

CHS Access Report: April 2024

Version: 7/16/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1745
1.2	Average time to completion once known to CHS (hours)	4.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	802
2.2	Referrals seen within 72 hours	734
2.3	Percent seen within 72 hours	92%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1302	45%	19040	67%	10254	55%	3970	71%	1097	52%	1105	41%	290	38%	1528	88%	38586	61%
	Refused & Verified	271	9%	2147	8%	58	0%	468	8%	155	7%	280	10%	60	8%	0	0%	3439	5%
	Not Produced	1290	44%	7312	26%	5642	30%	1047	19%	828	39%	1259	46%	309	40%	214	12%	17901	28%
	Rescheduled by CHS	51	2%	23	0%	2606	14%	99	2%	30	1%	64	2%	39	5%	2	0%	2914	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	68	9%	N/A	N/A	68	0%
	Total Scheduled Services	2914	100%	28522	100%	18560	100%	5584	100%	2110	100%	2708	100%	766	100%	1744	100%	62908	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	54%		74%		56%		79%		59%		51%		46%		88%		67%	

5	Referred Visits	N
5.1	Referred Visits	4053

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1544
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	688
2.2	Referrals seen within 72 hours	631
2.3	Percent seen within 72 hours	92%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	269	34%	4012	65%	1695	57%	1534	77%	254	69%	125	39%	18	29%	745	86%	8652	64%
	Refused & Verified	40	5%	590	10%	5	0%	230	12%	60	16%	1	0%	1	2%	0	0%	927	7%
	Not Produced	472	60%	1532	25%	826	28%	215	11%	52	14%	191	59%	39	63%	118	14%	3445	26%
	Rescheduled by CHS	3	0%	1	0%	436	15%	19	1%	0	0%	6	2%	3	5%	0	0%	468	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%	N/A	N/A	1	0%
	Total Scheduled Services	784	100%	6135	100%	2962	100%	1998	100%	366	100%	323	100%	62	100%	863	100%	13493	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4	Outcome Metrics																		
4.1	Percent completed	39%		75%		57%		88%		86%		39%		31%		86%		71%	

5	Referred Visits	N
5.1	Referred Visits	849

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	32
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	20
2.3	Percent seen within 72 hours	83%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	153	53%	2737	61%	3204	69%	667	78%	160	42%	89	30%	41	44%	80	94%	7131	64%
	Refused & Verified	34	12%	520	12%	8	0%	73	9%	17	4%	2	1%	5	5%	0	0%	659	6%
	Not Produced	101	35%	1203	27%	869	19%	107	13%	194	51%	194	66%	37	39%	5	6%	2710	24%
	Rescheduled by CHS	0	0%	1	0%	580	12%	3	0%	12	3%	7	2%	2	2%	0	0%	605	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	10%	N/A	N/A	9	0%
	Total Scheduled Services	288	100%	4461	100%	4661	100%	850	100%	383	100%	292	100%	94	100%	85	100%	11114	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	65%		73%		69%		87%		46%		31%		49%		94%		70%	

5	Referred Visits	N
5.1	Referred Visits	426

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	179	72%	6333	90%	462	73%	172	77%	29	35%	251	62%	89	49%	67	99%	7582	85%
	Refused & Verified	26	10%	399	6%	1	0%	15	7%	27	33%	69	17%	21	12%	0	0%	558	6%
	Not Produced	22	9%	294	4%	129	20%	17	8%	27	33%	77	19%	47	26%	1	1%	614	7%
	Rescheduled by CHS	22	9%	1	0%	45	7%	20	9%	0	0%	7	2%	6	3%	0	0%	101	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18	10%	N/A	N/A	18	0%
	Total Scheduled Services	249	100%	7027	100%	637	100%	224	100%	83	100%	404	100%	181	100%	68	100%	8873	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	82%		96%		73%		83%		67%		79%		61%		99%		92%	

