# NYC Development Hub Hub Full-Service

**Industry Filing Guide** 

April 10, 2014

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#### About this document

The Department of Buildings (DOB) has expanded the NYC Development Hub to facilitate the online acceptance and permitting of most standard plan exam Alteration Type-2 (A2) and Alteration Type-3 applications (A3). This new feature will be offered through Hub *Full-Service* on the Department's website.

The benefits of the program include:

- Fewer Office Visits Online review and approval of A2/A3 jobs through this program will eliminate the need for visits to the Borough Offices prior to permit issuance.
- Reduce Paper Submissions All documents submitted to the Department will be electronic; eliminating the need for paper submissions for A2/A3 permits.

This guide provides information on how to use the Hub *Full-Service*, including: how to submit required items, forms, and plans; and how to electronically submit the entire filing to the Department for a virtual plan review.

#### About Development Hub Full-Service

To be eligible to participate in Hub *Full-Service* you must file a standard plan exam single document Alteration Type-2 (Alt 2) or Alteration Type-3 (Alt 3) application online through the Department's electronic filing system. **Participation in this program may eliminate the need for in-person visits to the Borough Offices to obtain permits.** 

The following minor alterations are excluded from this program:

- Legalizations
- Fire alarms

Additionally, you will not be able to submit **subsequent filings** to the Department through Hub *Full-Service*.

For eligible jobs, the option to file electronically will appear on the "Review" page of the online Plan/Work Application.

### **Program Requirements**

To use Hub Full-Service:

- All documents and payments must be processed and the job must be submitted to the Department for review within sixty (60) days of entering Development Hub.
  - The Department will notify the Applicant-of-Record, owner, Filing
     Representative and initial preparer of the PW1 when there are 30 days and 10 days remaining to submit the job.
  - ii. After 60 days the job will be deleted and applicants will need to re-file the application.
- Payment is accepted online and by debit/credit card or E-Check.
- Upon entering *Hub Full-Service* the job **must** stay in program until submitted for review to DOB.
  - i. If an applicant wants to switch out of the program to standard paper filing, the job must be withdrawn and re-filed.
  - *ii.* **Once withdrawn, the job cannot be reinstated** into the program. *Note:* applicants can utilize a copy of a previously prepared application when re-filing any plan/work application online.

All plans must follow the Department's Drawing Standards for Plan/Work Applications, which is available at:

http://www1.nyc.gov/assets/buildings/pdf/drawing standards 08132010.pdf

Note: See below for changes to Title Block Standards (2012)

#### **BEFORE:**

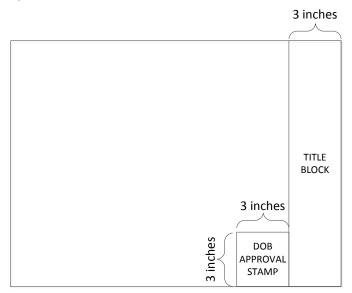
#### Designated space for DOB employee stamps and signatures (minimum 3" x 3")

If space is not provided within the title block, a minimum of 3" x 3" of clear space must be provided on the lower right hand portion of each sheet.

#### **UPDATED:**

#### Designated space for DOB approval stamps (minimum 3" x 3")

A minimum of 3" x 3" of clear space must be provided on the lower right hand portion of each sheet. This space must be directly to the left of the title block. All title blocks must be exactly 3" in width. See diagram below for sample:



### **Using the Program**

For more information on the Department's electronic filing system please access the user guide at: <a href="http://www1.nyc.gov/assets/buildings/pdf/efiling\_user\_guide.pdf">http://www1.nyc.gov/assets/buildings/pdf/efiling\_user\_guide.pdf</a>

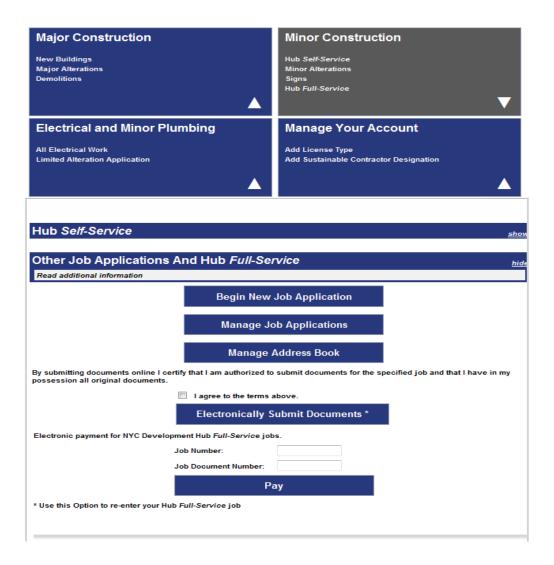
To use Hub *Full-Service*, you must prepare your job application using the Department's electronic submission system (eFiling). Preparers or Design Professionals can enter Hub *Full-Service* on the "Review" page of the Plan/Work Application.

To take advantage of this program, please follow the steps described below.

1. **Log-into** the NYC Development Hub using your account email address and password.

Click the "Minor Construction" box and then expand the "Other Job Applications" bar.

**Select** "Begin New Job Application" to start preparing an application for the first time.



You will see a screen welcoming you to the Plan/Work Application.

2. **Enter** your **user reference identification number (User Ref ID),** which can be used to locate the application in the future.

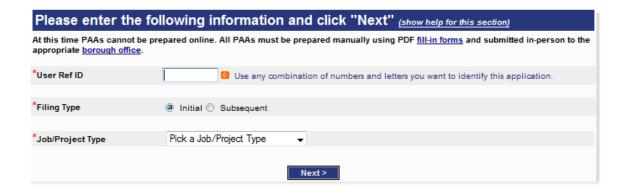
From here, you can access the "Manage Job Applications" function shown in the screen shot above.

**Select** the "Initial" tab to indicate the appropriate Filing Type and **select** "Alteration 2" or "Alteration 3" to indicate the "Job/Project Type," and **click** "Next".

The "Job Information" screen will display.

Note: Subsequent filings and all other job/project types are excluded from this program.

