Task Force, DSNY, NYPD Brooklyn North and South, 60th, 83rd, 84th, and 88th Precincts.

Queens Agency Meeting August 4th

Community Link Team (NYPD), Traffic Enforcement, Parks, DSNY, DEP, NYC DOT, MTA, DDC, NYPD 103rd, 105th, 109th, and 113th Precincts.

Manhattan Agency Meeting August 11th

Traffic Enforcement, Parks, DSNY EPU, DOHMH, Community Link Team (NYPD), NYC DOT, DSNY, DDC, MTA, NYPD Manhattan North and South, DSS, NYPD 1st, 5th, 6th, 9th, 23rd, and 25th Precincts.



Bronx Agency Meeting September 29

Community Link Team (NYPD), NYC DOT, NYPD, DSS, DCWP, DSNY, DOHMH, DSS, Patrol Borough Bronx, Traffic Enforcement, NYCT, NYPD 44th, 45th, and 48th Precincts.

Site Visits

Brooklyn in Community Board #4	August 1 st
Manhattan in Community Board #11	August 8 th
Brooklyn in Community Board #2	August 9 th
Manhattan in Community Board #1	August 11 th
Brooklyn in Community Board #4	September 1 st

Phase 3: Project Status

Goal: Update members, community projects, and track progress.

Key

- ✓ **Addressed.**
- **Pending.**

Manhattan Community Board #1 District

25/26 Broadway

Issue of Concern: Illegal vending in front of 25 and 26 Broadway (near the Charging Bull Statue between Broadway and Morris Street). In addition, traffic was flagged as a concern.

- ✓ Illegal vending addressed by the Parks Department, and they will continue to monitor.
- ✓ Longstanding traffic congestion on Hudson and Hubert Streets study. NYC DOT Commissioner Rodriguez sent a letter to residents of the area around the Holland Tunnel. As a follow up, Manhattan Borough Commissioner Ed Pincar is arranging a site visit to review conditions. Borough Commissioner Pincar is also asking the Port Authority to join him. To date, there has not been a solution to resolve the for tunnel traffic concerns.



Manhattan Community Board #2 District

6 Avenue and West 8th Street

Issue of Concern: Outdoor intoxication, aggressive panhandling, littering, and homeless encampments.

- ✓ Homeless encampments - NYPD conducting sweeps.
- ✓ Greenwich Village drug dealing and active enforcement provided 9th Precinct with access to real-time footage from businesses.

Manhattan Community Board #11 District

Park and Lexington Avenues bet 125th and 130th Streets

Issues of Concern:

- ✓ Syringe removal started 8/11/23 and 1,676 have been removed to date.
- ✓ The Parks Department baited and sealed the rat borrows in Alice Kornegy Park and syringes in the park were removed on 8/24/23.
- ✓ DDC construction rodent baiting 9/12/23 .
 - Drug dealing and open-air use.
 - Individuals experiencing homelessness.

Brooklyn Community Board #2 District [Photos 1.1 in Appendix]

Park Avenue bet Navy and Hall Streets

Issues of Concern:

- ✓ Repaving Park Avenue between Navy and Hill Streets – completed on September 6th.
- ✓ 3 Abandoned vehicles removed on 9/12/23 .
- ✓ Alternate Side Parking changed from 3am-6am to 11:30am-2:30am to reflect the surrounding area's similar Alternate Street Parking. This was a Community Board Resolution requested change. This Community Board request is under evaluation by the DSNY Queens Borough Cleaning Office.
 - Graffiti on the pillars from Navy Street to Hall Street under the Brooklyn Queens Expressway.

Brooklyn Community Board #4 District



Wyckoff Avenue and Starr Street

Issues of Concern

- ✓ Cannabis Carts — confiscated on 9/21/23 † by Community Link (NYPD).
- ✓ Overnight food vendors — vehicles confiscated on 9/21/23 by Community Link (NYPD).

Brooklyn Community Board #13 District

Brighton Beach Avenue

Issues of Concern

- ✓ Stoop law violations are a chronic issue — DSNY has issued 164 S07 violations on this stretch.
- Repainting of the New York City Transit pillars along Brighton Beach Avenue’s commercial strip between Ocean Parkway and Coney Island Avenue (Pending funding).
- ✓ Illegal Vending in the Coney Island Amusement Park area — DSNY has conducted more than a dozen vending enforcement actions and issued 16 violations and conducted 9 confiscations.