5	Referred Visits	N
5.1	Referred Visits	289

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	87	21%	1358	37%	2121	54%	452	63%	338	54%	205	41%	62	37%	266	88%	4889	47%
	Refused & Verified	37	9%	55	2%	6	0%	43	6%	13	2%	67	14%	11	7%	0	0%	232	2%
	Not Produced	292	70%	2233	61%	1053	27%	208	29%	265	42%	204	41%	69	41%	35	12%	4359	42%
	Rescheduled by CHS	2	0%	15	0%	751	19%	10	1%	8	1%	19	4%	6	4%	0	0%	811	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	12%	N/A	N/A	20	0%
	Total Scheduled Services	418	100%	3661	100%	3931	100%	713	100%	624	100%	495	100%	168	100%	301	100%	10311	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	30%		39%		54%		69%		56%		55%		43%		88%		50%	

5	Referred Visits	N
5.1	Referred Visits	618

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	27	52%	308	44%	136	32%	29	54%	17	46%	31	33%	6	38%	3	100%	557	40%
	Refused & Verified	4	8%	18	3%	0	0%	7	13%	8	22%	14	15%	0	0%	0	0%	51	4%
	Not Produced	21	40%	375	53%	178	42%	18	33%	12	32%	49	52%	9	56%	0	0%	662	48%
	Rescheduled by CHS	0	0%	1	0%	110	26%	0	0%	0	0%	1	1%	1	6%	0	0%	113	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	52	100%	702	100%	424	100%	54	100%	37	100%	95	100%	16	100%	3	100%	1383	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		46%		32%		67%		68%		47%		38%		100%		44%	

5	Referred Visits	N
5.1	Referred Visits	348

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	165
1.2	Average time to completion once known to CHS (hours)	8.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	85
2.2	Referrals seen within 72 hours	79
2.3	Percent seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	287	58%	1731	62%	1322	68%	655	78%	107	50%	253	44%	18	23%	225	86%	4598	64%
	Refused & Verified	31	6%	248	9%	10	1%	47	6%	9	4%	41	7%	13	17%	0	0%	399	6%
	Not Produced	159	32%	827	29%	481	25%	118	14%	91	42%	272	47%	32	42%	35	13%	2015	28%
	Rescheduled by CHS	19	4%	3	0%	125	6%	15	2%	9	4%	11	2%	9	12%	2	1%	193	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	6%	N/A	N/A	5	0%
	Total Scheduled Services	496	100%	2809	100%	1938	100%	835	100%	216	100%	577	100%	77	100%	262	100%	7210	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	64%		70%		69%		84%		54%		51%		40%		86%		69%	

5	Referred Visits	N
5.1	Referred Visits	618

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	44%	881	57%	871	30%	333	44%	145	44%	82	30%	31	35%	126	86%	2608	41%
	Refused & Verified	72	23%	95	6%	27	1%	51	7%	20	6%	86	32%	6	7%	0	0%	357	6%
	Not Produced	104	33%	573	37%	1675	58%	346	46%	165	50%	99	36%	36	41%	20	14%	3018	48%
	Rescheduled by CHS	0	0%	0	0%	321	11%	21	3%	0	0%	6	2%	8	9%	0	0%	356	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	8%	N/A	N/A	7	0%
	Total Scheduled Services	315	100%	1549	100%	2894	100%	751	100%	330	100%	273	100%	88	100%	146	100%	6346	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	67%		63%		31%		51%		50%		62%		42%		86%		47%	

5	Referred Visits	N
5.1	Referred Visits	453

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	4
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	161	52%	1680	77%	443	40%	128	81%	47	66%	69	28%	25	31%	16	100%	2569	61%
	Refused & Verified	27	9%	222	10%	1	0%	2	1%	1	1%	0	0%	3	4%	0	0%	256	6%
	Not Produced	119	38%	275	13%	431	39%	18	11%	22	31%	173	69%	40	50%	0	0%	1078	26%
	Rescheduled by CHS	5	2%	1	0%	238	21%	11	7%	1	1%	7	3%	4	5%	0	0%	267	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	10%	N/A	N/A	8	0%
	Total Scheduled Services	312	100%	2178	100%	1113	100%	159	100%	71	100%	249	100%	80	100%	16	100%	4178	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		87%		40%		82%		68%		28%		35%		100%		68%	

