

SERVICE NOTICE

Manhattan Customer Service Atrium: Early Closure for Operational Transactions on September 9, 2026

Please be advised that all operational transactions conducted by the New York City Department of Buildings in the Customer Service Atrium at 280 Broadway on the first floor will end at 12:00 noon on Wednesday, September 9, 2026. The affected offices include:

- **Administrative Enforcement Unit**
- **Boiler Unit**
- **Central Cashier**
- **Elevator Unit**
- **Licensing & Exams Unit**
- **Manhattan Borough Office**

In-person Customer Service

Customers are encouraged to complete in-person transactions in the Atrium before 12:00 noon. Transactions not completed by the noon closing time will be conducted on the next business day.

Normal business hours will resume on Thursday, September 10, 2026. Online services will not be affected and will remain available.

We appreciate your understanding and cooperation.

Customer Service Atrium

280 Broadway, 1st Floor
New York, NY 10007