

# **FY 2019 Foster Care Scorecard**



# **FY 2019 Foster Care Scorecard**

***Overview  
and  
Definitions***

## FY19 Foster Care Scorecard Report

The Foster Care Scorecard is an annual summary of the performance of foster care programs serving New York City's youth and families. In New York City, the Administration for Children's Services (ACS) manages the foster care system, under State oversight, and contracts with nonprofit organizations who provide services to children and families. The report draws on administrative and case review data to evaluate programs across an array of safety, permanency, and well-being performance measures. ACS developed the Scorecard methodology in collaboration with providers and other key stakeholders. Program staff receive disaggregated Scorecard data on a quarterly basis to guide internal monitoring and promote data quality.

The Foster Care Scorecard is one of many tools that ACS uses to monitor foster care agencies closely, identify areas for improvement, and track ongoing compliance with required changes to practice. The scores alone do not tell the full story of provider performance; they must be combined with other sources of information to fully assess performance, such as the varying complexity of the children and families served by each agency and each type of program.

In addition to the Foster Care Scorecard, ACS' monitoring and accountability mechanisms include:

- Monthly safety checks of each provider agency (conducted by ACS)
- Monthly performance data reports on key indicators for each provider agency
- Child-specific safety and risk alerts by ACS monitors that must be addressed immediately by provider agencies
- Twice-yearly audit of a statistically valid sample of cases for each provider agency
- Year-round communication with providers to set quality improvement goals and monitor progress

A Scorecard is issued for each foster care program. There are four types of foster care programs in New York City:

- *Family Foster Care (FFC)*, which is the most common type of foster care and involves youth who are living in homes with foster parents
- *Treatment Family Foster Care (TFFC)*, which involves youth who are living in homes with foster parents and receiving additional supportive services, most often behavioral health services
- *Specialized Family Foster Care (SFFC)*, which involves youth who are living in homes with foster parents and receiving support for medical issues or developmental disabilities
- *Residential Services*, which are facilities where groups of foster children live together and receive support from on-site staff

It is not unusual for one nonprofit organization to operate multiple types of foster care programs. The Foster Care Scorecard assesses contracted nonprofit providers' performance

across all four types of foster care, in both process and outcome measures. The Scorecard measures and reflects both systemwide performance and individual provider performance.

The Scorecard calculates performance across 35 data measures, providing a broad summary of program strengths and weaknesses. ACS uses the Foster Care Scorecard to identify both systemwide trends and the performance of specific agencies in relation to their peers. When foster care agencies have substandard performance on the Scorecard, they are placed on heightened monitoring or corrective action status, which requires them to have improvement plans in place that are monitored closely and supported with ACS technical assistance.

ACS reviews the outcome data and case audit findings with provider agencies every quarter, to identify issues and address them directly. Overall, the FY2019 Foster Care Scorecard shows strong system-wide performance, including in regard to the safety of children in foster care.

It is important to note that:

- Whenever ACS identifies possible neglect or abuse in a foster home, Child Protective Specialists complete a full investigation. In such cases, if concerns are identified, they are addressed and the children are confirmed to be safe. Sometimes, this requires moving a child to a new home or excluding a specific adult from a home. Systemwide, across all types of foster care, foster care placements are safe and healthy for nearly 100% of children.
- In nearly all cases across all types of foster care, nonprofit agencies' caseworkers have frequent face-to-face contact with children. This is critical for ensuring that children are safe and fully supported in foster care.
- During ACS audits and safety checks, if a reviewer finds case contacts are not fully documented, the reviewer issues an alert and the provider must immediately respond to confirm the child has been seen and is safe. In most cases, these concerns turn out to be problems with documentation, which will reduce a provider agency's score on Scorecard.

## FY 2019 Foster Care Scorecard Definitions

The Foster Care Scorecard is an annual summary of the performance foster care programs serving New York City's children and families. The Foster Care Scorecard distinguishes four types of foster care programs. These include Family Foster Care (FFC), Treatment Family Foster Care (TFFC), Specialized Family Foster Care (Special Medical and Developmentally Disabled Foster Care, or (SFFC), and Residential Services (RES). The Scorecard evaluates outcome measures and case practice in the domains of safety, permanency and well-being of some of the city's most vulnerable young people. Below are brief definitions of the Foster Care Scorecard measures. For each of the measures below, a higher rate indicates better performance.<sup>1</sup> Please note that not all measures are applicable to all programs. Programs are ranked according to their practice area performance (Safety, Permanency, and Well-being).

### SAFETY – Practice Measures<sup>2</sup>

- **Safety of Current Placement** – This measure evaluates whether the current foster care placements are a safe and healthy setting for each child.<sup>3</sup>
- **Risk Assessment** – This measure evaluates if the program's Risk Assessment Profile and the Family Strength, Need and Risk assessments are consistent with the case circumstances.<sup>3</sup>
- **Frequency of Casework Contacts with Child** – This measures the frequency of face-to-face contacts between the caseworker and the child.<sup>3</sup>
- **Frequency of Casework Contacts with Caretaker** – This measures the frequency of face-to-face contacts between the caseworker and the person/people responsible for the child's day-to-day care (e.g., foster parent or child care worker).<sup>3</sup>
- **Frequency of Individual Therapist Contacts (TFCO only)** – This measures the frequency of face-to-face contacts between the Individual Therapist and the child.<sup>3</sup>
- **Foster Parent Training & Certification** – This measures the degree that foster homes have the appropriate documentations of training and home finding processes that are required for certification.

### SAFETY – Process Measures

- **Timeliness of Foster Home Certification** – This measure evaluates the timeliness of initial certifications for kinship emergency homes and the re-certification of foster homes with a child placed.
- **Frequency of AWOL** – This measure reports the rate at which youth in care did not experience any AWOL episode during the year.<sup>4</sup>
- **Responsiveness to OSI Corrective Action Plan** – This measure evaluates the timeliness and completeness of provider responses to OSI corrective action plans involving indicated SCR cases.

### SAFETY – Outcome Measures

- **Safe Homes** – This measure represents the percent of foster homes that did not have an indicated SCR investigation involving a foster parent. The cohort for this measure includes foster homes in active status for at least 30 days during the fiscal year.
- **Subsequent Maltreatment** – This measures the rate at which children did not experience an indicated maltreatment investigation within one year of a permanency discharge.

### PERMANENCY – Practice Measures

- **Parent Child Visitation** – This measures the appropriate progression of the parent-child visiting plan.<sup>3</sup>
- **Family Team Conferencing** – This measure evaluates the appropriateness of the permanency plan discussed at family team conferences and the degree to which the agency took concrete steps toward implementation.<sup>3</sup>
- **Service Planning** – This measure evaluates the degree to which Family Assessment and Service Plans (FASP) accurately capture the improvements and changes that need to be made to achieve permanency, improve child wellbeing and address the identified service needs.<sup>3</sup>
- **Permanency Planning** – This measure evaluates the degree to which the child's Permanency Planning Goal is consistent with case circumstances.<sup>3</sup>
- **Frequency of Casework Contacts with Parent/Discharge Resource** – This measure evaluates the frequency of face-to-face contacts between the caseworker and the child's discharge resource (e.g., parent or relative).<sup>3</sup>

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<sup>1</sup> Scores marked as "N/A" indicate that the sample was too small to be evaluated.

<sup>2</sup> Practice measure are derived from a review of case records.

<sup>3</sup> This measure is based on a statistically significant sample of cases reviewed.

<sup>4</sup> For residential programs this measure is included in the Safety Outcome domain.

- **Frequency of Parent and Child Visits** – This measure evaluates the frequency of face-to-face visits between child and his/her discharge resource (e.g., parent or relative).<sup>3</sup>
- **Timeliness of FASP Approval** – This measures the rate of timely approval of the Family Assessment and Service Plans (FASP).

