



**NYC Children**

## How to Learn More

---

Family Assessment Program  
locations are open Monday - Friday,  
from 9:00 a.m to 5:00 p.m.  
Email Inquiries: [FAPinquiry@acs.nyc.gov](mailto:FAPinquiry@acs.nyc.gov)

For families residing in **Manhattan**:

Manhattan Family Court  
60 Lafayette Street, 2nd floor  
New York, NY 10013  
(212) 341-0012

For families residing in **Brooklyn**:

345 Adams Street, 8th floor  
Brooklyn, NY 11201  
(718) 260-8550

For families residing in **Queens**:

Queens Family Court, 4th floor  
151-20 Jamaica Avenue,  
Jamaica, NY 11433  
(646) 599-3308 or (718) 725-3244

For families residing in the **Bronx**:

Family Resource Center  
260 East 161st Street, Sublevel  
Bronx, NY 10451  
718-664-1800

For families residing in **Staten Island**:

350 St. Mark's Place, 5th floor  
Staten Island, NY 10301  
(718) 720-0071

---

## The Family Assessment Program



Helping Adolescents and Their Families  
Cope with Everyday Challenges

The Division of Youth and Family Justice

**NYC Children**

## What is FAP?



*The New York City Administration for Children's Services Family Assessment Program (FAP) provides support to families who are struggling to deal with every day challenges.*

*FAP is a necessary first stop for families seeking access to family court through the PINS (Persons In Need of Supervision) system.*

## What is the Family Assessment Program?

Families are often overwhelmed by stressful situations. Being a parent is a hard job; it's difficult to provide regular support and help to your children while taking care of your own needs. It isn't always easy being a teenager either. Finding a way to balance everything in your life – such as school, friends, family, chores, and work – can be exhausting and stressful.

New York City Administration for Children's Services Family Assessment Program (FAP) provides support to families who are struggling to deal with every day challenges. FAP is a diversion program – a program that tries to help resolve family problems without having to go to court. Through assessment,

individualized advice, counseling, and referral to a range of community and home-based services, FAP works to strengthen families and reduce conflict.

Receiving diversion services from FAP is completely voluntary. FAP is a necessary first stop for families seeking access to family court through the PINS (Persons In Need of Supervision) system. A family must participate in FAP before a PINS petition can be filed. It is a way to get access to many services that provide ongoing support to families in their communities. FAP will not help a family file a PINS petition in family court unless all other alternatives have been exhausted.

## What Can You Expect from FAP?

When families first arrive at the Family Assessment Program, they are greeted by FAP staff and introduced to the program. If the family decides to participate, they are interviewed by a social worker who is an expert in family crisis resolution.

The assigned social worker will talk to each family to understand the circumstances that

brought them to FAP, as well as, identify the most helpful and practical options for resolving the family's problems. The social worker will ask questions about the family's concerns, strengths, and circumstances. Based on this conversation, the social worker will identify the most helpful and practical options for resolving the family's problems.

## Is FAP a Good Fit for My Family?

FAP serves families with children up to 18 years old and who are struggling to relate to one another.

Families can get help from FAP when a young person is:

- Skipping school, or having difficulties with teachers or classes.
- Missing or consistently running away from home.

- Using drugs or alcohol.
- Associating with negative peers.
- struggling with mental illness.
- Exhibiting defiant or dangerous behavior.

Any family can get help from FAP. You do NOT need to have an open ACS case to get help from FAP.