

NYC DEPARTMENT OF CORRECTION

# Division of Programs and Community Partnerships

July 2023



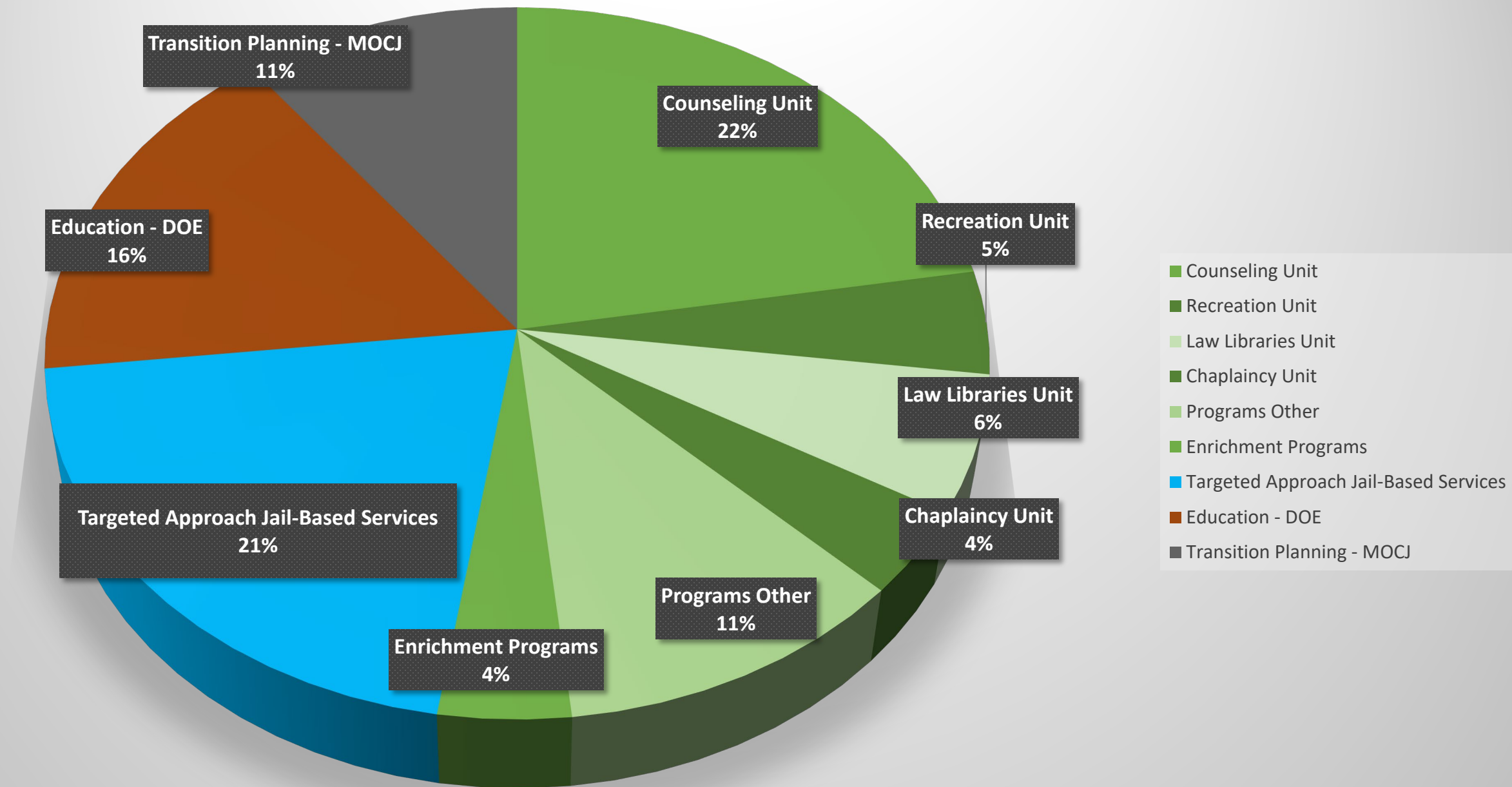


**Part 1: Scope of Services by Contracted Providers Compared to Other Program Areas**  
**Part 2: Transition of Groups to Counseling Services**  
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# Scope of Services by Contracted Providers Compared to Other Program Areas: FY23



# Who are we?

Based on an informal analysis that included responses from 190 staff members, we know:

