

Correctional Health Services

CHS Access Report for Patients 18-21: November, 2017

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	26
1.2	Average time to completion once known to CHS (hours)	6.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	14	33%	75	82%	182	57%	30	73%	10	67%	4	36%	0	0%	Future Metric			315	61%	
	Refused & Verified	0	0%	3	3%	5	2%	0	0%	0	0%	4	36%	0	0%				12	2%	
	Not Produced by DOC	28	65%	9	10%	68	21%	4	10%	4	27%	3	27%	1	100%				117	23%	
	Out to Court	1	2%	3	3%	8	3%	3	7%	1	7%	0	0%	0	0%				16	3%	
	Left Without Being Seen	0	0%	1	1%	0	0%	4	10%	0	0%	0	0%	0	0%				5	1%	
	Rescheduled by CHS	0	0%	0	0%	30	9%	0	0%	0	0%	0	0%	0	0%				30	6%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	24	8%	0	0%	0	0%	0	0%	N/A	N/A				24	5%	
	Total Scheduled Services	43	100%	91	100%	317	100%	41	100%	15	100%	11	100%	1	100%				519	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	33%	86%	64%	73%	67%	73%	0%		66%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	69
5.2	Emergency Sick Call Completed ¹	8
5.3	Injury Evaluations ²	28
5.4	Medical Add-Ons	5
5.5	Number of Patients with Non-Intake Lab Collection	9

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	77
1.2	Average time to completion once known to CHS (hours)	3.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	26	67%	40	66%	84	47%	17	85%	14	64%	4	33%	2	67%	Future Metric			187	56%	
	Refused & Verified	1	3%	0	0%	5	3%	1	5%	2	9%	5	42%	1	33%				15	4%	
	Not Produced by DOC	9	23%	7	11%	61	34%	1	5%	5	23%	2	17%	0	0%				85	25%	
	Out to Court	1	3%	0	0%	15	8%	0	0%	1	5%	0	0%	0	0%				17	5%	
	Left Without Being Seen	2	5%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				3	1%	
	Rescheduled by CHS	0	0%	13	21%	12	7%	1	5%	0	0%	1	8%	0	0%				27	8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	1	2%	1	1%	0	0%	0	0%	0	0%	N/A	N/A				2	1%	
	Total Scheduled Services	39	100%	61	100%	179	100%	20	100%	22	100%	12	100%	3	100%				336	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	69%	67%	50%	90%	73%	75%	100%		60%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	40
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	38
5.4	Medical Add-Ons	4
5.5	Number of Patients with Non-Intake Lab Collection	17

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	12
1.2	Average time to completion once known to CHS (hours)	1.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	33%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	14	88%	25	96%	102	64%	45	92%	14	70%	7	30%	0	0%	Future Metric			207	70%	
	Refused & Verified	1	6%	0	0%	4	3%	0	0%	3	15%	13	57%	1	100%				22	7%	
	Not Produced by DOC	1	6%	1	4%	43	27%	4	8%	3	15%	3	13%	0	0%				55	19%	
	Out to Court	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	0	0%	6	4%	0	0%	0	0%	0	0%	0	0%				6	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	4	3%	0	0%	0	0%	0	0%	N/A	N/A				4	1%	
Total Scheduled Services	16	100%	26	100%	159	100%	49	100%	20	100%	23	100%	1	100%				294	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	96%	68%	92%	85%	87%	100%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	43
5.2	Emergency Sick Call Completed ¹	9
5.3	Injury Evaluations ²	26
5.4	Medical Add-Ons	10
5.5	Number of Patients with Non-Intake Lab Collection	14

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VI. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	62
1.2	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	29
2.2	Referrals seen within 72 hours	25
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	37	80%	161	77%	698	73%	176	75%	58	72%	36	41%	5	36%	Future Metric			1171	72%
	Refused & Verified	5	11%	2	1%	53	6%	0	0%	4	5%	37	42%	7	50%				108	7%
	Not Produced by DOC	3	7%	28	13%	82	9%	45	19%	7	9%	10	11%	1	7%				176	11%
	Out to Court	1	2%	4	2%	58	6%	9	4%	5	6%	0	0%	1	7%				78	5%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	0	0%				1	0%
	Rescheduled by CHS	0	0%	13	6%	52	5%	5	2%	7	9%	4	5%	0	0%				81	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	1	0%	11	1%	0	0%	0	0%	0	0%	N/A	N/A				12	1%
	Total Scheduled Services	46	100%	209	100%	954	100%	235	100%	81	100%	88	100%	14	100%			1627	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	78%	80%	75%	77%	83%	86%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	504
5.2	Emergency Sick Call Completed ¹	22
5.3	Injury Evaluations ²	189
5.4	Medical Add-Ons	34
5.5	Number of Patients with Non-Intake Lab Collection	67

