

FREQUENTLY ASKED QUESTIONS

EHS Academy LLC's Authorization to Conduct Department-Approved Courses Revoked

Q1. I received a letter saying my card is revoked. What do I do now?

A1. You will need to retake classes from a valid [DOB-approved Course Provider](#).

Q2. Can I work without an SST card?

A2. No, you cannot work at sites that require a Site Safety Professional without an SST Card. For a list of sites that require a Site Safety Professional, please visit the [Site Safety Construction Map](#) and enter your job site address.

Q3. I already paid for the course. Do I need to pay again?

A3. Yes, but you may be eligible to complete a no-cost training program with the New York City Department of Small Business Services at <https://careerdiscovery.cityofnewyork.us/discover/construction-worker/>.

Q4. Am I going to get into trouble?

A4. No. However, if you work without a valid SST card, your employer may be penalized.

Q5. Can I work while completing new SST Training?

A5. If you have an OSHA-10 or OSHA-30 Construction Industry card (not issued by EHS), you can receive a Temporary SST card from an approved [Department of Buildings Course Provider](#). A Temporary SST card is valid for six months.

Q6. I am worried about choosing a different provider. What if this happens again?

A6. There are over 130 other Department approved course providers you can take classes with. The Department regularly audits course providers to ensure that they are complying with the requirements to be an authorized course provider.

Q7. I want a refund for the amount I paid to EHS Academy LLC. Who do I contact?

A7. You will need to contact EHS directly or file a complaint with the Better Business Bureau at <https://www.bbb.org/file-a-complaint>.

Q8. I didn't receive a letter (text or email) regarding this. My co-workers told me about it. How do I know if this impacts me?

A8. Communication was sent out based on contact information that you provided to EHS. If for some reason you did not receive a notice but want to check the status of your SST card, call **(212) 393-2550**.

Q9. If I took a 40-hour SST worker training program with EHS Academy LLC and received a 40-hour SST worker card, can I have my card replaced by another course provider?

A9. No, you cannot have your card replaced if you took all your training with EHS Academy LLC. You must get training from an approved **Department of Buildings Course Provider**.

Q10. Can I use my EHS Academy LLC SST card as proof of my SST training until I have it replaced?

A10. No. If you have an OSHA-10 or OSHA-30 Construction Industry card (not issued by EHS), you can receive a Temporary SST card from an approved **Department of Buildings Course Provider**. A Temporary SST card is valid for six months.

Q11. If I have a 10-hour or 30-hour OSHA Construction Industry card, can I receive a Temporary SST Card?

A11. Yes, you can get a temporary card from a DOB Course provider if the OSHA card was issued by a non-EHS Academy OSHA instructor.

Q12. I received a portion (or all) of my training from EHS Academy LLC but was issued an SST Card by a different training provider. Is my SST Card valid?

A12. No. EHS Academy LLC courses are not valid.

Q13. Where can I take SST Training?

A13. Contact a valid **DOB-approved Course Provider**.

Q14. I'm not sure I need an SST card. Who needs training?

A14. See the **SST Frequently Asked Questions page** for assistance.