- The average number of years that staff members have worked for the agency is **seven**.
- The average number of years that staff members have worked in the social service field is **10**. 85% with years in Social Services
- **12%** of DPCP staff members have an Associates Degree.
- **31%** of DPCP staff members have a Bachelors degree.
- **26%** of DPCP staff members have a Masters degree.
- **7%** of DPCP staff members have a Juris Doctor degree.
- **1%** of DPCP staff members has a Doctorate degree.
- **77%** has advanced education between Associates, Bachelors, Masters, JDs, and PhDs.
- Combined years with the agency: **1,323**
- Combined years in the Social Services field: **1,796**

# What experience and training?

Since 2015 to present, based on their assigned roles, our staff has been:

- Trained on evidence-based curriculum and best practices.
- Leading group facilitation within specific housing areas:
  - ESH
  - Secure Unit
  - Adolescent and Emergent Adult
- Deemed Essential Workers since March 2020 and were onsite throughout the COVID pandemic.
- Acclimating and introducing providers and volunteers to housing areas.
- Training providers and volunteers.
- Leading Community Engagement Days, Interventions, responses to emergencies.

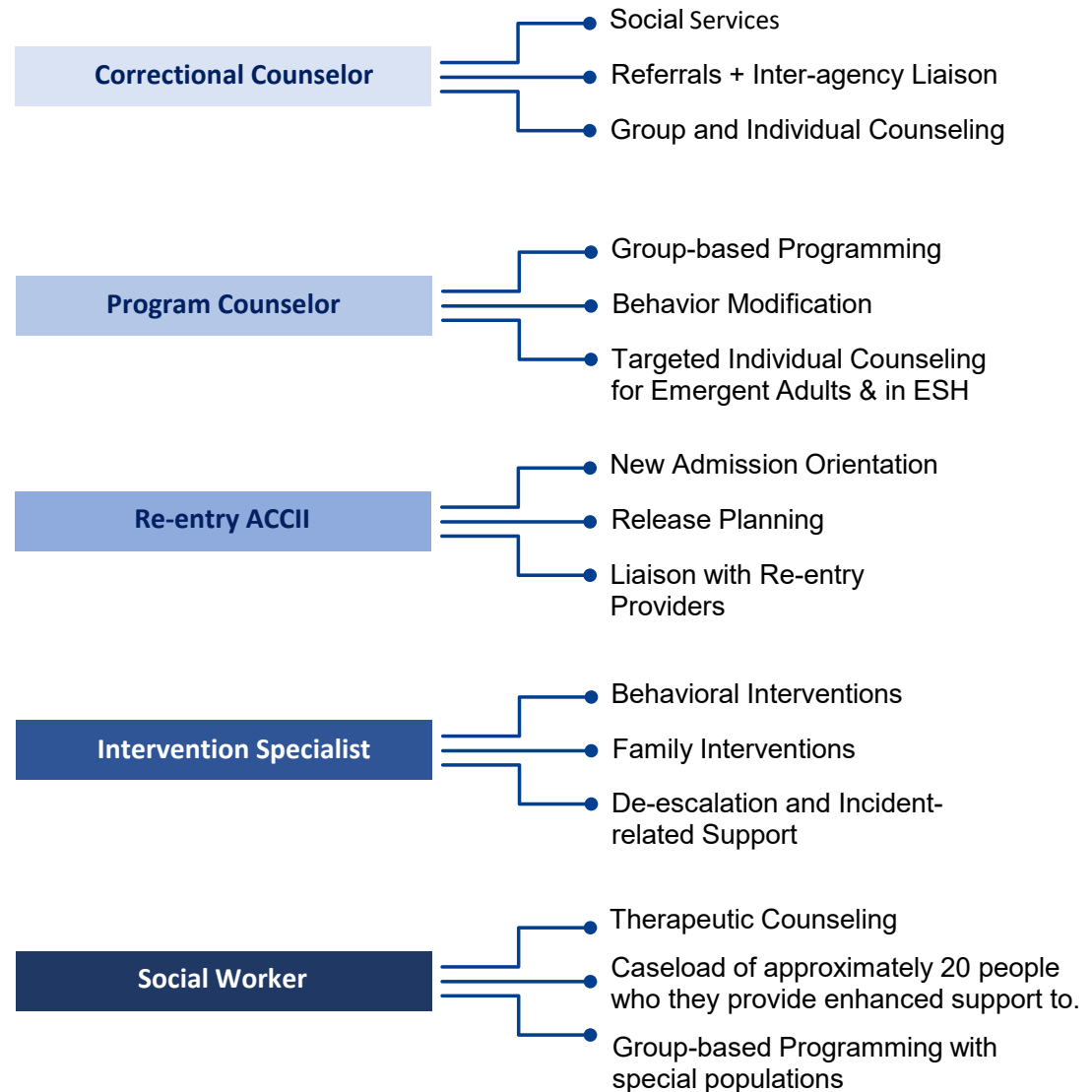
## What actions have been taken to prepare staff for insourcing??