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	7	70%	192	91%	102	71%	9	90%	2	17%	2	29%	0	0%	Future Metric			314	79%
	Refused & Verified	0	0%	6	3%	1	1%	0	0%	2	17%	4	57%	2	100%		15	4%		
	Not Produced by DOC	3	30%	4	2%	31	22%	1	10%	8	67%	1	14%	0	0%		48	12%		
	Out to Court	0	0%	6	3%	5	3%	0	0%	0	0%	0	0%	0	0%		11	3%		
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%		1	0%		
	Rescheduled by CHS	0	0%	4	2%	3	2%	0	0%	0	0%	0	0%	0	0%		7	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A		1	0%		
Total Scheduled Services	10	100%	212	100%	144	100%	10	100%	12	100%	7	100%	2	100%				397	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70%	93%	72%	90%	33%	86%	100%		83%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	43
5.2	Emergency Sick Call Completed ¹	7
5.3	Injury Evaluations ²	28
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	9

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	46
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	10	100%	12	52%	40	54%	11	61%	7	50%	0	0%	0	0%	Future Metric			80	54%
	Refused & Verified	0	0%	0	0%	1	1%	0	0%	1	7%	3	75%	2	50%		7	5%		
	Not Produced by DOC	0	0%	9	39%	23	31%	7	39%	5	36%	1	25%	1	25%		46	31%		
	Out to Court	0	0%	1	4%	7	9%	0	0%	0	0%	0	0%	1	25%		9	6%		
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	1	7%	0	0%	0	0%		2	1%		
	Rescheduled by CHS	0	0%	1	4%	2	3%	0	0%	0	0%	0	0%	0	0%		3	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		0	0%		
Total Scheduled Services	10	100%	23	100%	74	100%	18	100%	14	100%	4	100%	4	100%				147	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	52%	55%	61%	57%	75%	50%		59%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	36
5.2	Emergency Sick Call Completed ¹	2
5.3	Injury Evaluations ²	32
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	7

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	10	100%	59	98%	0	0%	0		0	0%	0		0	0%			69	92%	
	Refused & Verified	0	0%	1	2%	1	100%	0		1	100%	0		2	67%			5	7%	
	Not Produced by DOC	0	0%	0	0%	0	0%	0		0	0%	0		1	33%			1	1%	
	Out to Court	0	0%	0	0%	0	0%	0		0	0%	0		0	0%			0	0%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0		0	0%	0		0	0%			0	0%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0		0	0%	0		0	0%			0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0		0	0%	0		N/A	N/A			0	0%	
Total Scheduled Services	10	100%	60	100%	1	100%	0	0%	1	100%	0	0%	3	100%			75	100%		

¹Includes medical infirmary services

²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	100%		100%		67%		99%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9
5.2	Emergency Sick Call Completed ¹	2
5.3	Injury Evaluations ²	0
5.4	Medical Add-Ons	6
5.5	Number of Patients with Non-Intake Lab Collection	0

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	4
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	75%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	32	56%	15	94%	139	56%	25	71%	30	46%	3	20%	1	17%	Future Metric			245	55%
	Refused & Verified	3	5%	1	6%	6	2%	0	0%	9	14%	1	7%	4	67%		24	5%		
	Not Produced by DOC	17	30%	0	0%	70	28%	9	26%	23	35%	7	47%	1	17%		127	29%		
	Out to Court	2	4%	0	0%	15	6%	1	3%	3	5%	0	0%	0	0%		21	5%		
	Left Without Being Seen	0	0%	0	0%	2	1%	0	0%	0	0%	0	0%	0	0%		2	0%		
	Rescheduled by CHS	3	5%	0	0%	11	4%	0	0%	0	0%	4	27%	0	0%		18	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	0	0%	6	2%	0	0%	0	0%	0	0%	N/A	N/A		6	1%		
Total Scheduled Services	57	100%	16	100%	249	100%	35	100%	65	100%	15	100%	6	100%				443	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	61%	100%	60%	71%	60%	27%	83%		62%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	100
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	65
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	10

