



The City of New York
BUSINESS INTEGRITY COMMISSION
100 Church Street · 20th Floor
New York · New York 10007
Tel. (212) 437-0500

Elizabeth Crotty
Commissioner and Chair

January 2, 2026

COMMISSION DIRECTIVE:
2nd HALF 2025 BROKER CUSTOMER REGISTERS

To all BIC Trade Waste Broker Registrants:

On a bi-annual basis, you must submit to the Commission a customer register that includes all customers ***located in New York City.***

- Customer data for July 1, 2025 through December 31, 2025 is **due by January 31, 2026.**
- All Broker Customer Register submissions, or notifications of a claimed exemption, must be submitted through the [BIC Online Portal](#).
- A template for the Customer Register and the list of definitions are [available here](#) under “Broker Customer Register.”

CUSTOMER REGISTER EXEMPTIONS:

You must notify the Commission if you believe your business qualifies for an exemption from the Customer Register reporting requirements for this reporting period. Your business may qualify for such an exemption if your company did not provide trade waste brokering services to any customer located in New York City for the period July 1 to December 31, 2025. ***If approved, this exemption would apply to this customer register period only.***

YOU MUST COMPLY WITH THIS DIRECTIVE

Failure to comply with this directive or to submit a customer register exemption notification is a violation of the Commission’s rules, 17 RCNY §§ 1-09 and 6-04 (j), and you may be subject to civil penalties of up to \$1,000 for each such violation. In addition, failure to respond could adversely affect your registration status or future registration renewal applications.

Sincerely,

A handwritten signature in blue ink that reads "Elizabeth Crotty".

Elizabeth Crotty
Commissioner and Chair