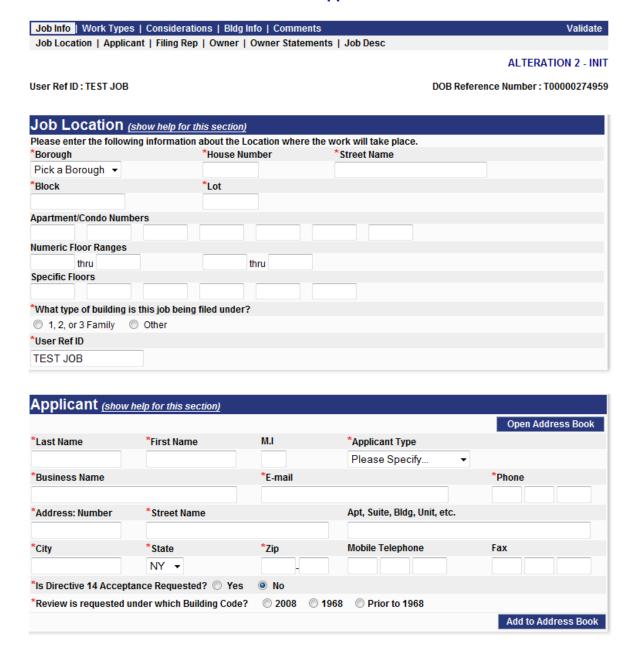
#### Welcome to the Plan/Work Application



3. **Follow** the onscreen instruction and **fill in** all available fields under: Job Info, Work Types, Considerations, Bldg Info, and Comments.

Fields marked with an asterisk (\*) are required.

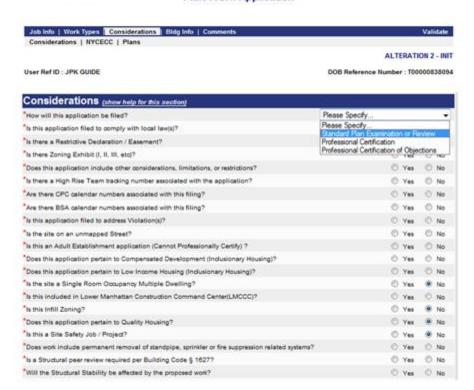
#### Plan/Work Application



4. Under "Considerations," **select** either "Standard Plan Examination or Review" **OR** "Professional Certification of Objections" from the drop down menu to specify how the application will be filed.

Complete the entire application and click "Validate."

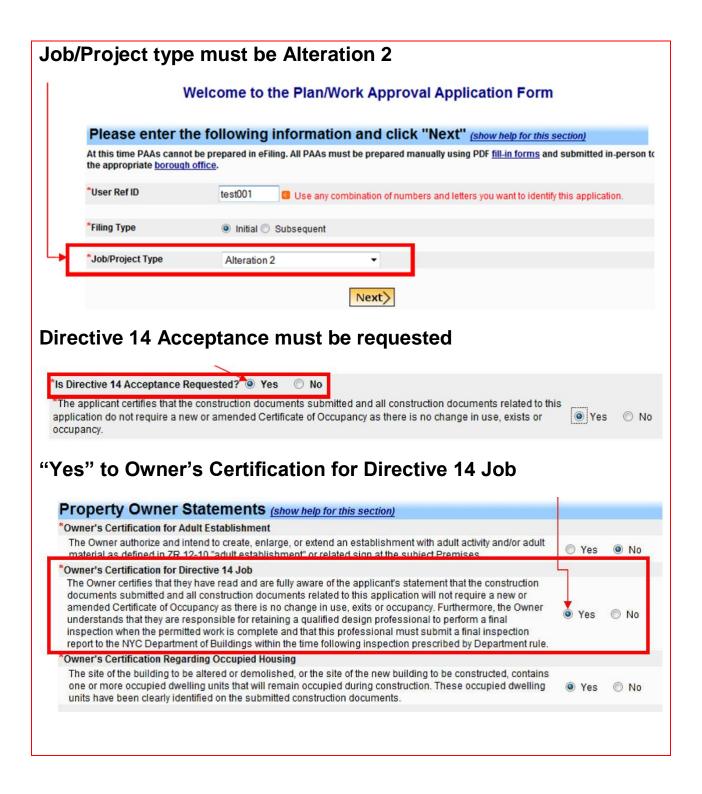
Validate will review the information entered and display any error with the PW1.

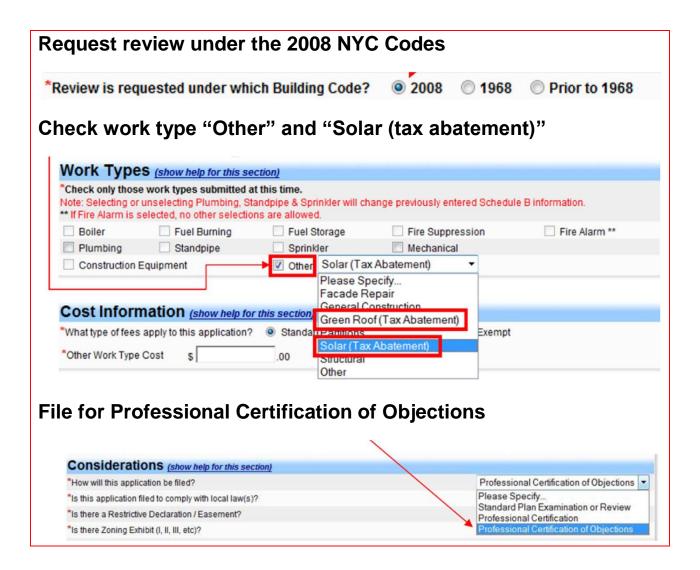


Plan/Work Application

Please see directions on PAGES 10 & 11 if you are filing for SOLAR TAX ABATEMENT

For those who are filing for **SOLAR TAX ABATEMENT**, be sure that your application reflects the below:





5. Once the application has been successfully **validated**, you will be asked to "Review" the application.

If the job is eligible for Hub Full-Service, you will be given the option to take advantage of this program.

To do so, select the option, "Yes, I would like to continue to electronically submit...and pay online."

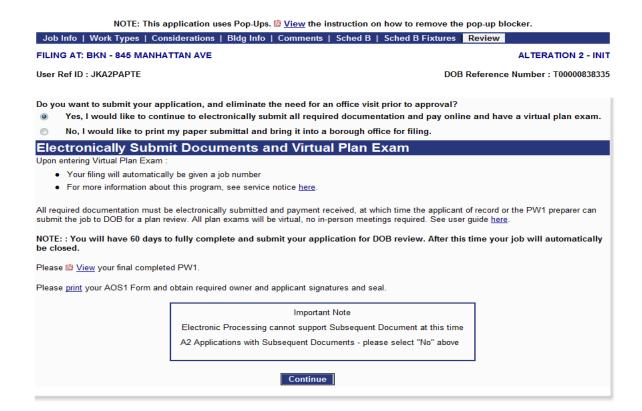
Click "Continue" at the bottom of the page to file your job. Clicking "Continue" will allow you to:

- Receive your job number
- Electronically submit all required documents including plans & required items
- Submit payment

Note: This option will only appear for jobs that are qualified to participate in this program.