- ✓ District Council 37, Local SSEU 371.
- ✓ General internal meeting with Counseling staff.
- ✓ Refresher training sessions on facilitation techniques, evidence-based practices, and new curricula on a weekly basis.
- ✓ Developed Counseling Unit Curriculum Calendar.
- ✓ Drafted Counseling coverage based on current staffing levels.
- ✓ On-boarded 5 Supervising Counselors.
- ✓ Aligned with providers on the schedule for Transition Coordinators.
- ✓ Notified persons in custody of transition of group facilitation/1:1 sessions by providers to DOC's Counseling staff members.
- ✓ Commenced uploading forms and flyers on tablets.

## Counseling Services Unit

The Counseling Services Unit is a growing team of 86 counseling professionals, with the capacity for 110 total team members that work together to provide people in-custody with access to services and meaningful programming opportunities.

The Counseling Services Unit includes five (5) core roles. These roles, in addition to other administrative and managerial roles, work in harmony with their program counterparts and contracted providers to support people in-custody as they navigate the criminal justice system.



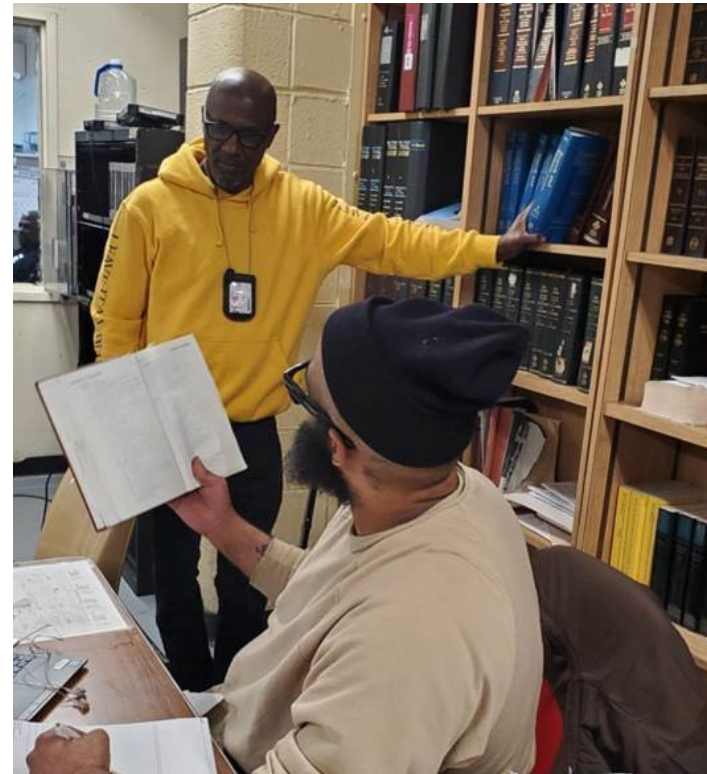
# *Unchanged:*

Individuals continue to have access to:

## Recreation



## Law Libraries





*Unchanged:*

Individuals continue to have access to:

**Chaplaincy Services**



**Educational Services (RNDC, RMSC, AMKC, GRVC)**



# Unchanged:

Individuals continue to have access to:

## Workforce Development



## Fine and Performing Arts





*Unchanged:*

Individuals continue to have access to:

**Transition Planning**

**Enrichment Programs**



# *Unchanged:*

Individuals continue to have access to:

**Children's Museum of Manhattan  
(CMOM)**

**Child Friendly Visits**





# *Unchanged:*

Individuals continue to have access to:

**Canine Program**



**Services for Veterans**



# Unchanged:

Individuals continue to have access to:

