

Overview of NYC Free Tax Prep and NYC Financial Empowerment Centers

Commissioner Sam Levine

DCWP Mission Statement

The **NYC Department of Consumer and Worker Protection (DCWP)** protects and enhances the daily economic lives of New Yorkers to create thriving communities. DCWP serves all New Yorkers regardless of immigration status.



Maximum credits. Full refund.
Your family deserves it. Get it back.



Use **NYC Free Tax Prep** to file for free and keep your whole refund.



For families

Income of \$97,000 or less



For single filers

Income of \$68,000 or less

Choose how you want to file.

- 1 In-Person Tax Prep** Sit down with a volunteer preparer.
- 2 Drop-off Service** Drop off your tax documents and pick up the completed return later.
- 3 Virtual Tax Prep*** It's In-Person Tax Prep but online!
- 4 Assisted Self-Preparation*** Do your own taxes online using free filing software but phone or email a volunteer for help.

*Online services are safe and reliable.

Get your documents ready.

- Photo ID** (includes IDNYC)
- Tax ID** for you, your spouse, and your dependents (Social Security Number or Individual Taxpayer Identification Number*)
- Proof of income** (includes Forms W-2, 1098, 1099, or income and expense records if you are self-employed)
- Childcare expenses** (if applicable), including provider information and Tax ID number
- Account and routing numbers** for direct deposit of your refund
- Signatures** of both spouses if you file a joint return

*Some NYC Free Tax Prep sites offer ITIN CAA application assistance.
For a list of additional documents, visit nyc.gov/TaxPrep

Choose your language.



English



Español (Spanish)



العربية (Arabic)



বাংলা (Bengali)



中文 (Chinese)



Français (French)



kreyòl ayisyen (Haitian Creole)



עברית (Hebrew)



한국어 (Korean)



Język Polski (Polish)



Русский (Russian)



اردو (Urdu)



יידיש (Yiddish)

Consumer Rights When Using Paid Tax Preparers

You have the right to receive:

- A copy of your tax return
- An itemized receipt
- Your personal papers returned to you upon request

It is illegal for a tax preparer to:

- Charge a fee based on the amount of tax you owe or refund amount

Beware of Refund Anticipation Loans / Refund Advance Loans (RALs)

- Charge a fee based on the amount of tax you owe or refund amount

Things to Review on Your Tax Paperwork

- Make sure all information is accurate, including name, mailing address, and bank account information



**Accurate tax filing. Full credits.
Your small business deserves it. Get it back.**



Access free year-round resources, including:

- **In-Person Specialized Tax Prep***
 - Get help completing federal and New York State quarterly estimated filings.
 - Starting January 2026, complete an accurate tax return.
- **One-on-One Consultations and Group Sessions**
 - Get personalized assistance and tools specific to your business.

Must earn \$97,000 or less (families) or \$68,000 or less (single filers) with business expenses of \$250,000 or less

- **Workshops**
 - Learn the basics of tax filing and recordkeeping best practices.
- **Toolkits + More**
 - Get recordkeeping templates and tips. Also, get connected to free City services and resources to help you build assets and grow your business.

**Look for in-person sites that offer Self-Employed/Schedule C assistance.*

No income limits apply  **Consumer and Worker Protection**

Find an NYC Free Tax Prep Site

There are more than 130 sites in all five boroughs. To find a site near you with preparers that speak your language,

- **Call 311** and ask for “Tax Preparation”

OR

- Visit nyc.gov/taxprep





Financial Empowerment

NYC Financial Empowerment Centers offer free one-on-one professional financial counseling in person or by phone.

You may qualify for **NYC Free Tax Prep** services, which include online filing and in-person filing options.



Work with our **NYC Financial Empowerment Center** counselors to:

- Create a spending plan
- Establish or improve credit
- Open a safe and affordable bank account
- Contact lenders about debt, including student loans
- And much more





Let's talk

money

Starting a job search or
a new job? **We can help.**

Get free one-on-one
professional financial
counseling in person
or by phone.

Secure and confidential.



Small Business
Services

Consumer and
Worker Protection

WORKFORCE 1

A PROUD PARTNER OF THE
AMERICAN JOB CENTER NETWORK



Financial
Empowerment
Center

Contact us:

 Call: 311

 Email: CommunityAffairs@dcwp.nyc.gov

 Mail: 42 Broadway | New York, NY 10004

 Visit: nyc.gov/DCWP

 Follow us: [@helloDCWP](https://twitter.com/helloDCWP)