

OA Website Accessibility Statement

(Created on 10/18/2023)

The **OA** is committed to ensuring its digital content is accessible to and usable by people with disabilities. We are continually improving the user experience for everyone and seeking to apply relevant accessibility standards.

Conformance Status

The Web Content Accessibility Guidelines (**WCAG**) define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The **OA** is working to ensure that its digital content approaches conformity with **WCAG 2.1** level AA.

Feedback

We welcome your feedback on the accessibility of our digital content. Please let us know if you encounter accessibility issues by using the [**OA Website Accessibility Feedback Form.**](#)

If you need assistance accessing a particular OA program or service, please reach out to Marlene Markoe-Boyd, the OA's Disability Services Facilitator at (212) 312-0119 or [**mmarkoe-boyd@actuary.nyc.gov.**](mailto:mmarkoe-boyd@actuary.nyc.gov)

Assessment Approach

The **OA** evaluates the accessibility of its digital content through self-evaluation.

Five-Year Accessibility Plan

In accordance with Local Law 12 of 2023, the **OA** developed a five-year accessibility plan. The **OA's** Equal Employment Opportunity / Diversity, Equity, and Inclusion unit is responsible for developing and implementing the plan.

NYCOA Local Law 12 5-Year Accessibility Plan 2024