





Kimberly Patrick-Barker

Trainer DOB NOW TRAINING TEAM

AGENDA



- Introduction
- Ground Rules
- Learning Objectives
- DOB NOW: OVERVIEW
 - Features and Benefits
 - Roles and Responsibilities
 - Registering for E-Filing
- Future Process
 - Identification Process
 - Filing Status
- Industry Process Demonstration

- Safety: Elevator Release Overview
 - Demonstration
- Session Closing
 - Material to Help You Back on the Job
 - Helpful Links

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- DOB NOW Resources
- Questions & Answers



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At the end of this session, you will be able to:

- Describe DOB NOW.
- List the modules included in DOB NOW.
- List the actions available in DOB NOW.
- List the benefits of DOB NOW.
- Access and navigate the DOB NOW: Safety Industry Portal.

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DOB NOW: AT A GLANCE





DOB NOW is an interactive, web-based portal that will enable building owners, design professionals, filing representatives, and licensees to do all business with DOB online. The largest benefit of filing online is you can file from your computer and do not have to come to DOB.









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- Inspections
- Licensing



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Actions available in DOB NOW

- Submit applications
- Make payments
- Schedule appointments
- Check the status of an application
- Pull permits
- Renew Permits



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Open to Public

DOB NOW Submit Filings, Payments, and DOB NOW BUTLD Submit Filings, Payments, and Cafe data Sensitive Submit Filings, Payments, and Cafe data Sensitive Submit Filings, Payments, and Sensitive Submit Filings, Sensitive Submit Filings, Sensitive Subm	Requests to the NYC Department of • Sidewaik Sheds • Signs • Sprinklars • Supported Scaffolds	Buildings UDB NOW SAFETY SAFETY	
Search the Public Portal for Filing Address	s and Permits Submitted in tos		Log In to Submit and Filings:
House Number [Inter Assar Number Buildings (dom)(Firsting	Street Name Liter Steel Name South	Borough Salad Borough	Enail Enail Enail Enail Passeet Research Research To popular for an excert or rent To popular for an excert or rent Second and a second and and a second and a second and and a second an
Borough, Block, Lot Device Search			
DOB NOW Public Portal FAQ and Up	er Manual		FAQ and Resources
1	ndust	ry Porta	al

Registered Industry applicants

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	Tracking #	Boiler ID	Boiler Make	Boiler Model	House No	Street Name	Bo
	2016-10000003999N0006-271	10000003999N0006	ERIE CITY IRON		1190	5 AVENUE	MAN
	2017-10000080405N0001-270	10000080405N0001	FEDERAL	FST 300	270	WEST 38 STREET	MAN
	2016-20000165136N0002-248	20000165136N0002	RENTECH/WT/H		17-19	HAZEN STREET	BROI
	2017-10000012345N0123-242	10000012345N0123			274	BROADWAY	MAN
	2016-10000001111N0001-245	10000001111N0001			274	BROADWAY	MAN
	2016-50000068012N0004-238	50000068012N0004	VAPOR PHAS	CB-200-700	475	SEAVIEW AVEN	STAT
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	2016-50000068012N0004-236	50000068012N0004	VAPOR PHAS	CB-200-700	475	SEAVIEW AVEN	STAT

Internal CRM

Department Of Buildings



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FEATURES AND BENEFITS





Submit a job filing online

Customers do not have to travel to the DOB office for filings.



Real time job filing information online

Real time access to job status and information



Greater Transparency of the filing process

Filing status can be viewed at any time

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Faster Processing time

Digital filing allows for quicker turnaround time for submitted filings

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ROLES & RESPONSIBILITIES





Inspectors

- Inspectors
- Elevator Inspectors
- Special Inspectors
- Progress Inspectors



Design Professionals

- **Registered Architects**
- Registered Landscape Architects
- **Professional Engineers**



Other Stakeholders

- Property Owners
- Filing Representatives
- General Contractors
- Sign Hangers
- Lessee



Site Safety Teams

- Site Safety Managers
- Site Safety Coordinators
- Construction Superintendents



E-FILING – OWNER



Owner



Complete Form

Click Verification Email



Receive Confirmation From DOB





E-FILING – ALL OTHERS







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FILING STATUS



Pre-Filing Report created but not yet filed



Accepted Filing accepted by DOB



QA Supervisor Review

Pending Assignment by the DOB QA



Incomplete Submission

Filing determined to be incomplete by DOB QA team



Rejected – Filing Fee Due

Fee-Exempt filing status rejected by DOB



Accepted – Civil Penalties Due

Filing Accepted by DOB; Civil penalties (e.g., late fees) are due



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DOB NOW: NAVIGATION

Demonstration

You should now be able to:

- Describe DOB NOW.
- List the 4 business areas in DOB NOW.
- List actions available in DOB NOW.
- List features and benefits of DOB NOW.
- Access and navigate the Safety: Industry Portal.

