

# CHS Access Report: October 2022

Version: 11/16/2023

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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health
2.1	Referrals made to mental health service	service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within // hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and
2.2		cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
3		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
E 1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not
5.1		limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

#### III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1622
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	594
2.2	Referrals seen within 72 hours	486
2.3	Percent seen within 72 hours	82%

	Scheduled Services	Med	lical	Nurs	sing	Menta	l Health	Reentry	Services	Dental/O	al Surgery	Specialty (		Specialty (		Substar	ice Use	Tot	al
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1552	49%	14782	59%	8162	52%	3192	65%	690	42%	1024	34%	231	39%	997	92%	30630	56%
3	Refused & Verified	569	18%	2086	8%	177	1%	478	10%	88	5%	293	10%	102	17%	0	0%	3793	7%
	Not Produced	972	31%	8001	32%	4357	28%	1166	24%	856	52%	1641	54%	207	35%	61	6%	17261	31%
	Rescheduled by CHS	65	2%	*	ND	3068	19%	59	1%	12	1%	71	2%	*	ND	22	2%	3297**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	51	9%	N/A	N/A	51	0%
	Total Scheduled Services	3158	100%	24869**	100%	15764	100%	4895	100%	1646	100%	3029	100%	591**	100%	1080	100%	55032**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	68%	53%	75%	47%	43%	56%	92%	63%

E	5	Unscheduled Services	N
Γ	5.1	Referred Visits Completed	4264

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

<sup>\*</sup> Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

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#### IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	26
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	227	24%	1972	36%	3143	58%	857	64%	270	46%	183	25%	71	35%	340	97%	7063	47%
3	Refused & Verified	195	21%	209	4%	17	0%	179	13%	*	ND	26	4%	45	22%	0	0%	671**	4%
	Not Produced	517	55%	3238	60%	1002	19%	282	21%	317	54%	505	69%	69	34%	12	3%	5942	40%
	Rescheduled by CHS	0	0%	*	ND	1214	23%	12	1%	0	0%	14	2%	0	0%	0	0%	1240**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19	9%	N/A	N/A	19	0%
	Total Scheduled Services	939	100%	5419**	100%	5376	100%	1330	100%	587**	100%	728	100%	204	100%	352	100%	14935**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	45%	40%	59%	78%	46%	29%	57%	97%	52%

5	Unscheduled Services	N
5.1	Referred Visits Completed	1086

#### Notes

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#### V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1476
1.2	Average time to completion once known to CHS (hours)	3.9

	2	Referrals made to mental health service	N
Г	2.1	Referrals made to mental health service	494
	2.2	Referrals seen within 72 hours	396
Г	2.3	Percent seen within 72 hours	80%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	164	52%	2154	62%	1038	52%	549	58%	*	ND	21	13%	*	ND	369	89%	4295**	59%
3	Refused & Verified	41	13%	221	6%	55	3%	91	10%	0	0%	*	ND	0	0%	0	0%	408**	6%
	Not Produced	111	35%	1092	31%	459	23%	292	31%	*	ND	136	87%	*	ND	45	11%	2135**	29%
	Rescheduled by CHS	0	0%	*	ND	433	22%	14	1%	0	0%	0	0%	*	ND	0	0%	447**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	316	100%	3467**	100%	1985	100%	946	100%	0**	ND	157**	100%	0**	ND	414	100%	7285**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	69%	55%	68%	ND	13%	ND	89%	65%

Е	5	Unscheduled Services	N
Г	5.1	Referred Visits Completed	676

#### Notes

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#### VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	90	39%	1717	45%	1335	59%	281	69%	54	19%	60	17%	*	ND	69	100%	3606**	48%
3	Refused & Verified	39	17%	267	7%	*	ND	21	5%	*	ND	*	ND	*	ND	0	0%	327**	4%
	Not Produced	101	44%	1846	48%	637	28%	105	26%	237	81%	283	83%	47	ND	*	ND	3256**	43%
	Rescheduled by CHS	0	0%	0	0%	301	13%	*	ND	0	0%	*	ND	0	0%	0	0%	301**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	230	100%	3830	100%	2273**	100%	407**	100%	291**	100%	343**	100%	47**	ND	69**	100%	7490**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	52%	59%	74%	19%	17%	ND	100%	53%

5	Unscheduled Services	N
5.1	Referred Visits Completed	537

#### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	200	72%	4747	80%	309	38%	220	77%	*	ND	192	51%	68	50%	42	100%	5778**	73%
3	Refused & Verified	33	12%	830	14%	*	ND	17	6%	*	ND	28	7%	17	12%	0	0%	925**	12%
	Not Produced	20	7%	350	6%	135	17%	49	17%	11	ND	133	35%	38	28%	0	0%	736	9%
	Rescheduled by CHS	25	9%	0	0%	362	45%	*	ND	0	0%	27	7%	*	ND	0	0%	414**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	14	10%	N/A	N/A	14	0%
	Total Scheduled Services	278	100%	5927	100%	806**	100%	286**	100%	11**	ND	380	100%	137**	100%	42	100%	7867**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	94%	38%	83%	ND	58%	62%	100%	85%