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XI. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	33
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	8
2.2	Referrals seen within 72 hours	7
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	11	69%	61	91%	224	75%	49	91%	20	71%	19	43%	1	100%	Future Metric			385	76%
	Refused & Verified	0	0%	1	1%	23	8%	0	0%	1	4%	6	14%	0	0%				31	6%
	Not Produced by DOC	2	13%	0	0%	24	8%	3	6%	5	18%	10	23%	0	0%				44	9%
	Out to Court	1	6%	4	6%	12	4%	1	2%	2	7%	5	11%	0	0%				25	5%
	Left Without Being Seen	0	0%	0	0%	2	1%	0	0%	0	0%	1	2%	0	0%				3	1%
	Rescheduled by CHS	2	13%	1	1%	11	4%	1	2%	0	0%	3	7%	0	0%				18	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	2	1%	0	0%	0	0%	0	0%	N/A	N/A				2	0%
	Total Scheduled Services	16	100%	67	100%	298	100%	54	100%	28	100%	44	100%	1	100%			508	100%	

¹Includes medical infirmary services

²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	69%	93%	83%	91%	75%	57%	100%		82%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	45
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	19
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	26

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XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	0	0%	8	89%	11	44%	1	33%	2	33%	0		0		Future Metric	22	50%	
	Refused & Verified	0	0%	1	11%	1	4%	0	0%	1	17%	0		0			3	7%	
	Not Produced by DOC	1	100%	0	0%	7	28%	1	33%	0	0%	0		0			9	20%	
	Out to Court	0	0%	0	0%	1	4%	1	33%	1	17%	0		0			3	7%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0		0			0	0%	
	Rescheduled by CHS	0	0%	0	0%	3	12%	0	0%	2	33%	0		0			5	11%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0			0	0%	
	No Longer Indicated	0	0%	0	0%	2	8%	0	0%	0	0%	0		N/A	N/A		2	5%	
Total Scheduled Services	1	100%	9	100%	25	100%	3	100%	6	100%	0	0%	0	0%			44	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	0%	100%	52%	33%	50%				60%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	6
5.2	Emergency Sick Call Completed ¹	1
5.3	Injury Evaluations ²	13
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	6

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XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	59
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	26	65%	87	87%	29	46%	11	92%	1	14%	1	100%	0				155	70%
	Refused & Verified	0	0%	3	3%	5	8%	0	0%	1	14%	0	0%	0				9	4%
	Not Produced by DOC	11	28%	10	10%	17	27%	1	8%	5	71%	0	0%	0				44	20%
	Out to Court	0	0%	0	0%	6	10%	0	0%	0	0%	0	0%	0				6	3%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%
	Rescheduled by CHS	3	8%	0	0%	5	8%	0	0%	0	0%	0	0%	0				8	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%
	No Longer Indicated	0	0%	0	0%	1	2%	0	0%	0	0%	0	0%	N/A	N/A			1	0%
	Total Scheduled Services	40	100%	100	100%	63	100%	12	100%	7	100%	1	100%	0	0%			223	100%

Future Metric

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	90%	55%	92%	29%	100%			74%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	15
5.2	Emergency Sick Call Completed ¹	3
5.3	Injury Evaluations ²	20
5.4	Medical Add-Ons	10
5.5	Number of Patients with Non-Intake Lab Collection	12

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

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XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	0		17	40%	11	69%	1	100%	0		0		0	0%			29	47%	
	Refused & Verified	0		20	47%	0	0%	0	0%	0		0		1	50%			21	34%	
	Not Produced by DOC	0		0	0%	0	0%	0	0%	0		0		1	50%			1	2%	
	Out to Court	0		6	14%	3	19%	0	0%	0		0		0	0%			9	15%	
	Left Without Being Seen	0		0	0%	0	0%	0	0%	0		0		0	0%			0	0%	
	Rescheduled by CHS	0		0	0%	2	13%	0	0%	0		0		0	0%			2	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	0%
	No Longer Indicated	0		0	0%	0	0%	0	0%	0		0		N/A	N/A			0	0%	
Total Scheduled Services	0	0%	43	100%	16	100%	1	100%	0	0%	0	0%	2	100%			62	100%		

Future Metric

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed		86%	69%	100%			50%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	24
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	4
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	1

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²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.