

SERVICE NOTICE

New Supersede & Withdrawal functions in DOB NOW: *Build*

Beginning March 6, 2023, additional supersede and withdrawal functions are available for PW1/PW2 filings in **DOB NOW: *Build***.

The **Supersede and Withdrawal Guide** provides details on the new functionality. The only requests that require uploading a scanned **Supersede Letter** or **Withdrawal Letter** to the help form at www.nyc.gov/dobhelp are withdrawal of a job/filing, supersede or withdrawal of the concrete testing lab on the TR2, and DOB NOW filings created prior to July 1, 2019. Revised templates of the Supersede and Withdrawal Letters are now available.

New requests sent to the help form for functionality available in DOB NOW will not be processed and the requestor will be instructed to perform the function directly in DOB NOW.

DOB NOW Inquiries and Support

To submit an inquiry about DOB NOW, visit the DOB NOW Help Form at www.nyc.gov/dobnowhelp.