

## SERVICE NOTICE

### Benchmarking and Retro-Commissioning Violation Civil Penalty Payments are Submitted in DOB NOW

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As of December 15, 2025, all Benchmarking and Retro-Commissioning violation civil penalty payments must be submitted in DOB NOW: *Safety*. Benchmarking violation civil penalty payments submitted by eFiling and Retro-Commissioning violation civil penalty payments submitted by mail will no longer be accepted. These violations are also searchable in DOB NOW: *Safety*.

#### Search for Violations

All compliance violations can be searched and viewed in the Public Portal without logging into DOB NOW. Go to [nyc.gov/dobnow](https://nyc.gov/dobnow) and select **Violations & Notices of Deficiency**. Select Compliance Type **Benchmarking – LL84** or **Retro-Commissioning – LL87** and search by Violation Number, Address, BBL, or BIN.

#### Pay the Civil Penalty

Login to DOB NOW using an NYC.ID account. If you need to create an NYC.ID account, visit [nyc.gov/dobnowtips](https://nyc.gov/dobnowtips). Select the DOB NOW: *Safety* module and then **Violations & Notices of Deficiency**. Select **+Violations Payments** and **Benchmarking – LL84** or **Retro-Commissioning – LL87**.

#### Additional information

Visit [DOB NOW: Safety Resources](#) for more information on how to search for and submit a violation payment. For additional assistance, use the **DOB NOW Help Form** at [nyc.gov/dobnowhelp](https://nyc.gov/dobnowhelp) to submit an inquiry.

For more information about Benchmarking or Retro-Commissioning, visit [nyc.gov/LL84](https://nyc.gov/LL84) or [nyc.gov/LL87](https://nyc.gov/LL87).