#### **PERMANENCY – Process Measures**

- **Length of Trial Discharge** – This measures the percent of children on trial discharge who are final discharged within 6 months.
- **Freeing for Adoption** – This measure represents the rate at which children who were in foster care on the first day of FY19, and who had either a TPR or a KinGap agreement filed (prior to FY 19), were freed for adoption, had a KinGap agreement finalized, or were discharged to permanency by the end of the year.

#### **PERMANENCY – Outcome Measures**

- **Adoption Target** – This measures the achievement of adoption targets set by ACS.
- **KinGap Target** – This measures the achievement of KinGap targets set by ACS.
- **Permanency for children in care for less than 12 months**– This measure represents the achievement of permanency within one year for children who entered foster care during FY 18. The percent reported is out of a permanency discharge target of 36%. (Target set by OCFS for NYC to avoid Performance Improvement Plan).
- **Permanency for children in care 12 to 24 months** – This measure represents the achievement of permanency within one year for children who were in foster care for 12 to 24 months on the first day of FY 19. The percent reported is out of a permanency discharge target of 42%. (Target set by OCFS for NYC to avoid Performance Improvement Plan).
- **Permanency for children in care for over 24 months** – This measure represents the achievement of permanency within one year for children who were in foster care for more than 24 months on the first day of FY 19. The percent reported is out of a permanency discharge target of 36%. (Target set by OCFS for NYC to avoid Performance Improvement Plan).
- **Re-entry** – This measure represents the rate at which children who were discharged to reunification or KinGap did not re-enter foster care within one year of their discharge.

#### **Wellbeing – Practice Measures<sup>2</sup>**

- **Physical and Emotional Well-being** (reflected as individual indicators) – These measures evaluate the degree to which the child's physical health, emotional/ psychological well-being, developmental functioning and social/behavioral well-being were assessed.<sup>3</sup>
- **Educational Well-being** – This measures enrollment in a school or educational/vocational program/day treatment program; ongoing communication between the child's teacher and the caseworker; receipt of remedial assistance as needed; and parental involvement in educational decision-making.<sup>3</sup>
- **Recreational Well-being** – This measures the child's participation in recreational and leisure activities.<sup>3</sup>
- **Frequency of Sibling Visits** – This measures the rate of face-to-face visits between the child and siblings, when applicable, who are in foster care but who have been placed in separate foster care settings.<sup>3</sup>
- **Frequency of Sociotherapist Contacts (TFFC only)** – This measures the frequency of face-to-face contacts between the Sociotherapist and the child.<sup>3</sup>
- **Frequency of Skills Coach Contacts (TFCO only)** – This measures the frequency of face-to-face contacts between the Skills Coach and the child.<sup>3</sup>

#### **Wellbeing – Process Measures**

- **Medical Review** – This measure evaluates documentation of medical and mental health services provided based on the needs of the children in the review.
- **Preparing Youth for Adulthood (PYA) Checklist** – This measures the timely submission of PYA Checklists. This measure is FYI only and is not included in the aggregation of scores.
- **Transition to Kinship Placement** – This measure represents the achievement of a 12% target set by ACS regarding the transition of children placed in non-kinship foster homes to kinship foster homes within 45 days.
- **Sibling Placements** – This measures the rate at which sibling groups who enter foster care together are placed in the same foster home.

#### **Wellbeing – Outcome Measures**

- **Placement Stability** – This measures the rate at which children did not experience a placement transfer during the fiscal year.
- **Step-Ups** – This measures the rate at which children in family-based foster care remained in a family-based setting and did not move into a higher level of care.

# **FY 2019 Foster Care Scorecard**



ID	Agency Name	Program	page
P10	Abbott House	FFC	5
N01	Cardinal McCloskey Services	FFC	6
N07	Catholic Guardian Society and Home Bureau	FFC	7
W03	Cavuga	FFC	8
U02	Children's Aid Society	FFC	9
P12	Children's Village	FFC	10
U30	Coalition for Hispanic Family Services	FFC	11
P15	Edwin Gould Services for Children and Families	FFC	12
P01	Forestdale, Inc.	FFC	13
N40	Good Shepherd Services	FFC	14
P04	Graham Windham	FFC	15
B04	Heartshare St. Vincent's Services	FFC	16
J10	Jewish Child Care Association	FFC	17
B08	Little Flower Children and Family Services	FFC	18
P31	Lutheran Social Services of New York	FFC	19
B07	MercyFirst	FFC	20
N03	New York Foundling	FFC	21
U11	Ohel Children's Home and Family Services	FFC	22
P13	Rising Ground	FFC	23
N05	Saint Dominic's Home	FFC	24
B06	SCO Family of Services	FFC	25
P14	Seamen's Society for Children and Families	FFC	26
P27	Sheltering Arms Children and Family Services, Inc.	FFC	27
P10	Abbott House	TFFC	29
N01	Cardinal McCloskey Services	TFFC	30
N07	Catholic Guardian Society and Home Bureau	TFFC	31
W03	Cayuga Home for Children	TFFC	32
U02	Children's Aid Society	TFFC	33
P12	Children's Village	TFFC	34
U30	Coalition for Hispanic Family Services	TFFC	35
P01	Forestdale, Inc.	TFFC	36
N40	Good Shepherd Services	TFFC	37
P04	Graham Windham	TFFC	38
J10	Jewish Child Care Association	TFFC	39
B07	MercyFirst	TFFC	40
700	New Alternatives for Children	TFFC	41
N03	New York Foundling	TFFC	42
P13	Rising Ground	TFFC	43
N05	Saint Dominic's Home	TFFC	44
B06	SCO Family of Services	TFFC	45
P14	Seamen's Society for Children and Families	TFFC	46
N07	Catholic Guardian Society and Home Bureau	SFFC	48
U02	Children's Aid Society	SFFC	49
B04	Heartshare/St.Vincent's Service's	SFFC	50
J10	Jewish Child Care Association	SFFC	51
700	New Alternatives for Children	SFFC	52
N07	Catholic Guardian Society and Home Bureau	Res	54





ID	Agency Name	Program	Page
P12	Children's Village	Res .....	55
N40	Good Shepherd Services	Res .....	56
P04	Graham Windham	Res .....	57
B04	Heartshare St. Vincent's Services	Res .....	58
J70	Jewish Board of Family and Children's Services	Res .....	59
J10	Jewish Child Care Association	Res .....	60
P31	Lutheran Social Services of New York	Res .....	61
U17	Martin de Porres Group Home	Res .....	62
B07	MercyFirst	Res .....	63
N03	New York Foundling	Res .....	64
P13	Rising Ground	Res .....	65
B09	Saint John's Residence for Boys	Res .....	66
B06	SCO Family of Services	Res .....	67
P27	Sheltering Arms Children and Family Services, Inc.	Res .....	68

