

Correctional Health Services

CHS Access Report: December, 2017

Version: 01/25/2018 (5)

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports. -Nursing excludes: finger sticks, wound care and labs collected. -On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data & Service Delivery Impact Notification

On 12/11/2017, DOC issued a directive cancelling all 52 patient appointments scheduled for Bellevue forensic clinics that day and diverting all 3-hour and 911 emergency runs to Elmhurst Hospital. Bellevue was not on diversion and its providers were ready to see CHS patients.

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3297
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	658
2.2	Referrals seen within 72 hours	589
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4529	80%	11065	83%	14714	66%	5748	88%	1493	59%	1932	49%	317	42%	Future Metric			39798	72%	
	Refused & Verified	135	2%	894	7%	769	3%	17	0%	244	10%	957	25%	287	38%				3303	6%	
	Not Produced by DOC	758	13%	717	5%	3942	18%	528	8%	529	21%	685	18%	113	15%				7272	13%	
	Out to Court	103	2%	335	3%	862	4%	155	2%	148	6%	139	4%	12	2%				1754	3%	
	Left Without Being Seen	13	0%	33	0%	127	1%	40	1%	19	1%	50	1%	8	1%				290	1%	
	Rescheduled by CHS	91	2%	202	2%	1249	6%	63	1%	94	4%	133	3%	7	1%				1839	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17		2%			17	0%
	No Longer Indicated	26	0%	74	1%	626	3%	5	0%	2	0%	9	0%	N/A	N/A				742	1%	
Total Scheduled Services	5655	100%	13320	100%	22289	100%	6556	100%	2529	100%	3905	100%	761	100%				55015	100%		
<i>N & % Scheduled for Telehealth: 38, 7.8%</i>																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	90%	71%	88%	69%	74%	79%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9085
5.2	Emergency Sick Call Completed ¹	675
5.3	Injury Evaluations ²	2457
5.4	Medical Add-Ons	1002
5.5	Number of Patients with Non-Intake Lab Collection	2455

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	653
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	164
2.2	Referrals seen within 72 hours	152
2.3	Percent seen within 72 hours	93%

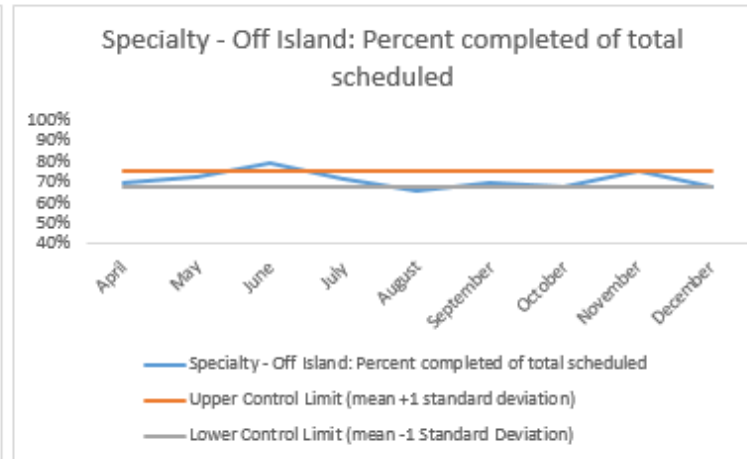
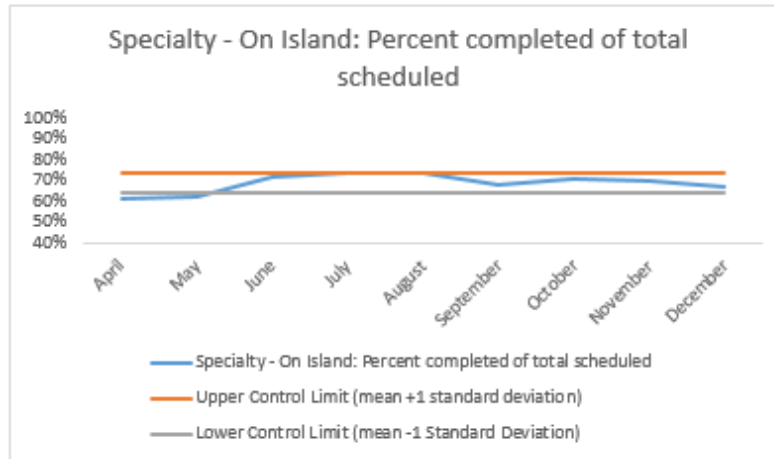
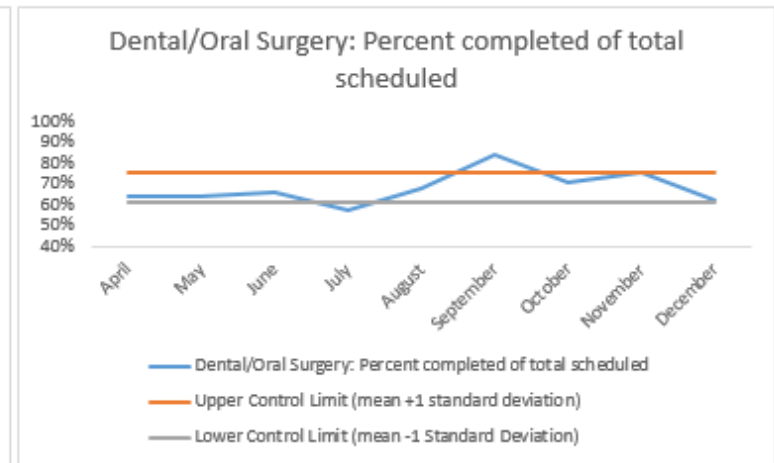
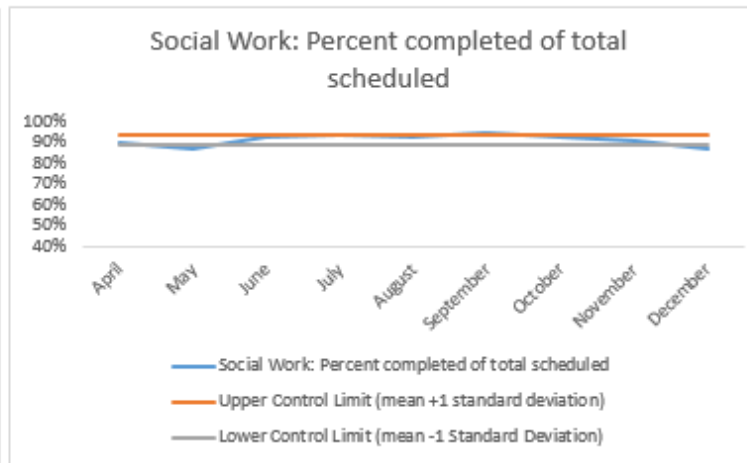
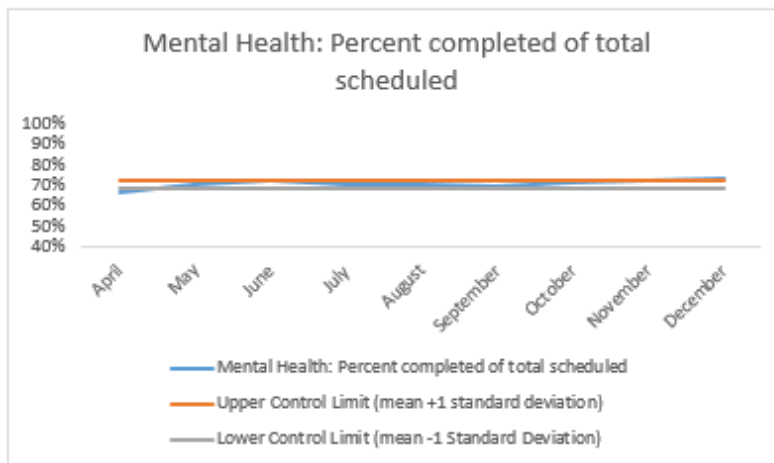
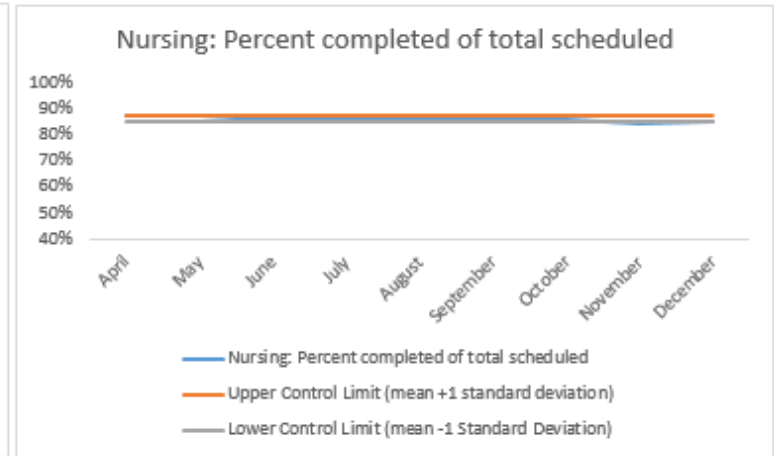
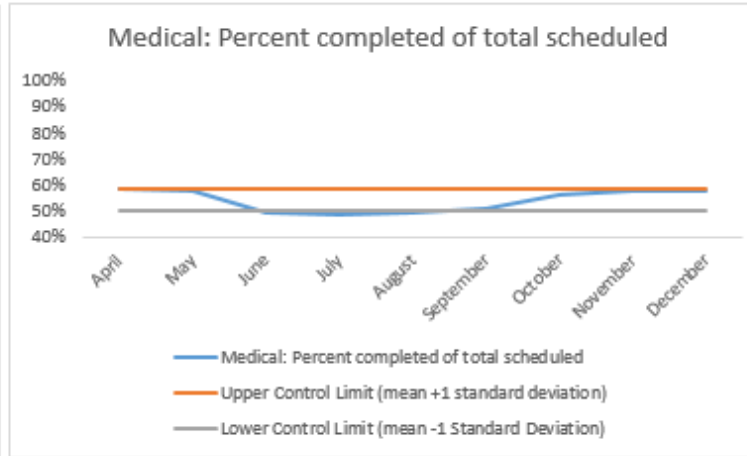
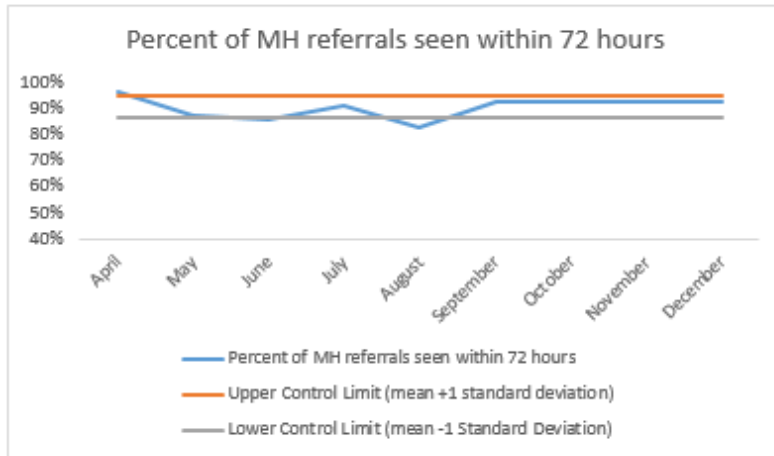
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	662	56%	2446	76%	4598	67%	1349	87%	214	50%	206	39%	50	33%	Future Metric			9525	68%
	Refused & Verified	22	2%	284	9%	114	2%	1	0%	50	12%	149	28%	53	35%				673	5%
	Not Produced by DOC	469	40%	273	8%	1098	16%	96	6%	117	28%	151	28%	41	27%				2245	16%
	Out to Court	9	1%	125	4%	217	3%	64	4%	25	6%	11	2%	3	2%				454	3%
	Left Without Being Seen	0	0%	21	1%	13	0%	33	2%	0	0%	5	1%	1	1%				73	1%
	Rescheduled by CHS	13	1%	63	2%	434	6%	4	0%	19	4%	10	2%	0	0%				543	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	3%				4	0%
	No Longer Indicated	1	0%	11	0%	384	6%	2	0%	0	0%	0	0%	N/A	N/A				398	3%
Total Scheduled Services	1176	100%	3223	100%	6858	100%	1549	100%	425	100%	532	100%	152	100%			13915	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	58%	85%	73%	87%	62%	67%	68%		75%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1577
5.2	Emergency Sick Call Completed ¹	109
5.3	Injury Evaluations ²	442
5.4	Medical Add-Ons	181
5.5	Number of Patients with Non-Intake Lab Collection	403

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	672
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	23
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	91%