5	Unscheduled Services	N
5.1	Referred Visits Completed	462

#### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	118
1.2	Average time to completion once known to CHS (hours)	6.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	76
2.2	Referrals seen within 72 hours	67
2.3	Percent seen within 72 hours	88%

	Scheduled Services	Med	ical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (	Clinic - Off and	Substan	ice Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	432	73%	1613	68%	1014	66%	489	72%	112	47%	307	52%	*	ND	130	86%	4097**	66%
3	Refused & Verified	61	10%	271	11%	50	3%	81	12%	21	9%	46	8%	*	ND	0	0%	530**	9%
	Not Produced	62	10%	489	21%	280	18%	107	16%	106	44%	209	36%	*	ND	*	ND	1253**	20%
	Rescheduled by CHS	39	7%	*	ND	195	13%	*	ND	0	0%	26	4%	0	0%	22	14%	282**	5%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	594	100%	2373**	100%	1539	100%	677**	100%	239	100%	588	100%	0**	ND	152**	100%	6162**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	79%	69%	84%	56%	60%	ND	86%	75%

I	5	Unscheduled Services	N
I	5.1	Referred Visits Completed	537

#### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty ( Isla		Specialty ( Isla		Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	118	37%	798	54%	700	30%	373	57%	124	47%	113	34%	25	ND	36	100%	2287	42%
3	Refused & Verified	158	49%	46	3%	16	1%	33	5%	29	11%	94	28%	19	ND	0	0%	395	7%
	Not Produced	44	14%	631	43%	1434	61%	236	36%	101	38%	124	37%	*	ND	0	0%	2570**	47%
	Rescheduled by CHS	0	0%	0	0%	206	9%	17	3%	12	5%	*	ND	0	0%	0	0%	235**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	320	100%	1475	100%	2356	100%	659	100%	266	100%	331**	100%	44**	ND	36	100%	5487**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	57%	30%	62%	58%	63%	ND	100%	49%

5	Unscheduled Services	N
5.1	Referred Visits Completed	287

#### Notes:

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#### X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	ice Use	Tot	:al
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	111	46%	649	76%	486	47%	336	71%	122	55%	104	34%	35	ND	*	ND	1843**	58%
3	Refused & Verified	32	13%	37	4%	*	ND	55	12%	22	10%	89	29%	*	ND	0	0%	235**	7%
	Not Produced	99	41%	170	20%	243	24%	82	17%	78	35%	111	37%	12	ND	0	0%	795	25%
	Rescheduled by CHS	*	ND	0	0%	302	29%	0	0%	0	0%	0	0%	0	0%	0	0%	302**	10%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	242**	100%	856	100%	1031**	100%	473	100%	222	100%	304	100%	47**	100%	0**	ND	3175**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	59%	80%	47%	83%	65%	63%	ND	ND	65%

5	Unscheduled Services	N
5.1	Referred Visits Completed	538

#### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	ND

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medi	ical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	210	ND	1132	74%	137	36%	87	89%	0	0%	44	24%	*	ND	*	ND	1610**	67%
3	Refused & Verified	*	ND	205	13%	17	5%	*	ND	0	0%	*	ND	*	ND	0	0%	222**	9%
	Not Produced	18	ND	185	12%	167	44%	11	11%	*	ND	140	76%	13	ND	0	0%	534**	22%
	Rescheduled by CHS	0	0%	0	0%	55	15%	*	ND	0	0%	*	ND	*	ND	0	0%	55**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	228**	ND	1522	100%	376	100%	98**	100%	0**	ND	184**	100%	13**	ND	0**	ND	2421**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	88%	41%	89%	ND	24%	ND	ND	76%

Е	5	Unscheduled Services	N
Γ	5.1	Referred Visits Completed	141

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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# CHS Access Report: November 2022

Version: 11/16/2023

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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health
2.1	Referrals filade to filental fleatth service	service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and
2.2	Referrals seen within 72 hours	cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
3		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
E 1	Deferred Visite Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not
5.1	Referred Visits Completed	limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

#### III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1443
1.2	Average time to completion once known to CHS (hours)	3.9

ſ	2	Referrals made to mental health service	N
ſ	2.1	Referrals made to mental health service	497
ſ	2.2	Referrals seen within 72 hours	400
ſ	2.3	Percent seen within 72 hours	80%

