

## CHS Access Report for Patients 18-21: March, 2018

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	277
1.2	Average time to completion once known to CHS (hours)	2.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	98%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	249	74%	376	83%	1480	67%	400	85%	192	58%	71	38%	10	24%	Future Metric			2778	69%
	Refused & Verified	11	3%	12	3%	108	5%	0	0%	30	9%	77	41%	18	43%		256	6%		
	Not Produced by DOC	53	16%	35	8%	354	16%	56	12%	78	24%	20	11%	8	19%		604	15%		
	Out to Court	6	2%	9	2%	117	5%	10	2%	15	5%	6	3%	2	5%		165	4%		
	Left Without Being Seen	0	0%	0	0%	8	0%	2	0%	2	1%	3	2%	1	2%		16	0%		
	Rescheduled by CHS	12	4%	20	4%	104	5%	4	1%	14	4%	12	6%	1	2%		167	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%		2	0%		
	No Longer Indicated	4	1%	0	0%	33	1%	0	0%	0	0%	0	0%	N/A	N/A		37	1%		
<b>Total Scheduled Services</b>	<b>335</b>	<b>100%</b>	<b>452</b>	<b>100%</b>	<b>2204</b>	<b>100%</b>	<b>472</b>	<b>100%</b>	<b>331</b>	<b>100%</b>	<b>189</b>	<b>100%</b>	<b>42</b>	<b>100%</b>				<b>4025</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	86%	73%	85%	67%	78%	67%		76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	905
5.2	Emergency Sick Call Completed <sup>1</sup>	51
5.3	Injury Evaluations <sup>2</sup>	396
5.4	Medical Add-Ons	90
5.5	Number of Patients with Non-Intake Lab Collection	158

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

#### IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	24
1.2	Average time to completion once known to CHS (hours)	4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	6
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	14	28%	75	89%	177	51%	33	83%	7	35%	0	0%	0	0%	Future Metric	306	55%	
	Refused & Verified	2	4%	4	5%	4	1%	0	0%	2	10%	1	11%	3	43%		16	3%	
	Not Produced by DOC	31	62%	3	4%	103	30%	4	10%	8	40%	6	67%	4	57%		159	29%	
	Out to Court	2	4%	2	2%	21	6%	2	5%	1	5%	1	11%	0	0%		29	5%	
	Left Without Being Seen	0	0%	0	0%	1	0%	1	3%	0	0%	0	0%	0	0%		2	0%	
	Rescheduled by CHS	1	2%	0	0%	25	7%	0	0%	2	10%	1	11%	0	0%		29	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%	
	No Longer Indicated	0	0%	0	0%	13	4%	0	0%	0	0%	0	0%	N/A	N/A		13	2%	
<b>Total Scheduled Services</b>	<b>50</b>	<b>100%</b>	<b>84</b>	<b>100%</b>	<b>344</b>	<b>100%</b>	<b>40</b>	<b>100%</b>	<b>20</b>	<b>100%</b>	<b>9</b>	<b>100%</b>	<b>7</b>	<b>100%</b>				<b>554</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	32%	94%	55%	83%	45%	11%	43%		60%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	54
5.2	Emergency Sick Call Completed <sup>1</sup>	4
5.3	Injury Evaluations <sup>2</sup>	58
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	14

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

V. BKDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	62
1.2	Average time to completion once known to CHS (hours)	2.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	15	68%	23	88%	64	52%	17	89%	19	58%	2	33%	0	0%	Future Metric			140	61%	
	Refused & Verified	1	5%	0	0%	14	11%	0	0%	1	3%	3	50%	1	100%				20	9%	
	Not Produced by DOC	4	18%	1	4%	24	20%	2	11%	11	33%	1	17%	0	0%				43	19%	
	Out to Court	0	0%	1	4%	7	6%	0	0%	1	3%	0	0%	0	0%				9	4%	
	Left Without Being Seen	0	0%	0	0%	2	2%	0	0%	1	3%	0	0%	0	0%				3	1%	
	Rescheduled by CHS	2	9%	1	4%	12	10%	0	0%	0	0%	0	0%	0	0%				15	7%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%	
<b>Total Scheduled Services</b>	<b>22</b>	<b>100%</b>	<b>26</b>	<b>100%</b>	<b>123</b>	<b>100%</b>	<b>19</b>	<b>100%</b>	<b>33</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>1</b>	<b>100%</b>				<b>230</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	73%	88%	63%	89%	61%	83%	100%		70%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	28
5.2	Emergency Sick Call Completed <sup>1</sup>	1
5.3	Injury Evaluations <sup>2</sup>	35
5.4	Medical Add-Ons	6
5.5	Number of Patients with Non-Intake Lab Collection	15

