

COMPLAINT CATEGORY	COMPLAINT CATEGORY DESCRIPTION
1	ACCIDENT – Construction/Plumbing
2	ACCIDENT – To Public
3	Adjacent Buildings – Not Protected
4	After Hours Work – Illegal
5	Permit – None (Building/PA/Demo etc.)
6	CONSTRUCTION – Change Grade/Change Watercourse
7	CONSTRUCTION – Change Watercourse
8	Contractor's Sign – NONE
9	Debris – Excessive
10	Debris/Building – Falling or In Danger of Falling
11	DEMOLITION – No Permit
12	DEMOLITION – Unsafe/Illegal/Mechanical Demo
13	Elevator In (FDNY) Readiness – NONE
14	Excavation – Undermining Adjacent Building
15	Fence – NONE/Inadequate/Illegal
16	Inadequate Support/Shoring
17	Material/Personnel Hoist – No Permit
18	Material Storage – Unsafe
19	Mechanical Demolition – Illegal
1A	Illegal Conversion Commercial Building/Space to Dwelling Units
1B	Illegal Tree Removal/Topo. Change in SNAD
1C	Damage Assessment Request or Report (Disaster)
1D	Con Edison Referral
1E	Suspended (Hanging) Scaffolds – No Permit/License/Dangerous/Accident
1F	Failure to Comply with Annual Crane Inspection
1G	Stalled Construction Site
1H	Emergency Asbestos Response Inspection
1J	Jewelry/Dentistry Torch: Gas Piping Removed w/o Permit
1K	Bowstring Truss Tracking Complaint
1L	Gas Utility Referral
1U	Special Operations Compliance Inspection

COMPLAINT CATEGORY	COMPLAINT CATEGORY DESCRIPTION
1V	Electrical Enforcement Work Order (DOB)
1W	Plumbing Enforcement Work Order (DOB)
1X	Construction Enforcement Work Order (DOB)
1Y	Enforcement Work Order (DOB)
1Z	Enforcement Work Order (DOB)
20	Landmark Building – ILLEGAL WORK
21	Safety Net/Guard Rail – Damaged/Inadequate/NONE (over 6-stories/75FT)
22	Safety Netting – NONE
23	Sidewalk Shed/Supported Scaffold/Inadequate/Defect/NONE/NO PMT/NO CERT
24	Sidewalk Shed – NONE
25	Warning Signs/Lights – NONE
26	Watchman – NONE
27	Auto Repair – ILLEGAL
28	BUILDING – In Danger of Collapse
29	BUILDING – Vacant, Open and Unguarded
2A	Posted Notice or Order Removed/Tampered With
2B	Failure to Comply with Vacate Order
2C	Smoking Ban – Smoking on Construction Site
2D	Smoking Signs – <i>NO SMOKING SIGNS</i> Not Observed on Construction Site
2E	Tracking Complaint for Full Demolition Notification
2F	Building Under Structural Monitoring
2G	Advertising Sign/Billboard/Posters/Flexible Fabric – ILLEGAL
2H	Second Avenue Subway Construction
2J	SANDY: Building Destroyed
2K	Structurally Compromised Building (LL33/08)
2L	Façade (LL11/98) – Unsafe Notification
2M	Monopole Tracking Complaint
2N	COVID-19 Executive Order
2P	Façades Unit Compliance Inspection
30	Building Shaking/Vibrating/Struct Stability Affected
31	Certificate of Occupancy – None/ILLEGAL/Contrary to CO
32	C of O - Not Being Complied With

COMPLAINT CATEGORY	COMPLAINT CATEGORY DESCRIPTION
33	Commercial Use – ILLEGAL
34	Compactor Room/Refuse Chute – ILLEGAL
35	Curb Cut/Driveway/Carport – ILLEGAL
36	Driveway/Carport – ILLEGAL
37	Egress: - Locked/Blocked/Improper/No Secondary Means
38	Egress: Exit Door Not Proper
39	Egress: No Secondary Means
3A	Unlicensed/ILLEGAL/Improper Electrical Work in Progress
3B	Routine Inspection
3C	Plan Compliance Inspection
3D	Bicycle Access Waiver Request – Elevator Safety
3E	Bicycle Access Waiver Request – Alternate Parking
3G	Restroom Non-Compliance with Local Law 79/16
3H	DCP/BSA Compliance Inspection
40	Falling – Part of Building
41	Falling – Part of Building in Danger of
42	Fence – ILLEGAL
43	Structural Stability Affected
44	Fireplace/Wood Stove – ILLEGAL
45	Illegal Conversion +
46	PA Permit – None
47	PA Permit – Not Being Complied With
48	Residential Use – ILLEGAL
49	Storefront or Business Sign/Awning/Marquee/Canopy – ILLEGAL
4A	Illegal Hotel Rooms in Residential Buildings
4B	SEP – Professional Certification Compliance Audit
4E	Stalled Sites Tracking Complaint
4G	Illegal Conversion No Access Follow-Up
4H	V.E.S.T. Program (DOB & NYPD)
4J	M.A.R.C.H. Program (INTERAGENCY)
4K	CSC: DM Tracking Complaint
4L	CSC: High-Rise Tracking Complaint
4M	CSC: Low-Rise Tracking Complaint