Queens Community Board #7 District

Issues of Concern

Cleaning/Enforcement Requests

College Point

- Graffiti Removal — Specific locations and addresses are needed to perform work with signed waivers from property owners.
- ✓ Request for litter baskets — Litter baskets are serviced daily and on some days during multiple shifts. Specific locations and addresses are needed to process litter basket placement requests.
- ✓ Mechanical Broom Service—There are currently no alternate side parking regulations in College Point. Any request for alternate side P must go through the local Community Board and a letter of support must be provided to DSNY. Once the letter of support is received, DSNY can perform a study of the area and determine if the request is feasible. There is a mechanical broom scheduled several times per week which services accessible curb lines along the main corridors.



- Enforcement — Specific locations and addresses are needed for follow up for College Point Boulevard from 23rd Avenue to 15th Road.
- Previous sewer replacement projects have destroyed roads and curbs of the surrounding DDC project in the neighborhood.

The College Point neighborhood affected from within the area of 26th Avenue to 5th Avenue, and from 110th Street to 131st Street

- Public Safety/Crime — There is a shortage of NYPD officers assigned to Sector C (College Point) and increasing concerns of an uptick in crime. Additionally, with concerns about the uptick in crime and shortage of manpower, the community is calling for an additional police precinct to alleviate the 109th Precinct.

11th Avenue between 138th St and Malba Drive

- Request for speed cameras along this stretch of roadway.

14th Avenue between Whitestone Expressway and Service Road of Cross Island Parkway in Whitestone, Queens

- ✓ The roadway needs repaving after it has been torn up for repairs. Traffic has been slowed by the rough patches in the road. Also, 18-wheel trucks traverse the road although it has not been designed to handle such weight. Queens Borough Cleaning Office sent a pothole crew to address pothole conditions. They are also exploring adding this location to a future resurfacing schedule.

Queens Community Board #12 District

Hillside Avenue between Merrick Boulevard and 179th Street

Issues of Concern

- ✓ Speeding — NYPD will monitor pending speed cameras installations. Since the 7/28/23 NST meeting, 11 summonses have been issued for speeding and one arrest for criminal possession of a weapon.

Roy Wilkens Park

- DPR informed of community concerns regarding overcrowding of the park.

170th Street Between 93rd and Jamaica Avenue, Douglas and Archer Avenues, and Montauk Street between Foch Boulevard and 118th Road

- ✓ Illegal dumping — Although no illegal dumping was found during the investigation, due to community concerns these locations will receive ongoing monitoring. Monitoring cameras requested for these chronic illegal dumping locations. The location is not viewed as an illegal dumping location but an improper disposal location. Location is monitored regularly and cleaned as needed, most recently as of 10/23/23. The conditions at this location are



mainly due to improper disposal by residents and businesses and do not meet the illegal dumping criteria.

- ✓ Montauk St from Foch Boulevard to 118th Road, illegal dumping surveillance request, the location is not viewed as an illegal dumping location but an improper disposal location.

Baisley Street between 178th and 179th Streets

- ✓ Overgrown weeds and littering cleaned September 12th.

NYCHA 117-11 192nd Street

Issues of Concern:

- ✓ NYCHA property management has secured the windows and doors with plywood to deter squatters.

NYCHA 194-47 115th Avenue

Issues of Concern:

- ✓ NYCHA operations staff provided the resident with the keys for the new unit on Friday, 12/1/23.

134th and 137th Streets between Guy R. Brewer and Rockaway Boulevard

Issues of Concern:

- ✓ Street tree pruning started in September 2023 and is ongoing.

134-32 Guy R. Brewer Boulevard

Issues of Concern:

- ✓ Smoke shop 9/5/23 enforcement resulting in closing down of the smoke shop.

Queens Community Board #13 District

South Conduit Avenue between 225th Street and Brookville Boulevard

Issues of Concern:

- ✓ Graffiti removal along fences along South Conduit Avenue was completed.
227-01 143rd Road
227-05 143rd Road
227-23 143rd Road
227-27 143rd Road
227-31 143rd Road
142-01 230th Place



- ✓ Low hanging tree limbs over the walkway were pruned and the weeds were trimmed.
- ✓ 8 inoperable streetlamps along both sides of South Conduit Avenue.
- Dangerously uneven sidewalk pavement conditions.
- Missing median curb with a hazardous pothole at the intersection of 230th Place.

