

## UPCOMING CHANGE

### **DOB NOW: *Inspections* Borough Support Kiosks**

---

**Registered users of DOB NOW: *Inspections* can now bring a USB drive to any Borough Office and upload files to the system for inspection requests, certification of objections, and self-certifications.**

The Department of Buildings is committed to providing innovative customer service solutions. Through in-Borough support kiosks, registered users will have the ability to upload files to **DOB NOW: *Inspections*** for all of their inspection requests. In each borough signage will be posted to assist in locating the kiosk. Department staff will be available to assist users with uploading files from 9:30am through 3:30pm. Assistance is limited to customers with Silverlight browser incompatibility issues seeking help with uploading files.

#### **In-Borough Support Kiosks**

**BRONX:** 1932 Arthur Avenue, 5th Floor

***Kiosk location:*** old Certificate of Occupancy Room (near Borough Commissioner's Office)

**BROOKLYN:** 210 Joralemon Street, 8th Floor

***Kiosk location:*** Application Processing waiting area

**MANHATTAN:** 280 Broadway, 4th Floor

***Kiosk location #1:*** Construction/Electrical/Plumbing Inspection waiting area

***Kiosk location #2:*** Elevators/Boilers public waiting area

**QUEENS:** 120-55 Queens Boulevard

***Kiosk location:*** Inspections Counter, 1st Floor

**STATEN ISLAND:** 10 Richmond Terrace, 2nd Floor

***Kiosk location:*** 3rd floor Inspections

For more information on in-borough kiosks, registered users can contact Customer Service at [CustomerServiceIR@buildings.nyc.gov](mailto:CustomerServiceIR@buildings.nyc.gov).

**POST UNTIL: December 31, 2017**