An email notification will be sent to the Applicant-of-Record, owner, and initial preparer within 24 hours of submitting a job to the Hub Full-Service.

#### Plan/Work Application



### **Submitting Required Documents**

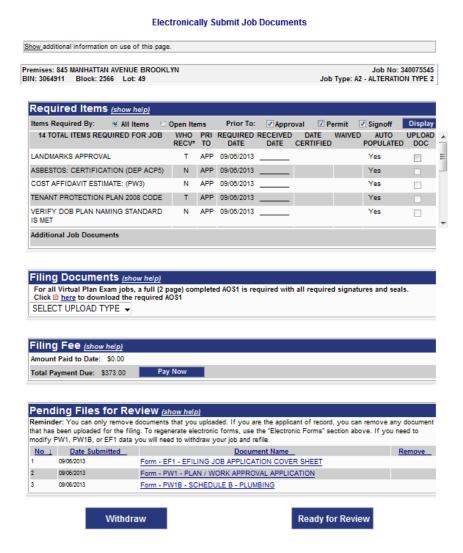
To complete your application, you must pay all applicable filing fees electronically and submit your full set of documents, including: plans, required items, and other forms (including the PW2 form which will expedite permit issuance for the job).

Note: You must flatten all PDF files prior to submitting.

In addition, you may not submit password protected or other types of "secure" PDF files.

To submit required documents to Hub Full-Service, please follow the steps outlined below.

For more information submitting documents online please access the user guide at: <a href="http://www1.nyc.gov/assets/buildings/pdf/eSubmit\_guide.pdf">http://www1.nyc.gov/assets/buildings/pdf/eSubmit\_guide.pdf</a>



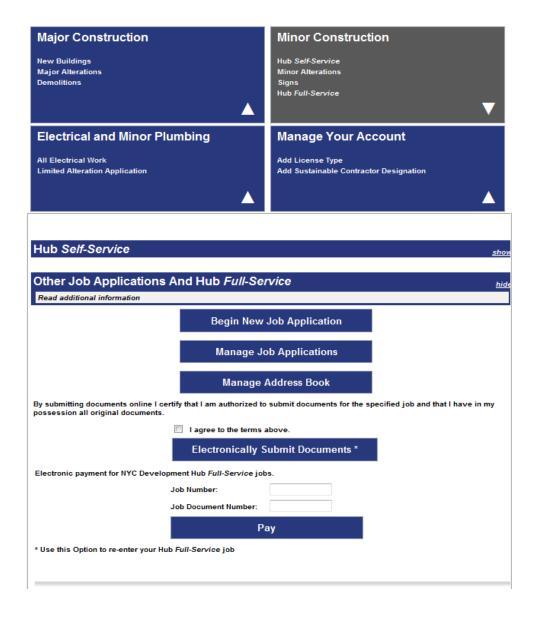
There are two ways to electronically submit required documents:

- 1) From the Plan/Work Application "Review" page, click "Continue" or
- 2) Log in to the NYC Development Hub using your email address and password.

**Click** "Minor Construction" and then **expand** the "Other Job Applications and Hub *Full-Service*" menu.

Click the checkbox next to, "I agree to the terms above"

Select "Electronically Submit Documents" from the menu.



The next page allows you to **search** for jobs submitted to Hub *Full-Service* by using the "Job Search" function.

You can **enter** the job number or **click** the links to view your job.

Note: "Pending Job List" shows jobs you have started. Jobs must be submitted to the Department for review by the "Submission Deadline" listed for each job. The deadline is 60 days from filing the job and entering into the program.

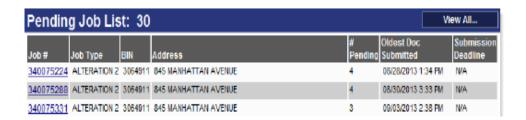
#### Welcome to the NYC Development Hub

Please read the buser Guide and the Frequently Asked Questions.



#### **Document Aging Policy**

- · Pending documents will be purged if not processed within 120 days
- Rejected documents will remain in the system for two weeks before being purged. This will give the applicant time to review
  rejected documents
- Jobs in the Hub Self-Service and Hub Full-Service program have 60 days to be fully completed and submitted to DOB for acceptance.



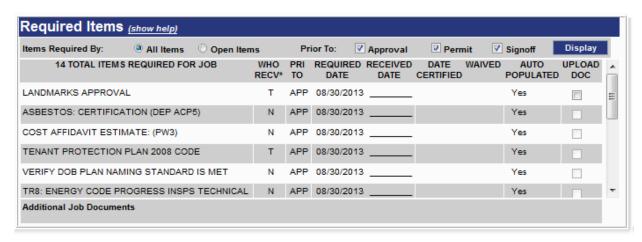
#### **Uploading Required Items/Forms/Plans:**

To Upload Required Items, **select** the "Upload Doc" checkbox in the *Required Items* table shown below to prepopulate the document you are uploading in the Filing Documents section.

Some required items will require you to provide additional information such as the "docket number" for the "Landmarks Approval".

#### **Electronically Submit Job Documents**









Pending and Rejected Files for Review (show help)

Form - EF1 - EFILING JOB APPLICATION COVER SHEET

Form - PW1 - PLAN / WORK APPROVAL APPLICATION

Form - PW18 - SCHEDULE B - PLUMBING

To Upload Forms, select "Upload Forms" in the Select Upload Type section of the e-Submit page.