5	Referred Visits	N
5.1	Referred Visits	452

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2.3	Percent seen within 72 hours	2.2 divided by 2.1
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		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1930
1.2	Average time to completion once known to CHS (hours)	4.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	898
2.2	Referrals seen within 72 hours	780
2.3	Percent seen within 72 hours	87%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1150	41%	19594	67%	10705	55%	3995	71%	1024	50%	1145	41%	293	42%	1497	87%	39403	61%
	Refused & Verified	277	10%	2334	8%	65	0%	482	9%	148	7%	255	9%	51	7%	2	0%	3614	6%
	Not Produced	1295	46%	7394	25%	5923	31%	1063	19%	869	42%	1343	49%	281	41%	227	13%	18395	29%
	Rescheduled by CHS	96	3%	22	0%	2602	13%	70	1%	19	1%	26	1%	26	4%	1	0%	2862	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	40	6%	N/A	N/A	40	0%
	Total Scheduled Services	2818	100%	29344	100%	19295	100%	5610	100%	2060	100%	2769	100%	691	100%	1727	100%	64314	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	51%		75%		56%		80%		57%		51%		50%		87%		67%	

5	Referred Visits	N
5.1	Referred Visits	4112

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1713
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	768
2.2	Referrals seen within 72 hours	662
2.3	Percent seen within 72 hours	86%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	222	33%	4213	63%	1850	54%	1555	76%	224	67%	118	35%	10	16%	738	85%	8930	62%
	Refused & Verified	32	5%	750	11%	14	0%	225	11%	45	13%	3	1%	0	0%	0	0%	1069	7%
	Not Produced	414	61%	1673	25%	1060	31%	251	12%	65	19%	212	64%	43	69%	128	15%	3846	27%
	Rescheduled by CHS	8	1%	2	0%	517	15%	10	0%	0	0%	0	0%	2	3%	0	0%	539	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	11%	N/A	N/A	7	0%
	Total Scheduled Services	676	100%	6638	100%	3441	100%	2041	100%	334	100%	333	100%	62	100%	866	100%	14391	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	38%		75%		54%		87%		81%		36%		16%		85%		69%	

5	Referred Visits	N
5.1	Referred Visits	779

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	38
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	34
2.2	Referrals seen within 72 hours	33
2.3	Percent seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	49%	2555	63%	3498	69%	644	79%	115	32%	94	31%	36	44%	109	94%	7175	65%
	Refused & Verified	19	8%	560	14%	4	0%	78	10%	6	2%	0	0%	1	1%	0	0%	668	6%
	Not Produced	107	43%	963	24%	986	20%	90	11%	229	65%	210	69%	40	49%	7	6%	2632	24%
	Rescheduled by CHS	1	0%	0	0%	567	11%	3	0%	4	1%	0	0%	2	2%	0	0%	577	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	4%	N/A	N/A	3	0%
	Total Scheduled Services	251	100%	4078	100%	5055	100%	815	100%	354	100%	304	100%	82	100%	116	100%	11055	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	57%		76%		69%		89%		34%		31%		45%		94%		71%	

5	Referred Visits	N
5.1	Referred Visits	441

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	127	49%	6861	92%	467	69%	147	73%	45	51%	286	60%	94	59%	64	98%	8091	86%
	Refused & Verified	43	17%	376	5%	1	0%	12	6%	21	24%	70	15%	23	14%	0	0%	546	6%
	Not Produced	38	15%	243	3%	129	19%	34	17%	22	25%	102	22%	34	21%	1	2%	603	6%
	Rescheduled by CHS	52	20%	0	0%	84	12%	9	4%	0	0%	16	3%	5	3%	0	0%	166	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	3%	N/A	N/A	4	0%
	Total Scheduled Services	260	100%	7480	100%	681	100%	202	100%	88	100%	474	100%	160	100%	65	100%	9410	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	65%		97%		69%		79%		75%		75%		73%		98%		92%	