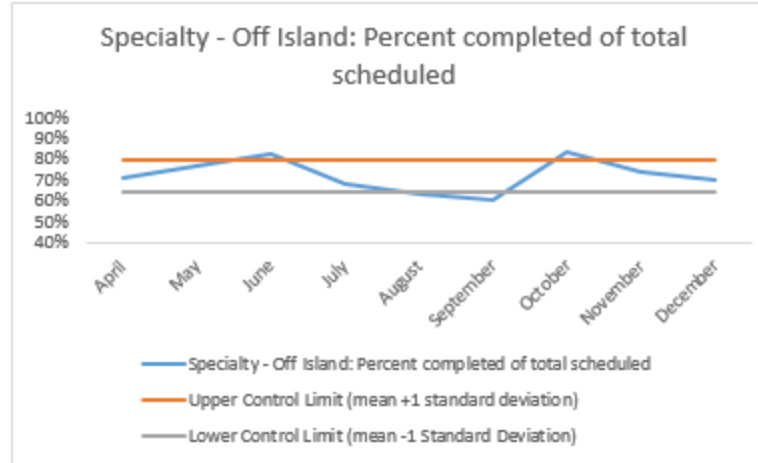
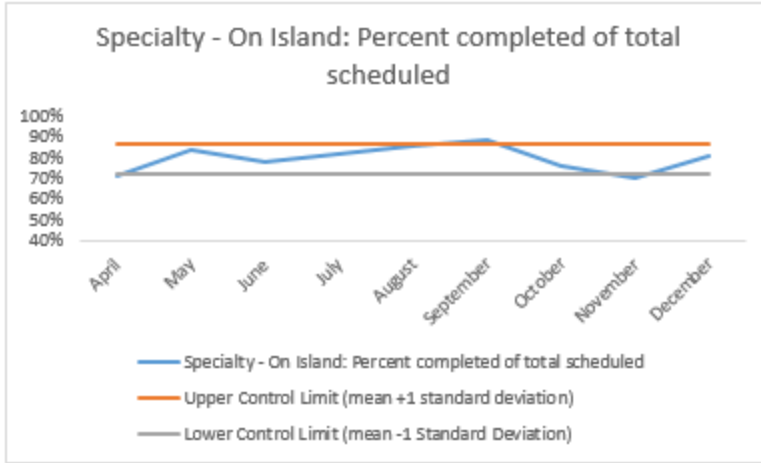
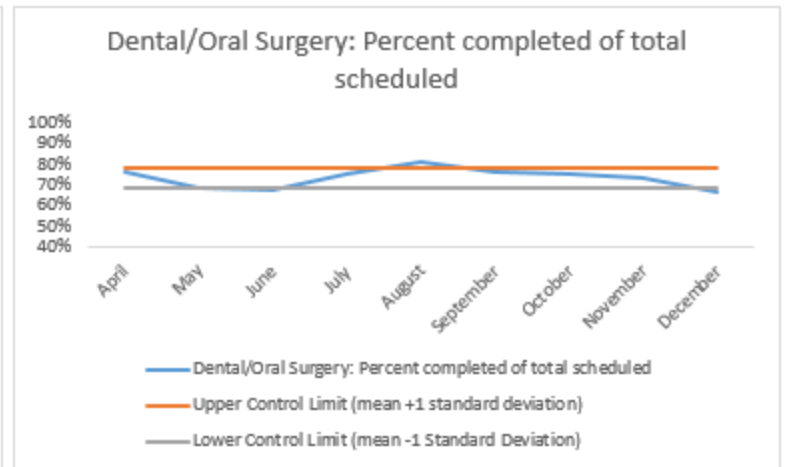
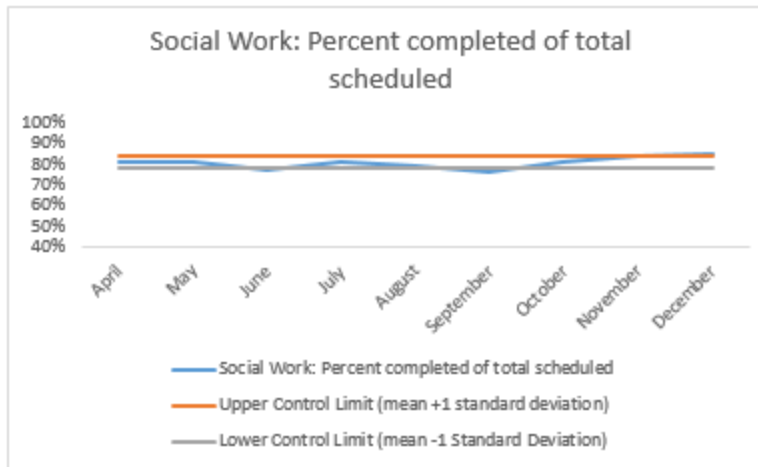
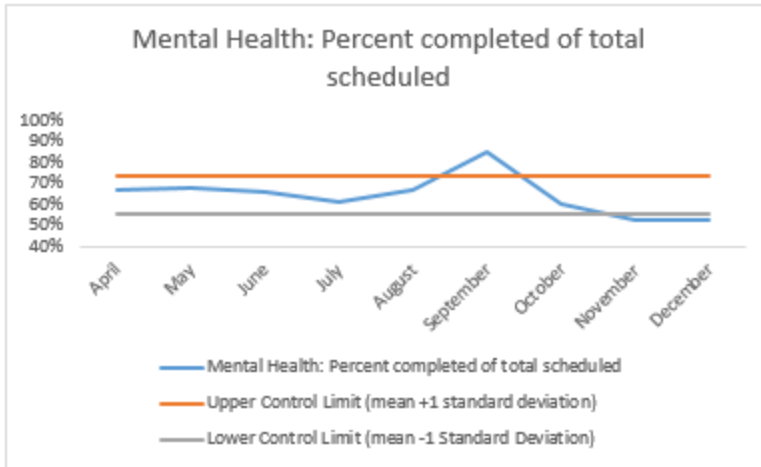
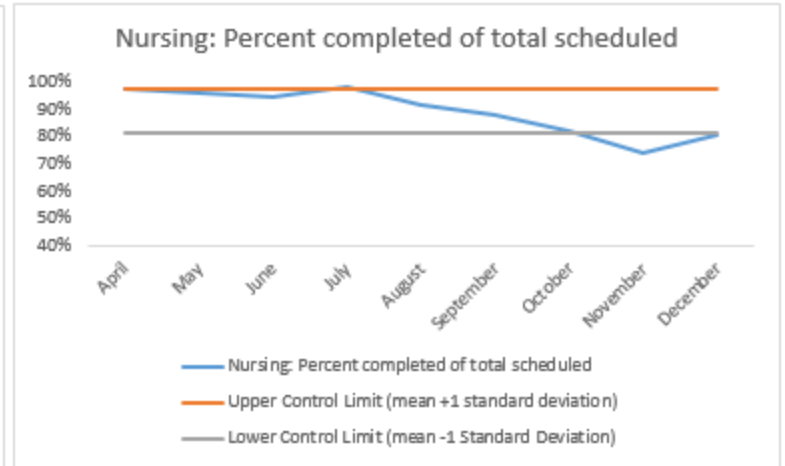
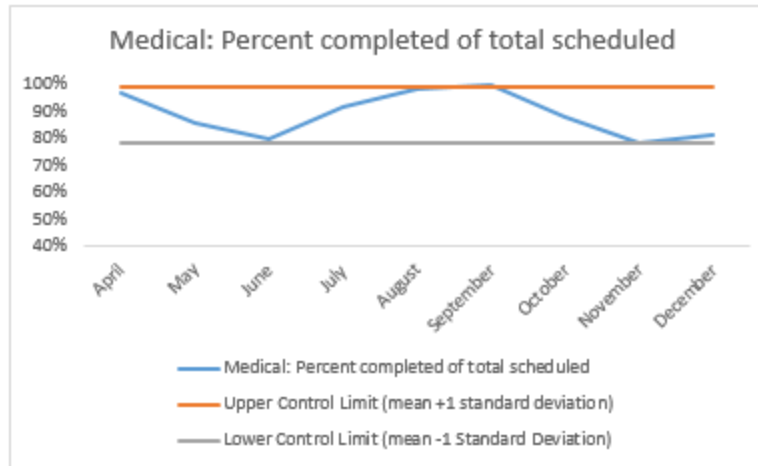
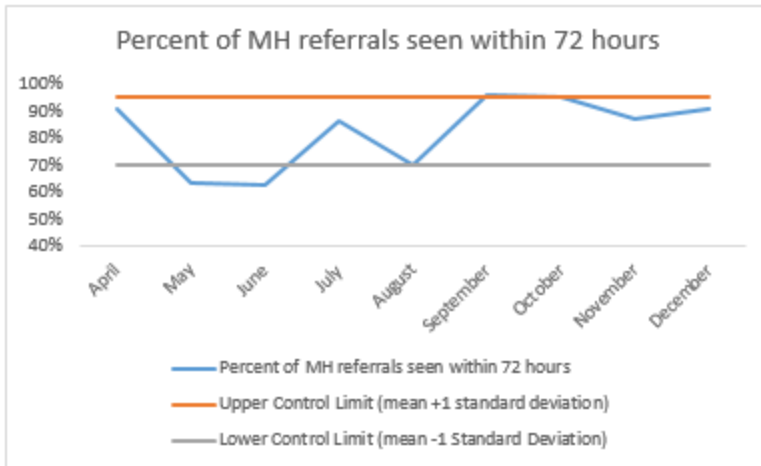
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	162	79%	352	79%	602	49%	260	82%	117	63%	45	37%	22	51%	Future Metric			1560	61%	
	Refused & Verified	2	1%	5	1%	47	4%	8	3%	8	4%	55	45%	8	19%				133	5%	
	Not Produced by DOC	21	10%	54	12%	384	31%	38	12%	58	31%	13	11%	11	26%				579	23%	
	Out to Court	1	0%	13	3%	82	7%	4	1%	2	1%	4	3%	2	5%				108	4%	
	Left Without Being Seen	5	2%	1	0%	8	1%	1	0%	2	1%	1	1%	0	0%				18	1%	
	Rescheduled by CHS	12	6%	15	3%	115	9%	6	2%	0	0%	5	4%	0	0%				153	6%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	1	0%	5	1%	3	0%	0	0%	0	0%	0	0%	N/A	N/A				9	0%	
Total Scheduled Services	204	100%	445	100%	1241	100%	317	100%	187	100%	123	100%	43	100%				2560	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	81%	52%	85%	67%	81%	70%		66%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	364
5.2	Emergency Sick Call Completed ¹	20
5.3	Injury Evaluations ²	171
5.4	Medical Add-Ons	30
5.5	Number of Patients with Non-Intake Lab Collection	115

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	218
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	76
2.2	Referrals seen within 72 hours	69
2.3	Percent seen within 72 hours	91%

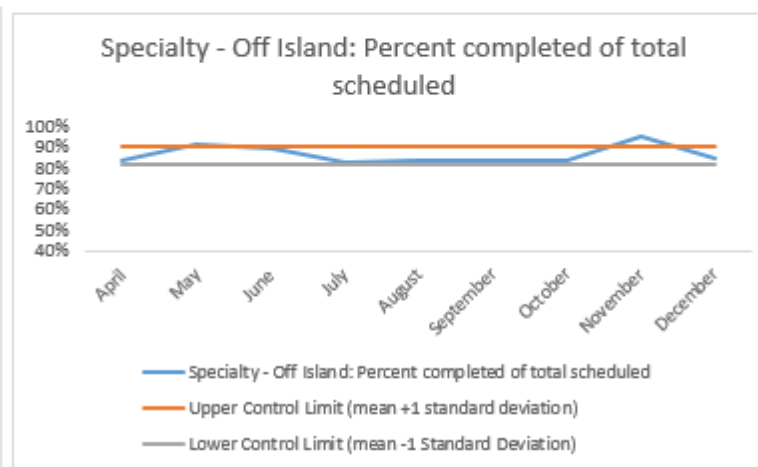
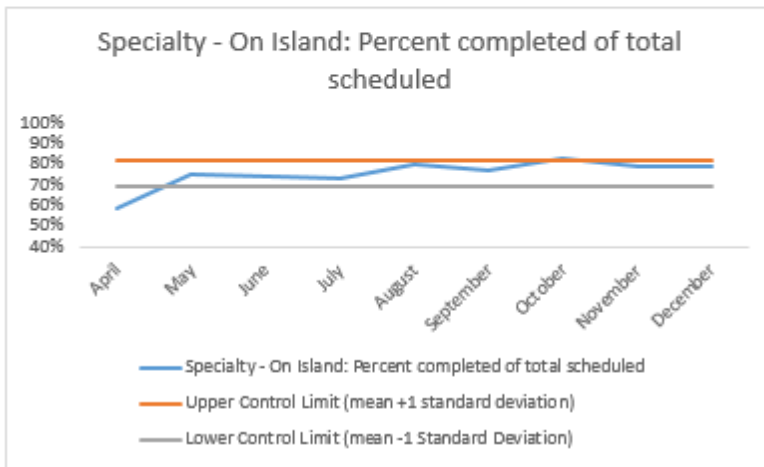
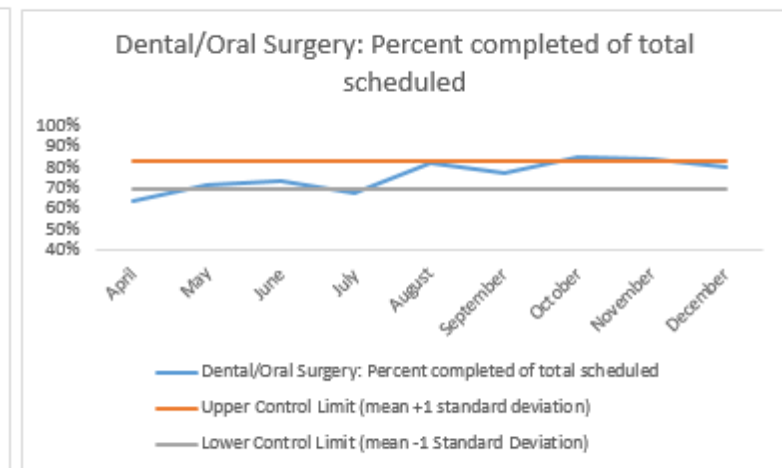
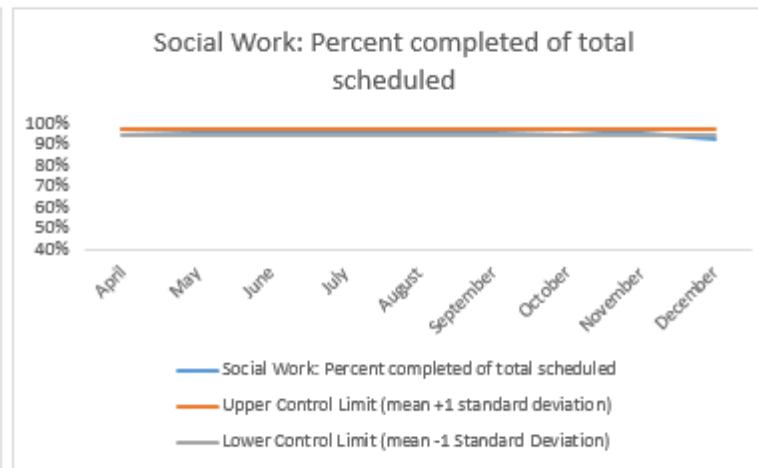
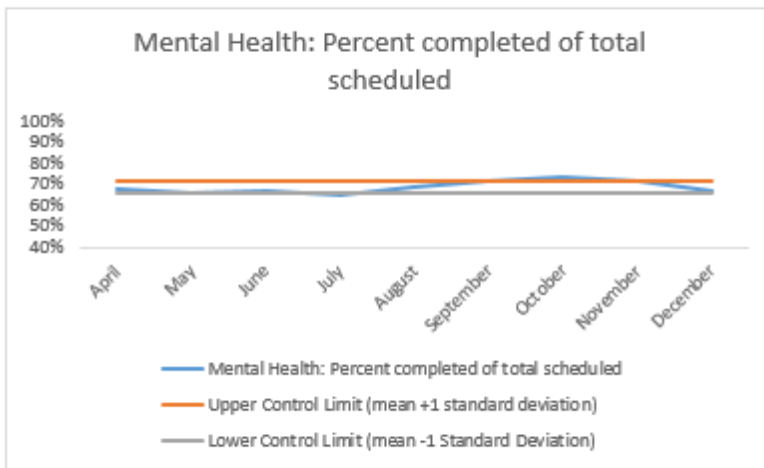
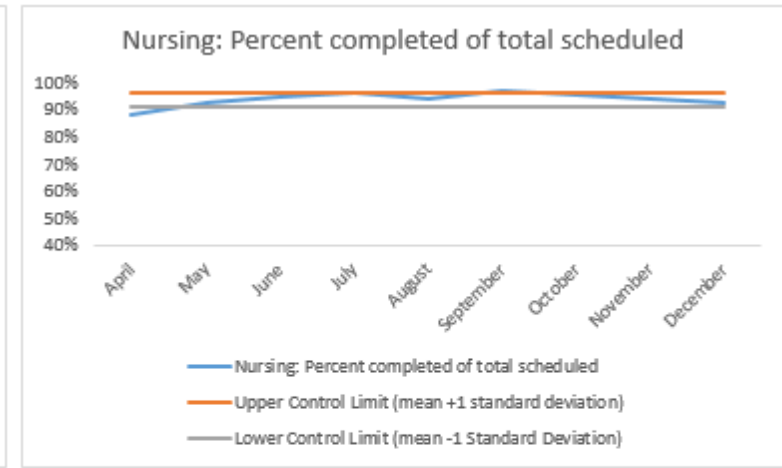
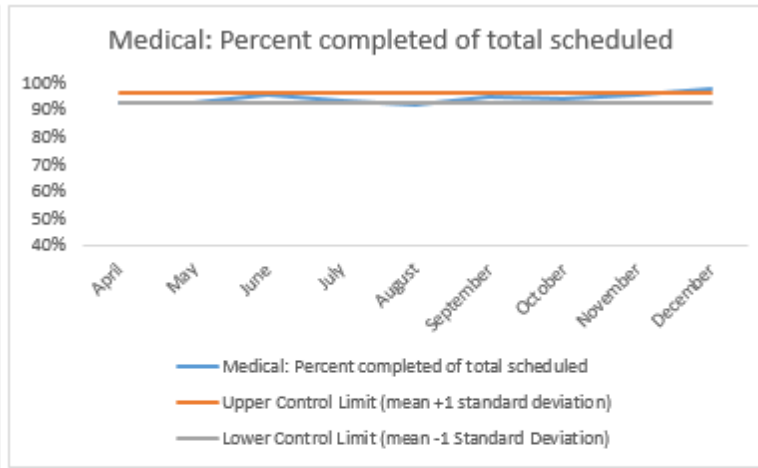
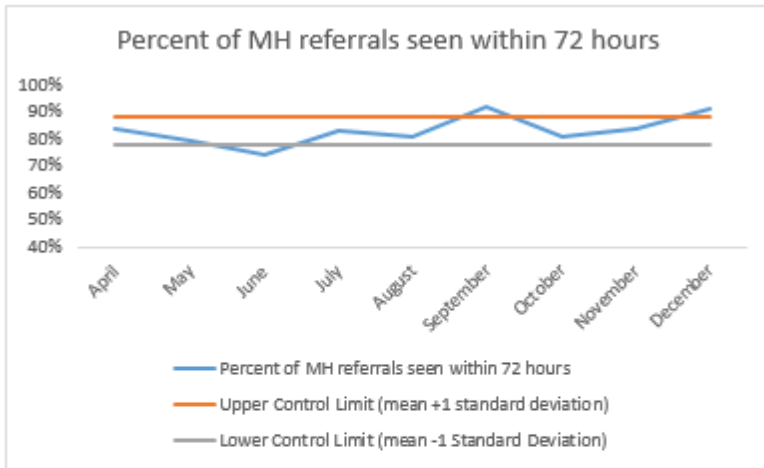
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	340	94%	718	91%	1004	58%	1100	93%	261	66%	207	54%	25	40%	Future Metric			3655	74%	
	Refused & Verified	16	4%	14	2%	139	8%	3	0%	56	14%	97	25%	28	45%				353	7%	
	Not Produced by DOC	2	1%	31	4%	439	25%	67	6%	39	10%	62	16%	6	10%				646	13%	
	Out to Court	1	0%	2	0%	22	1%	0	0%	15	4%	8	2%	3	5%				51	1%	
	Left Without Being Seen	0	0%	0	0%	9	1%	0	0%	4	1%	4	1%	0	0%				17	0%	
	Rescheduled by CHS	3	1%	20	3%	96	6%	16	1%	22	6%	5	1%	0	0%				162	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	1	0%	0	0%	28	2%	1	0%	0	0%	0	0%	N/A	N/A				30	1%	
	Total Scheduled Services	363	100%	785	100%	1737	100%	1187	100%	397	100%	383	100%	62	100%				4914	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	93%	67%	93%	80%	79%	85%		82%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	996
5.2	Emergency Sick Call Completed ¹	135
5.3	Injury Evaluations ²	149
5.4	Medical Add-Ons	163
5.5	Number of Patients with Non-Intake Lab Collection	271