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QUESTIONS?



SAFETY: ELEVATOR

Industry Process Overview

At the end of this session, you will be able to:

- Identify the 3 Filing Report Types
- Discuss key differences between the current state and future state
- Identify future processes in DOB NOW: Safety Elevator
- File an Inspection/Test Report (ELV3): CAT1 / CAT5
- File an Inspection/Test Report (ELV3): Jump Up /Down / Personnel Hoist 90 Day Temporary Renewal

- File an Affirmation of Correction (ELV29)
- File a Test Notification (ELV36)
- Access and Navigate the Public Portal







100% Electronic Filings for:

- Compliance Filings (ELV 3)
 - Category Inspections
 - Periodic Inspections
 - Jump Up, Jump Down
 - Personnel Hoist 90 Day Temporary Renewal

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Affirmation of Correction (ELV 29)

- Category Inspections (CAT 1 only)
- Dismiss violations issued as a result of Periodic Inspections
- Test Notifications (ELV 36)
 - Category Inspections
 - Personnel hoists

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SAFETY

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CURRENT STATE





Customers

- Travel to DOB
- Long Lines
- Security Checks

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Device ID

1D0986132 Borough (1,2,3,4,5) + Device Type + Serial Number Device Type: e.g. D = Dumbwaiter 1 = Manhattan 2 = Bronx 3= Brooklyn 4 = Queens 5 = Staten Island

Group Number

ELV3-M000004344 Form Name (ELV 3, ELV29, ELV36) + Borough + Sequence Number M = Manhattan B= Brooklyn X = Bronx Q=Queens S= Staten Island

Tracking Number

ELV3 -1P1584-0076161 Form Name + Device ID + Sequence Number Device ID Format 1D0986132

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GROUP NUMBER

Group Number

ELV3-M000004562

Form Name (ELV 3, ELV29, ELV36) + Borough + Sequence Number

M = Manhattan B= Brooklyn X = Bronx Q=Queens

S= Staten Island

On the dashboard, each of the devices added to a filing will have the same Group Number (ELV3-Borough-00000001) and clicking on any of the filings will open the entire group. Data entry, modifications or attestations will be applied across all filings in the group.

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Group Number		
ELV3-M000004562		



TRACKING NUMBER

Tracking Number

ELV3 -1P1584-0076161 Form Name + Device ID + Sequence Number

Once the payment is made and report is filed, the previously submitted batch of devices will be split into individual reports and each device will have a unique tracking number. The tracking number naming convention is derived from filing type, device number and serial number (example ELV3 -1P1584-0076161).

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REPORT TYPE

ALL Fee Exempt Filings

AOC Periodic/Quality Control Inspection (based on conditions)

No or Late Test Notification (ELV36) submitted

(ELV36) Cancel a Test Notification

(ELV3) Inspection/Test Report

Calculating Late Fees & Penalties

PVT and QC inspection Reports

No Report Filed Violations

(ELV 29) Elevator Affirmation of Correction



ACTION

Forwarded for Internal Review Forwarded for Internal Review **Automatically Submitted Automatically Submitted Automatically Submitted Automatically Submitted Automatically Submitted Automatically Checked Automatically Submitted**



FILING PROCESS FLOW





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Inspection/Test Report (ELV3) – Category 1 & 5

- Pre Filing
- Pre Filing & Pending Payment
- Payment Verification in Progress
- Accepted
- Accepted with Defects

Affirmation of Correction (ELV29) – Cat1, PVT & QC

- Pre Filing
- Pre-Filing Pending Payment
- Payment Verification in Progress
- Corrections Accepted

Test Notification (ELV36)

- Pre Filing
- Submitted
- Cancelled

Inspection/Test Report (ELV3) – PVT & QC

- Pre Filing
- Accepted
- Accepted with Defects

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Personnel Hoist

- Pre Filing
- Received



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PAYMENTS

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- Payments: with the exception of Civil Penalties can be paid by:
 - Credit / Debit Card
 - E-check
- Filing Fee is calculated per Elevator device:
 - Select "Save" > Click "Proceed"
- All Filing Fees, including Late fees, must be paid in full for all devices in order to file

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- Partial Payments are not permitted
- Affirmation of Correction Reports for CAT1 and PVT/QC **Owner Type** "Private": Requires \$40 Filing Fee
 - For Civil Penalties for CAT1 AOC's greater than 18 months must be paid outside of the system



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Payments can be made by anyone associated with the filing; however, after attesting the only person to receive a **Notification** to pay is the Owner.