COMPLAINT CATEGORY	COMPLAINT CATEGORY DESCRIPTION
4N	Retaining Wall Tracking Complaint
4P	Legal/Padlock Tracking Complaint
4S	Sustainability Enforcement Work Order
4W	Woodside Settlement Project
4X	After Hours Work – With an AHV Permit
50	Sign Falling: Danger/Sign Erection or Display In-Progress (ILLEGAL)
51	Illegal Social Club
52	Sprinkler System – Inadequate
53	Vent/Exhaust – Illegal/Improper
54	Wall/Retaining Wall – Bulging/Cracked
55	Zoning: Non-Conforming
56	Boiler: Fumes/Smoke/Carbon Monoxide
57	Boiler: Illegal
58	Boiler: Defective/Inoperative/No Permit
59	Electrical Wiring: Defective/Exposed – In Progress
5A	Request for Joint FDNY/DOB Inspection
5B	Non-Compliance: with Lightweight Materials
5C	Structural Stability Impacted – New Building Under Construction
5D	Non-Compliance: with TPPN 1/00 – Vertical Enlargements
5E	Amusement Ride Accident/Incident
5F	Compliance Inspection
5G	Unlicensed/Illegal/Improper Work In-Progress
5H	Illegal Activity
5J	Multi Agency Joint Inspection
60	Electrical Work: Improper
61	Electrical Work: Unlicensed, In-Progress
62	Elevator: Danger Condition/Shaft Open/Unguarded
63	Elevator: Defective/Inoperative
64	Elevator Shaft: Open and Unguarded
65	Gas Hook-Up/Piping – Illegal or Defective
66	Plumbing Work – Illegal/No Permit (also Sprinkler/Standpipe)
67	Crane: No Permit/License/Cert/Unsafe/Illegal
68	Crane/Scaffold: Unsafe/Illegal Operations

COMPLAINT CATEGORY	COMPLAINT CATEGORY DESCRIPTION
69	Crane/Scaffold: Unsafe Installation/Equipment
6A	Vesting Inspection
6B	Semi-Annual Homeless Shelter Inspection: Plumbing
6C	Semi-Annual Homeless Shelter Inspection: Construction
6D	Semi-Annual Homeless Shelter Inspection: Electrical
6M	Elevator: Multiple Devices on Property
6S	Elevator: Single Device on Property/No Alternate Service
6V	Tenant Safety Inspection
6W	Tenant Safety – Failure to Post/Distribute
6X	Work Without Permits Watch List Compliance
6Y	Local Law Audits
6Z	Training Compliance
70	Suspension Scaffold Hanging – No Work In-Progress
71	SRO: Illegal Work/No Permit/Change in Occupancy Use +
72	SRO: Change in Occupancy/Use
73	Failure to Maintain
74	Illegal Commercial/Manufacturing Use in Residential Zone
75	Adult Establishment
76	Unlicensed/Illegal/Improper Plumbing Work In-Progress
77	Contrary to LL58/87 (Handicap Access)
78	Privately Owned Public Space/Non-Compliance
79	Lights from Parking Lot Shining on Building
7A	Integrity Complaint Referral
7B	Illegal Commercial or Manufacturing Use in a C1 or C2 Zone
7F	CSE: Tracking Compliance
7G	CSE: Sweep
7J	Work Without a Permit – Occupied Multiple Dwelling
7K	Local Law 188/17 Compliance Inspections – Active Jobs
7L	DOHMH Referral – Tenant Protection Non-Compliance
7N	Privately Owned Public Space/Compliance Inspection
80	Elevator Not Inspected/Illegal/No Permit
81	Elevator: Accident
82	Boiler: Accident/Explosion
83	Construction: Contrary/Beyond Approved Plans/Permits +

COMPLAINT CATEGORY	COMPLAINT CATEGORY DESCRIPTION
84	Façade: Defective/Cracking
85	Failure to Retain Water/Improper Drainage (LL103/89)
86	Work Contrary to Stop Work Order
87	Request for Deck Safety Inspection
88	Safety Net/Guard Rail – Damaged/Inadequate/None (6-stories 75FT or Less)
89	Accident – Cranes/Derricks/Suspension
8A	Construction Safety Compliance (CSC) Action
90	Unlicensed/Illegal Activity
91	Site Conditions Endangering Workers
92	Illegal Conversion of Manufacturing/Industrial Space
93	Request for Retaining Wall Safety Inspection
94	Plumbing: Defective/Leaking/Not Maintained
95	Bronx 2nd Offense Pilot Project
96	Unlicensed Boiler, Electrical, Plumbing or Sign Work Completed
97	Other Agency Jurisdiction
98	Refer to Operations for Determination
99	Other