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	38
1.2	Average time to completion once known to CHS (hours)	1.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	38
2.2	Referrals seen within 72 hours	33
2.3	Percent seen within 72 hours	87%

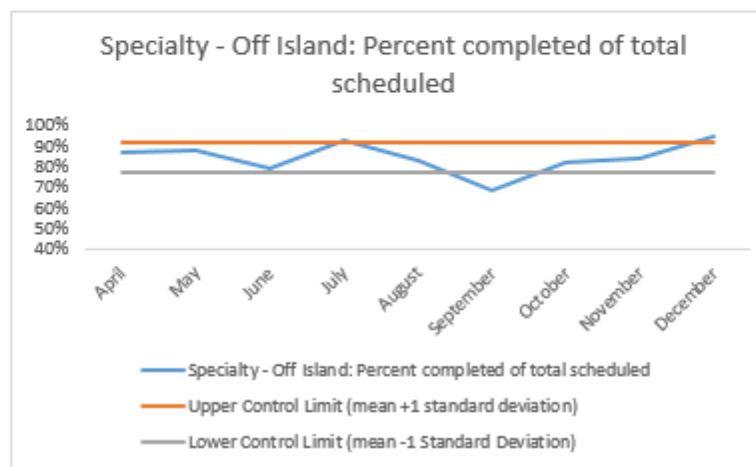
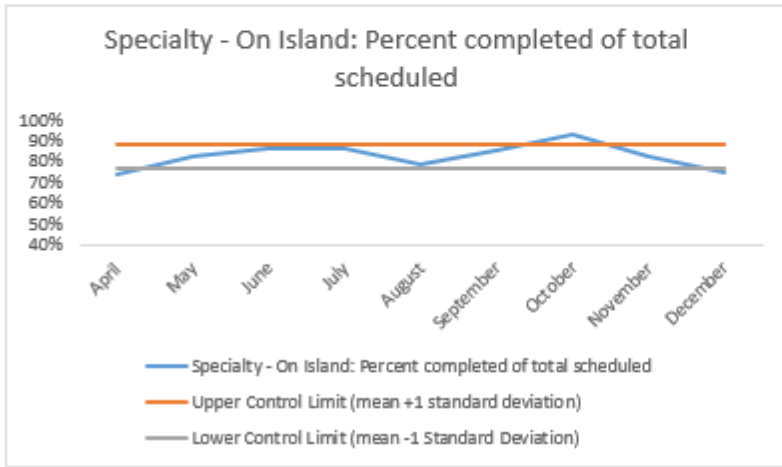
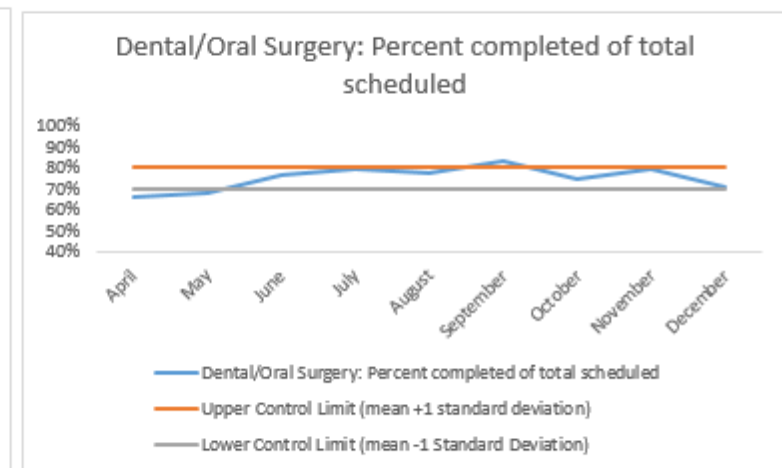
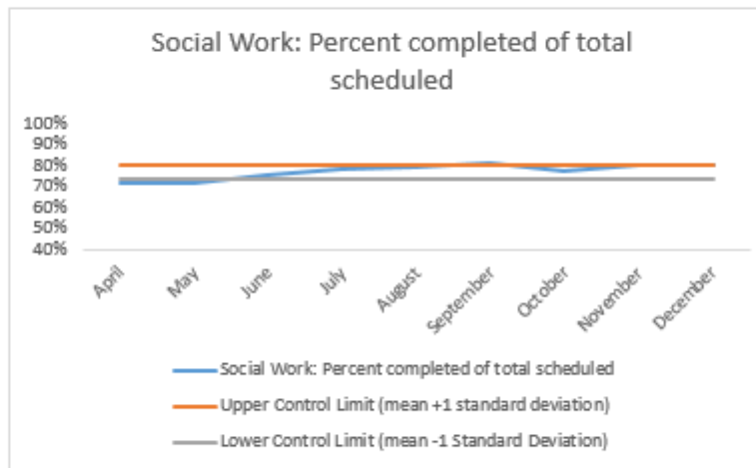
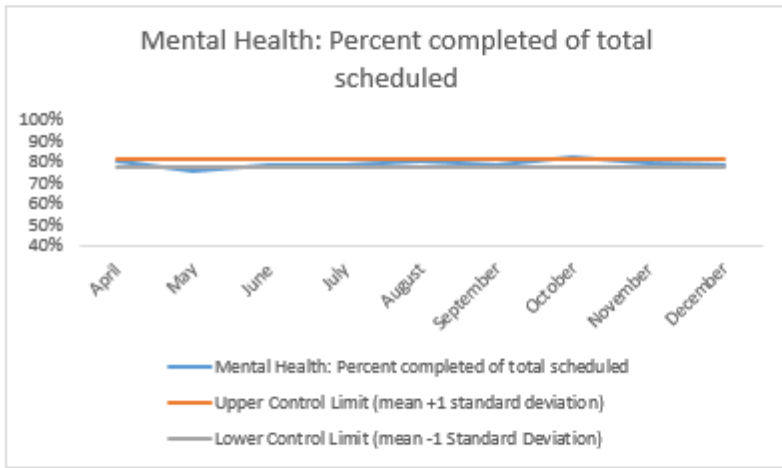
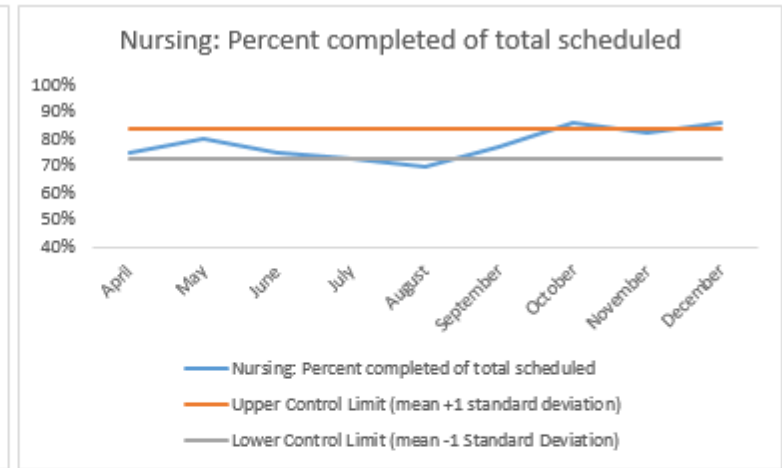
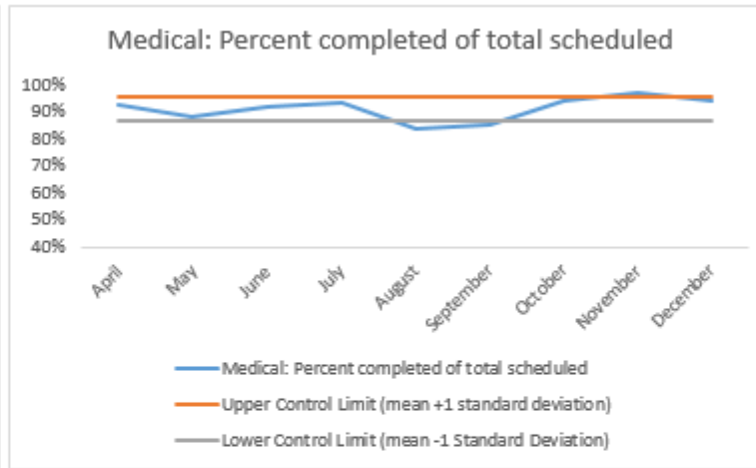
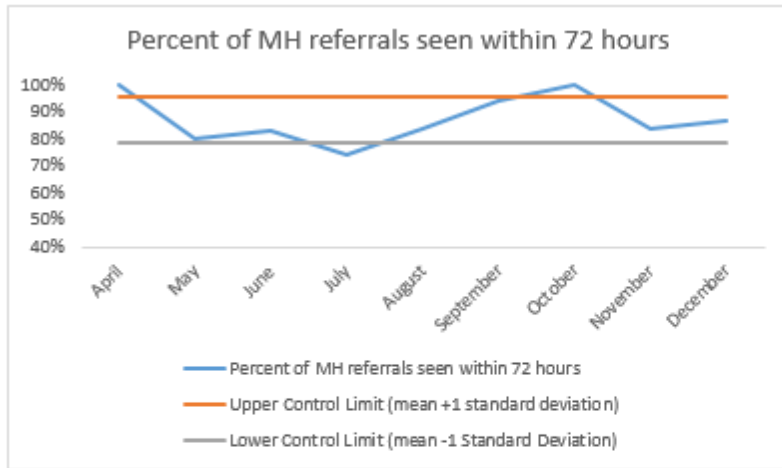
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	156	92%	231	84%	906	73%	270	80%	85	66%	53	35%	13	65%	Future Metric			1714	74%
	Refused & Verified	3	2%	5	2%	63	5%	0	0%	7	5%	62	41%	6	30%		146	6%		
	Not Produced by DOC	6	4%	19	7%	112	9%	47	14%	11	9%	27	18%	0	0%		222	10%		
	Out to Court	2	1%	6	2%	64	5%	9	3%	13	10%	5	3%	0	0%		99	4%		
	Left Without Being Seen	0	0%	0	0%	7	1%	0	0%	0	0%	1	1%	0	0%		8	0%		
	Rescheduled by CHS	2	1%	12	4%	76	6%	11	3%	13	10%	5	3%	0	0%		119	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	5%		1	0%		
	No Longer Indicated	0	0%	2	1%	16	1%	0	0%	0	0%	0	0%	N/A	N/A		18	1%		
Total Scheduled Services	169	100%	275	100%	1244	100%	337	100%	129	100%	153	100%	20	100%				2327	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	86%	79%	80%	71%	75%	95%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	584
5.2	Emergency Sick Call Completed ¹	26
5.3	Injury Evaluations ²	282
5.4	Medical Add-Ons	42
5.5	Number of Patients with Non-Intake Lab Collection	124

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	26
2.2	Referrals seen within 72 hours	25
2.3	Percent seen within 72 hours	96%