	Scheduled Services	Med	lical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty Isla		Substan	ice Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1251	47%	15004	61%	8677	51%	2943	63%	670	40%	991	33%	220	37%	967	91%	30723	56%
3	Refused & Verified	459	17%	1758	7%	177	1%	433	9%	87	5%	314	11%	68	11%	*	ND	3296**	6%
	Not Produced	872	33%	7735	32%	5037	30%	1232	26%	880	53%	1653	56%	223	37%	99	9%	17731	32%
	Rescheduled by CHS	53	2%	*	ND	3095	18%	65	1%	18	1%	19	1%	15	3%	*	ND	3265**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	74	12%	N/A	N/A	74	0%
	Total Scheduled Services	2635	100%	24497**	100%	16986	100%	4673	100%	1655	100%	2977	100%	600	100%	1066**	100%	55089**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	68%	52%	72%	46%	44%	48%	91%	62%

I	5	Unscheduled Services	N
Γ	5.1	Referred Visits Completed	4278

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	27
1.2	Average time to completion once known to CHS (hours)	5.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	19
2.2	Referrals seen within 72 hours	19
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Med	ical	Nur	sing	Mental	Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	nce Use	Tot	al
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	173	23%	2048	41%	3412	59%	781	63%	255	38%	205	30%	55	30%	335	85%	7264	49%
3	Refused & Verified	133	18%	138	3%	*	ND	149	12%	*	ND	40	6%	16	9%	0	0%	476**	3%
	Not Produced	433	59%	2832	56%	1188	21%	315	25%	419	62%	444	64%	78	43%	58	15%	5767	39%
	Rescheduled by CHS	*	ND	0	0%	1170	20%	*	ND	0	0%	*	ND	*	ND	0	0%	1170**	8%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34	19%	N/A	N/A	34	0%
	Total Scheduled Services	739**	100%	5018	100%	5770**	100%	1245**	100%	674**	100%	689**	100%	183**	100%	393	100%	14711**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	41%	44%	59%	75%	38%	36%	39%	85%	53%

I	5	Unscheduled Services	N
ı	5.1	Referred Visits Completed	1059

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### V. EMTC

Е	1	CHS Intakes (New Jail Admissions)	N
Г	1.1	Completed CHS Intakes	1310
Γ	1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	431
2.2	Referrals seen within 72 hours	347
2.3	Percent seen within 72 hours	81%

	Scheduled Services	Med	ical	Nur	sing	Menta	Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	nce Use	Tot	:al
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	138	39%	2342	63%	1015	48%	479	57%	0	0%	21	12%	*	ND	368	91%	4363**	57%
3	Refused & Verified	47	13%	187	5%	43	2%	104	12%	0	0%	*	ND	*	ND	0	0%	381**	5%
	Not Produced	165	47%	1214	32%	470	22%	251	30%	*	ND	155	88%	15	ND	37	9%	2307**	30%
	Rescheduled by CHS	*	ND	0	0%	580	28%	*	ND	0	0%	0	0%	0	0%	0	0%	580**	8%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	350**	100%	3743	100%	2108	100%	834**	100%	0**	ND	176**	100%	15**	ND	405	100%	7631**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	68%	50%	70%	ND	12%	ND	91%	62%

Е	5	Unscheduled Services	N
Γ	5.1	Referred Visits Completed	671

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (	Clinic - Off and	Substar	nce Use	Tot	al
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
1	Seen	112	47%	1697	43%	1510	58%	330	62%	61	22%	26	7%	19	22%	58	100%	3813	47%
3	Refused & Verified	26	11%	319	8%	23	1%	45	8%	*	ND	0	0%	0	0%	0	0%	413**	5%
1	Not Produced	102	43%	1950	49%	861	33%	155	29%	208	74%	341	93%	56	65%	*	ND	3673**	45%
1	Rescheduled by CHS	0	0%	*	ND	207	8%	*	ND	13	5%	0	0%	*	ND	0	0%	220**	3%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	13%	N/A	N/A	11	0%
	Total Scheduled Services	240	100%	3966**	100%	2601	100%	530**	100%	282**	100%	367	100%	86**	100%	58**	ND	8130**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	58%	51%	59%	71%	22%	7%	22%	100%	52%

5	Unscheduled Services	N
5.1	Referred Visits Completed	548

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Med	lical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	ice Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	107	67%	5121	84%	362	40%	236	66%	16	ND	206	49%	59	46%	22	ND	6129	76%
3	Refused & Verified	11	7%	585	10%	11	1%	19	5%	*	ND	43	10%	19	15%	*	ND	688**	9%
1	Not Produced	28	18%	374	6%	131	14%	78	22%	*	ND	172	41%	37	29%	*	ND	820**	10%
1	Rescheduled by CHS	13	8%	0	0%	407	45%	23	6%	0	0%	*	ND	*	ND	0	0%	443**	5%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	14	11%	N/A	N/A	14	0%
	Total Scheduled Services	159	100%	6080	100%	911	100%	356	100%	16**	ND	421**	100%	129**	100%	22**	ND	8094**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	94%	41%	72%	ND	59%	60%	ND	84%