**Select** a form type from the dropdown list, **browse** file, and select **submit** to complete.

#### Show additional information on use of this page Premises: 845 MANHATTAN AVENUE BROOKLYN Job No: 340075288 BIN: 3064911 Block: 2566 Lot: 49 Job Type: A2 - ALTERATION TYPE 2 ACP5-ACP5 ASBESTOS: CERTIFICATION (DEP ACP5) AI1-ADDITIONAL INFORMATION AO1-ADMINISTRATIVE OBJECTIONS PW5-AFTER-HOUR WORK PERMIT APPLICATION Display ✓ Signoff INR3-AMMENDED INTENT TO REVOKE APPROVAL/PERMIT AUTO POPULATED WAIVED EN2-AS BUILT ENERGY ANALYSIS (EN2)-TEST DOC CCD1-CCD1-CONSTRUCTION CODE DETERMINATION PW7-CERTIFICATE OF OCCUPANCY - LOC: REQUEST PW7-CERTIFICATE OF OCCUPANCY / LOC: REQUEST PW6-CERTIFICATE OF OCCUPANCY APPLICATION Yes Yes CCD3-CONSTRUCTION APPEAL (CCD3) Yes CCD2-CONSTRUCTION CHALLENGE (CCD2) PW3-COST AFFIDAVIT ACP21-DEP ASBESTOS PROJECT COMPLETION FORM ACP20-DEP ASBESTOS PROJECT CONDITIONAL COMPLETION FORM Yes DOF-DEPT OF FINANCE VERIFICATION ED16A-ED16A - ELECTRICIAL PERMIT APPLICATION Yes EF1-EFILING JOB APPLICATION COVER SHEET ER1-EMERGENCY RESPONSE AGENCY NOTIFICATION EN1-EN1 - ENERGY COSTS BUDGET WORKSHEET PW4-EQUIPMENT USE APPLICATION/PERMIT FEDF-FEE DEFERRAL LETTER PTA3-GREEN ROOF TAX ABATEMENT APPLICATIONS-EEE DEF-HPD LETTER OF DEFERRAL HPD1-HPD-1 - ANTI-HARASSMENT AREA CHECKLIST HPD2-HPD-2 - CLINTON SPECIAL DISTRICT ANTI-HARASSMENT CHECKLIST INR1-INTENT TO REVOKE APPROVAL/PERMIT MDL1-MDL1 - REG OF DWELLING UNITS (MDL 67/120) MR-1-MONITORING REPORT-1 (MR-1) PICK A FORM TYPE Select File to Upload: (PDF format only. Maximum size limit:10MB)

Status

PENDING

PENDING

PENDING

Rejection Reason

#### **Electronically Submit Job Documents**

No | Date Sub

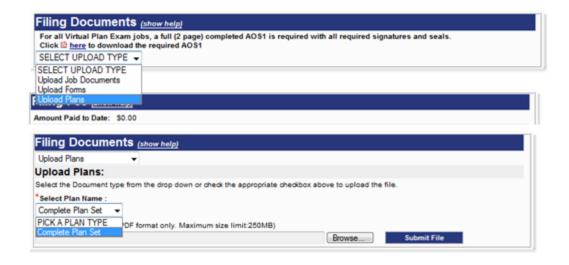
08/30/2013

08/30/2013

To upload plans, select "Upload Plans" from the dropdown menu.

**Select** "Complete Plan Set" from the dropdown menu, and **locate** the appropriate file on your computer by clicking "Browse."

Click "Submit File" to complete the upload.



All plans must follow the Department's Drawing Standards for Plan/Work Applications, which is available at:

http://www1.nyc.gov/assets/buildings/pdf/drawing standards 08132010.pdf

Note: See below for changes to Title Block Standards (2012)

#### **BEFORE:**

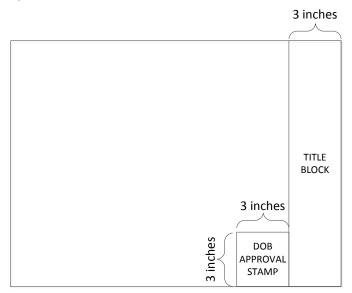
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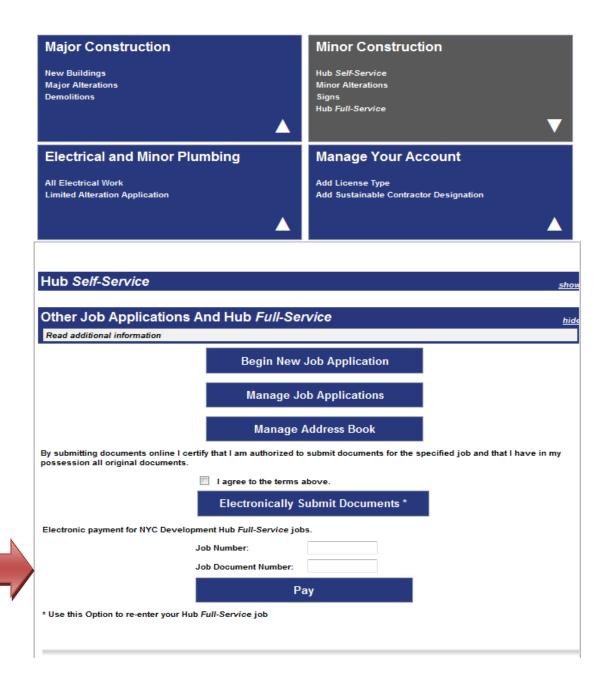


### **Making Payments**

There are two ways to make online payments for jobs submitted to Hub Full-Service:

1) Enter your "Job Application Number" and "Job Document Number," and

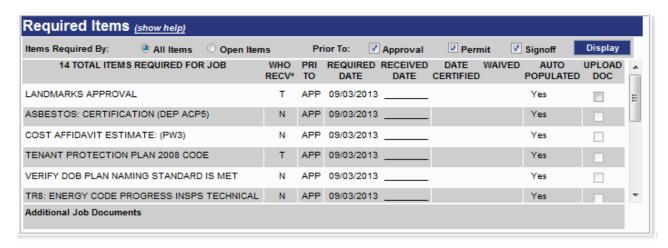
Click "Pay" under the Other Job Application / Minor Construction page, or



2) Click "Pay Now" in the "Filing Fee" section on the "Electronically Submit Job Documents" page.

#### **Electronically Submit Job Documents**





Filing Documents (show help)

For all Virtual Plan Exam jobs, a full (2 page) completed AOS1 is required with all required signatures and seals.

Click here to download the required AOS1

SELECT UPLOAD TYPE

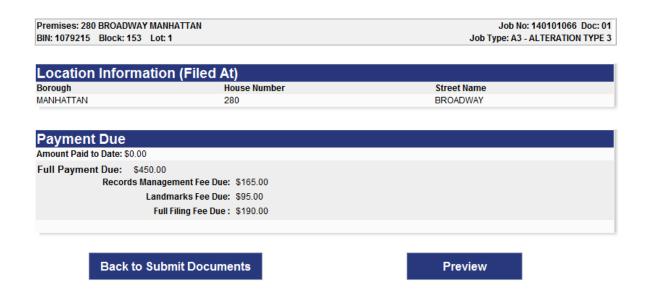


Pending Files for Review (show help)

The "Job Payment" window will display.