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## VI. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	7
1.2	Average time to completion once known to CHS (hours)	1.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	16	100%	20	74%	58	57%	77	88%	8	38%	7	64%	0				186	70%
	Refused & Verified	0	0%	1	4%	8	8%	0	0%	5	24%	3	27%	0				17	6%
	Not Produced by DOC	0	0%	6	22%	30	30%	10	11%	5	24%	1	9%	0				52	20%
	Out to Court	0	0%	0	0%	0	0%	0	0%	1	5%	0	0%	0				1	0%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%
	Rescheduled by CHS	0	0%	0	0%	3	3%	1	1%	2	10%	0	0%	0				6	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%
	No Longer Indicated	0	0%	0	0%	2	2%	0	0%	0	0%	0	0%	N/A	N/A			2	1%
<b>Total Scheduled Services</b>	<b>16</b>	<b>100%</b>	<b>27</b>	<b>100%</b>	<b>101</b>	<b>100%</b>	<b>88</b>	<b>100%</b>	<b>21</b>	<b>100%</b>	<b>11</b>	<b>100%</b>	<b>0</b>	<b>0%</b>			<b>264</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	78%	67%	88%	62%	91%			77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	56
5.2	Emergency Sick Call Completed <sup>1</sup>	13
5.3	Injury Evaluations <sup>2</sup>	21
5.4	Medical Add-Ons	6
5.5	Number of Patients with Non-Intake Lab Collection	13

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## VII. GMDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	56
1.2	Average time to completion once known to CHS (hours)	2.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	13
2.2	Referrals seen within 72 hours	13
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	51	86%	90	86%	609	78%	107	84%	69	68%	18	28%	4	22%	Future Metric			948	76%	
	Refused & Verified	1	2%	0	0%	43	6%	0	0%	11	11%	40	62%	9	50%				104	8%	
	Not Produced by DOC	1	2%	5	5%	47	6%	18	14%	18	18%	1	2%	2	11%				92	7%	
	Out to Court	1	2%	3	3%	43	6%	1	1%	3	3%	2	3%	1	6%				54	4%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	4	7%	7	7%	26	3%	1	1%	1	1%	4	6%	1	6%				44	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		6%			1	0%
	No Longer Indicated	1	2%	0	0%	10	1%	0	0%	0	0%	0	0%	N/A	N/A				11	1%	
<b>Total Scheduled Services</b>	<b>59</b>	<b>100%</b>	<b>105</b>	<b>100%</b>	<b>778</b>	<b>100%</b>	<b>127</b>	<b>100%</b>	<b>102</b>	<b>100%</b>	<b>65</b>	<b>100%</b>	<b>18</b>	<b>100%</b>				<b>1254</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	86%	85%	84%	78%	89%	72%		85%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	416
5.2	Emergency Sick Call Completed <sup>1</sup>	7
5.3	Injury Evaluations <sup>2</sup>	149
5.4	Medical Add-Ons	20
5.5	Number of Patients with Non-Intake Lab Collection	63

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## VIII. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	13	57%	17	61%	115	69%	34	76%	7	58%	3	25%	0				189	66%	
	Refused & Verified	2	9%	3	11%	3	2%	0	0%	0	0%	4	33%	0				12	4%	
	Not Produced by DOC	7	30%	4	14%	31	19%	6	13%	5	42%	2	17%	0				55	19%	
	Out to Court	1	4%	0	0%	10	6%	5	11%	0	0%	0	0%	0				16	6%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%	
	Rescheduled by CHS	0	0%	4	14%	7	4%	0	0%	0	0%	3	25%	0				14	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A			0	0%	
<b>Total Scheduled Services</b>	<b>23</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>166</b>	<b>100%</b>	<b>45</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>0</b>	<b>0%</b>				<b>286</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	71%	71%	76%	58%	58%			70%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	56
5.2	Emergency Sick Call Completed <sup>1</sup>	5
5.3	Injury Evaluations <sup>2</sup>	18
5.4	Medical Add-Ons	4
5.5	Number of Patients with Non-Intake Lab Collection	3