5	Unscheduled Services	N
5.1	Referred Visits Completed	382

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	104
1.2	Average time to completion once known to CHS (hours)	6.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	44
2.2	Referrals seen within 72 hours	33
2.3	Percent seen within 72 hours	75%

	Scheduled Services	Med	ical	Nurs	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (	Clinic - Off and	Substan	ice Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	316	70%	1401	67%	1054	65%	525	76%	121	48%	287	49%	*	ND	107	ND	3811**	66%
3	Refused & Verified	43	10%	202	10%	48	3%	54	8%	23	9%	33	6%	0	0%	0	0%	403	7%
	Not Produced	55	12%	490	23%	288	18%	95	14%	108	43%	262	45%	*	ND	*	ND	1298**	22%
	Rescheduled by CHS	37	8%	*	ND	243	15%	16	2%	*	ND	*	ND	*	ND	*	ND	296**	5%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	451	100%	2093**	100%	1633	100%	690	100%	252**	100%	582**	100%	0**	ND	107**	ND	5808**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	77%	67%	84%	57%	55%	ND	ND	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	592

#### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty ( Isla		Specialty ( Isla		Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	107	36%	643	59%	748	29%	341	57%	139	55%	93	35%	24	ND	60	100%	2155	41%
3	Refused & Verified	152	52%	33	3%	19	1%	30	5%	35	14%	83	31%	19	ND	0	0%	371	7%
	Not Produced	36	12%	418	38%	1636	63%	231	38%	78	31%	89	34%	*	ND	0	0%	2488**	48%
	Rescheduled by CHS	0	0%	0	0%	187	7%	*	ND	*	ND	*	ND	0	0%	0	0%	187**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	295	100%	1094	100%	2590	100%	602**	100%	252**	100%	265**	100%	43**	ND	60	100%	5201**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	62%	30%	62%	69%	66%	ND	100%	48%

5	Unscheduled Services	N
5.1	Referred Visits Completed	322

#### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### X. VCBC

	1	CHS Intakes (New Jail Admissions)	N
I	1.1	Completed CHS Intakes	0
ı	1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substan	ice Use	Tot	al
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
1	Seen	77	53%	510	70%	428	50%	197	65%	77	51%	101	31%	31	ND	0	0%	1421	56%
3	Refused & Verified	31	21%	56	8%	*	ND	24	8%	13	9%	109	34%	*	ND	0	0%	233**	9%
	Not Produced	37	26%	163	22%	191	22%	80	27%	60	40%	112	35%	13	ND	0	0%	656	26%
	Rescheduled by CHS	0	0%	0	0%	239	28%	*	ND	0	0%	0	0%	*	ND	0	0%	239**	9%
1	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	145	100%	729	100%	858**	100%	301**	100%	150	100%	322	100%	44**	ND	0	0%	2549**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	78%	50%	73%	60%	65%	ND	N/A	65%

5	Unscheduled Services	N
5.1	Referred Visits Completed	554

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	ND

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Med	lical	Nur	sing	Menta	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	221	87%	1242	70%	148	30%	54	ND	*	ND	52	40%	13	ND	17	100%	1747**	63%
3	Refused & Verified	16	6%	238	13%	15	3%	*	ND	0	0%	*	ND	*	ND	0	0%	269**	10%
	Not Produced	16	6%	293	17%	272	55%	27	33%	*	ND	77	60%	*	ND	0	0%	685**	25%
	Rescheduled by CHS	0	0%	0	0%	62	12%	*	ND	0	0%	0	0%	*	ND	0	0%	62**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	253	100%	1773	100%	497	100%	81**	ND	0**	ND	129**	100%	13**	ND	17	100%	2763**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	83%	33%	ND	ND	40%	ND	100%	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	150

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

<sup>\*</sup> Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

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# CHS Access Report: December 2022

Version: 11/16/2023

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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health
2.1	Referrals made to mental health service	service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and
2.2	rerrais seen within 72 nours	cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
3		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not
5.1		limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

#### III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1408
1.2	Average time to completion once known to CHS (hours)	4.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	510
2.2	Referrals seen within 72 hours	409
2.3	Percent seen within 72 hours	80%

	Scheduled Services	Med	ical	Nurs	sing	Mental	Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (	Clinic - Off Ind	Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1530	53%	14828	62%	8447	51%	3155	64%	574	37%	952	30%	231	39%	1109	94%	30826	56%
3	Refused & Verified	473	16%	1834	8%	164	1%	453	9%	79	5%	262	8%	67	11%	*	ND	3332**	6%
	Not Produced	799	28%	7179	30%	4789	29%	1201	25%	886	58%	1982	61%	245	41%	68	6%	17149	31%
	Rescheduled by CHS	99	3%	*	ND	3313	20%	88	2%	*	ND	28	1%	*	ND	*	ND	3528**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	49	8%	N/A	N/A	49	0%
	Total Scheduled Services	2901	100%	23841**	100%	16713	100%	4897	100%	1539**	100%	3224	100%	592**	100%	1177**	100%	54884**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	69%	70%	52%	74%	42%	38%	50%	94%	62%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4176