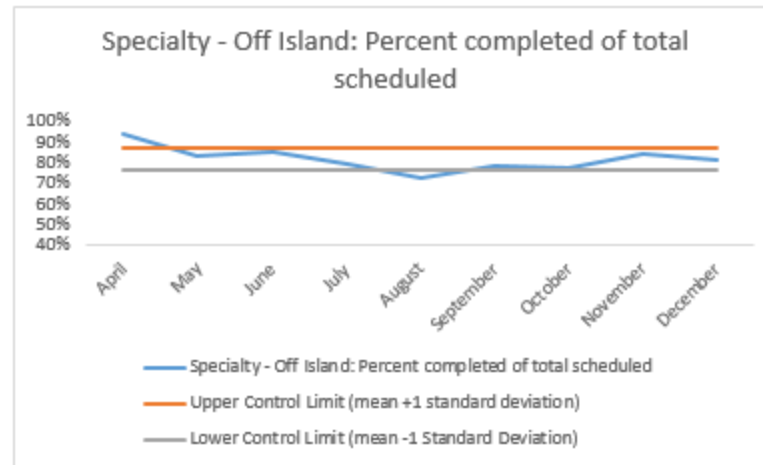
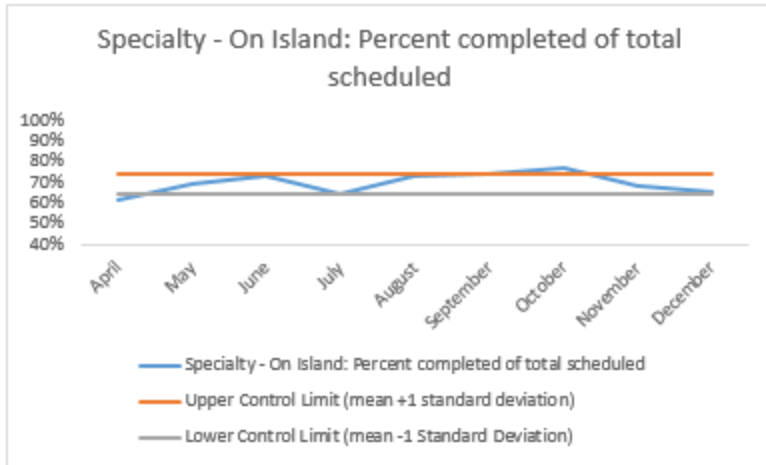
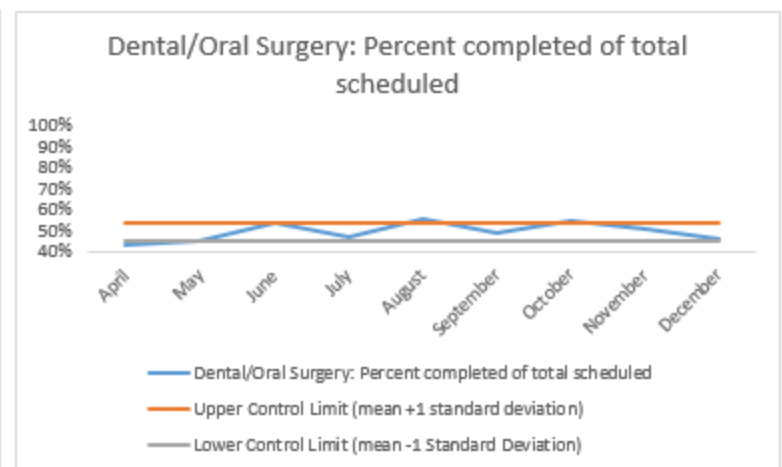
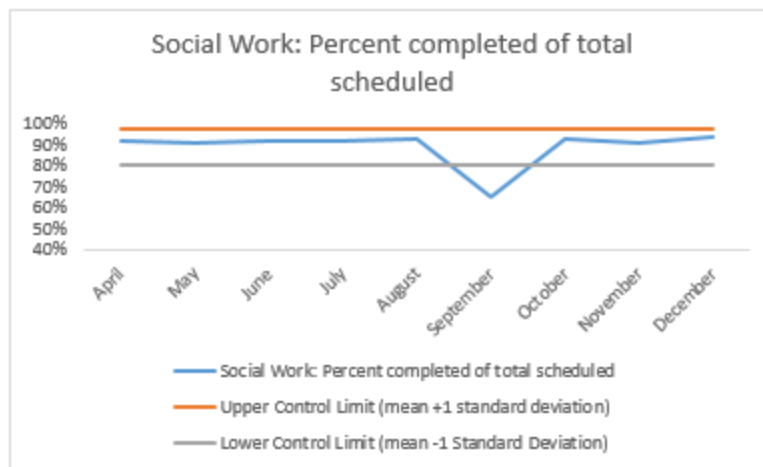
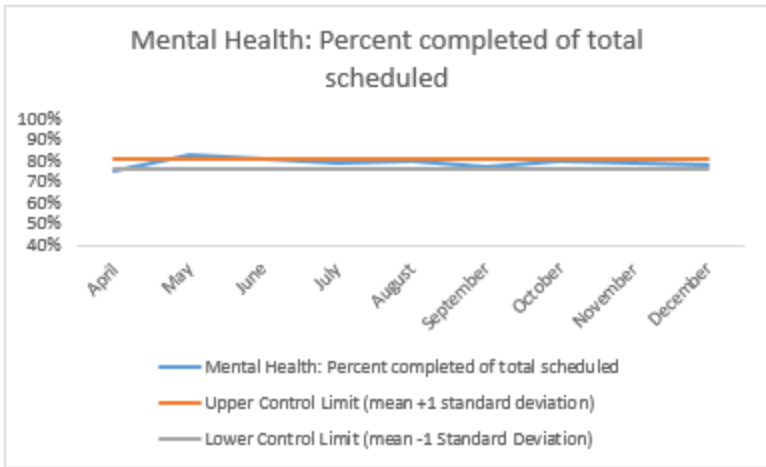
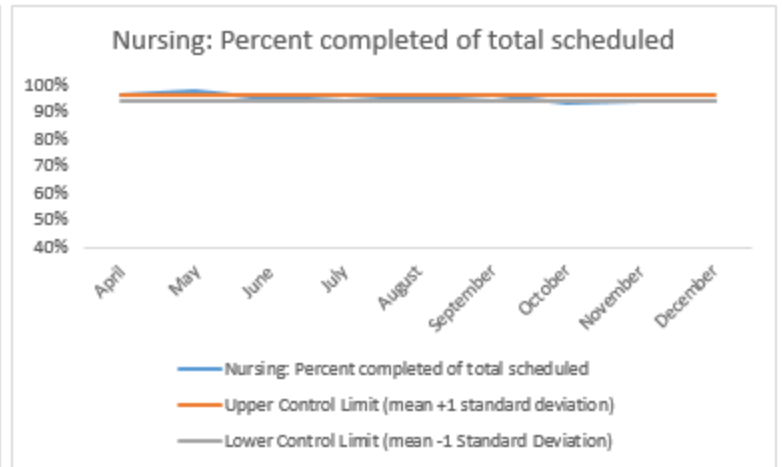
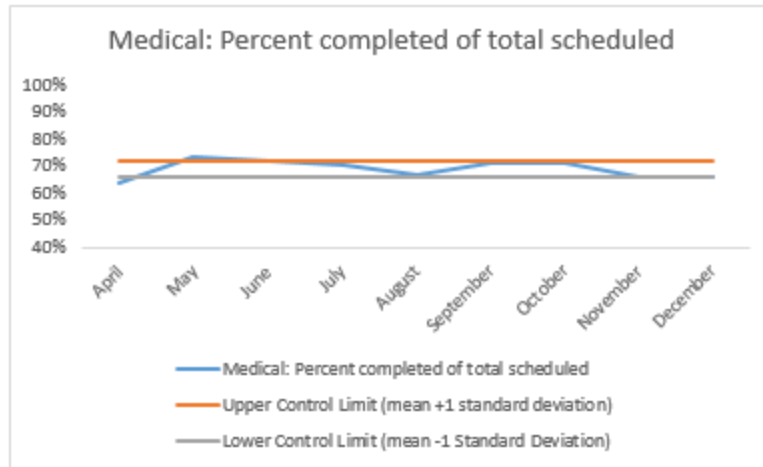
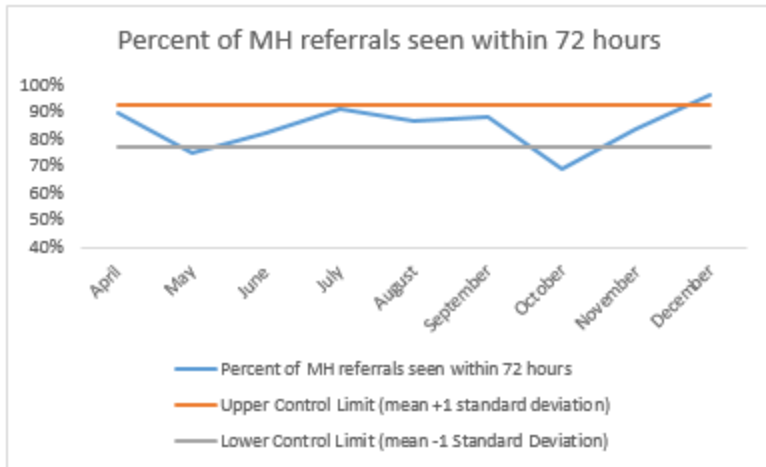
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	202	62%	2044	77%	1773	76%	393	94%	84	38%	111	37%	28	34%	Future Metric			4635	73%	
	Refused & Verified	13	4%	456	17%	42	2%	0	0%	20	9%	85	28%	39	47%				655	10%	
	Not Produced by DOC	102	31%	80	3%	358	15%	17	4%	100	45%	86	28%	11	13%				754	12%	
	Out to Court	3	1%	73	3%	65	3%	10	2%	19	8%	8	3%	2	2%				180	3%	
	Left Without Being Seen	0	0%	0	0%	15	1%	0	0%	0	0%	0	0%	1	1%				16	0%	
	Rescheduled by CHS	7	2%	14	1%	64	3%	0	0%	1	0%	13	4%	1	1%				100	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		1%			1	0%
	No Longer Indicated	0	0%	0	0%	5	0%	0	0%	0	0%	0	0%	N/A	N/A				5	0%	
	Total Scheduled Services	327	100%	2667	100%	2322	100%	420	100%	224	100%	303	100%	83	100%				6346	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	66%	94%	78%	94%	46%	65%	81%		83%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	881
5.2	Emergency Sick Call Completed ¹	38
5.3	Injury Evaluations ²	185
5.4	Medical Add-Ons	24
5.5	Number of Patients with Non-Intake Lab Collection	158

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	632
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	42
2.2	Referrals seen within 72 hours	35
2.3	Percent seen within 72 hours	83%