# Family Foster Care (FFC)

## FY2019 Foster Care Scorecard

Abbott House  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>90</b>	<b>92</b>	<b>18 out of 23</b>
		Risk Assessment	82	86			
		Frequency of Casework Contacts with Child	97	96			
		Frequency of Casework Contacts with Caretaker	98	95			
		Foster Parent Training and Certification	88	84			
	Process	Timeliness of Foster Home Certification	86	85			
		Frequency of AWOL	83	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	100	97			
		Subsequent Maltreatment	71	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	99	<b>75</b>	<b>72</b>	<b>6 out of 23</b>
		Family Team Conferencing	70	78			
		Service Planning	94	93			
		Permanency Planning	93	95			
		Frequency of Casework Contacts with Parent/DR	66	59			
		Frequency of Parent and Child Visits	61	51			
		Timeliness of FASP Approval	89	88			
	Process	Length of Trial Discharge	68	46			
		Freeing for Adoption	69	42			
	Outcome	Adoption Target	100	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	46	75			
		Permanency for children in placement 12-24 months	59	67			
		Permanency for children in placement 24 or more months	100	86			
		Re-entry	85	92			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>92</b>	<b>90</b>	<b>5 out of 23</b>
		Emotional Well-being	100	100			
		Educational Well-being	81	85			
		Recreation	94	98			
		Frequency of sibling Visits	57	56			
	Process	Medical Review	92	85			
		Preparing Youth for Adulthood Checklist	92	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	98	98			
	Outcome	Placement Stability	84	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Cardinal McCloskey Services  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	87	92	23 out of 23
		Risk Assessment	88	86			
		Frequency of Casework Contacts with Child	92	96			
		Frequency of Casework Contacts with Caretaker	92	95			
		Foster Parent Training and Certification	85	84			
	Process	Timeliness of Foster Home Certification	96	85			
		Frequency of AWOL	87	88			
		Responsiveness to OSI Corrective Action Plans	77	96			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	66	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	76	72	5 out of 23
		Family Team Conferencing	69	78			
		Service Planning	93	93			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	46	59			
		Frequency of Parent and Child Visits	45	51			
		Timeliness of FASP Approval	86	88			
	Process	Length of Trial Discharge	30	46			
		Freeing for Adoption	42	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	100	75			
		Permanency for children in placement 12-24 months	100	67			
		Permanency for children in placement 24 or more months	95	86			
		Re-entry	96	92			
WELLBEING	Practice	Physical Well-being	100	100	92	90	5 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	88	85			
		Recreation	100	98			
		Frequency of sibling Visits	36	56			
	Process	Medical Review	93	85			
		Preparing Youth for Adulthood Checklist	85	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	87	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Catholic Guardian Society and Home Bureau

Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	98	100	91	92	15 out of 23
		Risk Assessment	77	86			
		Frequency of Casework Contacts with Child	91	96			
		Frequency of Casework Contacts with Caretaker	90	95			
		Foster Parent Training and Certification	98	84			
	Process	Timeliness of Foster Home Certification	98	85			
		Frequency of AWOL	81	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	78	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	72	72	11 out of 23
		Family Team Conferencing	68	78			
		Service Planning	92	93			
		Permanency Planning	92	95			
		Frequency of Casework Contacts with Parent/DR	53	59			
		Frequency of Parent and Child Visits	47	51			
		Timeliness of FASP Approval	96	88			
	Process	Length of Trial Discharge	43	46			
		Freeing for Adoption	37	42			
	Outcome	Adoption Target	87	95			
		Kingap	94	88			
		Permanency for children in placement < 12 months	95	75			
		Permanency for children in placement 12-24 months	69	67			
		Permanency for children in placement 24 or more months	100	86			
		Re-entry	88	92			
WELLBEING	Practice	Physical Well-being	100	100	85	90	22 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	86	85			
		Recreation	100	98			
		Frequency of sibling Visits	50	56			
	Process	Medical Review	86	85			
		Preparing Youth for Adulthood Checklist	79	74			
		Transitions to Kinship Placement	17	74			
		Sibling Placements	95	98			
	Outcome	Placement Stability	86	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Cayuga Home for Children  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	NA	100	<b>88</b>	<b>92</b>	<b>20 out of 23</b>
		Risk Assessment	NA	86			
		Frequency of Casework Contacts with Child	NA	96			
		Frequency of Casework Contacts with Caretaker	NA	95			
		Foster Parent Training and Certification	70	84			
	Process	Timeliness of Foster Home Certification	NA	85			
		Frequency of AWOL	NA	88			
		Responsiveness to OSI Corrective Action Plans	NA	96			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	NA	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	NA	99	<b>91</b>	<b>72</b>	<b>1 out of 23</b>
		Family Team Conferencing	NA	78			
		Service Planning	NA	93			
		Permanency Planning	NA	95			
		Frequency of Casework Contacts with Parent/DR	NA	59			
		Frequency of Parent and Child Visits	NA	51			
		Timeliness of FASP Approval	91	88			
	Process	Length of Trial Discharge	NA	46			
		Freeing for Adoption	NA	42			
	Outcome	Adoption Target	NA	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	NA	75			
		Permanency for children in placement 12-24 months	NA	67			
		Permanency for children in placement 24 or more months	NA	86			
		Re-entry	NA	92			
<b>WELLBEING</b>	Practice	Physical Well-being	NA	100	<b>93</b>	<b>90</b>	<b>3 out of 23</b>
		Emotional Well-being	NA	100			
		Educational Well-being	NA	85			
		Recreation	NA	98			
		Frequency of sibling Visits	NA	56			
	Process	Medical Review	NA	85			
		Preparing Youth for Adulthood Checklist	NA	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	77	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Children's Aid Society  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	98	100	94	92	2 out of 23
		Risk Assessment	90	86			
		Frequency of Casework Contacts with Child	99	96			
		Frequency of Casework Contacts with Caretaker	99	95			
		Foster Parent Training and Certification	86	84			
	Process	Timeliness of Foster Home Certification	98	85			
		Frequency of AWOL	88	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	87	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	74	72	7 out of 23
		Family Team Conferencing	91	78			
		Service Planning	96	93			
		Permanency Planning	95	95			
		Frequency of Casework Contacts with Parent/DR	65	59			
		Frequency of Parent and Child Visits	59	51			
		Timeliness of FASP Approval	99	88			
	Process	Length of Trial Discharge	40	46			
		Freeing for Adoption	45	42			
	Outcome	Adoption Target	100	95			
		Kinship	100	88			
		Permanency for children in placement < 12 months	64	75			
		Permanency for children in placement 12-24 months	71	67			
		Permanency for children in placement 24 or more months	100	86			
		Re-entry	98	92			
WELLBEING	Practice	Physical Well-being	100	100	92	90	5 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	94	85			
		Recreation	100	98			
		Frequency of sibling Visits	57	56			
	Process	Medical Review	87	85			
		Preparing Youth for Adulthood Checklist	93	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	99	98			
	Outcome	Placement Stability	78	84			
		Step Ups	98	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Children's Village  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>93</b>	<b>92</b>	<b>6 out of 23</b>
		Risk Assessment	93	86			
		Frequency of Casework Contacts with Child	94	96			
		Frequency of Casework Contacts with Caretaker	96	95			
		Foster Parent Training and Certification	90	84			
	Process	Timeliness of Foster Home Certification	93	85			
		Frequency of AWOL	89	88			
		Responsiveness to OSI Corrective Action Plans	NA	96			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	89	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	99	<b>72</b>	<b>72</b>	<b>11 out of 23</b>
		Family Team Conferencing	78	78			
		Service Planning	98	93			
		Permanency Planning	95	95			
		Frequency of Casework Contacts with Parent/DR	41	59			
		Frequency of Parent and Child Visits	48	51			
		Timeliness of FASP Approval	91	88			
	Process	Length of Trial Discharge	60	46			
		Freeing for Adoption	54	42			
	Outcome	Adoption Target	72	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	83	75			
		Permanency for children in placement 12-24 months	63	67			
		Permanency for children in placement 24 or more months	71	86			
		Re-entry	89	92			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>89</b>	<b>90</b>	<b>13 out of 23</b>
		Emotional Well-being	100	100			
		Educational Well-being	73	85			
		Recreation	96	98			
		Frequency of sibling Visits	62	56			
	Process	Medical Review	85	85			
		Preparing Youth for Adulthood Checklist	68	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	90	84			
		Step Ups	98	99			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Coalition for Hispanic Family Services  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	88	92	20 out of 23
		Risk Assessment	78	86			
		Frequency of Casework Contacts with Child	95	96			
		Frequency of Casework Contacts with Caretaker	95	95			
		Foster Parent Training and Certification	69	84			
	Process	Timeliness of Foster Home Certification	59	85			
		Frequency of AWOL	89	88			
		Responsiveness to OSI Corrective Action Plans	83	96			
	Outcome	Safe Homes	99	97			
		Subsequent Maltreatment	90	83			
PERMANENCY	Practice	Parent-Child Visitation	95	99	62	72	23 out of 23
		Family Team Conferencing	72	78			
		Service Planning	91	93			
		Permanency Planning	84	95			
		Frequency of Casework Contacts with Parent/DR	57	59			
		Frequency of Parent and Child Visits	50	51			
		Timeliness of FASP Approval	63	88			
	Process	Length of Trial Discharge	43	46			
		Freeing for Adoption	30	42			
	Outcome	Adoption Target	100	95			
		Kingap	78	88			
		Permanency for children in placement < 12 months	38	75			
		Permanency for children in placement 12-24 months	50	67			
		Permanency for children in placement 24 or more months	89	86			
		Re-entry	95	92			
WELLBEING	Practice	Physical Well-being	100	100	88	90	16 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	92	85			
		Recreation	96	98			
		Frequency of sibling Visits	27	56			
	Process	Medical Review	80	85			
		Preparing Youth for Adulthood Checklist	78	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	86	84			
		Step Ups	95	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Edwin Gould Services for Children and Families

Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	93	92	6 out of 23
		Risk Assessment	83	86			
		Frequency of Casework Contacts with Child	94	96			
		Frequency of Casework Contacts with Caretaker	93	95			
		Foster Parent Training and Certification	90	84			
	Process	Timeliness of Foster Home Certification	92	85			
		Frequency of AWOL	86	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	84	83			
PERMANENCY	Practice	Parent-Child Visitation	96	99	63	72	21 out of 23
		Family Team Conferencing	80	78			
		Service Planning	91	93			
		Permanency Planning	94	95			
		Frequency of Casework Contacts with Parent/DR	60	59			
		Frequency of Parent and Child Visits	43	51			
		Timeliness of FASP Approval	74	88			
	Process	Length of Trial Discharge	38	46			
		Freeing for Adoption	17	42			
	Outcome	Adoption Target	89	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	100	75			
		Permanency for children in placement 12-24 months	47	67			
		Permanency for children in placement 24 or more months	74	86			
		Re-entry	93	92			
WELLBEING	Practice	Physical Well-being	100	100	87	90	20 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	86	85			
		Recreation	100	98			
		Frequency of sibling Visits	58	56			
	Process	Medical Review	79	85			
		Preparing Youth for Adulthood Checklist	48	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	85	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Forestdale, Inc.  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>92</b>	<b>92</b>	<b>11 out of 23</b>
		Risk Assessment	87	86			
		Frequency of Casework Contacts with Child	95	96			
		Frequency of Casework Contacts with Caretaker	94	95			
		Foster Parent Training and Certification	70	84			
	Process	Timeliness of Foster Home Certification	70	85			
		Frequency of AWOL	94	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	94	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	99	<b>81</b>	<b>72</b>	<b>3 out of 23</b>
		Family Team Conferencing	68	78			
		Service Planning	94	93			
		Permanency Planning	98	95			
		Frequency of Casework Contacts with Parent/DR	59	59			
		Frequency of Parent and Child Visits	49	51			
		Timeliness of FASP Approval	99	88			
	Process	Length of Trial Discharge	51	46			
		Freeing for Adoption	82	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	81	75			
		Permanency for children in placement 12-24 months	79	67			
		Permanency for children in placement 24 or more months	72	86			
		Re-entry	96	92			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>89</b>	<b>90</b>	<b>13 out of 23</b>
		Emotional Well-being	100	100			
		Educational Well-being	84	85			
		Recreation	91	98			
		Frequency of sibling Visits	65	56			
	Process	Medical Review	80	85			
		Preparing Youth for Adulthood Checklist	56	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	96	98			
	Outcome	Placement Stability	88	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Good Shepherd Services  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	88	92	20 out of 23
		Risk Assessment	89	86			
		Frequency of Casework Contacts with Child	98	96			
		Frequency of Casework Contacts with Caretaker	95	95			
		Foster Parent Training and Certification	78	84			
	Process	Timeliness of Foster Home Certification	64	85			
		Frequency of AWOL	89	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	95	97			
		Subsequent Maltreatment	76	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	73	72	9 out of 23
		Family Team Conferencing	90	78			
		Service Planning	92	93			
		Permanency Planning	99	95			
		Frequency of Casework Contacts with Parent/DR	60	59			
		Frequency of Parent and Child Visits	47	51			
		Timeliness of FASP Approval	97	88			
	Process	Length of Trial Discharge	79	46			
		Freeing for Adoption	33	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	79	75			
		Permanency for children in placement 12-24 months	59	67			
		Permanency for children in placement 24 or more months	84	86			
		Re-entry	88	92			
WELLBEING	Practice	Physical Well-being	100	100	91	90	8 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	93	85			
		Recreation	100	98			
		Frequency of sibling Visits	44	56			
	Process	Medical Review	88	85			
		Preparing Youth for Adulthood Checklist	88	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	97	98			
	Outcome	Placement Stability	79	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Graham Windham  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	98	100	93	92	6 out of 23
		Risk Assessment	88	86			
		Frequency of Casework Contacts with Child	96	96			
		Frequency of Casework Contacts with Caretaker	96	95			
		Foster Parent Training and Certification	87	84			
	Process	Timeliness of Foster Home Certification	91	85			
		Frequency of AWOL	89	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	83	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	68	72	18 out of 23
		Family Team Conferencing	81	78			
		Service Planning	97	93			
		Permanency Planning	98	95			
		Frequency of Casework Contacts with Parent/DR	51	59			
		Frequency of Parent and Child Visits	42	51			
		Timeliness of FASP Approval	88	88			
	Process	Length of Trial Discharge	58	46			
		Freeing for Adoption	17	42			
	Outcome	Adoption Target	100	95			
		Kinship	100	88			
		Permanency for children in placement < 12 months	100	75			
		Permanency for children in placement 12-24 months	57	67			
		Permanency for children in placement 24 or more months	78	86			
		Re-entry	89	92			
WELLBEING	Practice	Physical Well-being	100	100	88	90	16 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	85	85			
		Recreation	100	98			
		Frequency of sibling Visits	88	56			
	Process	Medical Review	86	85			
		Preparing Youth for Adulthood Checklist	61	74			
		Transitions to Kinship Placement	56	74			
		Sibling Placements	95	98			
	Outcome	Placement Stability	88	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Heartshare St. Vincent's Services  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	92	92	11 out of 23
		Risk Assessment	88	86			
		Frequency of Casework Contacts with Child	99	96			
		Frequency of Casework Contacts with Caretaker	99	95			
		Foster Parent Training and Certification	78	84			
	Process	Timeliness of Foster Home Certification	96	85			
		Frequency of AWOL	91	88			
		Responsiveness to OSI Corrective Action Plans	95	96			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	80	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	69	72	17 out of 23
		Family Team Conferencing	78	78			
		Service Planning	97	93			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	66	59			
		Frequency of Parent and Child Visits	61	51			
		Timeliness of FASP Approval	93	88			
	Process	Length of Trial Discharge	50	46			
		Freeing for Adoption	51	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	54	75			
		Permanency for children in placement 12-24 months	33	67			
		Permanency for children in placement 24 or more months	83	86			
		Re-entry	94	92			
WELLBEING	Practice	Physical Well-being	99	100	90	90	11 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	86	85			
		Recreation	100	98			
		Frequency of sibling Visits	61	56			
	Process	Medical Review	66	85			
		Preparing Youth for Adulthood Checklist	83	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	98	98			
	Outcome	Placement Stability	85	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Jewish Child Care Association  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	98	100	<b>91</b>	<b>92</b>	<b>15 out of 23</b>
		Risk Assessment	86	86			
		Frequency of Casework Contacts with Child	92	96			
		Frequency of Casework Contacts with Caretaker	89	95			
		Foster Parent Training and Certification	77	84			
	Process	Timeliness of Foster Home Certification	99	85			
		Frequency of AWOL	88	88			
		Responsiveness to OSI Corrective Action Plans	94	96			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	82	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	99	<b>71</b>	<b>72</b>	<b>15 out of 23</b>
		Family Team Conferencing	72	78			
		Service Planning	93	93			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	48	59			
		Frequency of Parent and Child Visits	47	51			
		Timeliness of FASP Approval	88	88			
	Process	Length of Trial Discharge	40	46			
		Freeing for Adoption	35	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	74	75			
		Permanency for children in placement 12-24 months	72	67			
		Permanency for children in placement 24 or more months	95	86			
		Re-entry	93	92			
<b>WELLBEING</b>	Practice	Physical Well-being	99	100	<b>83</b>	<b>90</b>	<b>23 out of 23</b>
		Emotional Well-being	100	100			
		Educational Well-being	75	85			
		Recreation	95	98			
		Frequency of sibling Visits	56	56			
	Process	Medical Review	75	85			
		Preparing Youth for Adulthood Checklist	74	74			
		Transitions to Kinship Placement	33	74			
		Sibling Placements	99	98			
	Outcome	Placement Stability	81	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Little Flower Children and Family Services of New York  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	98	100	93	92	6 out of 23
		Risk Assessment	80	86			
		Frequency of Casework Contacts with Child	96	96			
		Frequency of Casework Contacts with Caretaker	94	95			
		Foster Parent Training and Certification	98	84			
	Process	Timeliness of Foster Home Certification	100	85			
		Frequency of AWOL	84	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	80	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	72	72	11 out of 23
		Family Team Conferencing	63	78			
		Service Planning	94	93			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	68	59			
		Frequency of Parent and Child Visits	62	51			
		Timeliness of FASP Approval	99	88			
	Process	Length of Trial Discharge	61	46			
		Freeing for Adoption	46	42			
	Outcome	Adoption Target	100	95			
		Kingap	78	88			
		Permanency for children in placement < 12 months	75	75			
		Permanency for children in placement 12-24 months	60	67			
		Permanency for children in placement 24 or more months	78	86			
		Re-entry	93	92			
WELLBEING	Practice	Physical Well-being	100	100	93	90	3 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	89	85			
		Recreation	97	98			
		Frequency of sibling Visits	62	56			
	Process	Medical Review	89	85			
		Preparing Youth for Adulthood Checklist	94	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	84	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Lutheran Social Services of New York  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>94</b>	<b>92</b>	<b>2 out of 23</b>
		Risk Assessment	87	86			
		Frequency of Casework Contacts with Child	97	96			
		Frequency of Casework Contacts with Caretaker	97	95			
		Foster Parent Training and Certification	92	84			
	Process	Timeliness of Foster Home Certification	94	85			
		Frequency of AWOL	87	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	95	97			
		Subsequent Maltreatment	91	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	99	<b>74</b>	<b>72</b>	<b>7 out of 23</b>
		Family Team Conferencing	71	78			
		Service Planning	95	93			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	73	59			
		Frequency of Parent and Child Visits	51	51			
		Timeliness of FASP Approval	95	88			
	Process	Length of Trial Discharge	33	46			
		Freeing for Adoption	34	42			
	Outcome	Adoption Target	NA	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	100	75			
		Permanency for children in placement 12-24 months	82	67			
		Permanency for children in placement 24 or more months	96	86			
		Re-entry	NA	92			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>94</b>	<b>90</b>	<b>2 out of 23</b>
		Emotional Well-being	100	100			
		Educational Well-being	91	85			
		Recreation	100	98			
		Frequency of sibling Visits	66	56			
	Process	Medical Review	86	85			
		Preparing Youth for Adulthood Checklist	83	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	89	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