Review your filing fees and **click** "Preview" to continue with your payment.

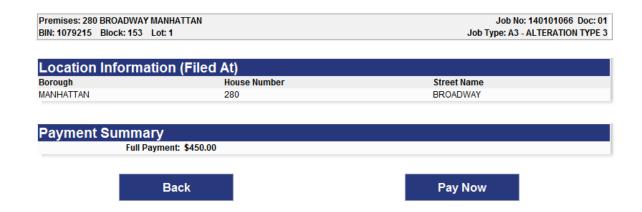
#### **Job Payment**



You will be asked to review your payment.

After reviewing your payment, **click** "Pay Now" to proceed with payment, or **click** "Back" to modify your payment.

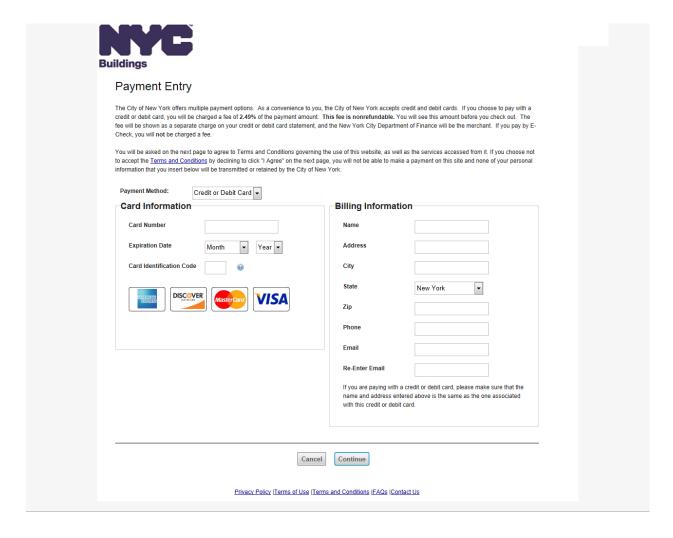
#### **Job Payment Preview**



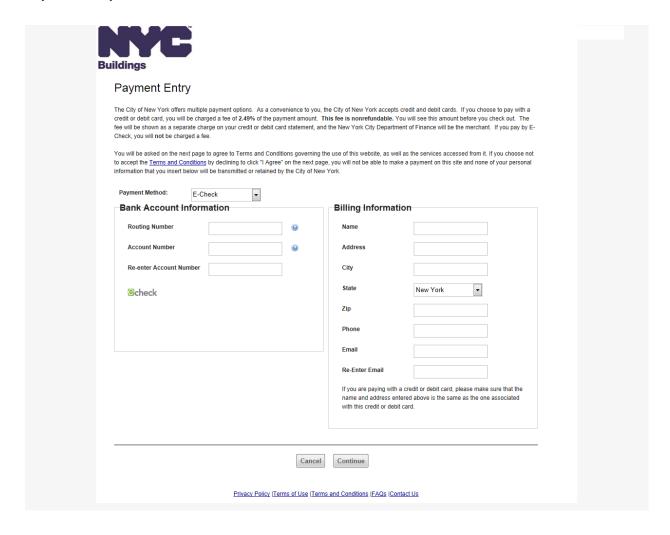
To enter your payment information you must first **select** a Payment Method – Credit or Debit Card or E-Check.

Please note: Beginning January 13, 2014, a convenience fee of 2.49% will be added to all payments made by Credit or Debit Card. Payment made by E-Check are not subject to additional fees.

#### Payment Entry - Credit or Debit Card:

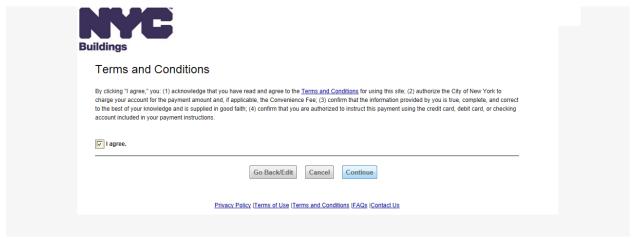


#### Payment Entry - E-Check:



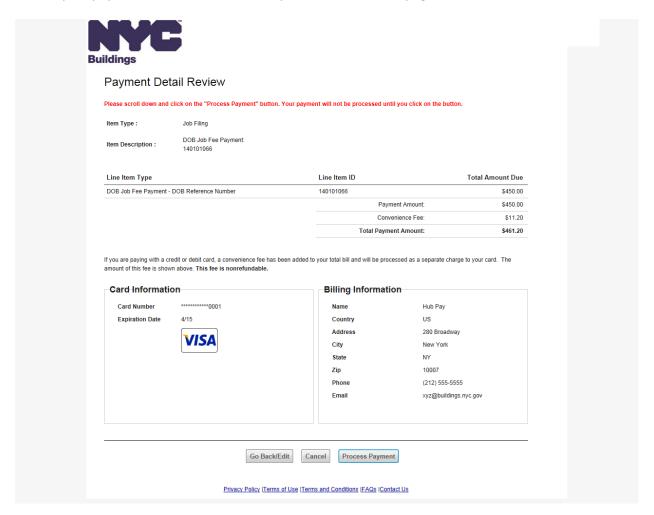
Once all required information is filled in, continue to the next step by pressing "Continue."

Review the Terms and Conditions for electronic payments made to the City of New York. **Select** the "I agree." checkbox to agree to the Terms and Conditions

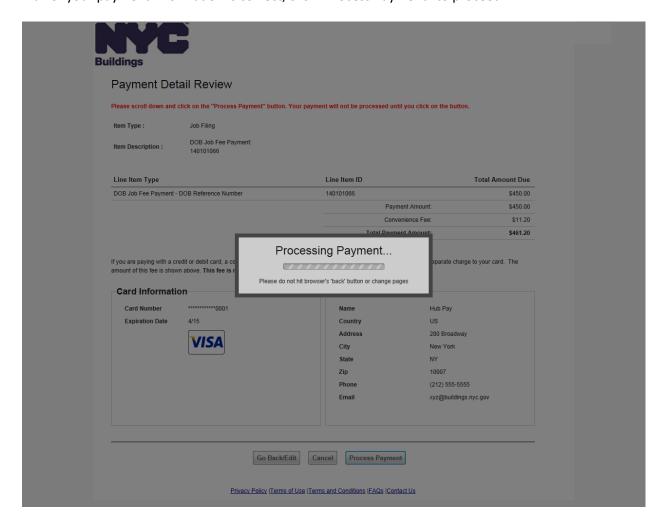


Continue to the next step by pressing "Continue."

