



District Service Cabinet Agenda

October 14, 2025 - 1:00 PM

Description: *The City Charter establishes a District Service Cabinet (DSC) in each community district, to be composed of agency officials responsible for local service delivery. The District Manager of the Community Board chairs the District Service Cabinet, whose members include representatives of the agencies that deliver local services to the Community District. The District Service Cabinet is the primary mechanism through which local service delivery issues can be raised, discussed and resolved. If used effectively, the Cabinet can provide the basis for a comprehensive approach to service delivery within the community district.*

I. Call to Order

II. Service Requests

- A. NYPD: Car wash on Metcalf & Watson that blocks traffic.

III. Old Business

- A. Resident in Parkchester complained about new intercom system not working. Resolution: The intercom system has been fixed.
- B. Residents at Stevenson Commons has a series of complaints against management team in regard to building operations. Resolution: Management addressed each of these concerns via email with BX09.
- C. Complaint about outside of NYCHA building on Fordham Road even in inclement weather. Resolution: NYCHA Administrative Manager flagged this issue for the center supervisor.
- D. Received a complaint about multiple storefronts on Westchester Ave. Resolution: DSNY night shift officer issued violations for sidewalk obstruction, and a day shift officer spoke with the businesses regarding this issue.
- E. Received a complaint about abandoned RV. Resolution: DSNY looked into this, but the vehicle was removed.
- F. Resident at 945 Underhill Ave received an eviction notice but was unable to contact the management office. Resolution: NYCHA Rep is looking into this matter.

III. Agency Reports / Announcements

IV. District Manager Report / Announcements

- G. BXC9 General Board Meeting 10.16.25 at the ShopRite Community Room at 1994 Bruckner Blvd, 2 Fl at 6:30PM
- H. BXC9 Seniors Connected Meeting 10.17.25 at the ShopRite Community Room at 1994 Bruckner Blvd, 2 Fl at 10AM

OFFICE INFO

District Manager William Rivera - wrivera@cb.nyc.gov

Assistant District Manager Shirley SanAndres-Alonzo - ssalonzo@cb.nyc.gov

District Director Tanéyah Jolly - tajolly@cb.nyc.gov

Phone (718) 823-3034 - Fax (718) 823-6461 - Office Email bx09@cb.nyc.gov - Website nyc.gov/bxc9

Office Hours - Monday thru Friday 9AM to 5PM