



**COMMUNITY BOARD 11**  
**1741 COLDEN AVENUE**  
**BRONX, NY 10462**  
**(718) 892-6262**  
**www.nyc.gov/bxcb11**

*Borough President Ruben Diaz Jr.*  
*Chairman Albert D'Angelo*  
*District Manager Jeremy H. Warneke*

**COMMITTEES**

- Leadership*
- Community Development & Budget Priorities*
- Economic Development*
- Education, Culture & Youth Services*
- Ethics & Disciplinary*
- Health & Social Services*
- Housing*
- Land Use*
- Parks & Recreation*
- Public Safety*
- Sanitation & Environmental Protection*
- Transportation*

**November 19, 2020 District Manager's Report**

Love CB11 or hate it? Make your thoughts known publicly by rating us on Google: <https://g.co/kgs/4TgyAX>.

---

CB11 residents in the 10462 zip code and elsewhere are testing positive for COVID, making the area a cautionary yellow zone. I know of three cases personally. This is the second wave for New York. Flu cases are on the rise too. Be mindful of your safety and the safety of others please.

"Positive Testing Rate in All Focus Zone Areas is 4.73 Percent; New York State Positivity Outside All Focus Zone Areas is 3.10 Percent

"Statewide Positivity Rate is 3.43 Percent"  
<https://www.governor.ny.gov/news/governor-cuomo-announces-updated-covid-19-micro-cluster-focus-zones-2>).

With few exceptions, the CB11 Office staff will not be going in the office until further notice. We will continue working from home. Continue to call and email us if you need assistance. We will respond..

---

At around 10:08am on Friday, October 23, 2020, I called the CB11 Office and spoke to Community Coordinator Chris Kirka, who was staffing the office that day. I asked Chris to call the other eleven Bronx community board offices and report back to me his results, i.e. determine who or what picked up his call, if anyone or anything.

In less than an hour, Chris reported to me the following responses:

CB1	Voicemail
CB2	Voicemail
CB3	Voicemail
CB4	Endless ringing
CB5	Staffer, working remotely, picked up
CB6	Voicemail
CB7	Voicemail
CB8	Staffer, in the office, picked up

CB9	Voicemail
CB10	Staffer, in the office, picked up
CB12	Voicemail

Why is this important? You may recall that I had previously sent this information out in an email. One board member said in response: “It is good to stay informed as to what others are doing.”

I agree, and as a result, I had BxCB11's current intern, Lali, call all other community board offices city-wide (all 58 of them) on Wednesday, November 5 to see who or what picked up their phone. She called Staten Island first followed by Brooklyn, Queens...around 10:40am, finishing around 1:15pm.

Here are her results (primarily voicemails):

Response Key	Staten Island	Brooklyn	Queens	Bronx	Manhattan	Totals
Answered by live person	CB1	CB1	CB1	CB1	CB1	0
Voicemail (vm)	CB2	CB2	CB2	CB2	CB2	3
No answer and no vm	CB3	CB3	CB3	CB3	CB3	0
		CB4	CB4	CB4	CB4	8
		CB5	CB5	CB5	CB5	7
		CB6	CB6	CB6	CB6	3
		CB7	CB7	CB7	CB7	10
		CB8	CB8	CB8	CB8	3
		CB9	CB9	CB9	CB9	1
		CB10	CB10	CB10	CB10	3
		CB11	CB11	CB11	CB11	7
		CB12	CB12	CB12	CB12	1
		CB13	CB13			4
		CB14	CB14			8
		CB15				0
		CB16				25
		CB17				28
		CB18				5

In response to this information, which I emailed out on November 7, a citywide elected official representative said: “This is interesting and as you can imagine frustrating for people trying to reach out to community boards constantly.”

My response: “Even at my office, we don’t pick up the phone always. It happens. I just want people to realize that it’s not uncommon.”

Theirs: “You all happen to be one of the most responsive I deal with 😊.”

My response: “Good to know. Thanks.”