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	45
1.2	Average time to completion once known to CHS (hours)	1.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	26	96%	15	65%	57	67%	16	76%	10	45%	1	8%	0	0%	Future Metric	125	64%	
	Refused & Verified	0	0%	0	0%	3	4%	0	0%	0	0%	9	75%	2	40%		14	7%	
	Not Produced by DOC	0	0%	6	26%	16	19%	5	24%	6	27%	2	17%	2	40%		37	19%	
	Out to Court	0	0%	1	4%	7	8%	0	0%	1	5%	0	0%	0	0%		9	5%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Rescheduled by CHS	1	4%	1	4%	2	2%	0	0%	5	23%	0	0%	0	0%		9	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	20%		1	1%	
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		0	0%	
<b>Total Scheduled Services</b>	<b>27</b>	<b>100%</b>	<b>23</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>21</b>	<b>100%</b>	<b>22</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>5</b>	<b>100%</b>				<b>195</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	65%	71%	76%	45%	83%	40%		71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	43
5.2	Emergency Sick Call Completed <sup>1</sup>	1
5.3	Injury Evaluations <sup>2</sup>	19
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	4

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

X. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	27	90%	40	95%	10	63%	2	100%	0		2	67%	0		Future Metric			81	87%	
	Refused & Verified	0	0%	2	5%	1	6%	0	0%	0		1	33%	0					4	4%	
	Not Produced by DOC	1	3%	0	0%	4	25%	0	0%	0		0	0%	0					5	5%	
	Out to Court	1	3%	0	0%	0	0%	0	0%	0		0	0%	0					1	1%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0		0	0%	0					0	0%	
	Rescheduled by CHS	0	0%	0	0%	1	6%	0	0%	0		0	0%	0					1	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0					0	0%
	No Longer Indicated	1	3%	0	0%	0	0%	0	0%	0		0	0%	N/A	N/A				1	1%	
<b>Total Scheduled Services</b>	<b>30</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>16</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>3</b>	<b>100%</b>	<b>0</b>	<b>0%</b>					<b>93</b>	<b>100%</b>	

<sup>1</sup>Includes medical infirmary services

<sup>2</sup>Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	100%	69%	100%		100%			92%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	28
5.2	Emergency Sick Call Completed <sup>1</sup>	4
5.3	Injury Evaluations <sup>2</sup>	10
5.4	Medical Add-Ons	24
5.5	Number of Patients with Non-Intake Lab Collection	6

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XI. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	35	69%	8	44%	117	51%	24	75%	34	51%	3	43%	0	0%	Future Metric	221	55%	
	Refused & Verified	5	10%	1	6%	11	5%	0	0%	6	9%	3	43%	0	0%		26	6%	
	Not Produced by DOC	6	12%	4	22%	66	29%	8	25%	20	30%	1	14%	0	0%		105	26%	
	Out to Court	1	2%	1	6%	13	6%	0	0%	5	7%	0	0%	1	100%		21	5%	
	Left Without Being Seen	0	0%	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%		1	0%	
	Rescheduled by CHS	2	4%	4	22%	15	7%	0	0%	2	3%	0	0%	0	0%		23	6%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%	
	No Longer Indicated	2	4%	0	0%	6	3%	0	0%	0	0%	0	0%	N/A	N/A		8	2%	
<b>Total Scheduled Services</b>	<b>51</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>229</b>	<b>100%</b>	<b>32</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>1</b>	<b>100%</b>				<b>405</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	50%	57%	75%	60%	86%	0%		62%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	105
5.2	Emergency Sick Call Completed <sup>1</sup>	0
5.3	Injury Evaluations <sup>2</sup>	39
5.4	Medical Add-Ons	4
5.5	Number of Patients with Non-Intake Lab Collection	4

