

CHS Access Report: July 2024

Version: 10/16/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1800
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	772
2.2	Referrals seen within 72 hours	684
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1266	41%	18341	63%	10120	52%	4278	68%	892	44%	1051	39%	280	42%	1292	83%	37520	58%
	Refused & Verified	288	9%	2274	8%	52	0%	456	7%	153	8%	174	6%	52	8%	0	0%	3449	5%
	Not Produced	1450	47%	8331	29%	5600	29%	1025	16%	905	45%	1351	50%	274	41%	257	17%	19193	30%
	Rescheduled by CHS	97	3%	13	0%	3531	18%	512	8%	61	3%	147	5%	30	4%	0	0%	4391	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34	5%	N/A	N/A	34	0%
	Total Scheduled Services	3101	100%	28959	100%	19303	100%	6271	100%	2011	100%	2723	100%	670	100%	1549	100%	64587	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	50%		71%		53%		75%		52%		45%		50%		83%		63%	

5	Referred Visits	N
5.1	Referred Visits	4054

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTc

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1599
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	640
2.2	Referrals seen within 72 hours	562
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	193	37%	3507	57%	1553	53%	1444	65%	224	64%	67	23%	14	25%	705	83%	7707	58%
	Refused & Verified	33	6%	713	12%	13	0%	163	7%	37	11%	3	1%	1	2%	0	0%	963	7%
	Not Produced	289	56%	1880	31%	938	32%	213	10%	82	23%	208	72%	35	64%	149	17%	3794	28%
	Rescheduled by CHS	4	1%	0	0%	418	14%	418	19%	8	2%	12	4%	3	5%	0	0%	863	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%	N/A	N/A	2	0%
	Total Scheduled Services	519	100%	6100	100%	2922	100%	2238	100%	351	100%	290	100%	55	100%	854	100%	13329	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	44%		69%		54%		72%		74%		24%		27%		83%		65%	

5	Referred Visits	N
5.1	Referred Visits	783

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	35
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	31
2.2	Referrals seen within 72 hours	31
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	175	59%	2810	64%	3103	66%	723	74%	99	27%	59	20%	33	36%	55	95%	7057	63%
	Refused & Verified	26	9%	548	13%	2	0%	103	10%	16	4%	1	0%	2	2%	0	0%	698	6%
	Not Produced	94	32%	1015	23%	765	16%	149	15%	236	65%	206	70%	47	52%	3	5%	2515	22%
	Rescheduled by CHS	1	0%	4	0%	867	18%	7	1%	14	4%	27	9%	3	3%	0	0%	923	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	7%	N/A	N/A	6	0%
	Total Scheduled Services	296	100%	4377	100%	4737	100%	982	100%	365	100%	293	100%	91	100%	58	100%	11199	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	68%		77%		66%		84%		32%		20%		38%		95%		69%	

5	Referred Visits	N
5.1	Referred Visits	436

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	50%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	197	67%	6411	88%	410	60%	111	74%	31	39%	239	59%	77	50%	42	88%	7518	82%
	Refused & Verified	26	9%	517	7%	4	1%	6	4%	32	40%	48	12%	23	15%	0	0%	656	7%
	Not Produced	28	10%	370	5%	123	18%	15	10%	17	21%	87	21%	39	25%	6	13%	685	8%
	Rescheduled by CHS	43	15%	1	0%	145	21%	18	12%	0	0%	33	8%	7	5%	0	0%	247	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	6%	N/A	N/A	9	0%
	Total Scheduled Services	294	100%	7299	100%	682	100%	150	100%	80	100%	407	100%	155	100%	48	100%	9115	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	76%		95%		61%		78%		79%		71%		65%		88%		90%	

5	Referred Visits	N
5.1	Referred Visits	288

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	105	15%	1462	36%	2420	55%	601	59%	311	54%	160	35%	54	38%	219	83%	5332	46%
	Refused & Verified	40	6%	47	1%	7	0%	102	10%	20	4%	8	2%	5	4%	0	0%	229	2%
	Not Produced	560	79%	2576	63%	994	23%	293	29%	230	40%	263	58%	70	49%	46	17%	5032	43%
	Rescheduled by CHS	0	0%	1	0%	946	22%	28	3%	10	2%	24	5%	6	4%	0	0%	1015	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	5%	N/A	N/A	7	0%
	Total Scheduled Services	705	100%	4086	100%	4367	100%	1024	100%	571	100%	455	100%	142	100%	265	100%	11615	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	21%		37%		56%		69%		58%		37%		42%		83%		48%	

5	Referred Visits	N
5.1	Referred Visits	554

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	9	45%	111	16%	125	29%	97	87%	17	65%	18	19%	8	53%	4	100%	389	28%
	Refused & Verified	3	15%	14	2%	1	0%	4	4%	2	8%	6	6%	0	0%	0	0%	30	2%
	Not Produced	7	35%	573	82%	163	38%	10	9%	7	27%	67	71%	6	40%	0	0%	833	60%
	Rescheduled by CHS	1	5%	1	0%	141	33%	0	0%	0	0%	3	3%	1	7%	0	0%	147	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	20	100%	699	100%	430	100%	111	100%	26	100%	94	100%	15	100%	4	100%	1399	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		18%		29%		91%		73%		26%		53%		100%		30%	