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	22
1.2	Average time to completion once known to CHS (hours)	7.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	23
2.2	Referrals seen within 72 hours	23
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Med	ical	Nur	sing	Mental	Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substa	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	158	20%	1992	38%	3282	58%	750	62%	171	30%	168	24%	69	33%	373	90%	6963	47%
3	Refused & Verified	173	22%	187	4%	*	ND	121	10%	*	ND	34	5%	15	7%	*	ND	530**	4%
	Not Produced	444	57%	3090	59%	1297	23%	311	26%	394	70%	504	71%	106	51%	42	10%	6188	42%
	Rescheduled by CHS	*	ND	0	0%	1058	19%	20	2%	0	0%	0	0%	*	ND	0	0%	1078**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19	9%	N/A	N/A	19	0%
	Total Scheduled Services	775**	100%	5269	100%	5637**	100%	1202	100%	565**	100%	706	100%	209**	100%	415**	100%	14778**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	43%	41%	58%	72%	30%	29%	40%	90%	51%

5	Unscheduled Services	N
5.1	Referred Visits Completed	1017

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1255
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	426
2.2	Referrals seen within 72 hours	344
2.3	Percent seen within 72 hours	81%

	Scheduled Services	Med	ical	Nur	sing	Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	181	53%	2363	71%	935	47%	542	55%	*	ND	24	9%	*	ND	400	95%	4445**	61%
3	Refused & Verified	50	15%	152	5%	51	3%	110	11%	0	0%	*	ND	0	0%	0	0%	363**	5%
	Not Produced	108	32%	823	25%	405	20%	317	32%	*	ND	247	91%	*	ND	20	5%	1920**	26%
	Rescheduled by CHS	0	0%	0	0%	587	30%	18	2%	0	0%	0	0%	0	0%	0	0%	605	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	339	100%	3338	100%	1978	100%	987	100%	0**	ND	271**	100%	0**	ND	420	100%	7333**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	75%	50%	66%	ND	9%	ND	95%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	604

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	l Health	Reentry	Services	Dental/Oral Surgery		Dental/Oral Surgery		Specialty Clinic - On Island						Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%				
	Seen	115	58%	1676	46%	1543	53%	399	69%	81	ND	50	12%	16	ND	89	100%	3969	48%				
3	Refused & Verified	*	ND	362	10%	15	1%	66	11%	*	ND	*	ND	*	ND	0	0%	443**	5%				
	Not Produced	83	42%	1629	44%	783	27%	116	20%	195	ND	364	88%	48	ND	0	0%	3218	39%				
	Rescheduled by CHS	0	0%	0	0%	558	19%	*	ND	*	ND	*	ND	0	0%	0	0%	558**	7%				
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%				
	Total Scheduled Services	198**	100%	3667	100%	2899	100%	581**	100%	276	100%	414**	100%	64**	ND	89	100%	8188**	100%				

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	58%	56%	54%	80%	ND	12%	ND	100%	54%

I	5	Unscheduled Services	N
I	5.1	Referred Visits Completed	644

#### Notes

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	l Health	Reentry	Services	Dental/O	al Surgery	Specialty (		Specialty (		Substance Use		e Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	203	72%	4894	85%	363	46%	187	63%	25	ND	234	57%	61	ND	27	100%	5994	78%
3	Refused & Verified	20	7%	525	9%	*	ND	29	10%	*	ND	36	9%	20	ND	0	0%	630**	8%
	Not Produced	44	16%	366	6%	159	20%	60	20%	15	ND	137	34%	18	ND	0	0%	799	10%
	Rescheduled by CHS	15	5%	0	0%	271	34%	21	7%	0	0%	*	ND	0	0%	0	0%	307**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	282	100%	5785	100%	793**	100%	297	100%	40**	ND	407**	100%	99**	ND	27	100%	7730**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	94%	46%	73%	ND	66%	ND	100%	86%

5	Unscheduled Services	N
5.1	Referred Visits Completed	461

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	126
1.2	Average time to completion once known to CHS (hours)	4.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	60
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	70%

	Scheduled Services	Med	ical	Nur	sing	Mental	l Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty C		Substar	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	407	73%	1328	66%	1002	63%	454	78%	72	37%	261	47%	14	ND	106	ND	3644	65%
3	Refused & Verified	55	10%	220	11%	56	4%	36	6%	*	ND	41	7%	*	ND	0	0%	408**	7%
	Not Produced	28	5%	464	23%	321	20%	82	14%	121	63%	259	46%	33	ND	*	ND	1308**	23%
	Rescheduled by CHS	66	12%	*	ND	205	13%	12	2%	0	0%	*	ND	*	ND	*	ND	283**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	556	100%	2012**	100%	1584	100%	584	100%	193**	100%	561**	100%	47**	ND	106**	ND	5643**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	77%	67%	84%	37%	54%	30%	ND	72%