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## XII. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	19
1.2	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	5
2.2	Referrals seen within 72 hours	5
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	24	83%	20	87%	209	77%	65	89%	27	82%	33	54%	6	60%	Future Metric			384	77%
	Refused & Verified	0	0%	0	0%	14	5%	0	0%	1	3%	12	20%	3	30%				30	6%
	Not Produced by DOC	3	10%	2	9%	16	6%	3	4%	3	9%	6	10%	0	0%				33	7%
	Out to Court	0	0%	0	0%	15	6%	2	3%	1	3%	3	5%	0	0%				21	4%
	Left Without Being Seen	0	0%	0	0%	4	1%	1	1%	1	3%	3	5%	1	10%				10	2%
	Rescheduled by CHS	2	7%	1	4%	11	4%	2	3%	0	0%	4	7%	0	0%				20	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	1	0%	0	0%	0	0%	0	0%	N/A	N/A				1	0%
<b>Total Scheduled Services</b>	<b>29</b>	<b>100%</b>	<b>23</b>	<b>100%</b>	<b>270</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>33</b>	<b>100%</b>	<b>61</b>	<b>100%</b>	<b>10</b>	<b>100%</b>				<b>499</b>	<b>100%</b>	
<sup>1</sup> Includes medical infirmary services																				
<sup>2</sup> Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	87%	83%	89%	85%	74%	90%		83%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	72
5.2	Emergency Sick Call Completed <sup>1</sup>	14
5.3	Injury Evaluations <sup>2</sup>	24
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	22

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

### XIII. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	3
1.2	Average time to completion once known to CHS (hours)	1.3

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	14
2.3	Percent seen within 72 hours	93%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	0		0		6	21%	2	100%	2	67%	1	100%	0		Future Metric	11	32%	
	Refused & Verified	0		0		5	18%	0	0%	0	0%	0	0%	0			5	15%	
	Not Produced by DOC	0		0		15	54%	0	0%	0	0%	0	0%	0			15	44%	
	Out to Court	0		0		0	0%	0	0%	1	33%	0	0%	0			1	3%	
	Left Without Being Seen	0		0		0	0%	0	0%	0	0%	0	0%	0			0	0%	
	Rescheduled by CHS	0		0		1	4%	0	0%	0	0%	0	0%	0			1	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0			0	0%	
	No Longer Indicated	0		0		1	4%	0	0%	0	0%	0	0%	N/A	N/A		1	3%	
<b>Total Scheduled Services</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>28</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>				<b>34</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed			41%	100%	67%	100%			48%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	12
5.2	Emergency Sick Call Completed <sup>1</sup>	1
5.3	Injury Evaluations <sup>2</sup>	2
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	0

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIV. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	61
1.2	Average time to completion once known to CHS (hours)	2.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	24	100%	54	89%	44	96%	22	100%	8	47%	1	50%	0				153	89%	
	Refused & Verified	0	0%	0	0%	2	4%	0	0%	4	24%	1	50%	0				7	4%	
	Not Produced by DOC	0	0%	4	7%	0	0%	0	0%	2	12%	0	0%	0				6	3%	
	Out to Court	0	0%	1	2%	0	0%	0	0%	1	6%	0	0%	0				2	1%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%	
	Rescheduled by CHS	0	0%	2	3%	0	0%	0	0%	2	12%	0	0%	0				4	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%	
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A			0	0%	
<b>Total Scheduled Services</b>	<b>24</b>	<b>100%</b>	<b>61</b>	<b>100%</b>	<b>46</b>	<b>100%</b>	<b>22</b>	<b>100%</b>	<b>17</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>0</b>	<b>0%</b>			<b>172</b>	<b>100%</b>		

Future Metric

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	89%	100%	100%	71%	100%			93%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	24
5.2	Emergency Sick Call Completed <sup>1</sup>	1
5.3	Injury Evaluations <sup>2</sup>	17
5.4	Medical Add-Ons	16
5.5	Number of Patients with Non-Intake Lab Collection	13

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XV. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4	100%	14	93%	14	78%	1	100%	1	100%	0		0		Future Metric			34	87%	
	Refused & Verified	0	0%	1	7%	0	0%	0	0%	0	0%	0		0					1	3%	
	Not Produced by DOC	0	0%	0	0%	2	11%	0	0%	0	0%	0		0					2	5%	
	Out to Court	0	0%	0	0%	1	6%	0	0%	0	0%	0		0					1	3%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0		0					0	0%	
	Rescheduled by CHS	0	0%	0	0%	1	6%	0	0%	0	0%	0		0					1	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0					0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0		N/A	N/A				0	0%	
<b>Total Scheduled Services</b>	<b>4</b>	<b>100%</b>	<b>15</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>					<b>39</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	78%	100%	100%				90%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	11
5.2	Emergency Sick Call Completed <sup>1</sup>	0
5.3	Injury Evaluations <sup>2</sup>	4
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	1

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.