

SERVICE NOTICE

Online Appointments for Standard Plan Examination Moving to Microsoft Teams

Beginning August 22, 2025, all online plan examination appointments will be conducted using Microsoft Teams instead of GoToMeeting. Online appointments scheduled for a date before August 22, 2025, will continue to use GoTo Meeting.

After scheduling an appointment, you will receive an automated confirmation email with a Microsoft Teams meeting link. The meeting link will also appear on your **DOB Appointments** dashboard and in the **Appointments** tab for filings in DOB NOW.

If you do not already have Microsoft Teams installed on your device, you will be prompted to continue using a web browser or install the application on your device

Additional Assistance

For further assistance, submit an inquiry at nyc.gov/dobhelp.