

SERVICE NOTICE

New Online Payment Methods in DOB NOW

Effective May 21, 2023, DOB NOW payment options will be expanded to include PayPal and Venmo for all transactions.

PayPal and Venmo payments have a 2% convenience fee, which is assessed on the total payment amount due. **The convenience fee is non-refundable.** Use the step-by-step guides:

- [Using PayPal for Payment](#)
- [Using Venmo for Payment](#)

Other Payment Options

An eCheck, Visa, MasterCard, or American Express credit and debit cards may be used to pay in DOB NOW. If you pay with a credit or debit card, a non-refundable 2% fee is added to the total payment amount. There is no fee for eCheck payments. A credit card payment is processed immediately but an eCheck payment can take up to 10 business days to be processed.

For further assistance, submit an inquiry at nyc.gov/dobhelp.