5	Referred Visits	N
5.1	Referred Visits	341

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	164
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	96
2.2	Referrals seen within 72 hours	88
2.3	Percent seen within 72 hours	92%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	305	57%	1644	62%	1335	68%	632	82%	96	42%	359	54%	22	41%	137	78%	4530	64%
	Refused & Verified	40	7%	208	8%	13	1%	49	6%	30	13%	37	6%	7	13%	0	0%	384	5%
	Not Produced	145	27%	801	30%	466	24%	85	11%	85	37%	245	37%	18	33%	38	22%	1883	27%
	Rescheduled by CHS	45	8%	5	0%	163	8%	5	1%	20	9%	30	4%	6	11%	0	0%	274	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%	N/A	N/A	1	0%
	Total Scheduled Services	535	100%	2658	100%	1977	100%	771	100%	231	100%	671	100%	54	100%	175	100%	7072	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	64%		70%		68%		88%		55%		59%		54%		78%		69%	

5	Referred Visits	N
5.1	Referred Visits	752

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	123	40%	675	45%	782	26%	520	68%	98	29%	73	29%	34	41%	94	86%	2399	38%
	Refused & Verified	74	24%	59	4%	11	0%	25	3%	16	5%	70	28%	14	17%	0	0%	269	4%
	Not Produced	110	36%	774	51%	1760	58%	218	28%	210	63%	102	40%	27	33%	15	14%	3216	50%
	Rescheduled by CHS	1	0%	1	0%	479	16%	3	0%	9	3%	9	4%	2	2%	0	0%	504	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	7%	N/A	N/A	6	0%
	Total Scheduled Services	308	100%	1509	100%	3032	100%	766	100%	333	100%	254	100%	83	100%	109	100%	6394	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	64%		49%		26%		71%		34%		56%		58%		86%		42%	

5	Referred Visits	N
5.1	Referred Visits	427

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	67%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	159	38%	1721	77%	392	34%	150	66%	16	30%	76	29%	38	51%	36	100%	2588	58%
	Refused & Verified	46	11%	168	8%	1	0%	4	2%	0	0%	1	0%	0	0%	0	0%	220	5%
	Not Produced	217	51%	342	15%	391	34%	42	18%	38	70%	173	67%	32	43%	0	0%	1235	28%
	Rescheduled by CHS	2	0%	0	0%	372	32%	33	14%	0	0%	9	3%	2	3%	0	0%	418	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	4%	N/A	N/A	3	0%
	Total Scheduled Services	424	100%	2231	100%	1156	100%	229	100%	54	100%	259	100%	75	100%	36	100%	4464	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	48%		85%		34%		67%		30%		30%		51%		100%		63%	

5	Referred Visits	N
5.1	Referred Visits	473

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2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
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		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1898
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	903
2.2	Referrals seen within 72 hours	866
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1185	42%	17803	61%	9908	52%	4592	71%	931	45%	846	37%	285	41%	1510	87%	37060	58%
	Refused & Verified	239	8%	2407	8%	73	0%	512	8%	123	6%	139	6%	32	5%	1	0%	3526	5%
	Not Produced	1360	48%	8824	30%	5491	29%	933	14%	1015	49%	1037	45%	287	41%	215	12%	19162	30%
	Rescheduled by CHS	60	2%	7	0%	3568	19%	473	7%	13	1%	282	12%	23	3%	7	0%	4433	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	66	10%	N/A	N/A	66	0%
	Total Scheduled Services	2844	100%	29041	100%	19040	100%	6510	100%	2082	100%	2304	100%	693	100%	1733	100%	64247	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	50%		70%		52%		78%		51%		43%		46%		87%		63%	

5	Referred Visits	N
5.1	Referred Visits	3931

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTc

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1682
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	769
2.2	Referrals seen within 72 hours	736
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	200	43%	3145	57%	1769	62%	1517	68%	243	67%	43	20%	15	26%	687	85%	7619	61%
	Refused & Verified	22	5%	667	12%	20	1%	147	7%	53	15%	0	0%	0	0%	0	0%	909	7%
	Not Produced	245	52%	1747	31%	672	24%	182	8%	67	18%	153	72%	39	68%	122	15%	3227	26%
	Rescheduled by CHS	0	0%	0	0%	384	13%	384	17%	0	0%	17	8%	1	2%	1	0%	787	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%	N/A	N/A	2	0%
	Total Scheduled Services	467	100%	5559	100%	2845	100%	2230	100%	363	100%	213	100%	57	100%	810	100%	12544	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	48%		69%		63%		75%		82%		20%		26%		85%		68%	

5	Referred Visits	N
5.1	Referred Visits	708

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	32
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	28
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	154	49%	2682	58%	2866	61%	827	74%	123	32%	47	24%	24	31%	126	93%	6849	59%
	Refused & Verified	32	10%	624	13%	6	0%	113	10%	3	1%	5	3%	2	3%	0	0%	785	7%
	Not Produced	129	41%	1350	29%	698	15%	154	14%	259	67%	125	63%	43	56%	10	7%	2768	24%
	Rescheduled by CHS	0	0%	2	0%	1141	24%	18	2%	0	0%	22	11%	1	1%	0	0%	1184	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	9%	N/A	N/A	7	0%
	Total Scheduled Services	315	100%	4658	100%	4711	100%	1112	100%	385	100%	199	100%	77	100%	136	100%	11593	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	59%		71%		61%		85%		33%		26%		34%		93%		66%	

