

SERVICE NOTICE

Civil Penalty Waiver Requests for Boilers and Elevators in DOB NOW: *Safety*

Beginning October 27, 2023, the Civil Penalty Waiver Request Reasons for elevator violations, and violations for high-pressure and low-pressure boilers will be updated in DOB NOW: *Safety* to reflect changes to Title 1 of the Rules of the City of New York Sections [103-01](#), [103-02](#), and [103-05](#).

New Owner Waiver Request Reason

The Waiver Request Reason for Owner will only be New Owner, rather than New Owner-Tax Exempt and New Owner-Economic Development Program. New owners seeking a waiver of civil penalties based on a transfer of ownership to the new owner after the penalties were incurred will select **New Owner** and will be required to upload required proof as a **Recorded Deed Required Document**. The waiver fee of \$30 (boiler violations) and \$35 (elevator violations) will be paid in DOB NOW.

Small Business Waiver of Penalties for Boiler Violations

A new Waiver Request Reason of **Small Business First-Time Waiver** can be selected to request a first-time waiver of civil penalties for high-pressure boiler and low-pressure boiler violations. This reason will only be available to select once for each device. Supporting documentation will be required to be uploaded as the **Small Business Ownership Required Document**.

Waiver Information *	
Device Number 50000086669N0005	Device Type Boiler
Waiver Request Reason	
Owner	Device
<input checked="" type="checkbox"/> New Owner	<input type="checkbox"/> Removed or Dismantled
<input type="checkbox"/> Bankruptcy	<input type="checkbox"/> Work in Progress
<input type="checkbox"/> Government Ownership	<input type="checkbox"/> New or Replaced
<input checked="" type="checkbox"/> Small Business First-Time Waiver	<input type="checkbox"/> Proof of Compliance

DOB NOW Inquiries & Support

To submit an inquiry about DOB NOW, visit the DOB NOW Help Form at nyc.gov/dobnowhelp.