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DOB NOW: FILINGS

Inspection/Test Report (ELV3): CAT1 and CAT5

INSPECTION/TEST REPORT (ELV3): CAT1 AND CAT5 YEAR TEST





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INSPECTION/TEST REPORT (ELV3): ROLES & RESPONSIBILITIES

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Performing Agency Director/Co-Director



- Create and Enter Inspection Report
- Add / Delete Device
- Add Defect (if applicable)
- Upload Required Documents
- Proceed (Submit) Report
- 2nd to Attest

Owner, Witnessing Agency Director or Co-Director & Witnessing Agency Inspector



Attest after Performing Agency Inspector & Director/Co-Director

Performing Agency Inspector

- Create and Enter Inspection Report
- Add / Delete Device
- Add Defect (if applicable)
- Upload Required Documents
- 1st to Attest



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Performing Agency Director/Co-Director and Witnessing Agency Director/Co-Director Attestations:

 If the Director is also listed as the Inspector then they are able to complete both the Director attestation and the Inspector attestation.

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INSPECTION/TEST REPORT (ELV3): PAYMENT

- Filing Fee / Late Filing Fee for CAT1 & CAT5 with Owner Type "Private"
- Filing Fee is calculated per Elevator device:
 - Select "Save" > Click "Proceed"
 - Performing Agency Director/Co-Director must click "Proceed"
- Performing Agency Director / Co-Director can review fee calculation information
 - Options: Pay to File, or Cancel to go back to the form
 - If Cancel, the report becomes read only (un-editable)
- All Filing Fees, including Late fees, must be paid in full for all devices in order to file
 - Partial Payments are not permitted
- CAT1 Filings are restricted to 1 filing per device per reporting year
- No payment is required to file Personnel Hoist, Inspection Reports
- Pay to file is recalculated based on the day of submission
- The other stakeholders (e.g. Owner) can monitor the Pay To File tab to know when a given filing is ready for and awaiting payment.





Category 1 Devices:

- Inspection Reports are restricted to one report per calendar year / reporting cycle (Jan 1st Dec 31st)
- DOB NOW will not permit a second filing on the same device once "Proceed" has been selected, and the filing status is "Pre-Filing Pending Payment"
- If a report is in "**Pre-Filing**" status, user may delete the report, and file a new report

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Category 5 Devices:

- DOB NOW will permit multiple reports within the same reporting cycle, if, and only if, they have unique inspection dates
- Duplicate fillings on the same device are not permitted in DOB NOW.
 - If a filing has the same inspection date, and the same inspection type it is considered a duplicate in DOB NOW and it will not be processed

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STEP-BY-STEP GUIDE DEMO

Create an Inspection/Test Report (ELV3) 1 Year/Category 1 5 Year/Category 5



DOB NOW: FILINGS

Inspection/Test Report (EIV3): Jump Up / Jump Down / Personnel Hoist - 90 Day Temporary Renewal

INSPECTION/TEST REPORT (ELV3): JUMP UP & DOWN / PERSONNEL HOIST





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DOB NOW: FILINGS

Affirmation of Correction (ELV29)

AFFIRMATION OF CORRECTION (ELV29)







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Approved Agency Director / Co-Director



- Complete AOC
- Upload Required Documents
- Proceed (Submit) AOC
- 2nd to Attest

Approved Agency Inspector



- Complete AOC
- Upload Required Documents
- 1st to Attest

Owner



Attest after the Approved Agency Inspector
 & Director/Co-Director



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Performing Agency Director/Co-Director and Witnessing Agency Director/Co-Director Attestations:

 If the Director is also listed as the Inspector then they are able to complete both the Director attestation and the Inspector attestation.



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AFFIRMATION OF CORRECTION (ELV29): TIMELINE

CAT1

- Must be corrected within 180 days
- An Affirmation of Correction filed any time after 180 days will be considered late

PVT/QC

- Periodic and Quality Control violations
- Cease Use flag on the date of AOC submission





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- Affirmation of Correction (ELV29) Filing Fee: \$40.00
- Any user may pay the Filing or Late Fee
- Multiple Violations within the same year only incurs a fee of \$40 on the first ELV29
- 18 months from the date of the initial inspection to file an Affirmation of Correction for a CAT1
 - Late filing fees can range between \$600 to \$1800 based on Device Status (J/A)
- Performing Agency Director / Co-Director can review fee calculation information

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- Pay to File, or Cancel to go back to the form
- If the Cancel button is clicked, all the information on the report will become locked and the applicant cannot make any further changes.



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In order to File an Affirmation of Correction, DOB NOW validates the following:

- Elevator Inspection Test Report has a Status of "Accepted with Defects"
- No existing Affirmation of Correction Report with a Status of "Pay to File"
- No Affirmation of Correction Report with a Status of "Corrections Accepted"

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If the criteria note above is not met, DOB NOW considers the filing a **Duplicate** and will not allow the user to proceed with the filing.