5	Referred Visits	N
5.1	Referred Visits	341

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	100	18%	1182	34%	2170	58%	486	65%	330	58%	183	38%	50	37%	185	83%	4686	47%
	Refused & Verified	45	8%	76	2%	4	0%	57	8%	32	6%	51	11%	6	4%	0	0%	271	3%
	Not Produced	406	73%	2187	63%	966	26%	190	25%	204	36%	251	52%	66	49%	37	17%	4307	44%
	Rescheduled by CHS	7	1%	2	0%	591	16%	15	2%	0	0%	0	0%	5	4%	0	0%	620	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	5%	N/A	N/A	7	0%
	Total Scheduled Services	558	100%	3447	100%	3731	100%	748	100%	566	100%	485	100%	134	100%	222	100%	9891	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	26%		36%		58%		73%		64%		48%		42%		83%		50%	

5	Referred Visits	N
5.1	Referred Visits	674

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	17	81%	316	37%	164	39%	18	45%	21	34%	12	12%	6	35%	4	100%	558	37%
	Refused & Verified	4	19%	38	5%	0	0%	3	8%	13	21%	6	6%	1	6%	0	0%	65	4%
	Not Produced	0	0%	488	58%	197	47%	18	45%	28	45%	83	82%	8	47%	0	0%	822	54%
	Rescheduled by CHS	0	0%	2	0%	59	14%	1	3%	0	0%	0	0%	1	6%	0	0%	63	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	6%	N/A	N/A	1	0%
	Total Scheduled Services	21	100%	844	100%	420	100%	40	100%	62	100%	101	100%	17	100%	4	100%	1509	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	100%		42%		39%		53%		55%		18%		41%		100%		41%	

5	Referred Visits	N
5.1	Referred Visits	388

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	176
1.2	Average time to completion once known to CHS (hours)	6.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	93
2.2	Referrals seen within 72 hours	83
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	309	63%	2005	66%	1188	59%	683	76%	103	45%	261	47%	24	35%	218	85%	4791	63%
	Refused & Verified	20	4%	205	7%	10	0%	61	7%	14	6%	30	5%	7	10%	0	0%	347	5%
	Not Produced	145	30%	823	27%	533	26%	142	16%	110	48%	252	46%	28	41%	37	14%	2070	27%
	Rescheduled by CHS	15	3%	16	1%	283	14%	7	1%	0	0%	9	2%	4	6%	1	0%	335	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	9%	N/A	N/A	6	0%
	Total Scheduled Services	489	100%	3049	100%	2014	100%	893	100%	227	100%	552	100%	69	100%	256	100%	7549	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	67%		72%		59%		83%		52%		53%		45%		85%		68%	

5	Referred Visits	N
5.1	Referred Visits	629

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	136	44%	721	47%	923	32%	291	46%	146	41%	83	28%	33	43%	145	91%	2478	40%
	Refused & Verified	73	24%	97	6%	31	1%	42	7%	16	5%	94	32%	11	14%	0	0%	364	6%
	Not Produced	85	28%	700	46%	1605	56%	287	45%	176	50%	118	40%	22	29%	15	9%	3008	48%
	Rescheduled by CHS	13	4%	0	0%	304	11%	14	2%	15	4%	0	0%	4	5%	0	0%	350	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	9%	N/A	N/A	7	0%
	Total Scheduled Services	307	100%	1518	100%	2863	100%	634	100%	353	100%	295	100%	77	100%	160	100%	6207	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	68%		54%		33%		53%		46%		60%		57%		91%		46%	

5	Referred Visits	N
5.1	Referred Visits	397

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	115	45%	1741	76%	445	41%	171	73%	40	53%	108	48%	40	44%	34	89%	2694	63%
	Refused & Verified	41	16%	232	10%	1	0%	4	2%	1	1%	1	0%	2	2%	2	5%	284	7%
	Not Produced	100	39%	316	14%	447	41%	49	21%	35	46%	115	51%	40	44%	2	5%	1104	26%
	Rescheduled by CHS	0	0%	0	0%	197	18%	11	5%	0	0%	1	0%	3	3%	0	0%	212	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	6%	N/A	N/A	5	0%
	Total Scheduled Services	256	100%	2289	100%	1090	100%	235	100%	76	100%	225	100%	90	100%	38	100%	4299	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	61%		86%		41%		74%		54%		48%		47%		95%		69%	

