

NYC Aging Service	Brief Description	ELIGIBILITY						LOCATIONS					
		Minimum Age	Service is Free	Income requirement	Service requires Insurance	Can serve Undocumented?	Must be able to travel to Service provider or be picked up	Serves specific catchment areas	Bronx site	Manhattan site	Brooklyn site	Queens site	Staten Island site
Caregiver Services	Support for caregivers whose care receivers live in NYC. Provides respite, information and assistance, counseling and supplemental services.	Caregiver is 18+	Yes	No	No	Yes	No	Yes, and some are citywide	Yes: services can be provided in the home or at program location				
Case Management	A comprehensive approach for Older Adults needing assistance due to physical and cognitive changes to be able to support them to age in place safely and re-engage meaningfully in their lives and communities.	60+	Yes	No	No	Yes	No	Yes	Yes, but services are provided in the home.				
Elder Justice	Works with victims of elder abuse and crime victims to connect them to services such as case consults, case assistance, counseling, and supplemental services.	60+	Yes	No	No	Yes	No	Yes	Yes, services are provided in the home, in the office or at another location that is safe for the client.				
Friendly Visiting	Provides homebound individuals (and their caregivers) with opportunities for socialization and matched with a volunteer.	60+	Yes	No	No	Yes	No	Yes	Yes, but services are provided in the home.				
Health Insurance Information, Counseling and Assistance Program (HIICAP)	Works directly with Medicare beneficiaries to educate them about Medicare, Medigap, Medicare Advantage Plans, and Medicaid related programs to help low-income beneficiaries pay for medical care and costs.	No	Yes	No	No	Yes	No	No	Yes	Yes	Yes	Yes	Yes
Legal Services	Free legal services for older adults without access to private representation. Clients receive assistance with a variety of legal issues including public benefits, long-term care, consumer and landlord-tenant issues.	Yes	Yes	No	No	Undocumented individuals are not precluded from services	No (currently providing virtual services/options)	Yes	Yes	Yes	Yes	Yes	Yes
Minor Residential Repair Program	Provides non-structural repairs such as safety and security, carpentry, weatherization to older adults who own their own homes or coops and limited assistance for renters.	60+	Yes	Yes - must have low to moderate income	No	Yes	No	Citywide	No	Yes, but services are provided in the home	No	No	No
Naturally Occurring Retirement Community (NORC)	Older adults living within the NORC can socialize, exercise, receive information with referrals and assistance with public benefits as well as light nursing services.	60+	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	No
New York Connects	Free resource that gives older New Yorkers, people with disabilities, and their caregivers information and help accessing long term services and supports.	No	Yes	No	No	Yes	No	No	Yes	Yes	Yes	Yes	Yes
Older Adult Centers	Congregate setting where older adults can socialize, have a meal, exercise, receive technology classes and information with referrals and assistance with public benefits.	60+	Yes	No	No	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
Stand-Alone Transportation Services	Provides eligible riders with individual or group transportation for social and medical appointments.	60+	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Tenancy and Eviction Support Services (TESS)	Older adults who are at-risk of being evicted from their homes may receive case assistance if they are currently going through a housing court proceeding. All referrals to this program come from the courts at this time.	60+	Yes	No	No	Yes	No	Yes	No	Yes	Yes	No	No

	SERVICES PROVIDED														
NYC Aging Service	Exercise	Falls Prevention Activity	Transportation	Social Gathering	Geriatric Mental Health	Meals on site	Home Delivered Meals	Non-Medicaid Home Care	Assistance with Benefits and Entitlements	Matched with Volunteer	Support for Caregivers	Elder Abuse Prevention	Crime Victims Services	Non-structural home repair	Budgeting and helping to pay bills on time
Caregiver Services	No	No	No	Yes - there are support groups	No	No	No	Yes - Respite care	Yes	No	Yes	No	No	No	No
Case Management	No	No	No	No	No	No	Yes	Yes, but may require a fee	Yes	No	No	No	No	No	No
Elder Justice	No	No	No	No	Yes	No	No	No	No	No	No	Yes	Yes	No	No
Friendly Visiting	No	No	No	No	No	No	No	No	No	Yes	No	No	No	No	No
Health Insurance Information, Counseling and Assistance Program (HIICAP)	No	No	No	No	No	No	No	No	Yes	No	Yes	No	No	No	No
Legal Services	No	No	No	No	No	No	No	No	Yes	No	Yes	Yes	Yes	No	No
Minor Residential Repair Program	No	No	No	No	No	No	No	No	No	No	No	No	No	Yes	No
Naturally Occurring Retirement Community (NORC)	Yes	Maybe	Maybe	Yes	No	No	No	No	Yes	Maybe	No	No	No	No	No
New York Connects	No	No	No	No	No	No	No	No	Yes	No	Yes	No	No	No	No
Older Adult Centers	Yes	Maybe	Maybe	Yes	Maybe	Yes	No	No	Yes	Maybe	No	No	No	No	No
Stand-Alone Transportation Services	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No
Tenancy and Eviction Support Services (TESS)	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No