

# DOB NOW: Safety Boiler Compliance Filings Information for Owners

The New York City Department of Buildings (DOB) is pleased to announce that DOB NOW Safety for Boiler Compliance filings is available as of August 14, 2017.

## What is DOB NOW?

DOB NOW is the Department's new system that allows owners and licensed professionals to conduct business with DOB online. It provides owners and licensed professionals with the ability to manage robust online accounts, making it easier to submit filings, upload supporting documentation, make payments, manage defects, check the status of a filing, and have virtual interactions with DOB staff. These efforts will reduce the number of in-person visits to Department offices, and will replace the current Building Information System (BIS) mainframe system.

Benefits to our customers include:

Real-time report status

Streamlined processes

Increased transparency

Improved customer service

### How do I access DOB NOW and materials about how to use it?

#### Register for eFiling

You need an efiling account to use DOB NOW. To register for eFiling, go to <a href="https://www.nyc.gov/dobefiling">www.nyc.gov/dobefiling</a> and click on Register for Electronic Filing.

For additional help, visit <a href="https://www.nyc.gov/dobnowtips">www.nyc.gov/dobnowtips</a>.

#### **Access Training Materials**

Go to <a href="www.nyc.gov/dobnowinfo">www.nyc.gov/dobnowinfo</a> to access user manuals, tip sheets, videos, recorded webinars, and other training materials.



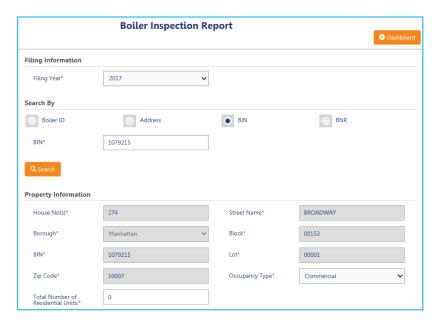
## **DOB NOW: Safety Boiler Compliance Filings**

DOB NOW provides one central place to complete compliance filings, eliminating the need to fill out multiple paper forms and decreasing the number of visits to DOB offices. From your personal dashboard in DOB NOW, you'll be able to create new filings, upload supporting documentation, manage defects, make payments, sign and certify, and view the status of all filings.

## Create a new filing

File and pay for an annual boiler inspection report online.

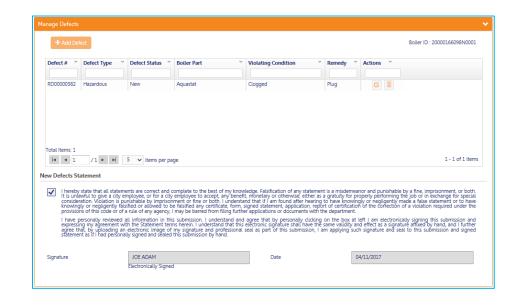




## Manage defects

Instead of submitting a separate BO13 when a boiler has defects, defects will be managed from the existing DOB NOW filing.





## Have a question?

Please submit any questions at www.nyc.gov/dobnowhelp