Review your payment information on the Payment Detail Review page



If all of your payment information is correct, click "Process Payment" to proceed.



When your payment is successfully received, your "Payment Receipt" will display.

Note: Please save this information for your records.

#### **Job Payment Receipt**

Premises: 280 BROADWAY MANHATTAN	Job No: 140101066 Doc: 01
BIN: 1079215 Block: 153 Lot: 1	Job Type: A3 - ALTERATION TYPE 3

Location Information (Filed At)			
Borough	House Number	Street Name	
MANHATTAN	280	BROADWAY	

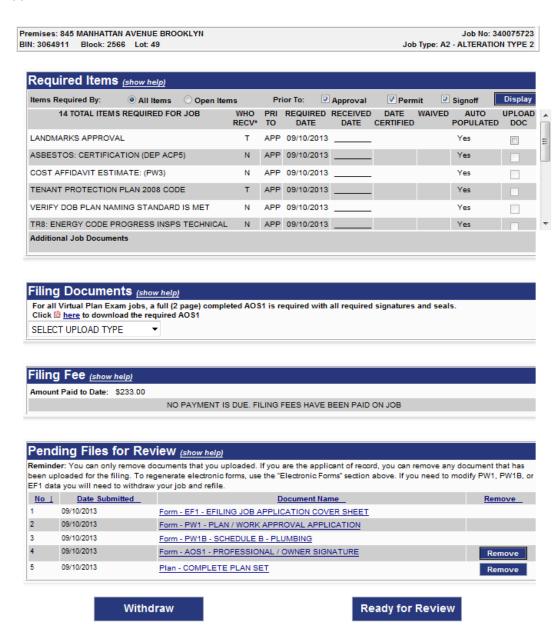
Receipt Details		
Date Issued	Invoice Number	Amount Paid
01/10/2014	80318861	\$450.00
Method of Payment	Account Ending in	Transaction ID
V	0001	4005441223
Amount Paid to Date		Balance Due
\$450.00		\$0.00

Back to eSubmit Documents

### **Submitting Jobs for DOB Acceptance**

After all required documents have been submitted and your payment has been received, you are ready to **submit** the application to the Department for Plan Exam Review.

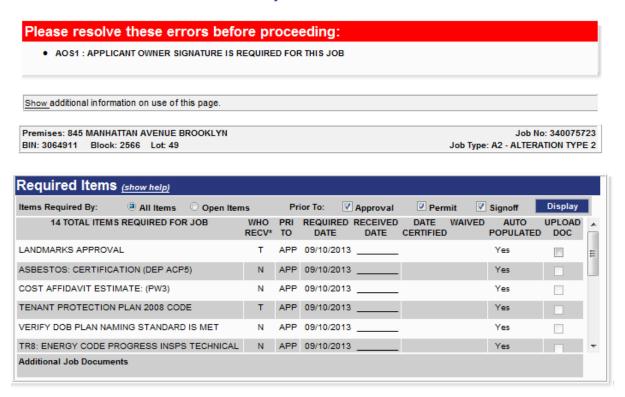
**Submit** your application by **selecting** "Ready for Review." This can be done by the PW1 preparer or the Applicant-of-Record.



You will be asked to **resolve** any errors in your application before submitting it to the Department.

Errors will be listed at the top of the page. You must **resolve** all errors in order to proceed.

#### **Electronically Submit Job Documents**



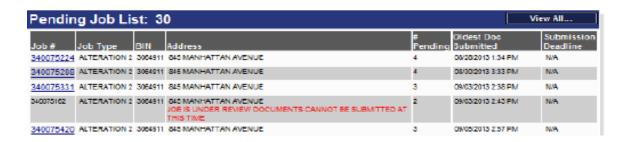
If all required documents were submitted correctly, your application will be submitted to the Department for review; and you will be directed back to the eSubmit page.

#### Welcome to the NYC Development Hub

Please read the B User Guide and the Frequently Asked Questions.



- · Pending documents will be purged if not processed within 120 days
- Rejected documents will remain in the system for two weeks before being purged. This will give the applicant time to review rejected documents
- Jobs in the Hub Self-Service and Hub Full-Service program have 60 days to be fully completed and submitted to DOB for acceptance.



Note: The job is now "UNDER REVIEW" and you will not be able to modify any required items/ forms/ plans until the plan examiner has completed their review.

Once the plan examination is complete, you will receive an email directing you to download the results of the plan examination.

If you need to communicate with the Department while a job is "Under Review," please use one of the following options:

- Contact the DOB Customer Service Call center 212 393-2550.
- HubFullService@buildings.nyc.gov

### Withdrawing application prior to submission

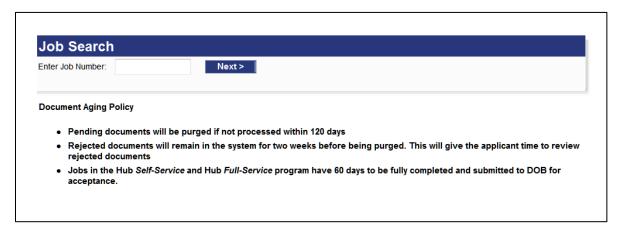
1) **Click** the "Minor Construction" box and then **expand** the "Other Job Applications and Hub Full- Service" bar.



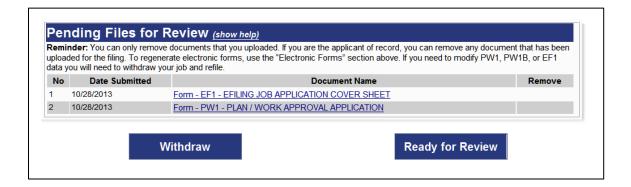
2) Scroll down to Other Job Applications And Hub *Full-Service* and check the box, "I agree to the terms above" and **select** Electronically Submit Documents



3) Enter the job number and select Next



4) Scroll to the bottom of the page and select Withdraw Note: This is only visible to the preparer or the applicant of record



### **DOB Reviewing Documents**

After submitting the job, the Development Hub will review your submission for accuracy.