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STEP-BY-STEP GUIDE DEMO

Create an Affirmation of Correction (ELV29)



DOB NOW: FILINGS

Test Notification Report (ELV36)

TEST NOTIFICATION REPORT (ELV36)







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Performing Agency Director/ Co-Director



Abilities

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Create and Enter Test Notification

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- Cancel Test Notification
- Single Attestation

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STEP-BY-STEP GUIDE DEMO

Test Notification Report (ELV36)



DOB NOW: FILINGS

Cancel Test Notification Report (ELV36)

CANCEL A TEST NOTIFICATION (ELV36)







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PAYMENT-TEST NOTIFICATION FORM (ELV36)

• No Filing Fees/Late Filing Fees/No report Filing Fees associated with Test Notification (ELV36).





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STEP-BY-STEP GUIDE DEMO

Cancel A Test Notification (ELV 36)



PUBLIC PORTAL

Process & Overview

PUBLIC PORTAL OVERVIEW

- The Public Portal is accessible through the DOB website
- The Public Portal (website) is open to the public
 - No applicant ID or Password is required
- Interested parties may view:
 - Type of Application
 - Status of Application
 - Block and Lot
 - View/Print Work Permits

Dack			
	Prope	erty Profile	
2600 HYLAN BOUL	.EVARD STAT	EN ISLAND 10306	BIN# 5168776
Alternate Addresses: HYLAN 2600 - 260 BOULEVARD 2670 - 267 HYLAN 2670 - 267 BOULEVARD 2670 - 267 EBBITTS STREET NO NUMBI	o o er		
building charact	CHUSTICS		
Health Area	Tax Block 3969	Census Tract 12804	Tax Lot 1
Health Area 920 Community Board 502	Tax Block 3969 Condo NO	Census Tract 12804 Buildings on Lot 5	Tax Lot 1 Vacant NO
Health Area 920 Community Board 502 Cross Street(s) ROSE AVENUE, ROSS AVENUE	Tax Block 3969 Condo NO DOB Special Place Name	Census Tract 12804 Buildings on Lot 5 DOB Building Remarks	Tax Lot 1 Vacant NO Landmark Status
Health Area 920 Community Board 502 Cross Street(s) ROSE AVENUE, ROSS AVENUE Special Status N/A	Tax Block 3969 Condo NO DOB Special Place Name Local Law NO	Census Tract 12804 Buildings on Lot 5 DOB Building Remarks Loft Law NO	Tax Lot 1 Vacant NO Landmark Status SRO Restricted NO
Health Area 920 Community Board 502 Cross Street(s) ROSE AVENUE, ROSS AVENUE Special Status N/A TA Restricted NO	Tax Block 3969 Condo NO DOB Special Place Name Local Law NO UB Restricted NO	Census Tract 12804 Buildings on Lot 5 DOB Building Remarks Loft Law NO Environmental Restrictions N/A	Tax Lot 1 Vacant NO Landmark Status SRO Restricted NO Grandfathered Sign NO



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PUBLIC PORTAL PROCESS FLOW

Navigate the Public Portal

You should be able to:

- Identify the 3 Filing Report Types
- Discuss key differences between the current state and future state
- Identify future processes in DOB NOW: Safety Elevator
- File an Inspection/Test Report (ELV3): CAT1 / CAT5
- File an Inspection/Test Report (ELV3): Jump Up /Down
- File an Affirmation of Correction (ELV29)
- File a Test Notification (ELV36)
- Access and Navigate the Public Portal









QUESTIONS?



Department of Buildings website www.nyc.gov/dobnowinfo

Here you will find helpful links to:

- Log-in and Register for DOB NOW
- Take advantage of Training Tools & Classes •
- Find FAQs and Tip Sheets for DOB NOW •

Click on the Links to drill down for more information in each of the categories.





HELPFUL LINKS

Building



		Login
Building Identification Number (BIN)		To register for an account or reset your password, go to the eFiling website. Need more help? Contact us.
Borough, Block, Lot		
Device Search		
DOB NOW Public Portal FAQ and User Manual		FAQ and Resources
DOB NOW INSPECTIONS	Building Information Search	NYC OpenData
NYC		66 9



Send your questions to **DOB Customer Service** by submitting a request from the DOB NOW Home Page or by visiting the link below:

Welcome
Email Email
Password
Password
Login
Can't access your account?
Need more help? Contact us.

www.nyc.gov/dobnowhelp









The system will direct you to the eFiling registration site at: www.nyc.gov/dobefiling





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QUESTIONS?