



The City of New York
BUSINESS INTEGRITY COMMISSION
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Elizabeth Crotty
Commissioner and Chair

Frequently Asked Questions: BIC Regulations and Commercial Waste Zones ("CWZ")

- **What is CWZ?**

Specific questions about CWZ are best answered by the Department of Sanitation (DSNY) by using 311. **All questions and inquiries about CWZ sent to 311 will be routed directly to DSNY.**

The CWZ program divides NYC into 20 geographic zones for commercial garbage collection, with each zone served by up to three carters selected through a competitive process. Five citywide contracts will also be awarded for the collection of containerized waste and compactors. Read the Commercial Waste Zone law, Local Law 199 of 2019, [here](#).

More information about CWZ is available on [DSNY's website here](#), which is updated frequently as implementation of the program is ongoing.

- **What type of waste hauling does CWZ impact?**

All trade waste **except for** construction and demolition debris; fill material; medical waste; electronic waste; textiles; yard waste collected by landscapers; waste collected by a one-time, on-call bulk waste removal service; grease; paper that is collected for the purpose of shredding or destruction; or waste that is collected by a micro-hauler.

- **If my company becomes a Zone Awardee or the subcontractor of a Zone Awardee, do I still need a BIC license?**

Yes. There are no changes to the requirement to possess and maintain a BIC license or BIC registration based on the type of waste a carter hauls. All Zone Awardees must remain licensed by BIC. BIC will maintain regulation and enforcement authority over all licensed carters, including those that become Zone Awardees.

- **When is CWZ happening?**

BIC recommends that you check DSNY's website frequently for updates on the implementation timeline and other important information regarding CWZ. DSNY is the best source of information for updates.