5	Referred Visits	N
5.1	Referred Visits	375

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	50%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	202	70%	6120	88%	372	58%	133	79%	38	45%	237	54%	85	63%	76	93%	7263	83%
	Refused & Verified	18	6%	500	7%	2	0%	8	5%	31	37%	58	13%	12	9%	0	0%	629	7%
	Not Produced	28	10%	343	5%	125	20%	11	7%	15	18%	70	16%	21	16%	6	7%	619	7%
	Rescheduled by CHS	39	14%	0	0%	137	22%	16	10%	0	0%	72	16%	6	4%	0	0%	270	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	7%	N/A	N/A	10	0%
	Total Scheduled Services	287	100%	6963	100%	636	100%	168	100%	84	100%	437	100%	134	100%	82	100%	8791	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	77%		95%		59%		84%		82%		68%		72%		93%		90%	

5	Referred Visits	N
5.1	Referred Visits	260

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	126	22%	1464	34%	2318	58%	586	57%	275	50%	111	32%	46	33%	242	85%	5168	46%
	Refused & Verified	29	5%	43	1%	14	0%	154	15%	11	2%	6	2%	1	1%	1	0%	259	2%
	Not Produced	425	73%	2740	65%	1028	26%	273	26%	265	48%	204	59%	82	59%	43	15%	5060	45%
	Rescheduled by CHS	1	0%	1	0%	644	16%	21	2%	0	0%	24	7%	2	1%	0	0%	693	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	6%	N/A	N/A	9	0%
	Total Scheduled Services	581	100%	4248	100%	4004	100%	1034	100%	551	100%	345	100%	140	100%	286	100%	11189	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	27%		35%		58%		72%		52%		34%		34%		85%		49%	

5	Referred Visits	N
5.1	Referred Visits	572

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	14	44%	185	22%	126	27%	131	94%	15	47%	32	34%	10	48%	31	97%	544	33%
	Refused & Verified	16	50%	30	4%	1	0%	2	1%	4	13%	5	5%	0	0%	0	0%	58	4%
	Not Produced	2	6%	611	74%	212	45%	7	5%	13	41%	50	53%	4	19%	1	3%	900	55%
	Rescheduled by CHS	0	0%	0	0%	129	28%	0	0%	0	0%	7	7%	2	10%	0	0%	138	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	24%	N/A	N/A	5	0%
	Total Scheduled Services	32	100%	826	100%	468	100%	140	100%	32	100%	94	100%	21	100%	32	100%	1645	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	94%		26%		27%		95%		59%		39%		48%		97%		37%	

5	Referred Visits	N
5.1	Referred Visits	398

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	178
1.2	Average time to completion once known to CHS (hours)	5.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	104
2.2	Referrals seen within 72 hours	100
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	256	55%	1762	59%	1363	64%	684	86%	112	45%	244	49%	30	36%	167	88%	4618	62%
	Refused & Verified	28	6%	218	7%	18	1%	59	7%	13	5%	26	5%	5	6%	0	0%	367	5%
	Not Produced	169	36%	1004	34%	529	25%	53	7%	121	48%	184	37%	27	33%	17	9%	2104	28%
	Rescheduled by CHS	11	2%	3	0%	222	10%	2	0%	5	2%	42	8%	5	6%	6	3%	296	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16	19%	N/A	N/A	16	0%
	Total Scheduled Services	464	100%	2987	100%	2132	100%	798	100%	251	100%	496	100%	83	100%	190	100%	7401	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	61%		66%		65%		93%		50%		54%		42%		88%		67%	

5	Referred Visits	N
5.1	Referred Visits	719

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	111	34%	669	46%	743	25%	529	70%	75	22%	44	15%	43	39%	129	91%	2343	36%
	Refused & Verified	56	17%	62	4%	10	0%	22	3%	8	2%	39	13%	9	8%	0	0%	206	3%
	Not Produced	157	48%	727	50%	1852	61%	205	27%	251	73%	131	45%	44	40%	13	9%	3380	52%
	Rescheduled by CHS	3	1%	1	0%	427	14%	5	1%	8	2%	77	26%	3	3%	0	0%	524	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	10%	N/A	N/A	11	0%
	Total Scheduled Services	327	100%	1459	100%	3032	100%	761	100%	342	100%	291	100%	110	100%	142	100%	6464	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	51%		50%		25%		72%		24%		29%		47%		91%		39%	

5	Referred Visits	N
5.1	Referred Visits	346

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	6
1.2	Average time to completion once known to CHS (hours)	10.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	122	33%	1776	76%	351	29%	185	69%	50	68%	88	38%	32	45%	52	95%	2656	57%
	Refused & Verified	38	10%	263	11%	2	0%	7	3%	0	0%	0	0%	3	4%	0	0%	313	7%
	Not Produced	205	55%	302	13%	375	31%	48	18%	24	32%	120	52%	27	38%	3	5%	1104	24%
	Rescheduled by CHS	6	2%	0	0%	484	40%	27	10%	0	0%	21	9%	3	4%	0	0%	541	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	8%	N/A	N/A	6	0%
	Total Scheduled Services	371	100%	2341	100%	1212	100%	267	100%	74	100%	229	100%	71	100%	55	100%	4620	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	43%		87%		29%		72%		68%		38%		49%		95%		64%	

5	Referred Visits	N
5.1	Referred Visits	553

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: September 2024

Version: 10/21/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1800
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	861
2.2	Referrals seen within 72 hours	824
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1188	41%	17214	63%	9746	53%	4374	68%	965	45%	1022	42%	254	38%	1442	88%	36205	59%
	Refused & Verified	288	10%	2473	9%	84	0%	492	8%	148	7%	156	6%	76	11%	0	0%	3717	6%
	Not Produced	1314	46%	7461	27%	5217	29%	1121	17%	993	47%	1236	50%	265	40%	203	12%	17810	29%
	Rescheduled by CHS	93	3%	5	0%	3251	18%	451	7%	26	1%	47	2%	16	2%	0	0%	3889	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	53	8%	N/A	N/A	53	0%
	Total Scheduled Services	2883	100%	27153	100%	18298	100%	6438	100%	2132	100%	2461	100%	664	100%	1645	100%	61674	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	51%		73%		54%		76%		52%		48%		50%		88%		65%	