MercyFirst  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>92</b>	<b>92</b>	<b>11 out of 23</b>
		Risk Assessment	71	86			
		Frequency of Casework Contacts with Child	94	96			
		Frequency of Casework Contacts with Caretaker	98	95			
		Foster Parent Training and Certification	86	84			
	Process	Timeliness of Foster Home Certification	94	85			
		Frequency of AWOL	82	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	87	83			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	95	99	<b>73</b>	<b>72</b>	<b>9 out of 23</b>
		Family Team Conferencing	60	78			
		Service Planning	91	93			
		Permanency Planning	93	95			
		Frequency of Casework Contacts with Parent/DR	55	59			
		Frequency of Parent and Child Visits	48	51			
		Timeliness of FASP Approval	93	88			
	Process	Length of Trial Discharge	42	46			
		Freeing for Adoption	35	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	70	75			
		Permanency for children in placement 12-24 months	96	67			
		Permanency for children in placement 24 or more months	100	86			
		Re-entry	93	92			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>88</b>	<b>90</b>	<b>16 out of 23</b>
		Emotional Well-being	100	100			
		Educational Well-being	72	85			
		Recreation	96	98			
		Frequency of sibling Visits	27	56			
	Process	Medical Review	88	85			
		Preparing Youth for Adulthood Checklist	71	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	84	84			
		Step Ups	99	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

New York Foundling  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	94	92	2 out of 23
		Risk Assessment	79	86			
		Frequency of Casework Contacts with Child	90	96			
		Frequency of Casework Contacts with Caretaker	92	95			
		Foster Parent Training and Certification	95	84			
	Process	Timeliness of Foster Home Certification	98	85			
		Frequency of AWOL	91	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	86	83			
PERMANENCY	Practice	Parent-Child Visitation	97	99	70	72	16 out of 23
		Family Team Conferencing	87	78			
		Service Planning	82	93			
		Permanency Planning	91	95			
		Frequency of Casework Contacts with Parent/DR	51	59			
		Frequency of Parent and Child Visits	49	51			
		Timeliness of FASP Approval	55	88			
	Process	Length of Trial Discharge	51	46			
		Freeing for Adoption	46	42			
	Outcome	Adoption Target	100	95			
		Kingap	64	88			
		Permanency for children in placement < 12 months	83	75			
		Permanency for children in placement 12-24 months	52	67			
		Permanency for children in placement 24 or more months	92	86			
		Re-entry	90	92			
WELLBEING	Practice	Physical Well-being	100	100	88	90	16 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	85	85			
		Recreation	97	98			
		Frequency of sibling Visits	36	56			
	Process	Medical Review	93	85			
		Preparing Youth for Adulthood Checklist	56	74			
		Transitions to Kinship Placement	75	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	86	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Ohel Children's Home and Family Services

Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	98	92	1 out of 23
		Risk Assessment	96	86			
		Frequency of Casework Contacts with Child	99	96			
		Frequency of Casework Contacts with Caretaker	100	95			
		Foster Parent Training and Certification	75	84			
	Process	Timeliness of Foster Home Certification	94	85			
		Frequency of AWOL	100	88			
		Responsiveness to OSI Corrective Action Plans	NA	96			
	Outcome	Safe Homes	100	97			
		Subsequent Maltreatment	NA	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	83	72	2 out of 23
		Family Team Conferencing	94	78			
		Service Planning	98	93			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	97	59			
		Frequency of Parent and Child Visits	86	51			
		Timeliness of FASP Approval	100	88			
	Process	Length of Trial Discharge	NA	46			
		Freeing for Adoption	80	42			
	Outcome	Adoption Target	NA	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	NA	75			
		Permanency for children in placement 12-24 months	NA	67			
		Permanency for children in placement 24 or more months	58	86			
		Re-entry	100	92			
WELLBEING	Practice	Physical Well-being	100	100	95	90	1 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	99	85			
		Recreation	100	98			
		Frequency of sibling Visits	100	56			
	Process	Medical Review	96	85			
		Preparing Youth for Adulthood Checklist	100	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	79	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Rising Ground  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	92	92	11 out of 23
		Risk Assessment	74	86			
		Frequency of Casework Contacts with Child	97	96			
		Frequency of Casework Contacts with Caretaker	98	95			
		Foster Parent Training and Certification	96	84			
	Process	Timeliness of Foster Home Certification	87	85			
		Frequency of AWOL	90	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	85	83			
PERMANENCY	Practice	Parent-Child Visitation	95	99	68	72	18 out of 23
		Family Team Conferencing	80	78			
		Service Planning	91	93			
		Permanency Planning	93	95			
		Frequency of Casework Contacts with Parent/DR	62	59			
		Frequency of Parent and Child Visits	60	51			
		Timeliness of FASP Approval	91	88			
	Process	Length of Trial Discharge	30	46			
		Freeing for Adoption	25	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	100	75			
		Permanency for children in placement 12-24 months	64	67			
		Permanency for children in placement 24 or more months	87	86			
		Re-entry	80	92			
WELLBEING	Practice	Physical Well-being	100	100	91	90	8 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	89	85			
		Recreation	100	98			
		Frequency of sibling Visits	75	56			
	Process	Medical Review	90	85			
		Preparing Youth for Adulthood Checklist	80	74			
		Transitions to Kinship Placement	NA	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	81	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Saint Dominic's Home  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	89	92	19 out of 23
		Risk Assessment	86	86			
		Frequency of Casework Contacts with Child	96	96			
		Frequency of Casework Contacts with Caretaker	95	95			
		Foster Parent Training and Certification	80	84			
	Process	Timeliness of Foster Home Certification	61	85			
		Frequency of AWOL	95	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	79	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	68	72	18 out of 23
		Family Team Conferencing	72	78			
		Service Planning	94	93			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	54	59			
		Frequency of Parent and Child Visits	27	51			
		Timeliness of FASP Approval	85	88			
	Process	Length of Trial Discharge	58	46			
		Freeing for Adoption	33	42			
	Outcome	Adoption Target	100	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	68	75			
		Permanency for children in placement 12-24 months	74	67			
		Permanency for children in placement 24 or more months	70	86			
		Re-entry	93	92			
WELLBEING	Practice	Physical Well-being	100	100	90	90	11 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	80	85			
		Recreation	100	98			
		Frequency of sibling Visits	48	56			
	Process	Medical Review	89	85			
		Preparing Youth for Adulthood Checklist	74	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	100	98			
	Outcome	Placement Stability	83	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

SCO Family of Services  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	93	92	6 out of 23
		Risk Assessment	93	86			
		Frequency of Casework Contacts with Child	95	96			
		Frequency of Casework Contacts with Caretaker	93	95			
		Foster Parent Training and Certification	92	84			
	Process	Timeliness of Foster Home Certification	81	85			
		Frequency of AWOL	90	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	89	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	77	72	4 out of 23
		Family Team Conferencing	91	78			
		Service Planning	94	93			
		Permanency Planning	97	95			
		Frequency of Casework Contacts with Parent/DR	55	59			
		Frequency of Parent and Child Visits	50	51			
		Timeliness of FASP Approval	87	88			
	Process	Length of Trial Discharge	50	46			
		Freeing for Adoption	51	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	83	75			
		Permanency for children in placement 12-24 months	75	67			
		Permanency for children in placement 24 or more months	93	86			
		Re-entry	98	92			
WELLBEING	Practice	Physical Well-being	98	100	91	90	8 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	90	85			
		Recreation	100	98			
		Frequency of sibling Visits	53	56			
	Process	Medical Review	86	85			
		Preparing Youth for Adulthood Checklist	95	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	89	98			
	Outcome	Placement Stability	83	84			
		Step Ups	97	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Seamen's Society for Children and Families  
Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	91	92	15 out of 23
		Risk Assessment	93	86			
		Frequency of Casework Contacts with Child	98	96			
		Frequency of Casework Contacts with Caretaker	95	95			
		Foster Parent Training and Certification	67	84			
	Process	Timeliness of Foster Home Certification	86	85			
		Frequency of AWOL	90	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	78	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	63	72	21 out of 23
		Family Team Conferencing	81	78			
		Service Planning	91	93			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	65	59			
		Frequency of Parent and Child Visits	41	51			
		Timeliness of FASP Approval	80	88			
	Process	Length of Trial Discharge	51	46			
		Freeing for Adoption	27	42			
	Outcome	Adoption Target	48	95			
		Kingap	NA	88			
		Permanency for children in placement < 12 months	50	75			
		Permanency for children in placement 12-24 months	83	67			
		Permanency for children in placement 24 or more months	75	86			
		Re-entry	91	92			
WELLBEING	Practice	Physical Well-being	100	100	89	90	13 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	85	85			
		Recreation	100	98			
		Frequency of sibling Visits	51	56			
	Process	Medical Review	75	85			
		Preparing Youth for Adulthood Checklist	56	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	98	98			
	Outcome	Placement Stability	85	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Sheltering Arms Children and Family Services, Inc.

Program: FFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	94	92	2 out of 23
		Risk Assessment	93	86			
		Frequency of Casework Contacts with Child	97	96			
		Frequency of Casework Contacts with Caretaker	99	95			
		Foster Parent Training and Certification	89	84			
	Process	Timeliness of Foster Home Certification	84	85			
		Frequency of AWOL	85	88			
		Responsiveness to OSI Corrective Action Plans	100	96			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	92	83			
PERMANENCY	Practice	Parent-Child Visitation	100	99	72	72	11 out of 23
		Family Team Conferencing	91	78			
		Service Planning	94	93			
		Permanency Planning	98	95			
		Frequency of Casework Contacts with Parent/DR	49	59			
		Frequency of Parent and Child Visits	52	51			
		Timeliness of FASP Approval	79	88			
	Process	Length of Trial Discharge	45	46			
		Freeing for Adoption	40	42			
	Outcome	Adoption Target	100	95			
		Kingap	100	88			
		Permanency for children in placement < 12 months	55	75			
		Permanency for children in placement 12-24 months	76	67			
		Permanency for children in placement 24 or more months	98	86			
		Re-entry	95	92			
WELLBEING	Practice	Physical Well-being	100	100	87	90	20 out of 23
		Emotional Well-being	100	100			
		Educational Well-being	74	85			
		Recreation	95	98			
		Frequency of sibling Visits	63	56			
	Process	Medical Review	86	85			
		Preparing Youth for Adulthood Checklist	41	74			
		Transitions to Kinship Placement	100	74			
		Sibling Placements	96	98			
	Outcome	Placement Stability	83	84			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