5	Unscheduled Services	N
5.1	Referred Visits Completed	521

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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#### IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	l Health	Reentry	Services	Dental/O	ral Surgery	Specialty Isla		Specialty (		Substa	nce Use	To	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	103	39%	635	55%	669	29%	451	64%	118	48%	71	26%	27	ND	56	100%	2130	42%
3	Refused & Verified	118	45%	41	4%	*	ND	51	7%	49	20%	65	24%	13	ND	0	0%	337**	7%
	Not Produced	40	15%	485	42%	1339	58%	207	29%	80	32%	135	50%	*	ND	*	ND	2286**	45%
	Rescheduled by CHS	0	0%	0	0%	312	13%	*	ND	0	0%	0	0%	0	0%	0	0%	312**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	261	100%	1161	100%	2320**	100%	709**	100%	247	100%	271	100%	40**	ND	56**	100%	5065**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	58%	29%	71%	68%	50%	ND	100%	49%

5	Unscheduled Services	N
5.1	Referred Visits Completed	284

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Med	ical	Nur	sing	Mental	Health	Reentry	Services	Dental/Or	al Surgery	Specialty (		Specialty (		Substa	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	96	51%	552	75%	470	47%	279	73%	104	58%	90	24%	27	ND	49	100%	1667	56%
3	Refused & Verified	33	18%	53	7%	*	ND	16	4%	*	ND	79	21%	*	ND	0	0%	181**	6%
	Not Produced	42	22%	133	18%	249	25%	88	23%	75	42%	208	55%	17	ND	0	0%	812	28%
	Rescheduled by CHS	16	9%	*	ND	275	28%	*	ND	0	0%	*	ND	*	ND	0	0%	291**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	187	100%	738**	100%	994**	100%	383**	100%	179**	100%	377**	100%	44**	ND	49	100%	2951**	100%

4	4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.	.1	Percent completed	69%	82%	47%	77%	58%	45%	ND	100%	63%

5	Unscheduled Services	N
5.1	Referred Visits Completed	493

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

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#### XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	20.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Med	ical	Nur	sing	Menta	l Health	Reentry	Services	Dental/O	al Surgery	Specialty (		Specialty (		Substa	nce Use	Tot	tal
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	267	ND	1388	74%	183	38%	92	68%	*	ND	54	30%	12	ND	*	ND	1996**	68%
3	Refused & Verified	15	ND	294	16%	15	3%	23	17%	0	0%	*	ND	*	ND	0	0%	347**	12%
	Not Produced	*	ND	182	10%	234	49%	20	15%	*	ND	128	70%	*	ND	0	0%	564**	19%
	Rescheduled by CHS	*	ND	0	0%	46	10%	*	ND	0	0%	0	0%	*	ND	0	0%	46**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	282**	100%	1864	100%	478	100%	135**	100%	0**	ND	182**	100%	12**	ND	0**	ND	2953**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	90%	41%	85%	ND	30%	ND	ND	79%

5	Unscheduled Services	N
5.1	Referred Visits Completed	152

#### Notes:

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

<sup>\*</sup> Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

<sup>\*\*</sup>Masked numbers are not included in row or column totals or in percentage calculations.

# HEALTH+ HOSPITALS | Correctional Health Services

# CHS Access Trends: October to December 2022

Version: 11/22/2023

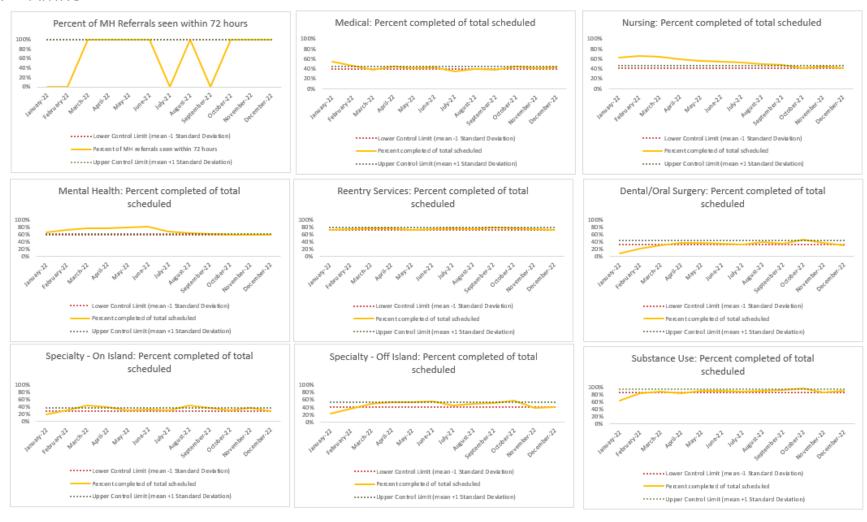
# HEALTH+ HOSPITALS | Correctional Health Services