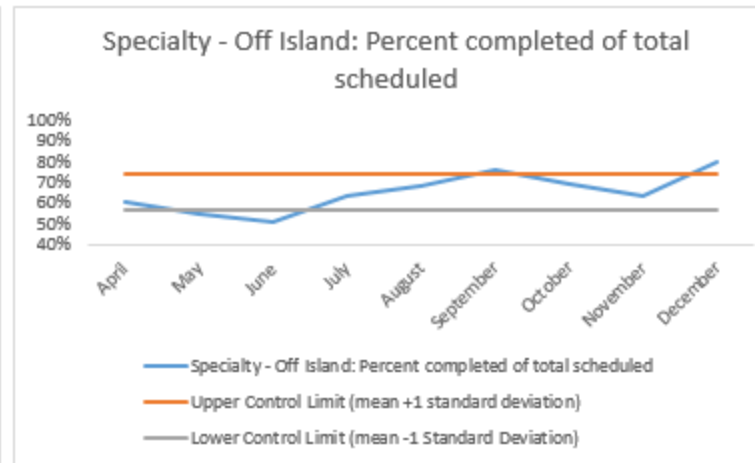
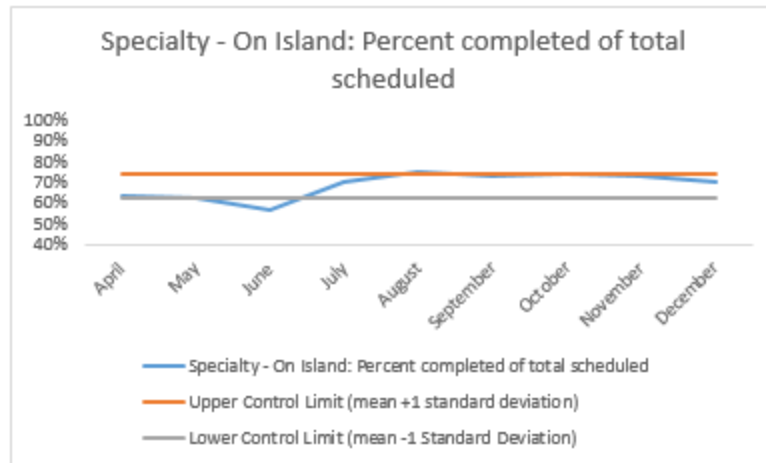
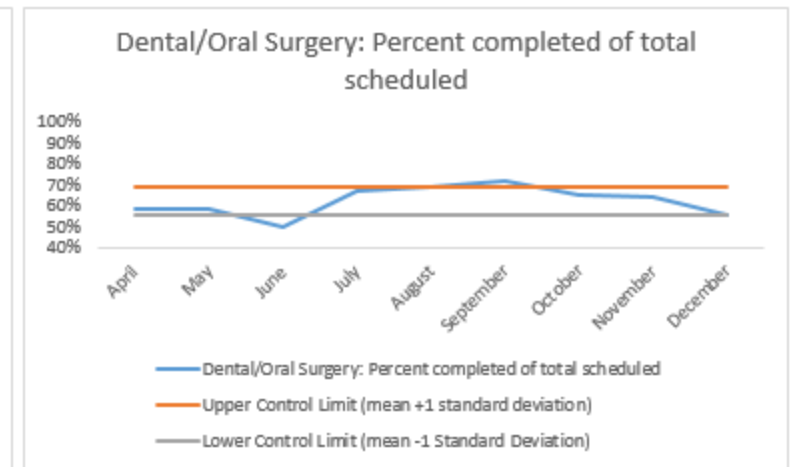
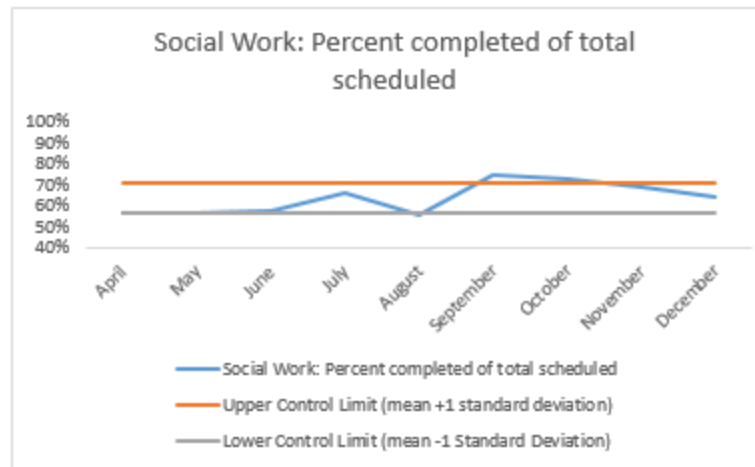
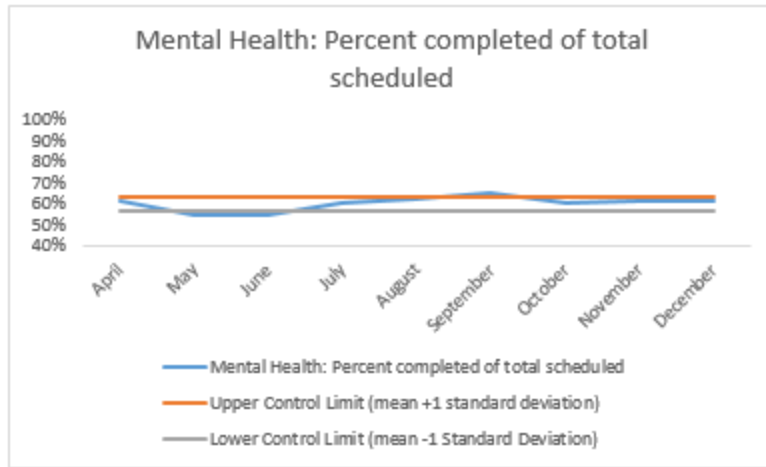
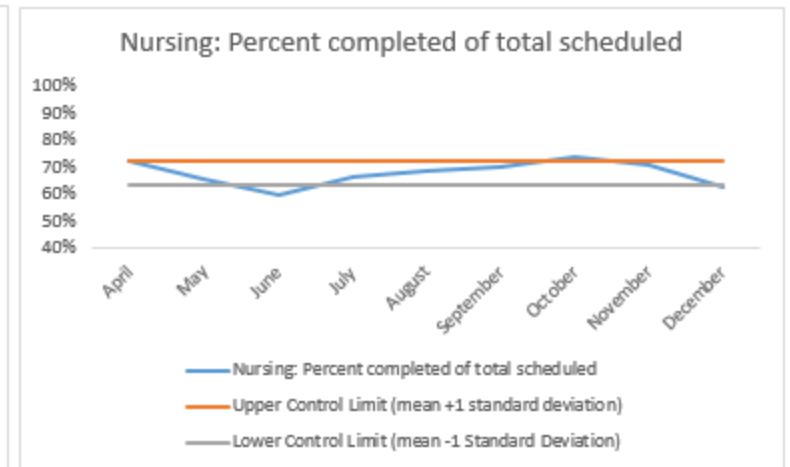
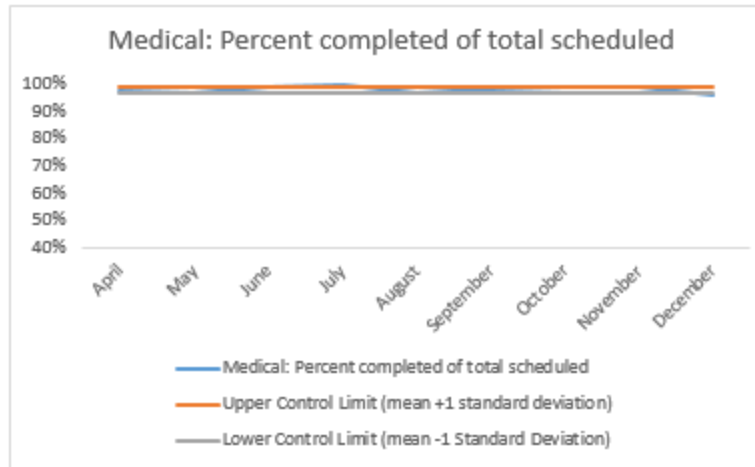
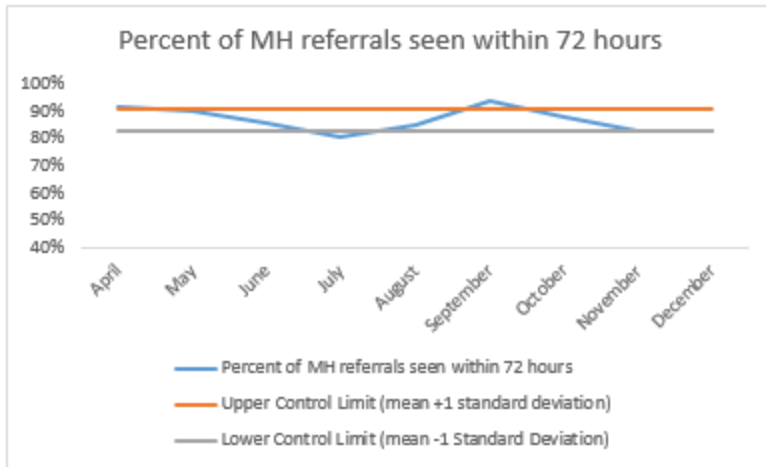
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	196	94%	315	61%	681	61%	237	64%	88	52%	69	38%	14	29%	Future Metric			1600	61%
	Refused & Verified	2	1%	8	2%	13	1%	0	0%	5	3%	58	32%	25	51%		111	4%		
	Not Produced by DOC	1	0%	117	23%	314	28%	112	30%	54	32%	40	22%	7	14%		645	25%		
	Out to Court	2	1%	33	6%	69	6%	15	4%	12	7%	9	5%	0	0%		140	5%		
	Left Without Being Seen	0	0%	0	0%	5	0%	5	1%	0	0%	3	2%	1	2%		14	1%		
	Rescheduled by CHS	6	3%	41	8%	29	3%	0	0%	8	5%	3	2%	1	2%		88	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%		1	0%		
	No Longer Indicated	1	0%	2	0%	5	0%	0	0%	1	1%	2	1%	N/A	N/A		11	0%		
Total Scheduled Services	208	100%	516	100%	1116	100%	369	100%	168	100%	184	100%	49	100%				2610	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	63%	62%	64%	56%	70%	80%		66%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	657
5.2	Emergency Sick Call Completed ¹	66
5.3	Injury Evaluations ²	234
5.4	Medical Add-Ons	36
5.5	Number of Patients with Non-Intake Lab Collection	134

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	6
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	816	97%	1128	97%	367	79%	95	97%	0		386	71%	49	51%	Future Metric			2841	89%
	Refused & Verified	6	1%	12	1%	13	3%	0	0%	0		83	15%	34	35%				148	5%
	Not Produced by DOC	5	1%	9	1%	37	8%	3	3%	0		42	8%	11	11%				107	3%
	Out to Court	10	1%	4	0%	8	2%	0	0%	0		13	2%	0	0%				35	1%
	Left Without Being Seen	0	0%	0	0%	1	0%	0	0%	0		2	0%	0	0%				3	0%
	Rescheduled by CHS	7	1%	4	0%	18	4%	0	0%	0		15	3%	0	0%				44	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3%				3	0%
	No Longer Indicated	0	0%	0	0%	18	4%	0	0%	0		1	0%	N/A	N/A				19	1%
	Total Scheduled Services	844	100%	1157	100%	462	100%	98	100%	0	0%	542	100%	97	100%			3200	100%	

¹Includes medical infirmary services

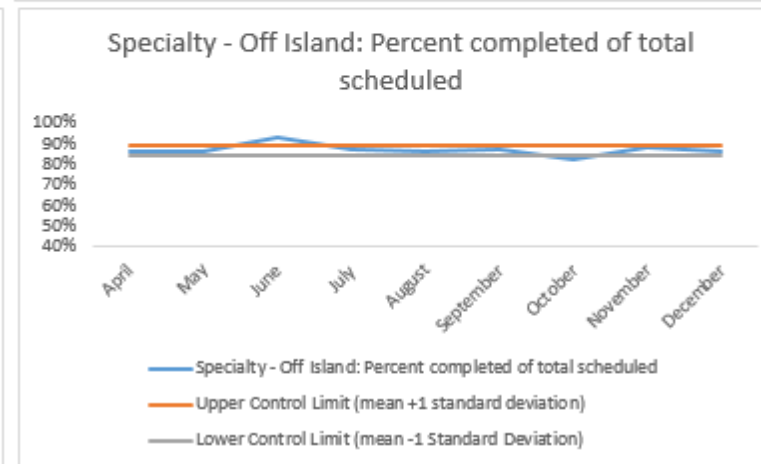
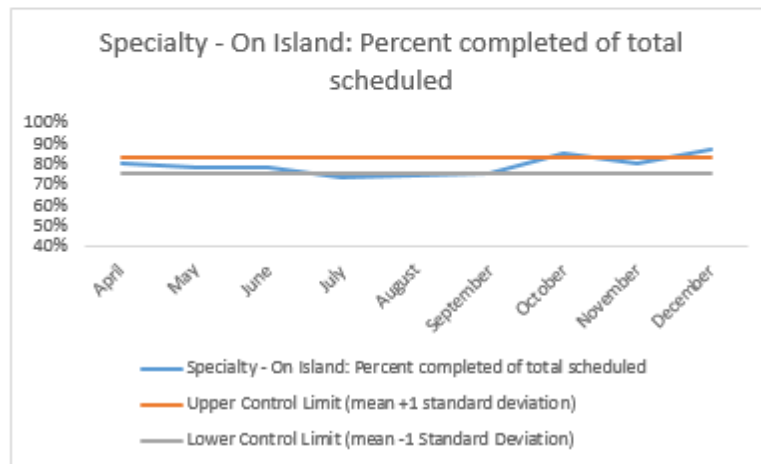
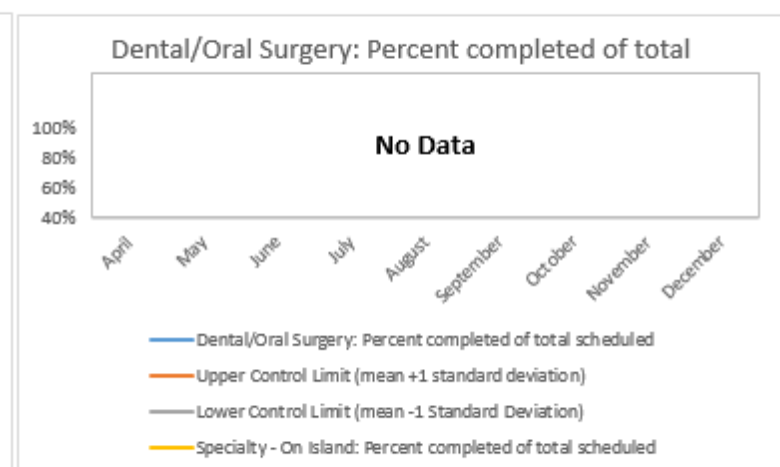
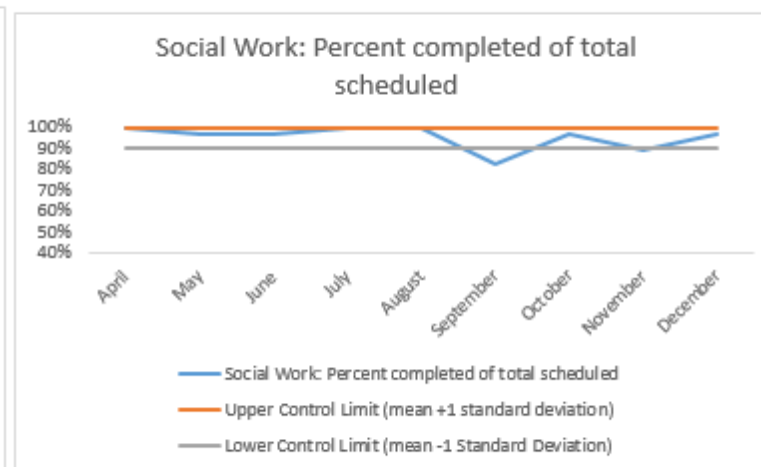
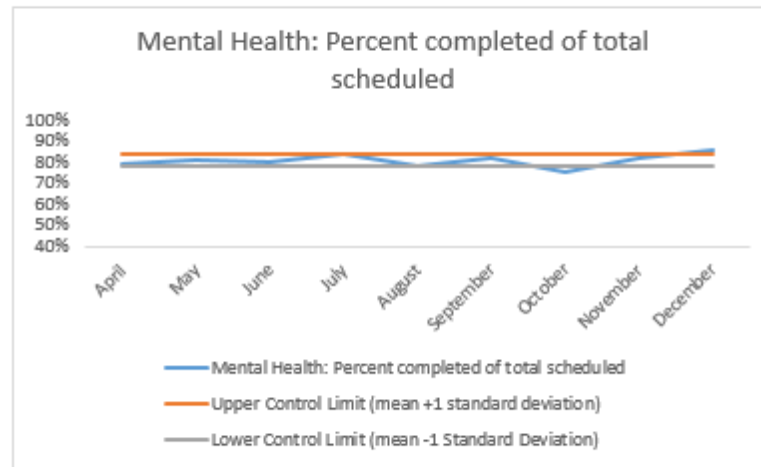
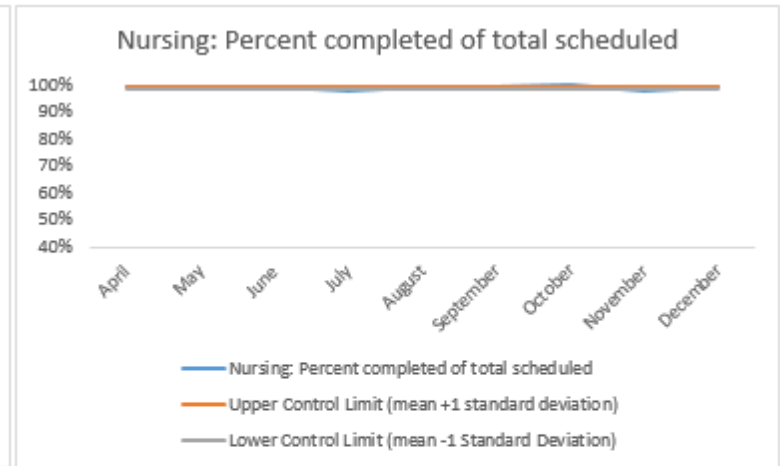
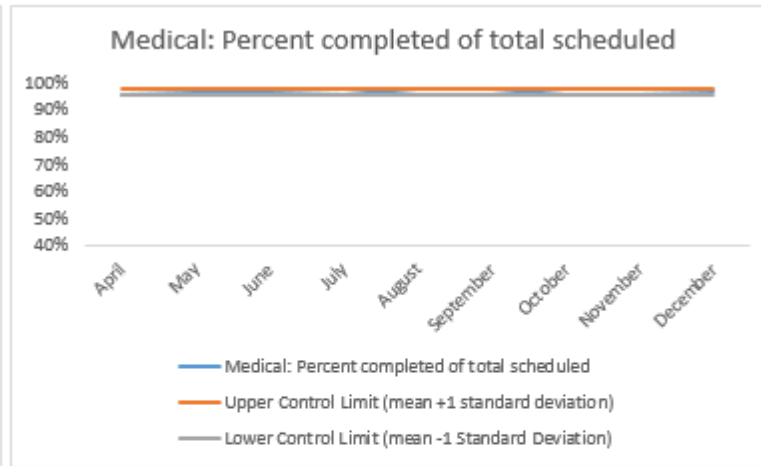
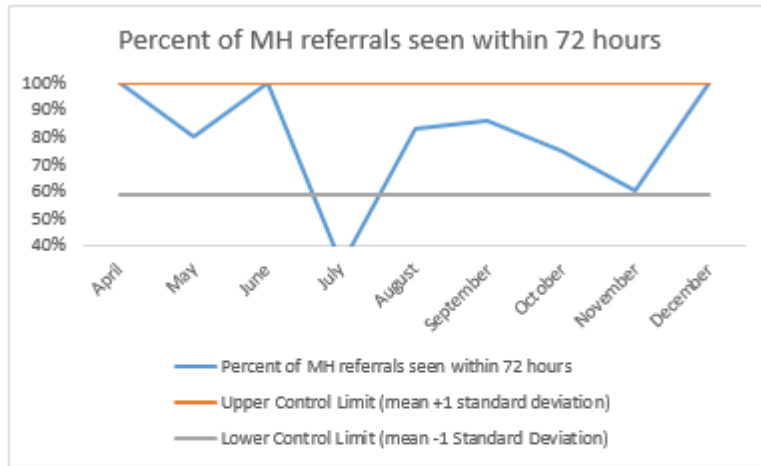
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	99%	86%	97%		87%	86%		94%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	657
5.2	Emergency Sick Call Completed ¹	66
5.3	Injury Evaluations ²	234
5.4	Medical Add-Ons	139
5.5	Number of Patients with Non-Intake Lab Collection	186