**Gender Responsive Programs**



**Rose Petal Boutique (RMSC) and  
Gallery (RNDC)**

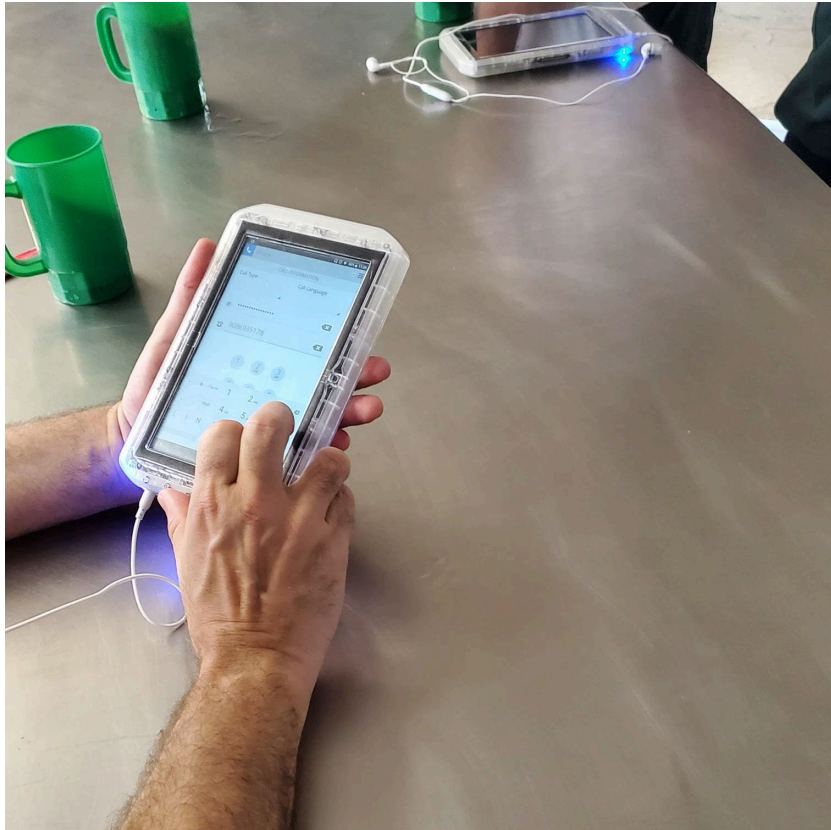




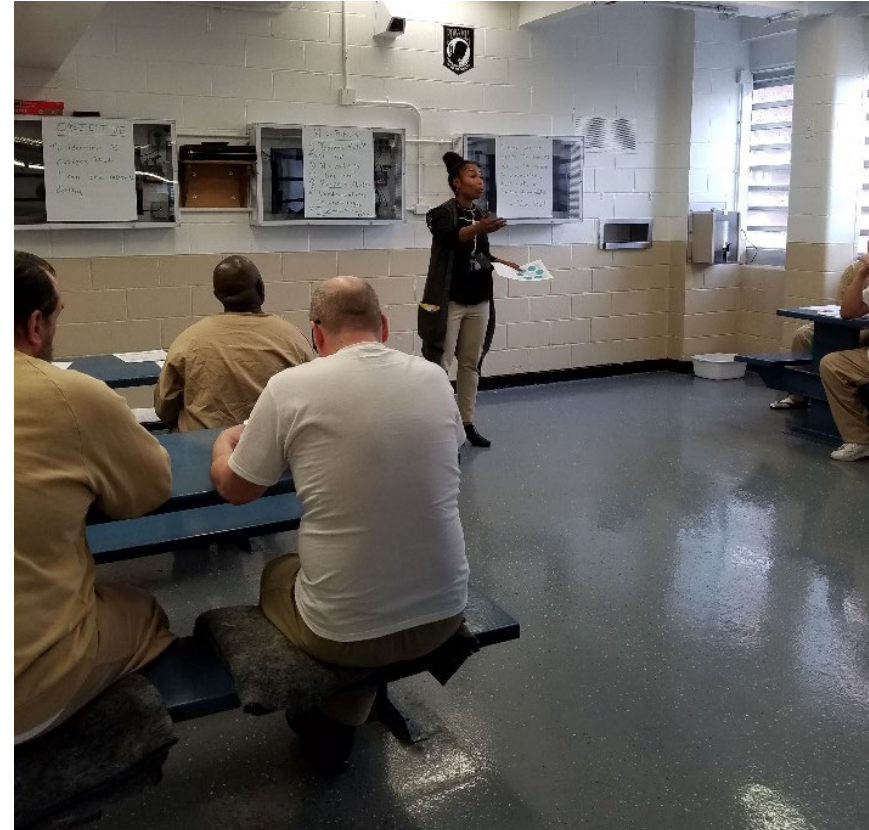
# Unchanged:

Individuals continue to have access to:

## **Tablet Operations**



## **Counseling Services + Group Programs**



# New/Upcoming Initiatives:

**Sober Living Dorm**



**Reentry Unit**





# New/Upcoming Initiatives:

## Expanded Faith-Based Services

## Twinning Project



# New/Upcoming Initiatives:

## CMOM Exhibits





Thank You!