#### I. Table of Contents

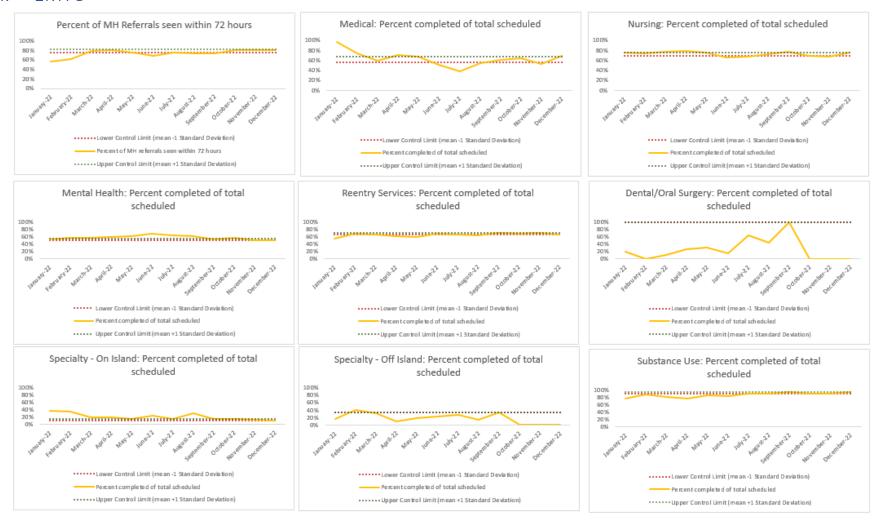
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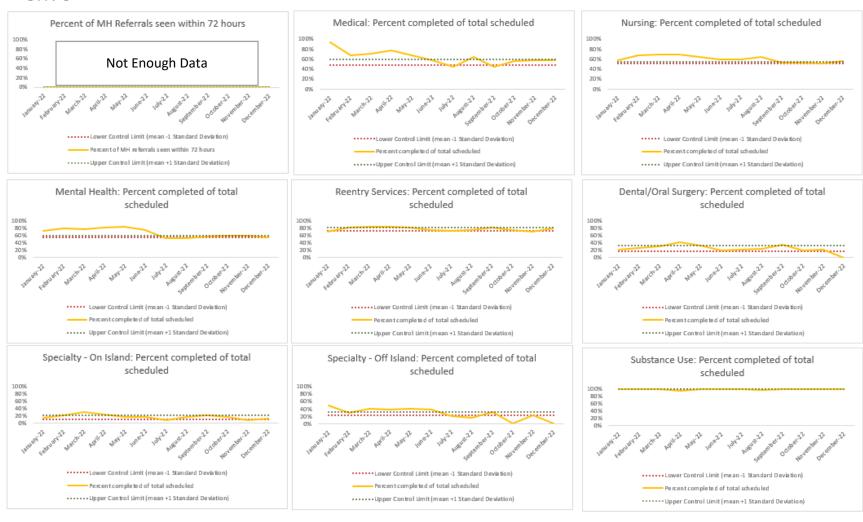
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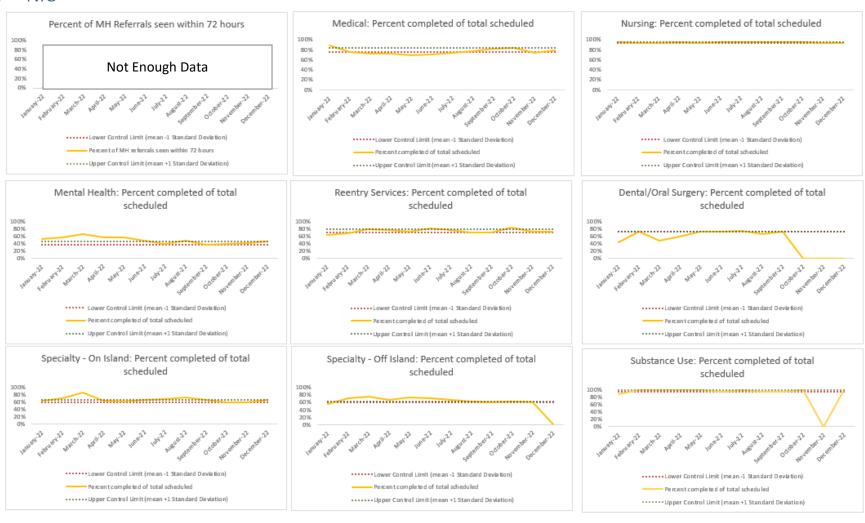
#### III. EMTC