Idlewild Park

- Inadequate lighting in the Idlewild Parking Lot (Pending Parks funding. DPR will add spotlights to existing polls and ensure NYC DOT has changed lightbulbs in the park to LED, which are brighter.)

Bronx Community Board #4 District

East 161st Street and River Avenue

Issues of Concern

- ✓ East 161st Street and River Avenue constant litter at median adjacent to bus shelter, garbage cans removed from area. The bus stop at this location is monitored regularly and cleaned as needed, most recently as 10/3/23 and 10/11/23.
- ✓ NYC DOT needs to repair the non-functioning sign towers at East 161st Street and River Avenue placed for New Yorkers to know time of arrival of buses. The RTPI signs on East 161st Street and River Avenue are on the schedule to be repaired.

Bronx Community Board #6 District

Issues of Concern

Graffiti at following locations:

- ✓ 619 East Fordham Road – Cleaned on 10/26/23
- ✓ 2482 Hoffman Street – Cleaned on 10/26/23
- ✓ 561 East 187th Street – Cleaned on 10/26/23
- ✓ 550 East 187th Street – Cleaned on 10/26/23
- ✓ 664B East 187th Street – Cleaned on 10/26/23
- ✓ 728 East 187th Street – Cleaned on 10/26/23
- ✓ 2434 Cambreleng Avenue – Cleaned on 10/26/23
- ✓ 2470 Beaumont Avenue – Cleaned on 10/26/23
- ✓ 4582 Third Avenue – Cleaned on 10/26/23
- ✓ 4625 Third Avenue – Cleaned on 10/26/23
- Arthur Avenue from East Fordham Road to Crescent Avenue
- Crescent Avenue from Arthur Avenue to E 187th Street



- Hughes Avenue from Crescent Avenue to E 188th Street

Derelict Vehicles

- ✓ White Sprinter Van (with graffiti) opposite 2437 Hoffman Street (parked by municipal lot entrance) not on location upon multiple inspections.
- ✓ Blue Mercury SUV 600 E Fordham Road (but l's on the Arthur Ave side of the building) PA Plate KNZ2509, not on location upon multiple inspections.

Illegal Dumping

- ✓ East 188th Street between Hoffman Street and Arthur Avenue – by grass area behind laundromat This location has been assessed as suitable for future expansion of the illegal dumping camera program pending funding. This location is monitored regularly and cleaned as needed, most recently as 10/3/23.
- ✓ 2380 Belmont Avenue – up against building by doors
The location is not viewed as an illegal dumping location but an improper disposal location. The location is monitored regularly and cleaned as needed, most recently as 9/21/23. Chronic illegal dumping and drop offs, the location will now be monitored regularly for issues.
- ✓ Corner of E 187th Street and Crotona Avenue by abandoned lot
Table set up by post office selling food, drinks, and toys. The location will now be monitored for vending enforcement.

Panhandling/Homelessness

Areas for reoccurring panhandling: 2356 Hoffman Street, 605 E 187th Street, intersection of Hoffman Street at E Fordham Road, intersection of Hughes Avenue at E Fordham Road, on the medians of the Fordham Road underpass.

Homelessness/Loitering – in Ciccarone Park Arthur Avenue at E 188th Street (individuals sleeping and consumption of alcohol in public), 627 E 187th Street (Church steps), 570 E Fordham Road.

Illegal Vending

- ✓ 652 E 187th Street – table set up by post office where items are being sold such as food, drinks, and toys.
The location will now be monitored for vending enforcement.
- ✓ Materials Chained to City Infrastructure/trees.
The location will now be monitored for vending enforcement.

Materials Chained to City Infrastructure/Trees

NYC DOT did not find any inappropriate items chained to City infrastructure at these 3 locations:

- ✓ E 187th Street at Hughes Avenue, near 621 E 187th Street
Vendor equipment (table) chained to utility pole.



The location will now be monitored for vending enforcement.

- ✓ E Fordham Road at Hoffman Street, near 585 E Fordham Road
Vendor equipment (table) chained to utility pole.
The location will now be monitored for vending enforcement.
- ✓ E 187th Street Cambreleng Avenue, near 662 E 187th Street
Vendor equipment (table) chained to utility pole.
The location will now be monitored for vending enforcement.

