



Helping More New Yorkers Manage Energy Costs

If you're having trouble paying your bill, we want to help. That's why we advocated to expand eligibility for our Energy Affordability Program (EAP), so even more New Yorkers can save on their energy bills.

Now, New Yorkers with household incomes below the area median may also be eligible, even if they don't receive other government benefits.

You may already be enrolled. If you receive assistance through the Home Energy Assistance Program (HEAP), Temporary Aid to Needy Families (TANF), Direct Vendor or Utility Guarantee, or Safety Net Assistance (SNA), you may have been signed up automatically. You can check by logging in to My Account on conEd.com or reviewing the "Adjustment Information" section of your bill.

What to Know

What is EAP? The Energy Affordability Program is a statewide initiative that provides customers with discounts on their energy bills.

Who is eligible? If you receive certain government benefits or your household income falls below the area median for NYC, you may be eligible to receive discounts. To qualify based on income, you must:

- Be a residential customer.
- Receive electric and/or gas service from Con Edison.
- Earn less than the household area median income thresholds outlined on conEd.com/EAP.

How much is the discount? Bill discount amounts vary depending on whether you use electricity or gas for heating and whether you qualify for the EAP because you're enrolled in an eligible government assistance program or meet the household income and size requirements.

Do the discounts expire? Yes. You'll receive discounts for 18 months after you enroll, but you must reapply to remain in the program. You'll receive a letter, email, and text message with information when it's time to reapply.



Find out more and enroll at
conEd.com/EAP.

Explore other bill help:

Need more time to pay your bill? Set up a flexible payment agreement or get an extension. Go to conEd.com/PaymentPlans and sign into your account.