#### IV. GRVC

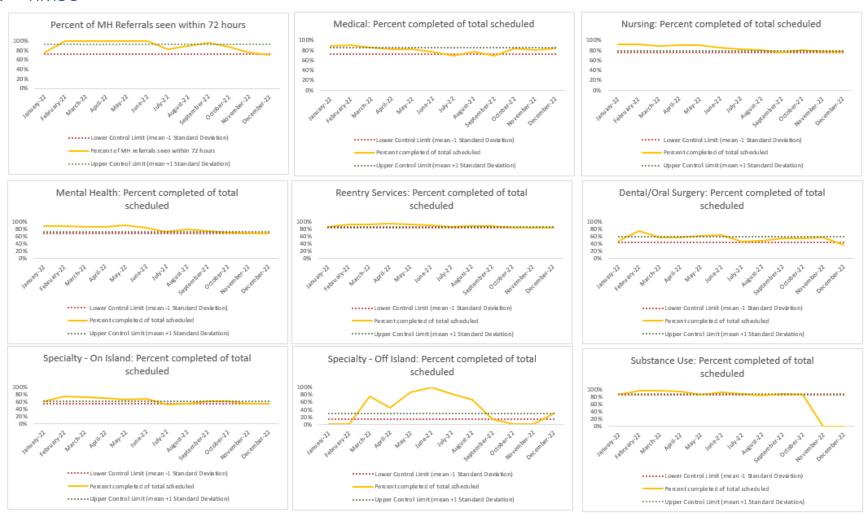


#### V. NIC



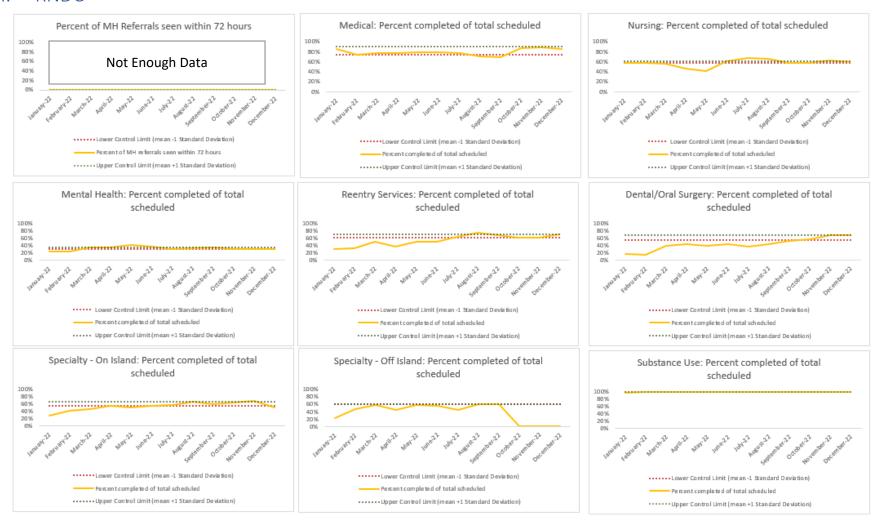
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#### VI. RMSC

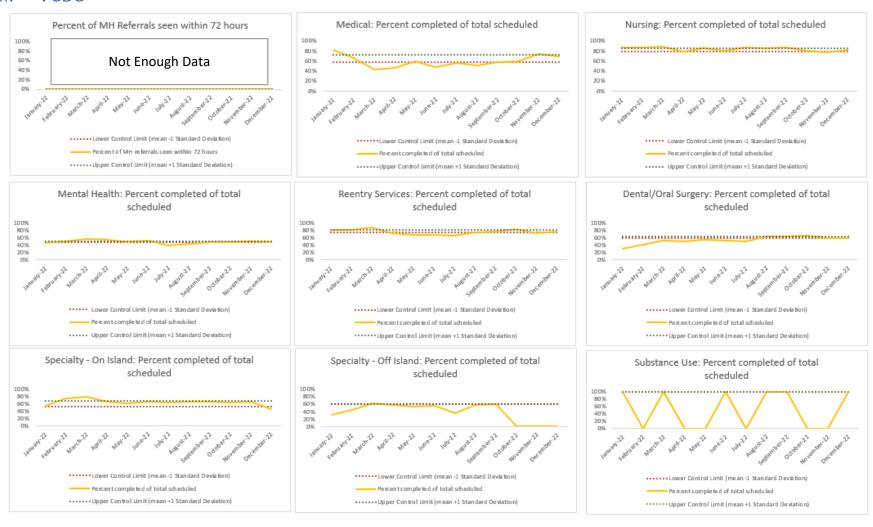


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#### VII. RNDC



#### VIII. VCBC



#### IX. WF

