



District Service Cabinet Summary

October 14, 2025 - 1:00 PM

Description: The City Charter establishes a District Service Cabinet (DSC) in each community district, to be composed of agency officials responsible for local service delivery. The District Manager of the Community Board chairs the District Service Cabinet, whose members include representatives of the agencies that deliver local services to the Community District. The District Service Cabinet is the primary mechanism through which local service delivery issues can be raised, discussed and resolved. If used effectively, the Cabinet can provide the basis for a comprehensive approach to service delivery within the community district.

I. Call to Order

II. Service Requests

- A. NYPD: Car wash on Metcalf & Watson that blocks traffic. - DSNY now oversees car washes and non-food vendors
- B. Haviland Playground Concerns. - NYPD new Q Team issued summonses

III. Old Business

- A. Resident in Parkchester complained about new intercom system not working. Resolution: The intercom system has been fixed.
- B. Residents at Stevenson Commons has a series of complaints against management team in regard to building operations. Resolution: Management addressed each of these concerns via email with BX09.
- C. Complaint about outside of NYCHA building on Fordham Road even in inclement weather. Resolution: NYCHA Administrative Manager flagged this issue for the center supervisor.
- D. Received a complaint about multiple storefronts on Westchester Ave. Resolution: DSNY night shift officer issued violations for sidewalk obstruction, and a day shift officer spoke with the businesses regarding this issue.
- E. Received a complaint about abandoned RV on Soundview Ave. Resolution: DSNY looked into this, but the vehicle was removed.
- F. Resident at 945 Underhill Ave received an eviction notice but was unable to contact the management office. Resolution: NYCHA Rep is looking into this matter.

III. Agency Reports / Announcements

A. DCWP: DCWP has 2 current campaigns related to Financial Literacy for Youth (FLY) initiative and awareness about the FARE Act : [Top 10 Tips for Young Consumers | English](#); [Renter Rights Regarding Broker Fees](#)

B. FDNY: Bronx had 447 fires. CB 9 had 35 it remained the same compared to last year of 0% change with an average response time of 4:40. The Bronx had 6624 EMS runs. CB 9 had 638 which decreased to 6.9% compared to last year with an average response time of 7:41.

C. DOB: DOB is now accepting ADU (Ancillary Dwelling Units) applications through DOB Now. DOB hosts Buildings After Hours information sessions on the first and third Tuesday of the month. Sessions are from 4 PM - 7 PM at 1775 Grand Concourse 5th floor

D. DFTA: Bronx APS will be taking place on 10/22 from 10am-12pm at BronxWorks Morris OAC, 80 East 181st St, Bronx NY 10453

E. Clason Point Library: Diabetes Workshop with Bronx Community Health Network on Mon, Nov 3rd at 5PM; Literary Social Club on Oct 21st and Nov 18th at 11am; Adult Painting Program every Wednesday at 5PM

F. DSS: as of Sept 30th NYS will stop accepting all SNAP Replacement benefits claims. DSS is recommending that clients freeze their benefits to significantly lower the chances of having their benefits stolen. Food pantries can help offset some of the need. Safeguard Your Card New EBT Freeze Feature is Available: You can now freeze your EBT card to protect your benefits. Learn how: otda.ny.gov/cardfreeze.

Visit: <https://otda.ny.gov/programs/publications/5261.pdf>

G. Office of Majority Leader Amanda Farias: HPD Van will be present on the 16th at Hughe Grant Circle and Virginia Park from 10 AM to 5 PM, and on Friday, the 17th at the district office. Annual Fall Festival on Saturday, October 18th from 12:00PM – 4PM at Soundview Park, by the Lafayette and Morrison Avenue (cross street entrance)

H. Office Senator Fernandez: Hispanic Heritage Celebration on Friday, October 17th from 3-6:PM at the Sonia Sotomayor Community Center; Narcan Training in collaboration with NYS Office of Addiction Services and Supports on Oct 27th at 6PM at Huntington Free Library at Westchester Square; Domestic Violence Prevention Workshop on Oct the 30th. All event information can be found here: <https://www.nysenate.gov/senators/nathalia-fernandez/calendar>

I. DSNY: Snow plows are ready to go for the winter season, plowing is divided by critical routes and plow sector routes as well as bike lane routes. DSNY has a separate unit that oversees vendors and car washed but Superintendent tracks the progress of all cases.

IV. District Manager Report / Announcements

- G. BXC9 General Board Meeting 10.16.25 at the ShopRite Community Room at 1994 Bruckner Blvd, 2 Fl at 6:30PM
- H. BXC9 Seniors Connected Meeting 10.17.25 at the ShopRite Community Room at 1994 Bruckner Blvd, 2 Fl at 10AM

OFFICE INFO

District Manager William Rivera - wrivera@cb.nyc.gov

Assistant District Manager Shirley SanAndres-Alonzo – ssalonzo@cb.nyc.gov

District Director Tanéyah Jolly – tajolly@cb.nyc.gov

Phone (718) 823-3034 - Fax (718) 823-6461 - Office Email bx09@cb.nyc.gov - Website nyc.gov/bxc9

Office Hours - Monday thru Friday 9AM to 5PM