5	Referred Visits	N
5.1	Referred Visits	463

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: June 2024

Version: 7/17/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1853
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	828
2.2	Referrals seen within 72 hours	750
2.3	Percent seen within 72 hours	91%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1164	42%	18297	63%	9429	54%	3682	70%	912	49%	1027	46%	235	37%	1319	87%	36065	60%
	Refused & Verified	285	10%	2297	8%	56	0%	425	8%	161	9%	140	6%	38	6%	0	0%	3402	6%
	Not Produced	1294	46%	8251	29%	5068	29%	1051	20%	789	42%	1062	47%	273	43%	196	13%	17984	30%
	Rescheduled by CHS	48	2%	16	0%	2853	16%	106	2%	8	0%	28	1%	28	4%	0	0%	3087	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	62	10%	N/A	N/A	62	0%
	Total Scheduled Services	2791	100%	28861	100%	17406	100%	5264	100%	1870	100%	2257	100%	636	100%	1515	100%	60600	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	52%		71%		54%		78%		57%		52%		43%		87%		65%	

5	Referred Visits	N
5.1	Referred Visits	3765

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1664
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	720
2.2	Referrals seen within 72 hours	652
2.3	Percent seen within 72 hours	91%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	176	29%	3974	60%	1685	57%	1420	78%	214	64%	63	25%	10	21%	658	85%	8200	61%
	Refused & Verified	46	8%	724	11%	18	1%	193	11%	56	17%	2	1%	0	0%	0	0%	1039	8%
	Not Produced	388	64%	1963	29%	624	21%	180	10%	63	19%	188	74%	33	69%	114	15%	3553	26%
	Rescheduled by CHS	1	0%	2	0%	634	21%	17	1%	1	0%	0	0%	0	0%	0	0%	655	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	10%	N/A	N/A	5	0%
	Total Scheduled Services	611	100%	6663	100%	2961	100%	1810	100%	334	100%	253	100%	48	100%	772	100%	13452	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	36%		71%		58%		89%		81%		26%		21%		85%		69%	

5	Referred Visits	N
5.1	Referred Visits	724

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	38
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	34
2.2	Referrals seen within 72 hours	33
2.3	Percent seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	133	51%	2615	61%	2845	67%	717	76%	109	32%	76	34%	33	37%	113	97%	6641	63%
	Refused & Verified	28	11%	599	14%	5	0%	78	8%	7	2%	3	1%	1	1%	0	0%	721	7%
	Not Produced	98	38%	1050	25%	781	18%	148	16%	216	64%	146	65%	42	47%	4	3%	2485	24%
	Rescheduled by CHS	1	0%	1	0%	628	15%	2	0%	7	2%	0	0%	3	3%	0	0%	642	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	12%	N/A	N/A	11	0%
	Total Scheduled Services	260	100%	4265	100%	4259	100%	945	100%	339	100%	225	100%	90	100%	117	100%	10500	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	62%		75%		67%		84%		34%		35%		38%		97%		70%	

5	Referred Visits	N
5.1	Referred Visits	390

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	160	62%	6408	91%	399	66%	151	71%	23	30%	222	62%	69	48%	58	94%	7490	85%
	Refused & Verified	37	14%	366	5%	1	0%	10	5%	36	47%	51	14%	18	13%	0	0%	519	6%
	Not Produced	41	16%	284	4%	97	16%	25	12%	18	23%	71	20%	30	21%	4	6%	570	6%
	Rescheduled by CHS	20	8%	1	0%	104	17%	27	13%	0	0%	16	4%	12	8%	0	0%	180	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	14	10%	N/A	N/A	14	0%
	Total Scheduled Services	258	100%	7059	100%	601	100%	213	100%	77	100%	360	100%	143	100%	62	100%	8773	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	76%		96%		67%		76%		77%		76%		61%		94%		91%	