The following actions will occur:

#### Step 1:

The Department will **accept** or **reject** each of the required items / forms/ plans for the job.

Within 24 hours of documents being accepted or rejected you will receive an email informing
you of the action taken by the Department.

#### Sample Email



Note: You will receive an email notification for each item in the "Pending and Rejected Files for Review" section of eSubmit.



#### Step 2:

If the Department **rejects** a document, you will receive an email notification.

#### Sample Email

### B-SCAN eSubmit Document Status for:09-18-2013

BSCAN@buildings.nyc.gov

Sent: Wed 09/18/13 09:00 PM To: John Doe (A@b.com)

The Electronically Submitted Required Item, Applicant / Owner Signature, for Job #340076857 has been Rejected by DOB for the following reason(s).

Rejection Reason: Signature Missing Rejection Reason: Stamp Missing

The reason the document was rejected will be listed in the "Pending and Rejected Files for Review" section of eSubmit.

Note: You will need to make the necessary corrections and re-submit the document.

Pending and Rejected Files for Review (show help)				
<u>No ↓</u>	Date Submitted	Document Name	Status	Rejection Reason
1	09/03/2013	Form - EF1 - EFILING JOB APPLICATION COVER SHEET	PENDING	
2	09/03/2013	Form - PW1 - PLAN / WORK APPROVAL APPLICATION	PENDING	
3	09/03/2013	Plan - COMPLETE PLAN SET BIS Job Doc Number:01	PENDING	
4	10/25/2013	Form - AOS1 - APPLICANT / OWNER SIGNATURE	REJECTED	Signature Missing, Stamp Missing

#### **Plan Examiners First Review**

When a complete set of documents is received, the plan examiner will review the application.

There are three possible results of this review:

- 1) Minor changes required
  - Fix and re-eSubmit
- 2) Changes required to Plans
  - Fix and schedule a Virtual Plan Exam in PENS
- 3) Job Approved
  - Send PW2 for permitting

When the plan examiner completes the review they will:

- Mark-up/approve the plans / form(s) as appropriate;
- Attach a cover page with detail instructions; and
- Upload the file in eSubmit.

When the review is complete, you will receive an email notification. **Click** the link or **log in** to eSubmit, and go to the "Documents from DOB," to **view** the document.

Sample Email

#### Cc:

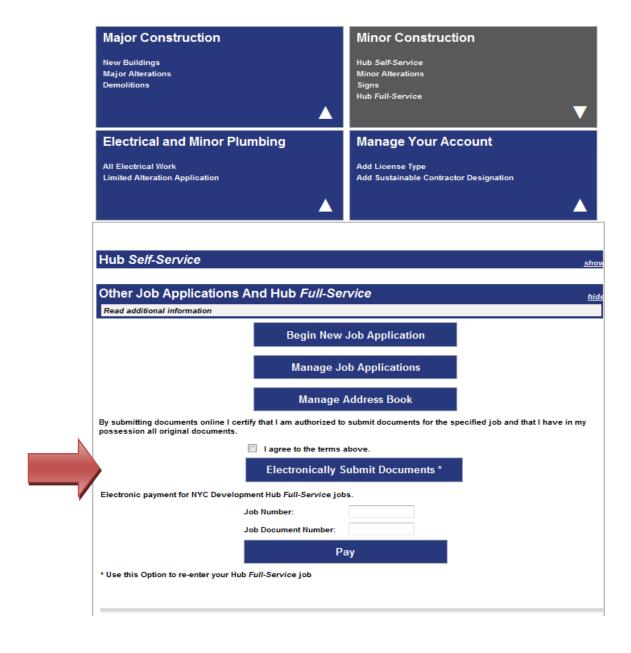
Subject: File sent from Department of Buildings for 340076857

You have been sent a file from the Department of Buildings. To access this document, log in to eFiling at <a href="https://a810-efiling.nyc.gov/eRenewal/loginER.jsp">https://a810-efiling.nyc.gov/eRenewal/loginER.jsp</a>. The link to the document that you have been sent is located in Documents from DOB Section of the eSubmit screen.



To log in to eSubmit, follow the steps below:

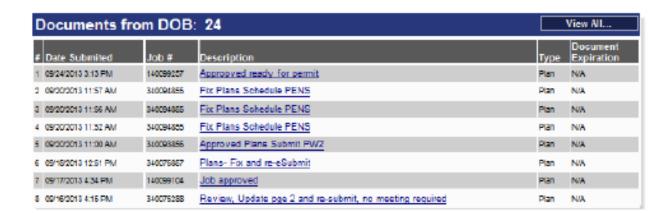
- 1) Click the "Minor Construction" box and then **expand** the "Other Job Applications" bar.
- **2)** Select "Electronically Submit Documents."



All uploaded documents will appear on the box labeled "Documents from DOB."

- The list is associated with your eFiling account so documents for all jobs will be displayed.
- The "Description Column" will **identify** the action(s) you need to take.
  - **Re-eSubmit** means you do not need to schedule a meeting, simply open the file and follow the instructions to re-eSubmit.
  - Book PENS mean you will need to schedule a virtual meeting to resolve the plan examiners comments:
    - Read the cover page
    - Make the necessary corrections
    - Dial 311 and request a PENS appointment
    - The next business day you will receive an email from <u>HubFullService@buildings.nyc.gov</u> with information on your virtual meeting
  - Approved, (ready for permitting) means the job is in status "P" and you can obtain your permit.

Additional information on the above actions is available on Page 32 of this user guide.



### Plan Examiners Second, Third...Review

There are three possible results after each plan examination review:

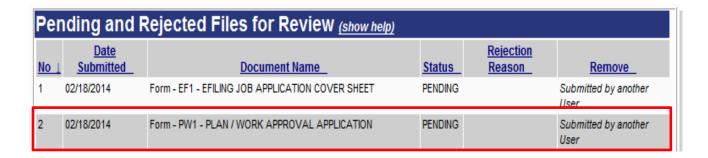
- 1) Minor changes required
  - Fix and re-eSubmit
- 2) Changes required to Plans
  - Fix and schedule a Virtual Plan Exam in PENS
- 3) Job Approved
  - Send PW2 for permitting

The plan exams will continue until the job is approved.

#### Re-eSubmit

The Department may identify minor changes and **request** that an applicant re-submit based on the plan examiner's comment listed on the "Comments Page."