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	61
2.2	Referrals seen within 72 hours	50
2.3	Percent seen within 72 hours	82%

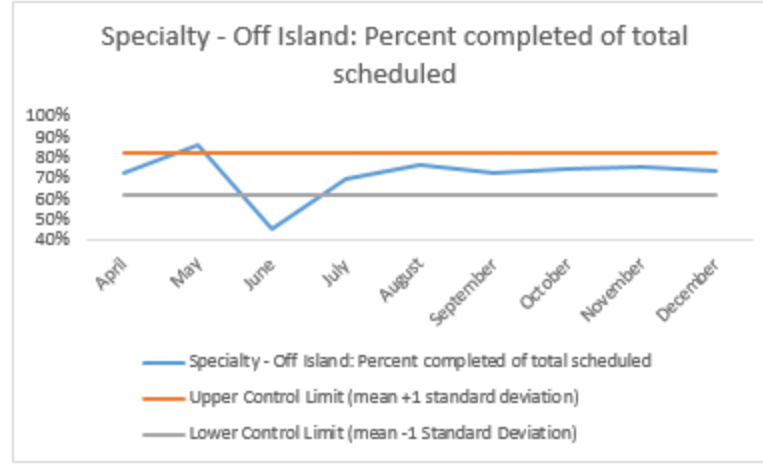
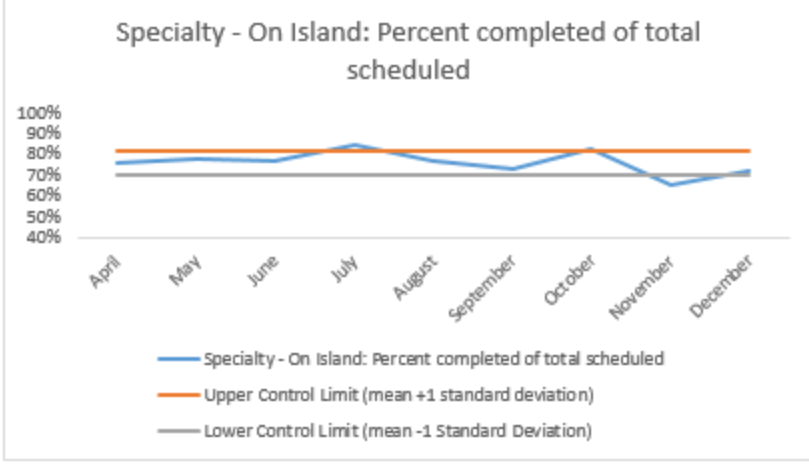
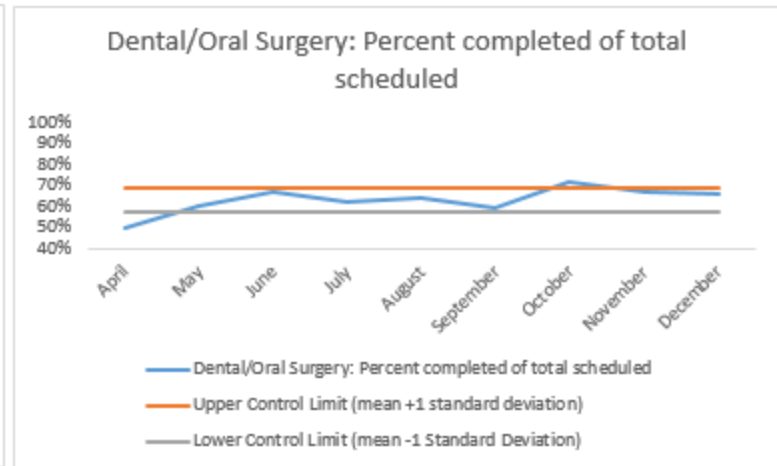
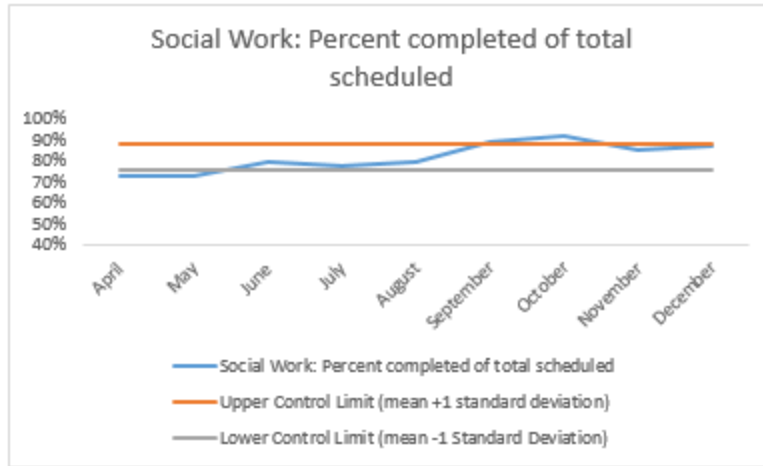
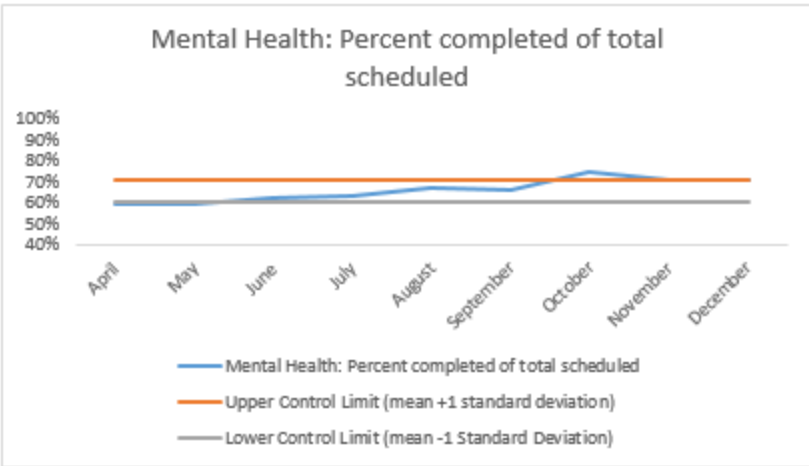
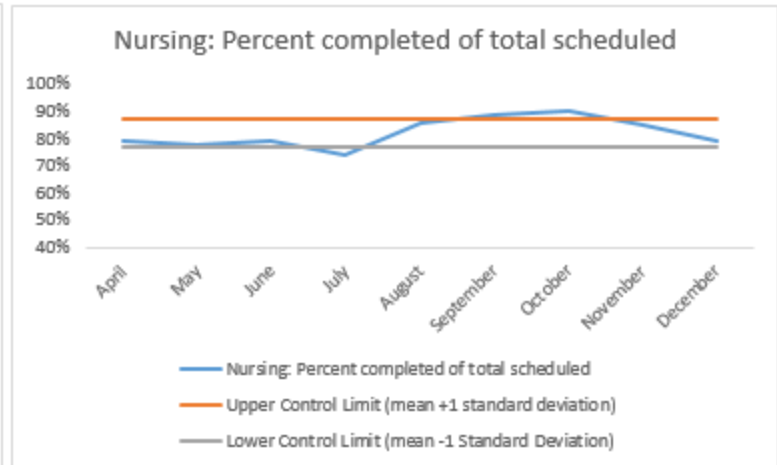
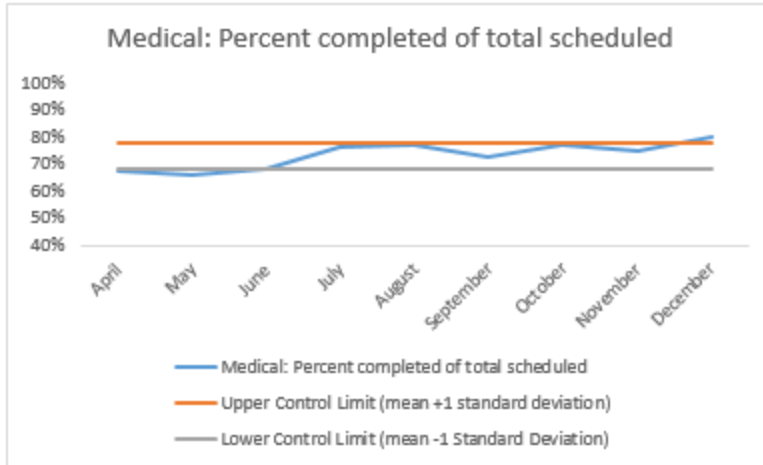
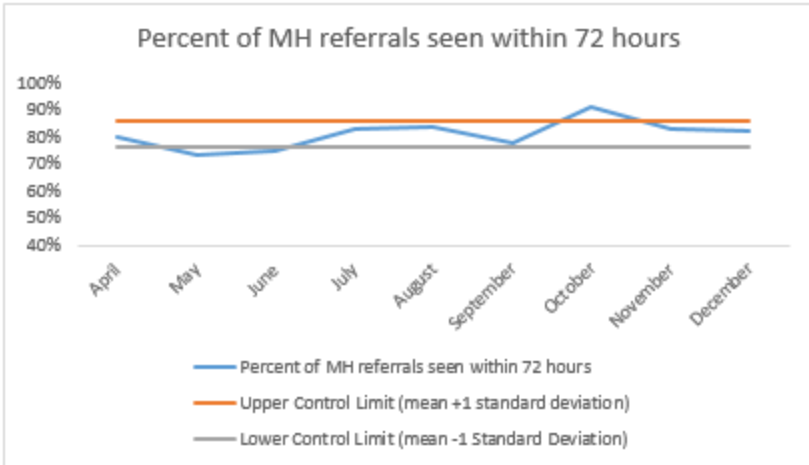
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	297	74%	154	72%	1412	66%	363	87%	167	53%	90	43%	14	28%	Future Metric			2497	66%
	Refused & Verified	14	3%	7	3%	57	3%	2	0%	41	13%	61	29%	23	46%		205	5%		
	Not Produced by DOC	58	14%	32	15%	407	19%	47	11%	67	21%	42	20%	11	22%		664	18%		
	Out to Court	12	3%	5	2%	76	4%	4	1%	17	5%	9	4%	1	2%		124	3%		
	Left Without Being Seen	2	0%	0	0%	6	0%	0	0%	1	0%	1	0%	0	0%		10	0%		
	Rescheduled by CHS	6	1%	7	3%	124	6%	2	0%	24	8%	6	3%	0	0%		169	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%		1	0%		
	No Longer Indicated	15	4%	9	4%	61	3%	0	0%	0	0%	0	0%	N/A	N/A		85	2%		
Total Scheduled Services	404	100%	214	100%	2143	100%	418	100%	317	100%	209	100%	50	100%				3755	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	79%	71%	87%	66%	72%	74%		74%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1067
5.2	Emergency Sick Call Completed ¹	25
5.3	Injury Evaluations ²	287
5.4	Medical Add-Ons	15
5.5	Number of Patients with Non-Intake Lab Collection	115