5	Referred Visits	N
5.1	Referred Visits	297

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	110	19%	1243	33%	1941	54%	351	58%	255	54%	118	40%	39	31%	196	86%	4253	44%
	Refused & Verified	26	5%	38	1%	10	0%	38	6%	27	6%	8	3%	3	2%	0	0%	150	2%
	Not Produced	421	74%	2520	66%	992	28%	194	32%	190	40%	167	57%	68	54%	33	14%	4585	47%
	Rescheduled by CHS	10	2%	3	0%	629	18%	21	3%	0	0%	0	0%	2	2%	0	0%	665	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	10%	N/A	N/A	13	0%
	Total Scheduled Services	567	100%	3804	100%	3572	100%	604	100%	472	100%	293	100%	125	100%	229	100%	9666	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	24%		34%		55%		64%		60%		43%		34%		86%		46%	

5	Referred Visits	N
5.1	Referred Visits	595

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	25	63%	196	24%	116	32%	84	85%	14	30%	26	22%	7	54%	8	100%	476	32%
	Refused & Verified	5	13%	30	4%	0	0%	4	4%	0	0%	3	3%	0	0%	0	0%	42	3%
	Not Produced	10	25%	581	72%	156	42%	11	11%	32	70%	88	75%	3	23%	0	0%	881	59%
	Rescheduled by CHS	0	0%	5	1%	96	26%	0	0%	0	0%	0	0%	1	8%	0	0%	102	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	15%	N/A	N/A	2	0%
	Total Scheduled Services	40	100%	812	100%	368	100%	99	100%	46	100%	117	100%	13	100%	8	100%	1503	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	75%		28%		32%		89%		30%		25%		54%		100%		34%	

5	Referred Visits	N
5.1	Referred Visits	335

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	4.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	72
2.2	Referrals seen within 72 hours	65
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	278	64%	1535	60%	1289	64%	569	76%	113	51%	339	60%	16	29%	155	89%	4294	63%
	Refused & Verified	44	10%	231	9%	5	0%	45	6%	14	6%	21	4%	3	5%	0	0%	363	5%
	Not Produced	100	23%	809	31%	527	26%	127	17%	93	42%	205	36%	31	55%	20	11%	1912	28%
	Rescheduled by CHS	13	3%	4	0%	203	10%	4	1%	0	0%	3	1%	1	2%	0	0%	228	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	9%	N/A	N/A	5	0%
	Total Scheduled Services	435	100%	2579	100%	2024	100%	745	100%	220	100%	568	100%	56	100%	175	100%	6802	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	74%		68%		64%		82%		58%		63%		34%		89%		68%	

5	Referred Visits	N
5.1	Referred Visits	632

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	142	46%	768	50%	778	29%	249	37%	142	45%	80	33%	35	45%	110	85%	2304	38%
	Refused & Verified	67	22%	66	4%	12	0%	53	8%	21	7%	52	21%	11	14%	0	0%	282	5%
	Not Produced	95	31%	711	46%	1554	57%	345	52%	153	48%	103	42%	24	31%	20	15%	3005	50%
	Rescheduled by CHS	2	1%	0	0%	361	13%	18	3%	0	0%	8	3%	2	3%	0	0%	391	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	6%	N/A	N/A	5	0%
	Total Scheduled Services	306	100%	1545	100%	2705	100%	665	100%	316	100%	243	100%	77	100%	130	100%	5987	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	68%		54%		29%		45%		52%		54%		60%		85%		43%	

5	Referred Visits	N
5.1	Referred Visits	359

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	4
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	140	45%	1558	73%	376	41%	141	77%	42	64%	103	52%	26	31%	21	95%	2407	61%
	Refused & Verified	32	10%	243	11%	5	1%	4	2%	0	0%	0	0%	2	2%	0	0%	286	7%
	Not Produced	141	45%	333	16%	337	37%	21	11%	24	36%	94	47%	42	50%	1	5%	993	25%
	Rescheduled by CHS	1	0%	0	0%	198	22%	17	9%	0	0%	1	1%	7	8%	0	0%	224	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	8%	N/A	N/A	7	0%
	Total Scheduled Services	314	100%	2134	100%	916	100%	183	100%	66	100%	198	100%	84	100%	22	100%	3917	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	55%		84%		42%		79%		64%		52%		33%		95%		69%	