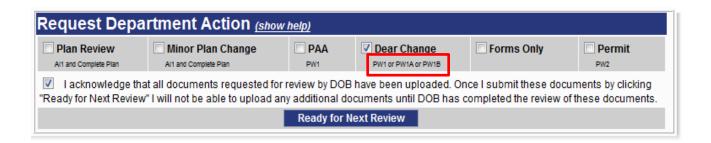
Once the application is **resubmitted** through eSubmit, use the Request Department Action to trigger the plan examiner to conduct a second review.



Upload the required document(s), Select the desired action(s) and the "acknowledgement clause" checkbox in the Request Department Action table.

Click on "Ready for Next Review" to complete the request(s)

Below is an example of "Dear Change" request, PW1 or PW1A or PW1B is required.



\*Note: Once you've clicked on the "ready for next review", you will not be able to upload anything until the Department has reviewed all your actions.



When the request(s) is submitted, you should see the request(s) listed in the Request Department Action table.

This will notify the department of your requested action and it will take 3 business days to process your request.



#### Use the chart below to request for Department Actions

Actions	Prior to Approval Actions	After Approval Actions	Upload Required Documents	More info
Plan Review	х		Al-1 and Complete Plans	This action will trigger the next review of plan examination. You must satisfy and resolve all of the plan examiner's comments and issues in your plan before selecting this action.
Minor Plan Change		Х	Al-1 and Complete Plans	Select this action to make minor plan changes, and trigger a review by the plan examiner for "as-built" changes; there shall be no changes on forms.
				Select PAA <u>and</u> Minor Plan Change to trigger minor plan changes and PAA changes (for example PW1 or PW1B changes with drawings).
PAA		X		Select this action for a Post Approval Amendment. Select this if you are only making changes to the PW1 form; there shall be no changes made to drawings on plans.
			PW1	Select PAA <u>and</u> Minor Plan Change to trigger minor plan changes and PAA changes (for example PW1 or PW1B changes with drawings).
Dear Change	x		PW1 or PW1B	Select this action to make changes on form(s) prior to approval.
Forms Only	Х	X	Any Form	Select this action to upload forms, you must use the <i>Upload Form</i> function to select this action.
Permit		X	PW2	Select this to obtain permit.  Select Permit and Forms only if you have TRs to satisfy required items list.

#### **PENS Meetings**

If the word "PENS" appears in the description line of "Documents from DOB" and/or when the comments sheet instructs you to call PENS, please **complete** the following:

- Make the corrections to the Plans identified on the "Comment" page
- **Dial** 311 or **log in** if you are a remote user
  - Select meeting date and time

The next morning you will receive an email from <a href="mailto:HubFullService@buildings.nyc.gov">HubFullService@buildings.nyc.gov</a>

- This email will contain the GoToMeeting and Dial-in information and instructions.
- Before the meeting, please confirm your connectivity to GoToMeeting (instructions in email).
- Wait until 5 minutes prior to the meeting before you log in to GoToMeeting:
  - O Dial into the conference call using the information contained in the email.
  - o Simply close the browser and hang up the phone at the end of the meeting.

#### **Approved**

If the application is "Approved," the job is **approved** and the attached document contains your "Approved Plans."

### Permitting the Job

After your job is approved, the status of the job will be changed to "P," ready for permitting. You will receive an email from BSCAN telling you a new file has eUploaded to your eFiling account.

The email will contain your approved plans and permitting instructions.

The next morning you will also receive an email from <a href="https://example.com/hubFullService@buildings.nyc.gov">hubFullService@buildings.nyc.gov</a> with the same instructions.

• You will need to eSubmit your PW2 and any **other permit specific forms** your job requires, such as aTR2 before receiving a permit.

### See Re-eSubmit page

#### Uploading Required Items/Forms/Plans

To **view** any permit specific forms you are **required** to summit, **select** the "Permit" filter at the top of the page. This will allow you to view only the items that need to be submitted.

After these forms are uploaded and received by the Department using eSubmit, the Department will process your permit.

The permit will be available online, usually within 2 business days.

Note: If payments are due, or at your discretion, you may go to a borough office to get your permit.

**Electronically Submit Job Documents** 

#### Show additional information on use of this page. Premises: 845 MANHATTAN AVENUE BROOKLYN Job No: 340075288 BIN: 3064911 Block: 2566 Lot: 49 Job Type: A2 - ALTERATION TYPE 2 Required Items (show help) Items Required By: All Items Open Items Prior To: Approval ▼ Permit Signoff Display 4 TOTAL ITEMS REQUIRED FOR JOB WHO PRI REQUIRED RECEIVED DATE WAIVED AUTO UPLOAD PRIOR TO PERMIT ONLY RECV\* TO DATE DATE CERTIFIED DIR-14 ID OF RESPONSIBILITY (TR1) N PER 08/30/2013 Yes PARTIAL DEMO PLAN & DS1 (FOR AL/EW-OT PER 08/30/2013 \_\_ Yes PERMITS) PARTIAL DEMO: 10-DAY NOTICE (FOR AL/EW-OT PER 08/30/2013 Yes PERMITS) N PER 08/30/2013 \_ FINAL Yes Additional Job Documents Filing Documents (show help) For all Virtual Plan Exam jobs, a full (2 page) completed AOS1 is required with all required signatures and seals.

#### **Pre-Approval Amendment Process**

If you need to **change** any of the information contained in your initial filing, such as scope of work, **before** your job has been approved, you can file a Prior to -Approval Amendment simply by uploading the form in eSubmit, or at your discretion, you may visit a borough office.

When you use Hub Full-Service applicants must submit a full set of plans.

Using eSubmit, please see **Re-Esubmit** page for detailed instructions

#### **Post-Approval Amendment Process**

If you need to **change** any information contained in your initial filing, such as scope of work, <u>after</u> your job has been accepted, you can file a Post-Approval Amendment (PAA) simply by uploading the PAA in eSubmit, or at your discretion, you may visit a borough office.

When amendments involve plan changes, applicants shall submit amended set of plans

Using eSubmit, please see Re-Esubmit page for detailed instructions

Note: If an applicant chooses to file at the borough, the applicant must submit a full set of plans for the first PAA filed to the Borough Office where your job resides. Any subsequent PAA can be filed under the current process in which applicants must replace only relevant plan sheets as needed.

### **Contact Information and Troubleshooting**

For issues related to registering with DOB or with uploading required documents, contact the Department's Customer Service Call center (212) 393-2550.

For additional information, or for questions about using Hub *Full-Service*, please contact HubFullService@buildings.nyc.gov