SERVICE NOTICE

Certificates of Correction to Launch in DOB NOW: *Safety*

Beginning December 15, 2025, all Certificate of Correction (COC) requests are required to be submitted in DOB NOW: *Safety*. COC requests that were submitted in DOB NOW: *BIS Options* before this launch will continue in BIS Options. COC requests still in pre-filing status on the launch date will be cancelled and will have to be submitted in DOB NOW: *Safety*.

Submit a COC Review Request

- Login to DOB NOW at **nyc.gov/dobnow**,
- Select the **DOB NOW: *Safety*** module and then **Violations & Notices of Deficiency**.
- From the **Violations** dashboard, select **+Certificate of Correction Review Request** and enter the summons number.
- Complete all required sections, including the **Documents** and **Signatures & Statement** tabs.
- Save and submit the COC for review

DOB NOW Training

The Department of Buildings is conducting free training sessions to explain the new process and demonstrate how to navigate the COC process in DOB NOW: *Safety*. Visit the **DOB NOW Training Page** at **nyc.gov/dobnowtraining** to register for training and to access user manuals and training videos.

For more information about Certificates of Correction, visit **nyc.gov/aeu-coc** or contact the Administrative Enforcement Unit (AEU) at **(212) 393-2405**.