5	Referred Visits	N
5.1	Referred Visits	433

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: April to June 2024

Version: 7/19/2024

I. Table of Contents

Contents

I. Table of Contents	2
II. EMTC	3
III. GRVC.....	4
IV. NIC	5
V. OBCC.....	6
VI. RESH	7
VII. RMSC	8
VIII. RNDC	9
IX. WF	10

II. EMTC



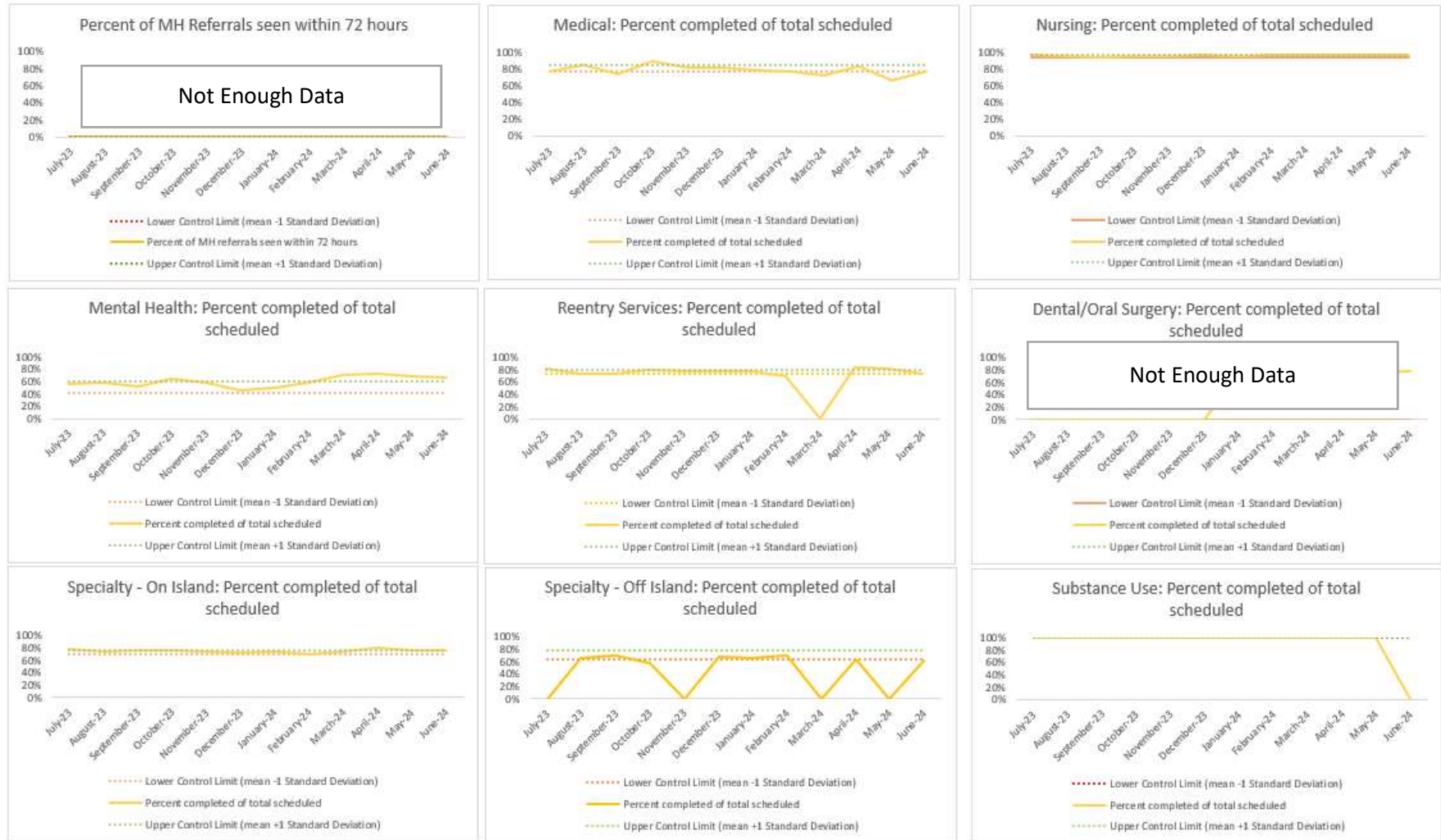
Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