Substance Use Activity

- Drug sales outside: 681 E 187th St, Hoffman St between E 184th Street and E 187th Street – specifically around buildings near 2368 Hoffman Street
- Drug sales indoors (residential building): 2414 Belmont Avenue
- Drug sales in vape/marijuana stores:
 1. Blue Moon Café Smoke Shop & Vape 620 Crescent Avenue
 2. Smoke Shop and Vape 682 E 187th Street
 3. Stilizy Smoke Shop 689 E 187th Street
 4. Zaza Cannabis Shop 597 Crescent Avenue

MISC

- E-Bikes loitering in parking spaces and driving on sidewalks – Hoffman Street between E 184th Street and E 187th Street, Arthur Avenue between E 187th Street and Crescent Avenue, E 187th Street between Arthur Avenue and Beaumont Avenue, Crescent Avenue between Arthur Avenue and E 187th Street.
- 2368 Hoffman Street has garbage bins on the street 24/7 saving parking spaces, which is illegal.

Bronx Community Board #10 District

Vacant Lots in Poor/Unkempt conditions

- ✓ NYC DOT will coordinate with DSNY for cleanup at the end of Randall Avenue adjacent to 3255 Randall Avenue.
- ✓ NYC DOT will coordinate with DSNY for cleanup on Lafayette Avenue and Shore Drive.
- ✓ Balcom Avenue and Edwards Avenue (NYC DOT property) cleaned on 08/18/23.
- ✓ East 197th Street and Hutchinson River Parkway (NYC DOT property). Location found clean upon inspection.

Parks Department

Issues of Concern:

- ✓ Parks Property cleaned of Illegal Dumping on Emerson Avenue and Schurz Avenue (adjacent to Ferry Point Park).



- ✓ Parks Property cleaned of Illegal Dumping behind Pelham Bay Little League (opposite Lehman High School at 3000 East Tremont Avenue).

Privately Owned Vacant Lots Inspected by DSNY

- ✓ Ericson Place and Zulette Avenue (privately owned)
Location found clean upon inspection.
- Vacant lot adjacent to 4 Pennyfield Avenue (CAU took a recent site trip w/ DSNY to show them the location).

Illegal Dumping Areas and High Weeds

- ✓ Hutchinson River Parkway Service Road East at Bartow Avenue (underpass of bridge/Co-op City) – location found clean upon inspection.
- ✓ Hutchinson River Parkway Service Road East between East Tremont Avenue and Westchester Avenue –location found clean upon inspection and was cleaned as recently as 10/2/23.
- ✓ Cross Bronx Expressway Service Road between Hollywood Avenue and Logan Avenue – minor litter conditions found upon inspection. This is a known dump out location and is serviced regularly.
- ✓ Seabury Avenue and Waterbury Avenue – location found clean upon inspection, cleaned as recently as 10/16/23.
- ✓ Rowe Street between Seabury Avenue and Butler Place – minor litter conditions found upon inspection. This is a known dump out location and is serviced regularly, as recently as 10/16/23.
- ✓ Palmer Inlet area (Outlook Avenue) – area found clean upon inspection.
- ✓ New England Thruway Service Road between Hollers Avenue and Conners Street –this location is monitored regularly and cleaned as needed, most recently as 10/18/23 and 10/24/23.
- ✓ Tillotson Avenue between Conners Street and Rombouts Avenue – this location is monitored regularly and cleaned as needed.
- ✓ Givan Avenue between Peartree Avenue and Rombouts Avenue – this location is monitored regularly and cleaned as needed, as recently as 10/17/23.
- ✓ Ferry Point Park side of Balcom Avenue between Miles Avenue and Sampson Avenue – this location is monitored regularly, cleaned as needed, and is currently in the cleaning queue.