5	Referred Visits	N
5.1	Referred Visits	3846

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTc

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1602
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	750
2.2	Referrals seen within 72 hours	717
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	195	40%	3378	61%	1772	68%	1724	71%	269	69%	40	15%	8	13%	696	85%	8082	64%
	Refused & Verified	24	5%	574	10%	23	1%	170	7%	69	18%	2	1%	0	0%	0	0%	862	7%
	Not Produced	256	53%	1556	28%	462	18%	181	7%	52	13%	224	84%	43	69%	119	15%	2893	23%
	Rescheduled by CHS	8	2%	0	0%	339	13%	339	14%	0	0%	0	0%	4	6%	0	0%	690	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	11%	N/A	N/A	7	0%
	Total Scheduled Services	483	100%	5508	100%	2596	100%	2414	100%	390	100%	266	100%	62	100%	815	100%	12534	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	45%		72%		69%		78%		87%		16%		13%		85%		71%	

5	Referred Visits	N
5.1	Referred Visits	767

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	26
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	159	48%	2447	57%	2787	60%	677	71%	120	35%	56	25%	15	20%	127	96%	6388	58%
	Refused & Verified	45	14%	756	18%	6	0%	99	10%	6	2%	5	2%	10	13%	0	0%	927	8%
	Not Produced	126	38%	1108	26%	883	19%	151	16%	213	63%	161	72%	40	53%	5	4%	2687	24%
	Rescheduled by CHS	0	0%	1	0%	982	21%	30	3%	0	0%	2	1%	2	3%	0	0%	1017	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	12%	N/A	N/A	9	0%
	Total Scheduled Services	330	100%	4312	100%	4658	100%	957	100%	339	100%	224	100%	76	100%	132	100%	11028	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	62%		74%		60%		81%		37%		27%		33%		96%		66%	

5	Referred Visits	N
5.1	Referred Visits	415

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	50%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	177	69%	5780	87%	377	55%	116	77%	44	48%	253	63%	88	53%	81	93%	6916	82%
	Refused & Verified	30	12%	482	7%	4	1%	9	6%	27	30%	50	12%	35	21%	0	0%	637	8%
	Not Produced	33	13%	384	6%	188	28%	20	13%	20	22%	75	19%	29	17%	6	7%	755	9%
	Rescheduled by CHS	15	6%	0	0%	111	16%	5	3%	0	0%	23	6%	5	3%	0	0%	159	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	6%	N/A	N/A	10	0%
	Total Scheduled Services	255	100%	6646	100%	680	100%	150	100%	91	100%	401	100%	167	100%	87	100%	8477	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	81%		94%		56%		83%		78%		76%		74%		93%		89%	

5	Referred Visits	N
5.1	Referred Visits	256

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	110	19%	1399	40%	2285	59%	485	54%	258	48%	153	35%	43	33%	239	82%	4972	49%
	Refused & Verified	30	5%	35	1%	5	0%	122	14%	12	2%	8	2%	5	4%	0	0%	217	2%
	Not Produced	435	76%	2099	59%	870	23%	288	32%	271	50%	272	63%	71	54%	51	18%	4357	43%
	Rescheduled by CHS	1	0%	1	0%	685	18%	3	0%	0	0%	2	0%	1	1%	0	0%	693	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	9%	N/A	N/A	12	0%
	Total Scheduled Services	576	100%	3534	100%	3845	100%	898	100%	541	100%	435	100%	132	100%	290	100%	10251	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	24%		41%		60%		68%		50%		37%		36%		82%		51%	

5	Referred Visits	N
5.1	Referred Visits	572

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	26	63%	156	29%	148	39%	99	91%	18	49%	23	24%	5	23%	11	100%	486	40%
	Refused & Verified	13	32%	13	2%	0	0%	1	1%	9	24%	6	6%	2	9%	0	0%	44	4%
	Not Produced	2	5%	369	69%	159	42%	9	8%	10	27%	65	68%	13	59%	0	0%	627	51%
	Rescheduled by CHS	0	0%	0	0%	68	18%	0	0%	0	0%	2	2%	1	5%	0	0%	71	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	5%	N/A	N/A	1	0%
	Total Scheduled Services	41	100%	538	100%	375	100%	109	100%	37	100%	96	100%	22	100%	11	100%	1229	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	95%		31%		39%		92%		73%		30%		32%		100%		43%	

5	Referred Visits	N
5.1	Referred Visits	294

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	170
1.2	Average time to completion once known to CHS (hours)	5.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	87
2.2	Referrals seen within 72 hours	83
2.3	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	232	51%	1394	58%	1318	65%	635	79%	129	47%	289	53%	17	36%	141	95%	4155	62%
	Refused & Verified	24	5%	207	9%	31	2%	52	6%	17	6%	50	9%	16	34%	0	0%	397	6%
	Not Produced	140	31%	803	33%	457	23%	66	8%	105	38%	197	36%	7	15%	7	5%	1782	27%
	Rescheduled by CHS	63	14%	2	0%	214	11%	55	7%	26	9%	10	2%	2	4%	0	0%	372	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	11%	N/A	N/A	5	0%
	Total Scheduled Services	459	100%	2406	100%	2020	100%	808	100%	277	100%	546	100%	47	100%	148	100%	6711	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	56%		67%		67%		85%		53%		62%		70%		95%		68%	

