



**The City of New York
BUSINESS INTEGRITY COMMISSION**

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Elizabeth Crotty
Commissioner and Chair

March 31, 2026

IMPORTANT ALERT: Email Scam

To all Trade Waste Licensees and Registrants:

The Commission has been made aware that a carter received an email requesting payment for a BIC violation from an individual falsely claiming to be a city employee.

Scammers may try to trick you into thinking they are BIC employees by using an employee title, or more commonly, by creating a fake email account that looks like an agency email, such as:

First name. Last Name. bic.nyc.gov@gmail.com

First name. Last Name. oath.nyc.gov@yahoo.com

In the examples above, the fake email addresses are *Gmail* and *Yahoo* accounts. Although the email addresses use “BIC” and “OATH” to make them look real, they are not from a government agency.

The Commission encourages all carters to remain alert and follow best practices to avoid being defrauded. Please note that official emails from BIC will always come from email accounts ending in @bic.nyc.gov. Official emails from OATH will always come from email accounts ending @oath.nyc.gov.

As a reminder, please note that payments for violations may safely be made to the Commission via the BIC Online Portal at this link: <https://bicportal.nyc.gov> OR via the BIC website [Violations Online Payment](#).

We strongly encourage you to scrutinize the addresses of emails purportedly sent by city employees. If you have a concern about whether an email you receive is from BIC staff, we encourage you to reach out to the **BIC Violations Unit Hotline at 212-437-0660**.

Thank you for your attention to this matter.