Commercial Corridors with Illegal Parking (double parking)

- ✓ **East Tremont Avenue between Bruckner Boulevard and Miles Avenue**
Arrests: 49 - (17 Felonies, 32 Misdemeanors)
Among them are: 2 CPCS, 4 511s, 1 Robbery, 3 DWIs, 3 Criminal Contempt,
6 Petit Larceny
Summonses: 1040 Parking summonses; 307 moving summonses, 22 criminal summonses
Checkpoints: 6 Checkpoints
75Ds: 51
Collisions: 27

 - ✓ **Crosby Avenue between Westchester Avenue and Middletown Road**
Arrests: 17 - (8 Felonies, 9 Misdemeanors)
Among them are Agg. Harassment, CPW, Grand Larceny, Criminal Mischief and Petit Larceny
Summonses: 804 Parking summonses, 35 moving summonses
75Ds: 13
Collisions: 6

 - ✓ **Westchester Avenue between Crosby Avenue and Wilkinson Avenue**
Arrests: 17 - (8 Felonies, 9 Misdemeanors). Among them same as location #2 due to close proximity
Summonses: 510 Parking summonses, 15 moving summonses
75Ds: 5
Collisions: 6

 - ✓ **East Tremont Avenue between Silver Street and Westchester Avenue**
Arrests: 38 - (9 Felonies, 29 Misdemeanors)
Among them are 1 CPCS, 3 DWI, 3 511, 4 Assaults, 2 Reckless End., 3 Petit Larceny, 1 Assault 2
Summonses: 655 Parking summonses, 264 moving summonses, 3 criminal court summonses
75Ds: 6
Collisions: 11

 - ✓ **Blondell Avenue between Westchester Avenue and Eastchester Road**
Arrests: 5 - (2 Felonies, 3 Misdemeanors)
Among them are a 511 and Criminal Mischief Felony
Summonses: 196 Parking summonses, 19 moving summonses
75D: 1
Collisions: 0
- Approximately 2766 parkers and 972 moving summonses along all of East Tremont Avenue in the 45th Precinct during the period of 6/1/23 to 10/20/23.
 - Approximately 2178 parkers and 457 moving summonses along all of Westchester Avenue in the 45th Precinct during the period of 6/1/23 to 10/20/23.



Appendix

Photos 1.1





Photo 1.2



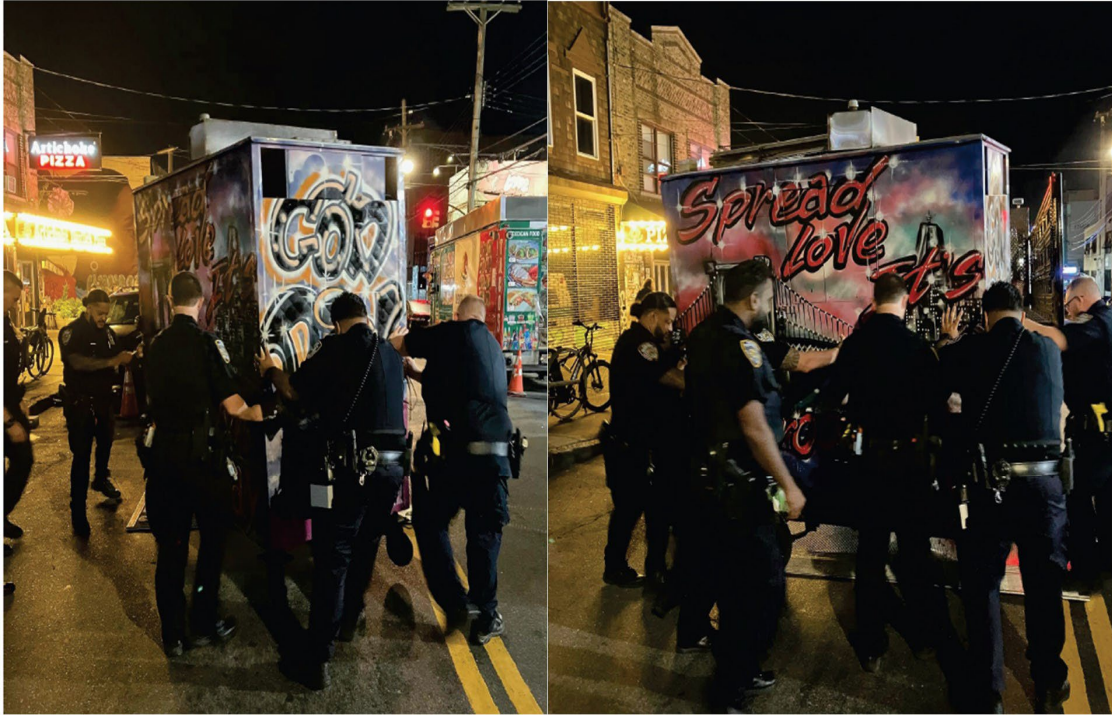


Photo 1.3





Photo 1.4



Photo 1.5