5	Referred Visits	N
5.1	Referred Visits	654

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	134	36%	777	47%	703	23%	470	56%	81	21%	66	25%	36	44%	116	91%	2383	35%
	Refused & Verified	52	14%	117	7%	15	0%	35	4%	6	2%	35	13%	4	5%	0	0%	264	4%
	Not Produced	181	49%	764	46%	1738	58%	334	40%	292	77%	157	60%	36	44%	12	9%	3514	52%
	Rescheduled by CHS	3	1%	0	0%	564	19%	2	0%	0	0%	5	2%	0	0%	0	0%	574	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	6%	N/A	N/A	5	0%
	Total Scheduled Services	370	100%	1658	100%	3020	100%	841	100%	379	100%	263	100%	81	100%	128	100%	6740	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	50%		54%		24%		60%		23%		38%		49%		91%		39%	

5	Referred Visits	N
5.1	Referred Visits	368

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	6.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	155	42%	1883	74%	356	32%	168	64%	46	59%	142	62%	42	55%	31	91%	2823	60%
	Refused & Verified	70	19%	289	11%	0	0%	4	2%	2	3%	0	0%	4	5%	0	0%	369	8%
	Not Produced	141	38%	378	15%	460	42%	72	28%	30	38%	85	37%	26	34%	3	9%	1195	25%
	Rescheduled by CHS	3	1%	1	0%	288	26%	17	7%	0	0%	3	1%	1	1%	0	0%	313	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	5%	N/A	N/A	4	0%
	Total Scheduled Services	369	100%	2551	100%	1104	100%	261	100%	78	100%	230	100%	77	100%	34	100%	4704	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	61%		85%		32%		66%		62%		62%		60%		91%		68%	

5	Referred Visits	N
5.1	Referred Visits	520

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: July to September 2024

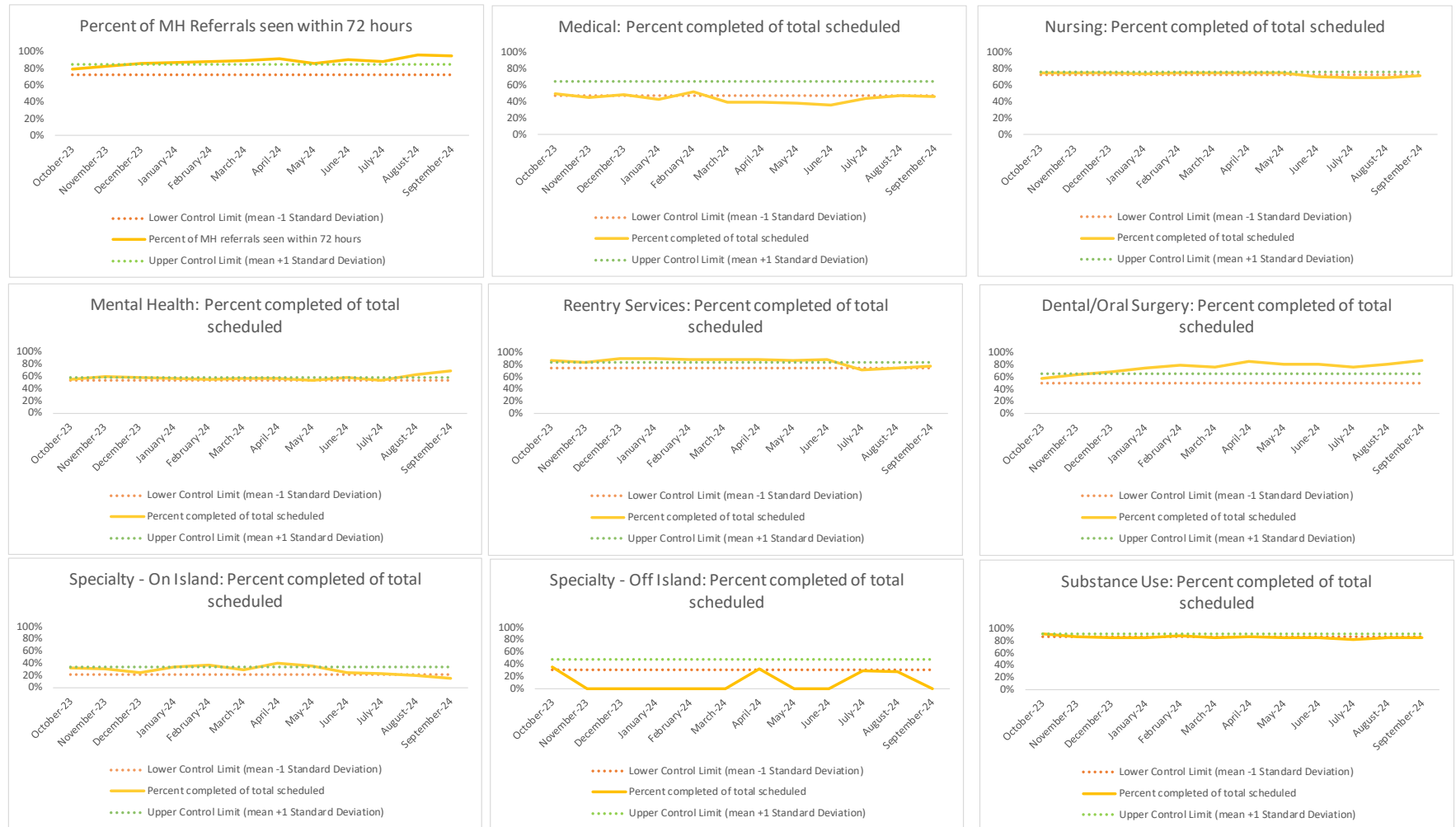
Version: 10/29/2024

I. Table of Contents

Contents

I. Table of Contents	2
II. EMTC	3
III. GRVC.....	4
IV. NIC	5
V. OBCC.....	6
VI. RESH	7
VII. RMSC	8
VIII. RNDC	9
IX. WF	10