III. GRVC



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IV. NIC



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V. OBCC



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VI. RESH



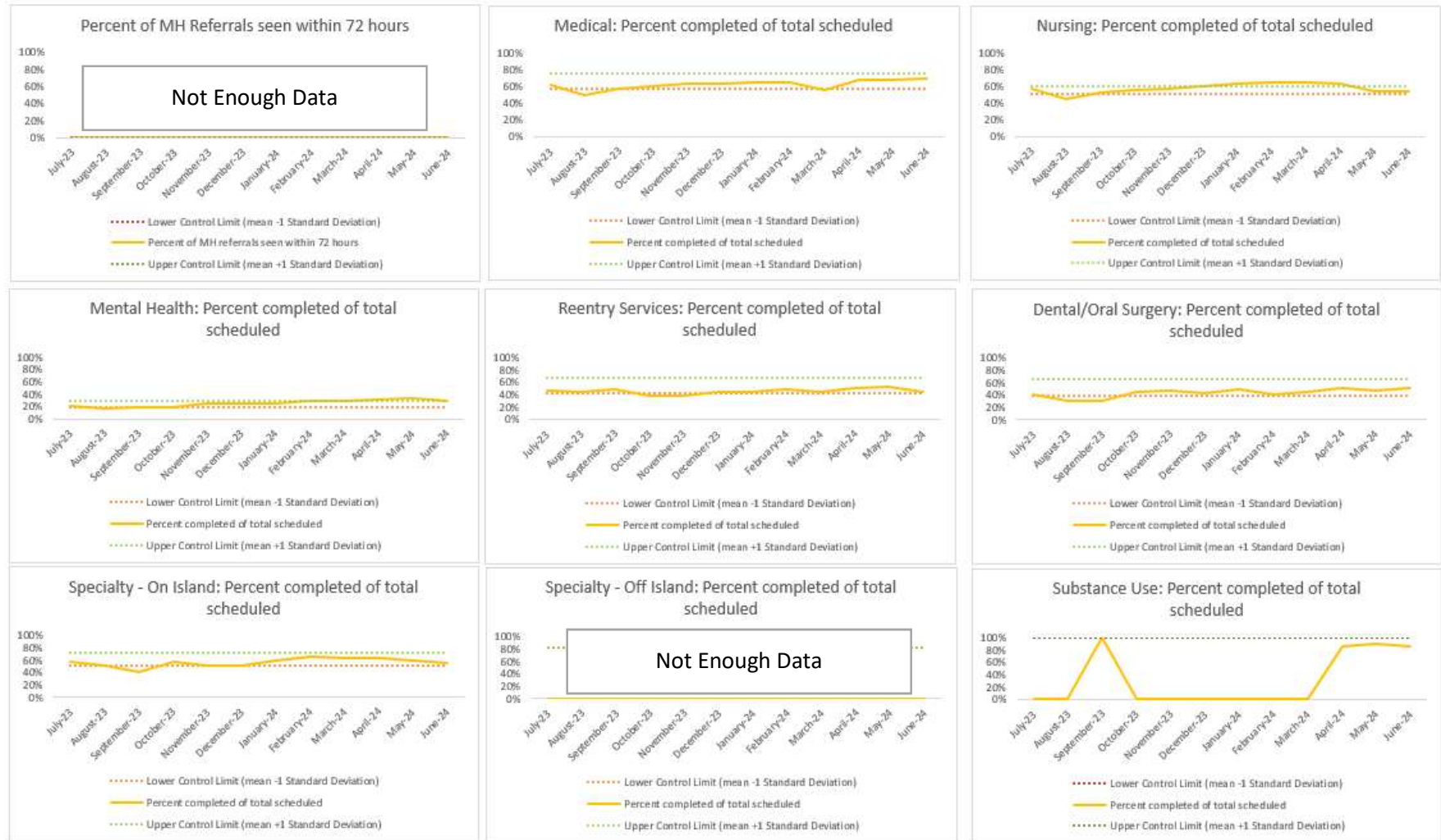
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VII. RMSC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

VIII. RNDC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

IX. WF



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.