

April 2022 CAPS ONLINE Update

The Child Care Attendance Processing System (CAPS Online) is live! CAPS Online is an online platform for child care providers to record and submit daily "time in and time out" attendance for each child.

Over 80% of providers serving subsidized children already use CAPS Online. CAPS Online users report receiving payment quicker.

LOG IN TODAY!!! https://a069-capsonline.nyc.gov.

Important Dates to Remember for CAPS Online

- Starting July 1, 2022, child care providers will be required to enter daily time-in/time out attendance in CAPS Online
- As of July 1, 2022, child care providers will only be able to receive voucher payment for up to the prior 6 months. More details to follow.
- The last month accepted on CAPS IVR phone system will be June 2022 service month.
- ACS-1 forms will be discontinued Summer 2022.

If you haven't already, register for online training at https://earlychildhoodny.org/capsonline/
Training materials are available in English, Spanish, Arabic, Haitian Creole, Russian, Simplified Chinese, and Yiddish.

CAPS Online Helpdesk

For help with CAPS Online, contact 1-212-835-7610 and press * or email capsonline@earlychildhoodny.org

Maintenance Notice: Due to necessary maintenance, CAPS Online attendance submission may be unavailable for a short time on weekday mornings. If you are unable to submit your attendance during this time, please try submitting again after 12 PM. Please note, attendance can still be entered and saved at this time. Only attendance submission for payment will be affected.