II. EMTC



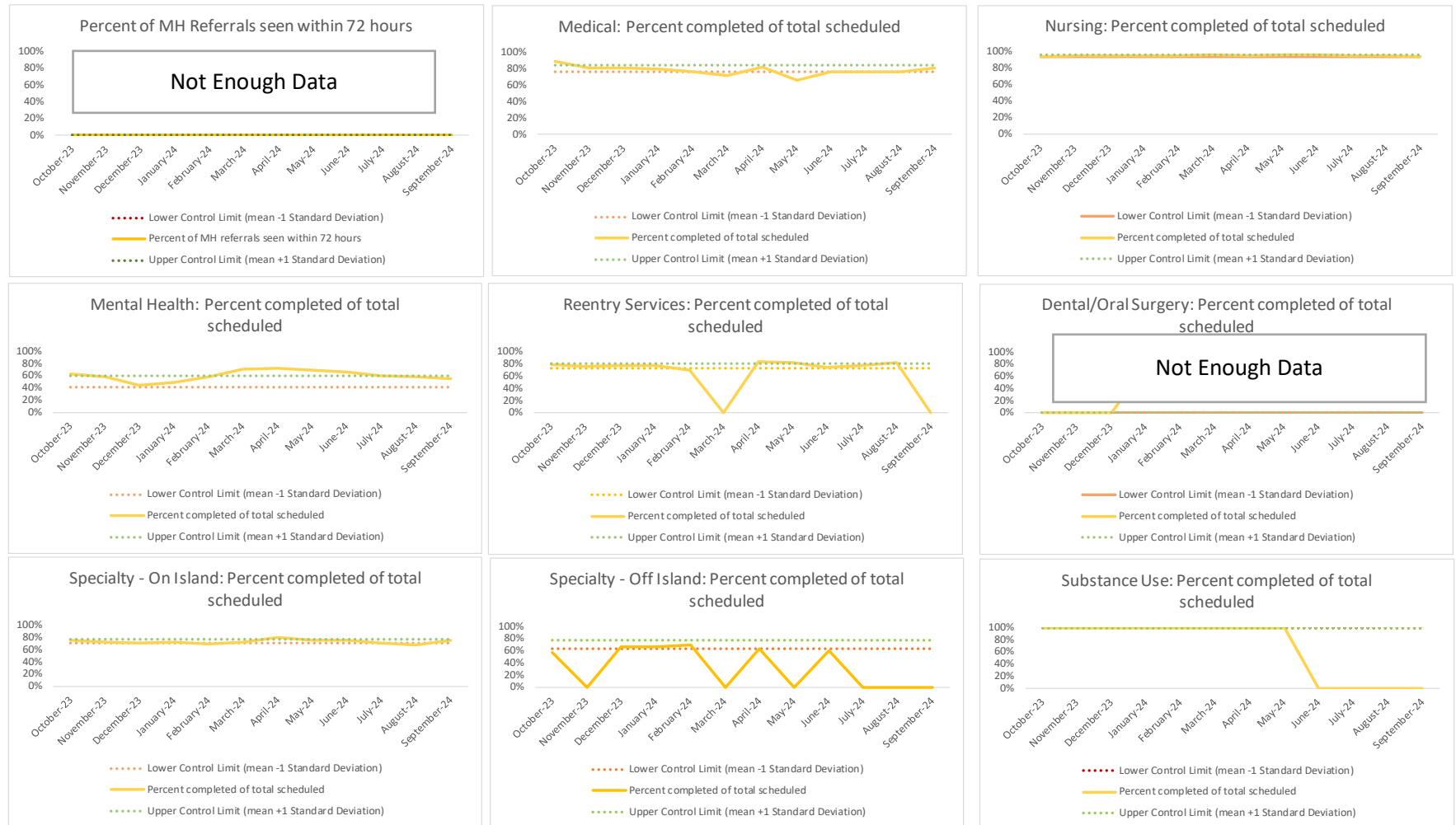
Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