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

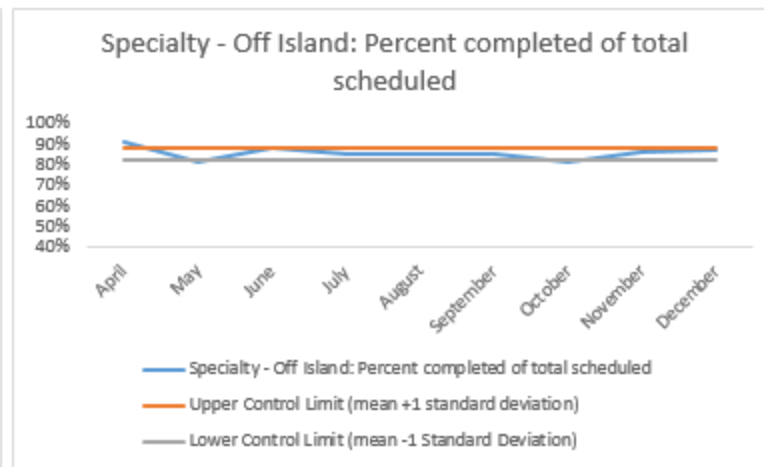
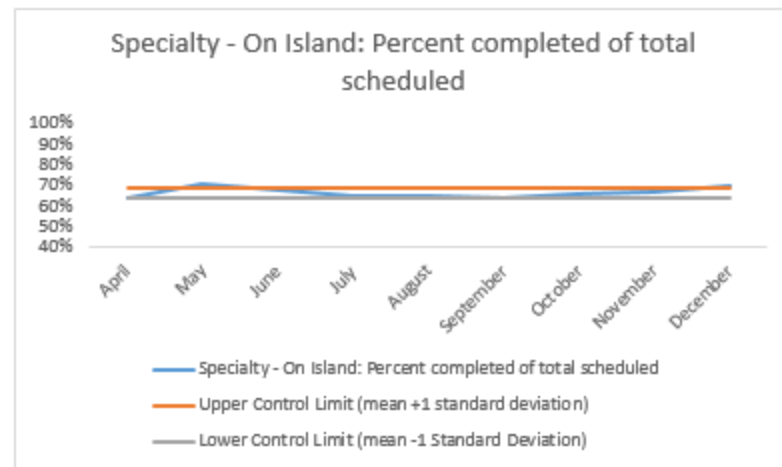
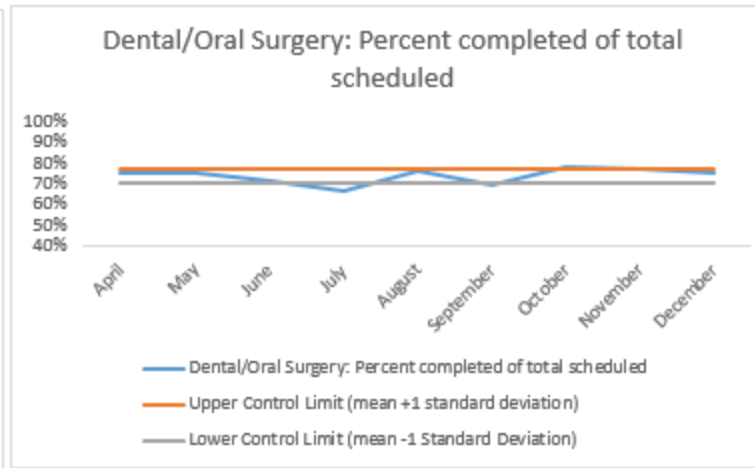
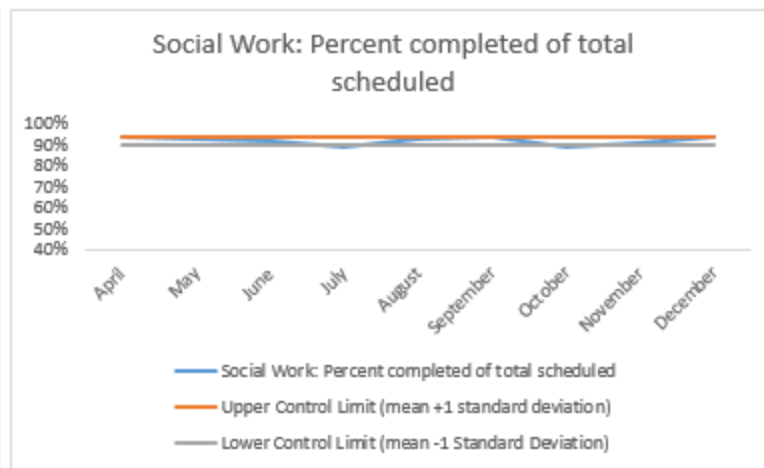
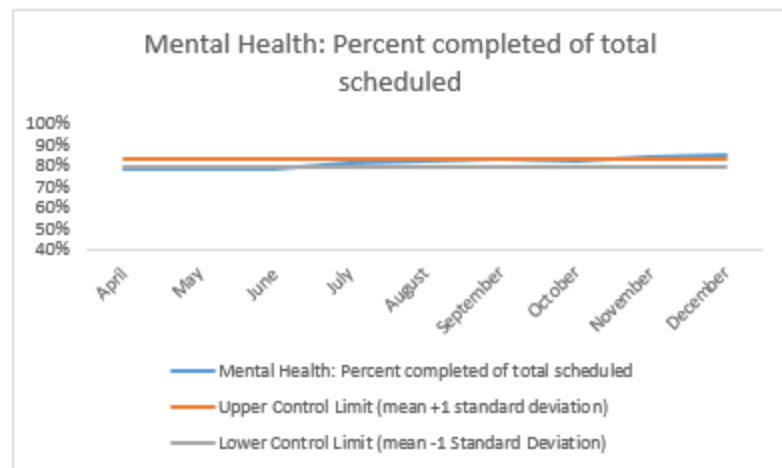
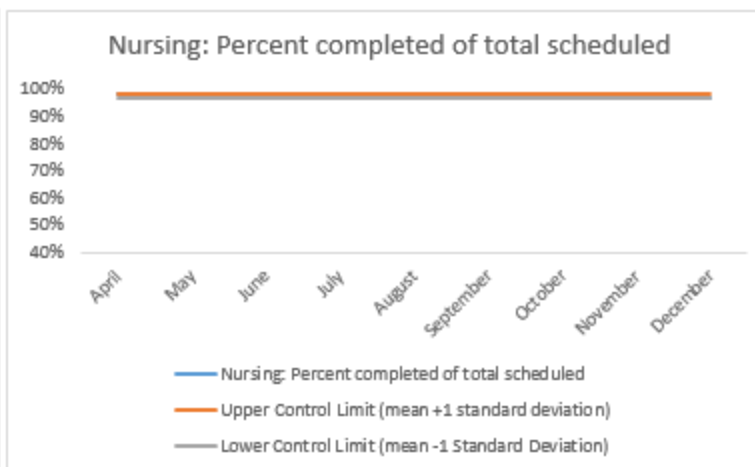
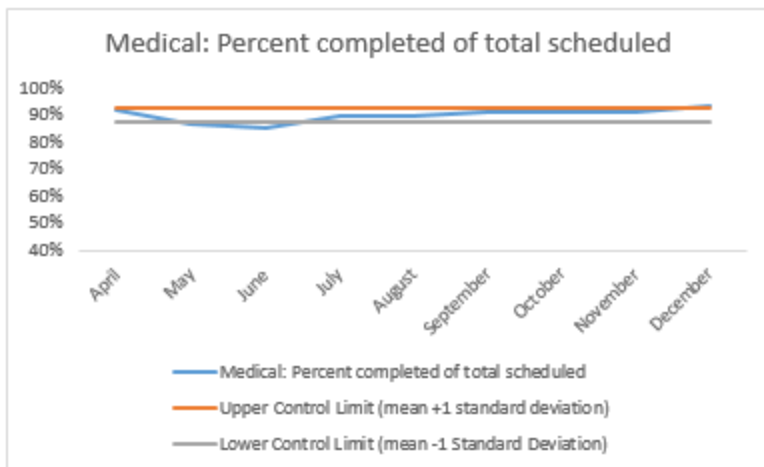
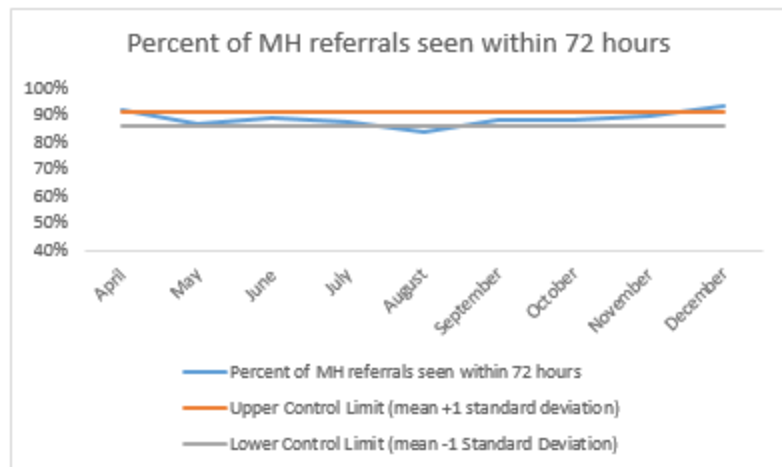
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	288
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	112
2.2	Referrals seen within 72 hours	104
2.3	Percent seen within 72 hours	93%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	1045	92%	2062	97%	1942	79%	936	94%	235	70%	564	53%	32	42%	Future Metric			6816	83%
	Refused & Verified	12	1%	6	0%	136	6%	1	0%	16	5%	179	17%	34	45%				384	5%
	Not Produced by DOC	13	1%	5	0%	184	7%	15	2%	58	17%	179	17%	3	4%				457	6%
	Out to Court	40	4%	42	2%	77	3%	29	3%	15	4%	63	6%	1	1%				267	3%
	Left Without Being Seen	0	0%	0	0%	25	1%	0	0%	10	3%	25	2%	5	7%				65	1%
	Rescheduled by CHS	23	2%	8	0%	86	3%	19	2%	0	0%	56	5%	1	1%				193	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
No Longer Indicated	1	0%	1	0%	12	0%	0	0%	0	0%	6	1%	N/A	N/A				20	0%	
Total Scheduled Services	1134	100%	2124	100%	2462	100%	1000	100%	334	100%	1072	100%	76	100%			8202	100%		
¹ Includes medical infirmary services																				
² Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	97%	85%	94%	75%	70%	87%		88%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	915
5.2	Emergency Sick Call Completed ¹	107
5.3	Injury Evaluations ²	157
5.4	Medical Add-Ons	39
5.5	Number of Patients with Non-Intake Lab Collection	428
¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.		
² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		



XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	69
1.2	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	43
2.2	Referrals seen within 72 hours	38
2.3	Percent seen within 72 hours	88%

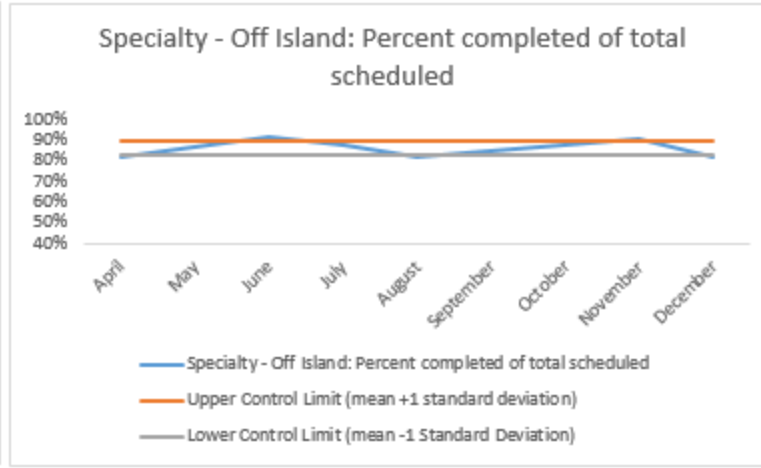
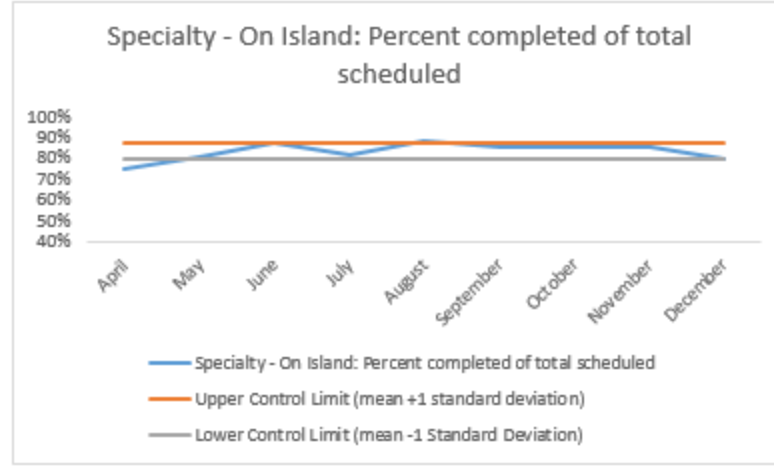
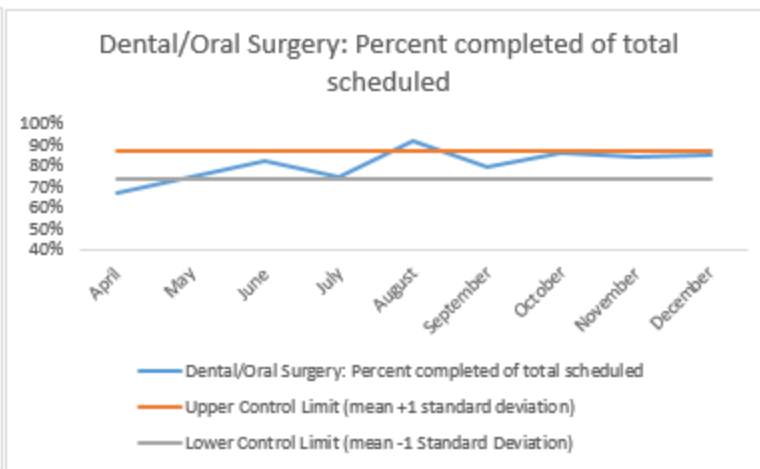
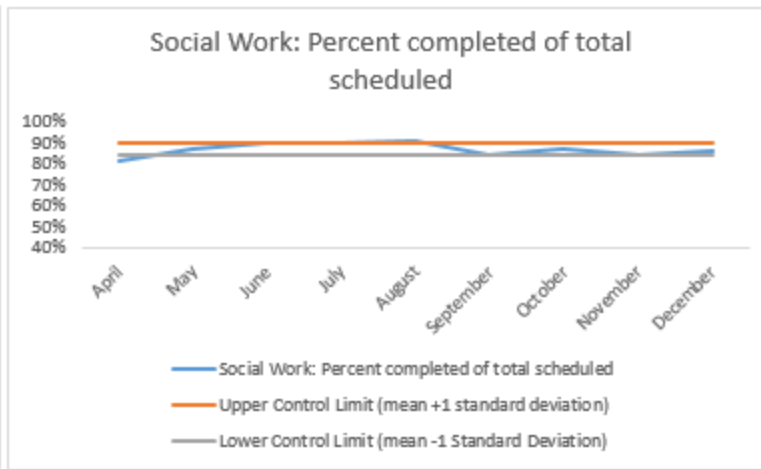
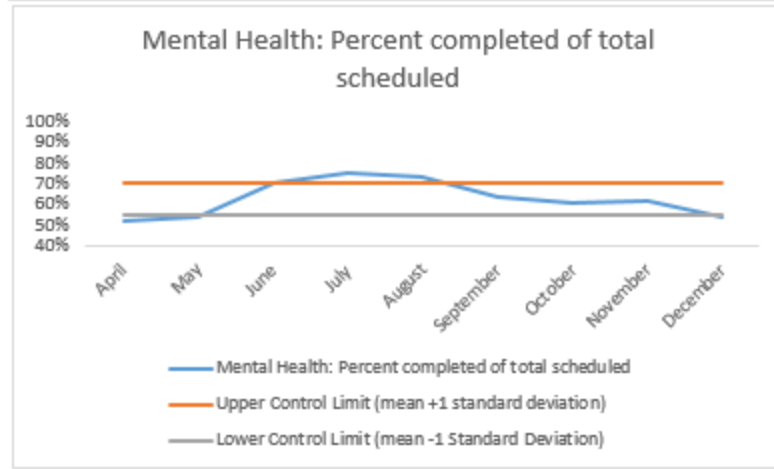
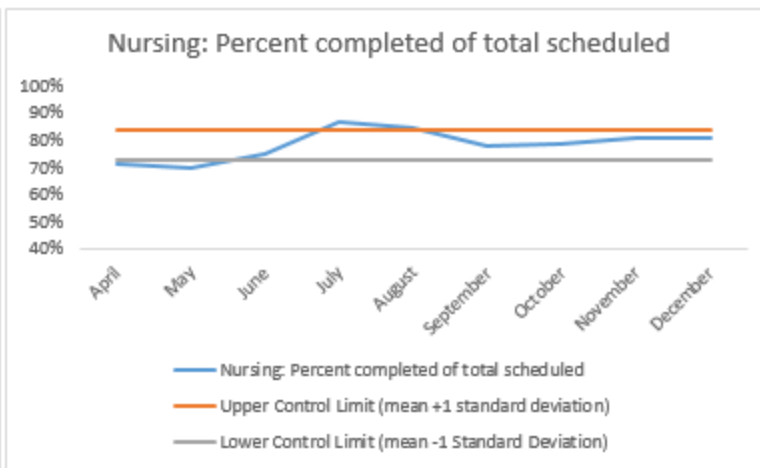
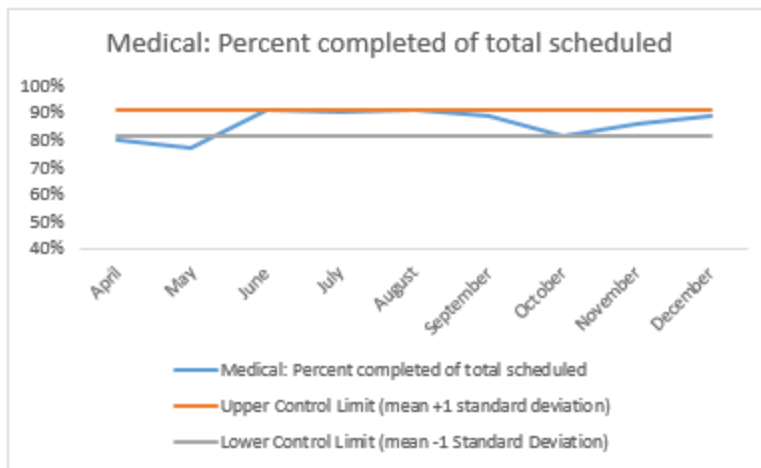
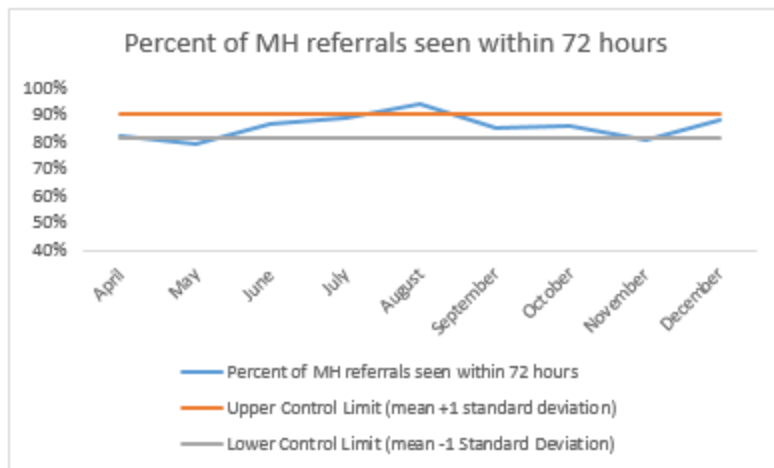
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	259	78%	212	79%	748	46%	317	86%	123	69%	116	48%	49	53%	Future Metric			1824	58%	
	Refused & Verified	36	11%	3	1%	102	6%	1	0%	29	16%	76	32%	27	29%				274	9%	
	Not Produced by DOC	30	9%	43	16%	489	30%	40	11%	9	5%	25	10%	9	10%				645	21%	
	Out to Court	7	2%	7	3%	88	5%	10	3%	11	6%	6	3%	0	0%				129	4%	
	Left Without Being Seen	0	0%	1	0%	26	2%	0	0%	0	0%	7	3%	0	0%				34	1%	
	Rescheduled by CHS	0	0%	1	0%	134	8%	2	1%	6	3%	10	4%	4	4%				157	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4		4%			4	0%
	No Longer Indicated	0	0%	1	0%	51	3%	0	0%	0	0%	0	0%	N/A	N/A				52	2%	
Total Scheduled Services	332	100%	268	100%	1638	100%	370	100%	178	100%	240	100%	93	100%				3119	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89%	81%	54%	86%	85%	80%	82%		68%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	654
5.2	Emergency Sick Call Completed ¹	34
5.3	Injury Evaluations ²	185
5.4	Medical Add-Ons	96
5.5	Number of Patients with Non-Intake Lab Collection	221