III. GRVC



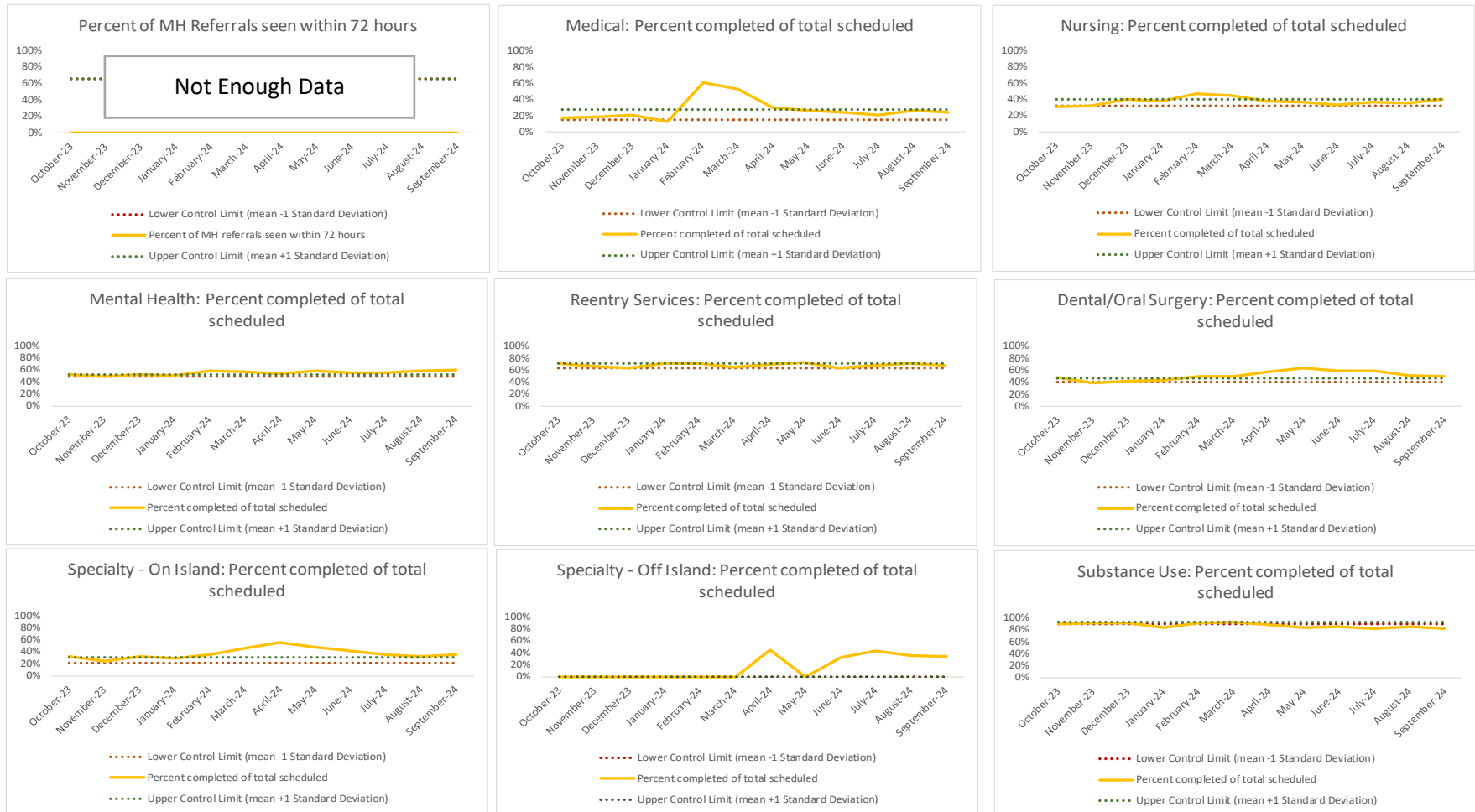
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IV. NIC



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V. OBCC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

VI. RESH



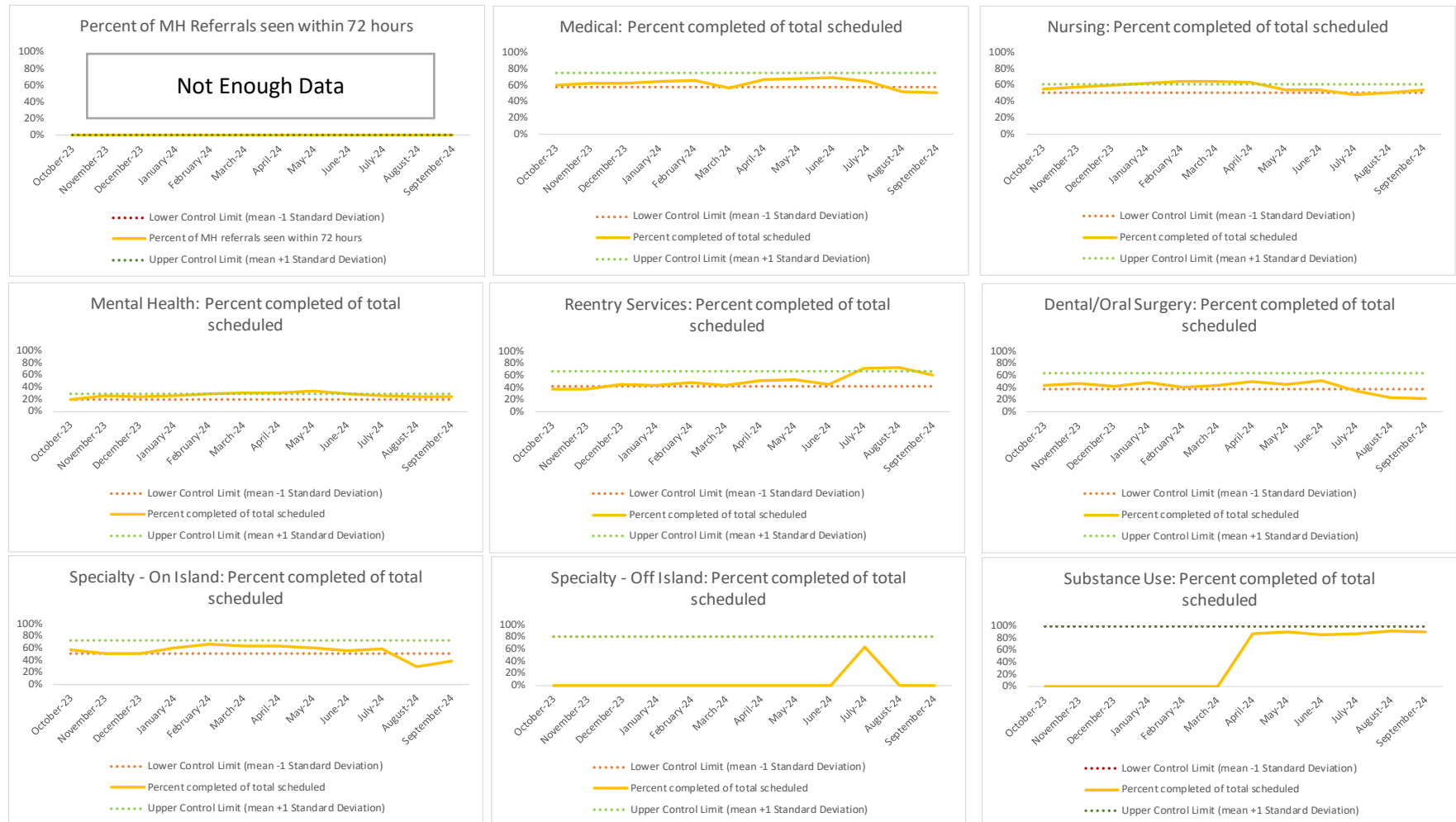
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VII. RMSC