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	727
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	65
2.2	Referrals seen within 72 hours	54
2.3	Percent seen within 72 hours	83%

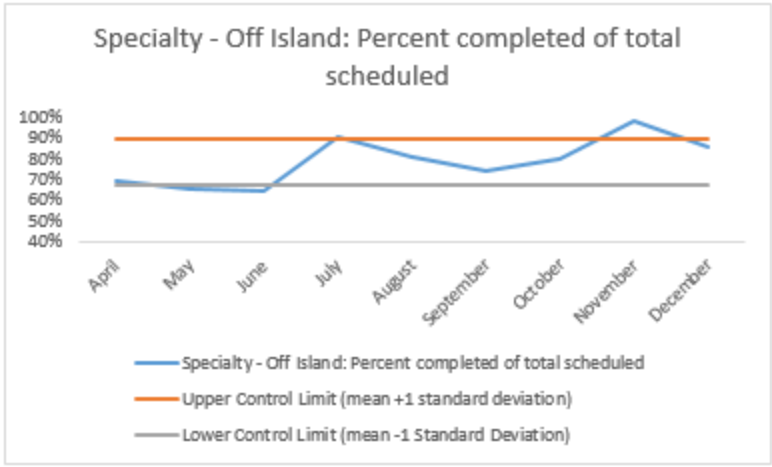
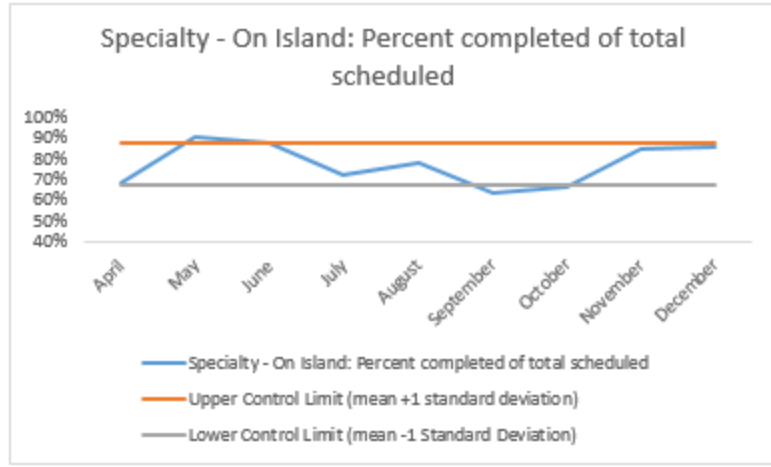
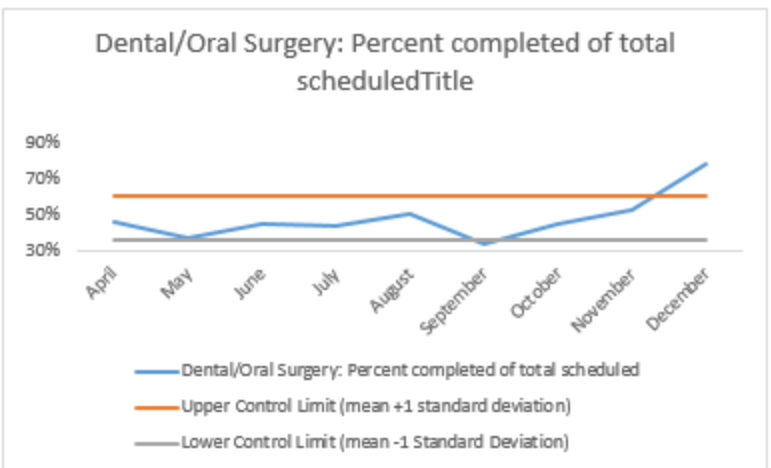
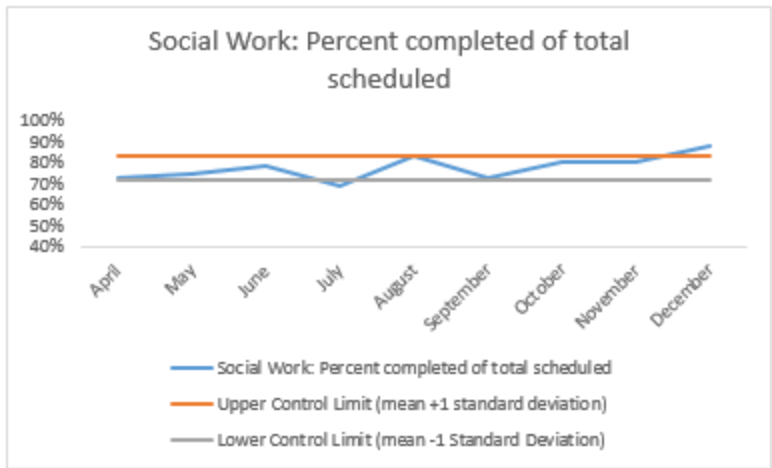
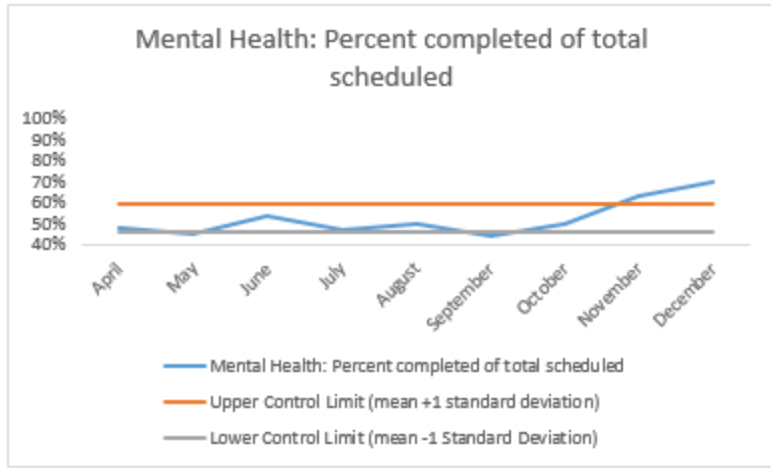
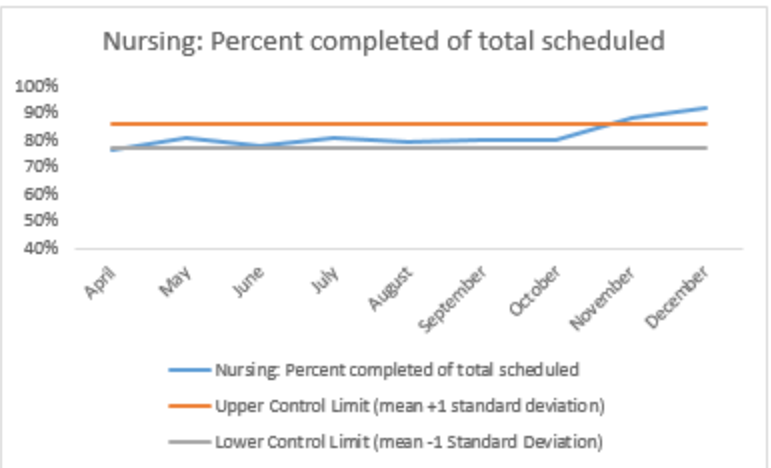
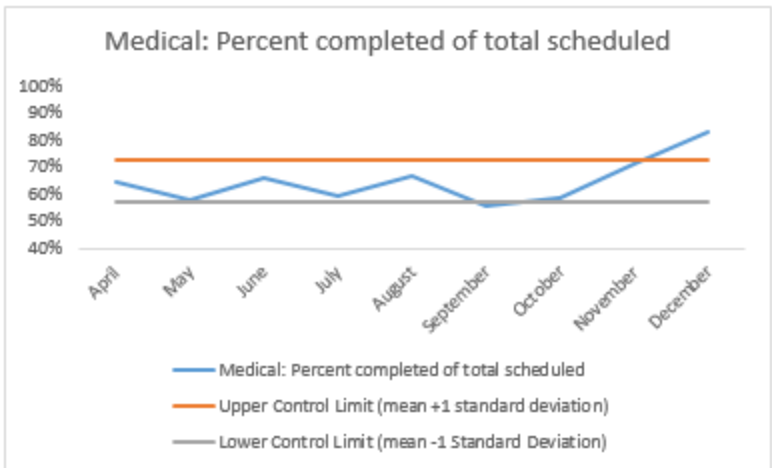
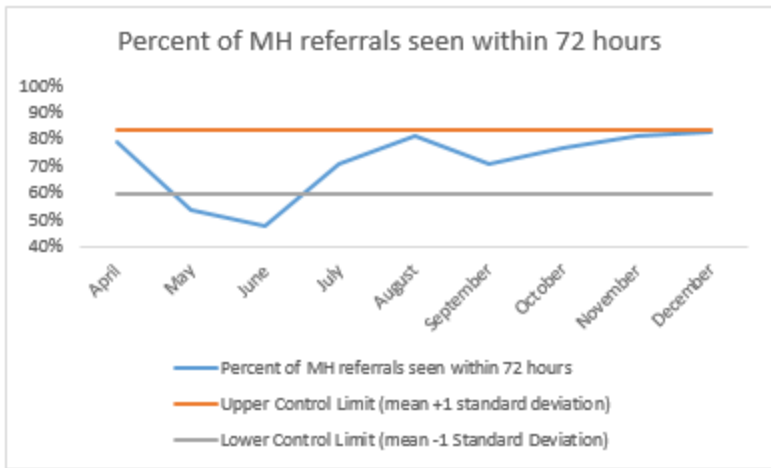
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	380	80%	911	87%	603	63%	418	87%	119	70%	67	51%	12	55%	Future Metric			2510	77%
	Refused & Verified	7	1%	11	1%	34	4%	1	0%	12	7%	46	35%	7	32%		118	4%		
	Not Produced by DOC	47	10%	50	5%	111	12%	45	9%	16	9%	12	9%	1	5%		282	9%		
	Out to Court	16	3%	16	2%	90	9%	10	2%	19	11%	2	2%	0	0%		153	5%		
	Left Without Being Seen	6	1%	4	0%	10	1%	1	0%	2	1%	1	1%	0	0%		24	1%		
	Rescheduled by CHS	12	3%	15	1%	63	7%	3	1%	1	1%	4	3%	0	0%		98	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	9%		2	0%		
	No Longer Indicated	6	1%	42	4%	40	4%	2	0%	1	1%	0	0%	N/A	N/A		91	3%		
	Total Scheduled Services	474	100%	1049	100%	951	100%	480	100%	170	100%	132	100%	22	100%				3278	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	92%	70%	88%	78%	86%	86%		82%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	564
5.2	Emergency Sick Call Completed ¹	38
5.3	Injury Evaluations ²	118
5.4	Medical Add-Ons	225
5.5	Number of Patients with Non-Intake Lab Collection	231

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	14	70%	492	82%	78	68%	10	91%	0		18	56%	9	64%	Future Metric			621	79%	
	Refused & Verified	2	10%	83	14%	9	8%	0	0%	0		6	19%	3	21%				103	13%	
	Not Produced by DOC	4	20%	4	1%	9	8%	1	9%	0		6	19%	2	14%				26	3%	
	Out to Court	0	0%	9	2%	4	3%	0	0%	0		1	3%	0	0%				14	2%	
	Left Without Being Seen	0	0%	6	1%	2	2%	0	0%	0		0	0%	0	0%				8	1%	
	Rescheduled by CHS	0	0%	2	0%	10	9%	0	0%	0		1	3%	0	0%				13	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	1	0%	3	3%	0	0%	0		0	0%	N/A	N/A				4	1%	
Total Scheduled Services	20	100%	597	100%	115	100%	11	100%	0	0%	32	100%	14	100%				789	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	96%	78%	91%		75%	86%		92%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	169
5.2	Emergency Sick Call Completed ¹	11
5.3	Injury Evaluations ²	13
5.4	Medical Add-Ons	12
5.5	Number of Patients with Non-Intake Lab Collection	69

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