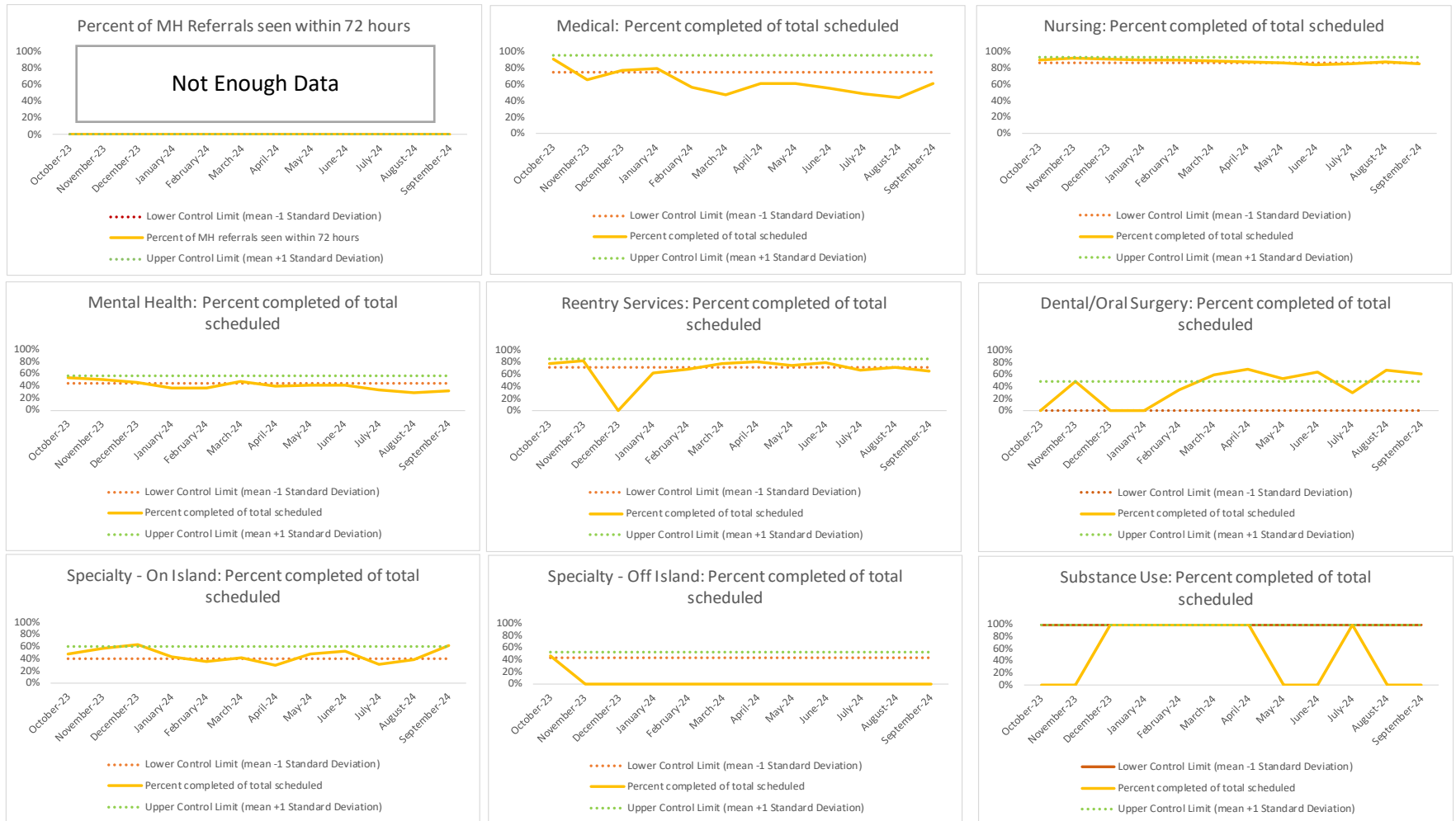
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VIII. RNDC



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IX. WF



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.