# Therapeutic Family Foster Care (TFFC)

## FY2019 Foster Care Scorecard

Abbott House  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	94	94	9 out of 18
		Risk Assessment	85	86			
		Frequency of Casework Contacts with Child	78	93			
		Frequency of Casework Contacts with Caretaker	73	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	95	89			
		Frequency of AWOL	70	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	100	97			
		Subsequent Maltreatment	100	85			
PERMANENCY	Practice	Parent-Child Visitation	80	97	83	69	4 out of 18
		Family Team Conferencing	66	77			
		Service Planning	96	94			
		Permanency Planning	94	95			
		Frequency of Casework Contacts with Parent/DR	53	63			
		Frequency of Parent and Child Visits	37	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	71	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	NA	28			
	Outcome	Adoption Target	50	36			
		Kingap	NA	91			
		Permanency for children in placement < 12 months	100	48			
		Permanency for children in placement 12-24 months	60	38			
		Permanency for children in placement 24 or more months	100	45			
		Re-entry	100	91			
WELLBEING	Practice	Physical Well-being	100	100	84	83	8 out of 18
		Emotional Well-being	100	100			
		Educational Well-being	85	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	63	72			
		Frequency of sibling Visits	58	50			
	Process	Medical Review	85	82			
		Preparing Youth for Adulthood Checklist	87	64			
	Outcome	Placement Stability	70	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Cardinal McCloskey Services  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	94	100	<b>95</b>	<b>94</b>	<b>6</b> out of <b>18</b>
		Risk Assessment	84	86			
		Frequency of Casework Contacts with Child	98	93			
		Frequency of Casework Contacts with Caretaker	99	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	100	94			
	Process	Timeliness of Foster Home Certification	100	89			
		Frequency of AWOL	85	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>97</b>	<b>69</b>	<b>2</b> out of <b>18</b>
		Family Team Conferencing	68	77			
		Service Planning	91	94			
		Permanency Planning	88	95			
		Frequency of Casework Contacts with Parent/DR	80	63			
		Frequency of Parent and Child Visits	88	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	88	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	100	28			
	Outcome	Adoption Target	NA	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	45			
		Re-entry	NA	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>88</b>	<b>83</b>	<b>6</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	97	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	93	72			
		Frequency of sibling Visits	46	50			
	Process	Medical Review	88	82			
		Preparing Youth for Adulthood Checklist	95	64			
	Outcome	Placement Stability	73	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Catholic Guardian Society and Home Bureau  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>94</b>	<b>94</b>	<b>9</b> out of <b>18</b>
		Risk Assessment	81	86			
		Frequency of Casework Contacts with Child	85	93			
		Frequency of Casework Contacts with Caretaker	84	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	100	94			
	Process	Timeliness of Foster Home Certification	98	89			
		Frequency of AWOL	73	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>54</b>	<b>69</b>	<b>16</b> out of <b>18</b>
		Family Team Conferencing	90	77			
		Service Planning	94	94			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	31	63			
		Frequency of Parent and Child Visits	47	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	94	88			
	Process	Length of Trial Discharge	70	44			
		Freeing for Adoption	20	28			
	Outcome	Adoption Target	46	36			
		Kingap	94	91			
		Permanency for children in placement < 12 months	29	48			
		Permanency for children in placement 12-24 months	50	38			
		Permanency for children in placement 24 or more months	48	45			
		Re-entry	70	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>82</b>	<b>83</b>	<b>11</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	85	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	61	72			
		Frequency of sibling Visits	81	50			
	Process	Medical Review	79	82			
		Preparing Youth for Adulthood Checklist	78	64			
	Outcome	Placement Stability	71	76			
		Step Ups	96	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Cayuga Home for Children  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>88</b>	<b>94</b>	<b>18</b> out of <b>18</b>
		Risk Assessment	92	86			
		Frequency of Casework Contacts with Child	96	93			
		Frequency of Casework Contacts with Caretaker	95	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	60	94			
	Process	Timeliness of Foster Home Certification	73	89			
		Frequency of AWOL	59	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	94	97	<b>60</b>	<b>69</b>	<b>13</b> out of <b>18</b>
		Family Team Conferencing	80	77			
		Service Planning	97	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	82	63			
		Frequency of Parent and Child Visits	63	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	85	88			
	Process	Length of Trial Discharge	54	44			
		Freeing for Adoption	NA	28			
	Outcome	Adoption Target	NA	36			
		Kingap	NA	91			
		Permanency for children in placement < 12 months	33	48			
		Permanency for children in placement 12-24 months	50	38			
		Permanency for children in placement 24 or more months	NA	45			
		Re-entry	76	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>81</b>	<b>83</b>	<b>12</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	97	91			
		Recreation	95	98			
		Frequency of Sociotherapist/Skills Coach Contacts	78	72			
		Frequency of sibling Visits	79	50			
	Process	Medical Review	72	82			
		Preparing Youth for Adulthood Checklist	79	64			
	Outcome	Placement Stability	66	76			
		Step Ups	98	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Children's Aid Society  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>93</b>	<b>94</b>	<b>13</b> out of <b>18</b>
		Risk Assessment	79	86			
		Frequency of Casework Contacts with Child	99	93			
		Frequency of Casework Contacts with Caretaker	99	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	100	94			
	Process	Timeliness of Foster Home Certification	98	89			
		Frequency of AWOL	80	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	89	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	91	97	<b>60</b>	<b>69</b>	<b>13</b> out of <b>18</b>
		Family Team Conferencing	76	77			
		Service Planning	94	94			
		Permanency Planning	96	95			
		Frequency of Casework Contacts with Parent/DR	75	63			
		Frequency of Parent and Child Visits	64	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	99	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	35	28			
	Outcome	Adoption Target	63	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	50	48			
		Permanency for children in placement 12-24 months	27	38			
		Permanency for children in placement 24 or more months	67	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>89</b>	<b>83</b>	<b>3</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	97	91			
		Recreation	96	98			
		Frequency of Sociotherapist/Skills Coach Contacts	83	72			
		Frequency of sibling Visits	75	50			
	Process	Medical Review	91	82			
		Preparing Youth for Adulthood Checklist	94	64			
	Outcome	Placement Stability	75	76			
		Step Ups	99	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Children's Village  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>94</b>	<b>94</b>	<b>9</b> out of <b>18</b>
		Risk Assessment	82	86			
		Frequency of Casework Contacts with Child	96	93			
		Frequency of Casework Contacts with Caretaker	94	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	95	89			
		Frequency of AWOL	84	78			
		Responsiveness to OSI Corrective Action Plans	NA	94			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	100	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>50</b>	<b>69</b>	<b>18</b> out of <b>18</b>
		Family Team Conferencing	37	77			
		Service Planning	94	94			
		Permanency Planning	89	95			
		Frequency of Casework Contacts with Parent/DR	42	63			
		Frequency of Parent and Child Visits	33	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	77	88			
	Process	Length of Trial Discharge	25	44			
		Freeing for Adoption	17	28			
	Outcome	Adoption Target	46	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	50	38			
		Permanency for children in placement 24 or more months	36	45			
		Re-entry	86	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>76</b>	<b>83</b>	<b>16</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	94	91			
		Recreation	95	98			
		Frequency of Sociotherapist/Skills Coach Contacts	44	72			
		Frequency of sibling Visits	19	50			
	Process	Medical Review	83	82			
		Preparing Youth for Adulthood Checklist	33	64			
	Outcome	Placement Stability	80	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Coalition for Hispanic Family Services  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>93</b>	<b>94</b>	<b>13</b> out of <b>18</b>
		Risk Assessment	81	86			
		Frequency of Casework Contacts with Child	96	93			
		Frequency of Casework Contacts with Caretaker	93	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	NA	89			
		Frequency of AWOL	84	78			
		Responsiveness to OSI Corrective Action Plans	NA	94			
	Outcome	Safe Homes	99	97			
		Subsequent Maltreatment	100	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	91	97	<b>73</b>	<b>69</b>	<b>6</b> out of <b>18</b>
		Family Team Conferencing	73	77			
		Service Planning	92	94			
		Permanency Planning	92	95			
		Frequency of Casework Contacts with Parent/DR	65	63			
		Frequency of Parent and Child Visits	77	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	85	88			
	Process	Length of Trial Discharge	50	44			
		Freeing for Adoption	NA	28			
	Outcome	Adoption Target	69	36			
		Kingap	NA	91			
		Permanency for children in placement < 12 months	100	48			
		Permanency for children in placement 12-24 months	40	38			
		Permanency for children in placement 24 or more months	100	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>79</b>	<b>83</b>	<b>13</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	93	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	71	72			
		Frequency of sibling Visits	35	50			
	Process	Medical Review	73	82			
		Preparing Youth for Adulthood Checklist	NA	64			
	Outcome	Placement Stability	70	76			
		Step Ups	95	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Forestdale, Inc.  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>97</b>	<b>94</b>	<b>2 out of 18</b>
		Risk Assessment	NA	86			
		Frequency of Casework Contacts with Child	97	93			
		Frequency of Casework Contacts with Caretaker	98	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	NA	89			
		Frequency of AWOL	87	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	100	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>90</b>	<b>69</b>	<b>3 out of 18</b>
		Family Team Conferencing	NA	77			
		Service Planning	NA	94			
		Permanency Planning	NA	95			
		Frequency of Casework Contacts with Parent/DR	100	63			
		Frequency of Parent and Child Visits	NA	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	100	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	67	28			
	Outcome	Adoption Target	NA	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	100	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>85</b>	<b>83</b>	<b>7 out of 18</b>
		Emotional Well-being	100	100			
		Educational Well-being	NA	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	77	72			
		Frequency of sibling Visits	NA	50			
	Process	Medical Review	74	82			
		Preparing Youth for Adulthood Checklist	73	64			
	Outcome	Placement Stability	79	76			
		Step Ups	98	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Good Shepherd Services  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>94</b>	<b>94</b>	<b>9</b> out of <b>18</b>
		Risk Assessment	97	86			
		Frequency of Casework Contacts with Child	95	93			
		Frequency of Casework Contacts with Caretaker	90	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	88	94			
	Process	Timeliness of Foster Home Certification	90	89			
		Frequency of AWOL	84	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	95	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>61</b>	<b>69</b>	<b>12</b> out of <b>18</b>
		Family Team Conferencing	85	77			
		Service Planning	97	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	61	63			
		Frequency of Parent and Child Visits	38	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	97	88			
	Process	Length of Trial Discharge	50	44			
		Freeing for Adoption	11	28			
	Outcome	Adoption Target	100	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	42	45			
		Re-entry	77	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>83</b>	<b>83</b>	<b>9</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	93	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	72	72			
		Frequency of sibling Visits	72	50			
	Process	Medical Review	85	82			
		Preparing Youth for Adulthood Checklist	68	64			
	Outcome	Placement Stability	75	76			
		Step Ups	97	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Graham Windham  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	93	94	13 out of 18
		Risk Assessment	87	86			
		Frequency of Casework Contacts with Child	91	93			
		Frequency of Casework Contacts with Caretaker	91	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	95	89			
		Frequency of AWOL	72	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	90	85			
PERMANENCY	Practice	Parent-Child Visitation	100	97	66	69	8 out of 18
		Family Team Conferencing	88	77			
		Service Planning	97	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	50	63			
		Frequency of Parent and Child Visits	29	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	68	88			
	Process	Length of Trial Discharge	57	44			
		Freeing for Adoption	14	28			
	Outcome	Adoption Target	NA	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	100	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	40	45			
		Re-entry	100	91			
WELLBEING	Practice	Physical Well-being	100	100	74	83	17 out of 18
		Emotional Well-being	100	100			
		Educational Well-being	95	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	71	72			
		Frequency of sibling Visits	14	50			
	Process	Medical Review	72	82			
		Preparing Youth for Adulthood Checklist	34	64			
	Outcome	Placement Stability	74	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Jewish Child Care Association

Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	97	100	<b>91</b>	<b>94</b>	<b>16</b> out of <b>18</b>
		Risk Assessment	95	86			
		Frequency of Casework Contacts with Child	80	93			
		Frequency of Casework Contacts with Caretaker	77	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	98	89			
		Frequency of AWOL	73	78			
		Responsiveness to OSI Corrective Action Plans	91	94			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	88	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>52</b>	<b>69</b>	<b>17</b> out of <b>18</b>
		Family Team Conferencing	73	77			
		Service Planning	95	94			
		Permanency Planning	95	95			
		Frequency of Casework Contacts with Parent/DR	48	63			
		Frequency of Parent and Child Visits	38	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	92	88			
	Process	Length of Trial Discharge	56	44			
		Freeing for Adoption	15	28			
	Outcome	Adoption Target	34	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	31	48			
		Permanency for children in placement 12-24 months	62	38			
		Permanency for children in placement 24 or more months	21	45			
		Re-entry	88	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>79</b>	<b>83</b>	<b>13</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	86	91			
		Recreation	84	98			
		Frequency of Sociotherapist/Skills Coach Contacts	56	72			
		Frequency of sibling Visits	41	50			
	Process	Medical Review	81	82			
		Preparing Youth for Adulthood Checklist	72	64			
	Outcome	Placement Stability	70	76			
		Step Ups	97	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

MercyFirst  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>91</b>	<b>94</b>	<b>16</b> out of <b>18</b>
		Risk Assessment	73	86			
		Frequency of Casework Contacts with Child	93	93			
		Frequency of Casework Contacts with Caretaker	95	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	100	89			
		Frequency of AWOL	55	78			
		Responsiveness to OSI Corrective Action Plans	NA	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	100	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>76</b>	<b>69</b>	<b>5</b> out of <b>18</b>
		Family Team Conferencing	NA	77			
		Service Planning	86	94			
		Permanency Planning	82	95			
		Frequency of Casework Contacts with Parent/DR	68	63			
		Frequency of Parent and Child Visits	90	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	85	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	32	28			
	Outcome	Adoption Target	NA	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>72</b>	<b>83</b>	<b>18</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	81	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	58	72			
		Frequency of sibling Visits	47	50			
	Process	Medical Review	81	82			
		Preparing Youth for Adulthood Checklist	36	64			
	Outcome	Placement Stability	61	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

New Alternatives for Children  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>97</b>	<b>94</b>	<b>2</b> out of <b>18</b>
		Risk Assessment	95	86			
		Frequency of Casework Contacts with Child	99	93			
		Frequency of Casework Contacts with Caretaker	99	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	100	94			
	Process	Timeliness of Foster Home Certification	94	89			
		Frequency of AWOL	88	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>70</b>	<b>69</b>	<b>7</b> out of <b>18</b>
		Family Team Conferencing	92	77			
		Service Planning	99	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	57	63			
		Frequency of Parent and Child Visits	59	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	89	88			
	Process	Length of Trial Discharge	50	44			
		Freeing for Adoption	36	28			
	Outcome	Adoption Target	NA	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	50	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>89</b>	<b>83</b>	<b>3</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	89	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	85	72			
		Frequency of sibling Visits	43	50			
	Process	Medical Review	85	82			
		Preparing Youth for Adulthood Checklist	NA	64			
	Outcome	Placement Stability	90	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

New York Foundling  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>96</b>	<b>94</b>	<b>4</b> out of <b>18</b>
		Risk Assessment	92	86			
		Frequency of Casework Contacts with Child	91	93			
		Frequency of Casework Contacts with Caretaker	87	91			
		Frequency of Individual Therapist Contacts	63	59			
		Foster Parent Training and Certification	100	94			
	Process	Timeliness of Foster Home Certification	99	89			
		Frequency of AWOL	86	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	93	97	<b>58</b>	<b>69</b>	<b>15</b> out of <b>18</b>
		Family Team Conferencing	94	77			
		Service Planning	96	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	70	63			
		Frequency of Parent and Child Visits	63	52			
		Frequency of Family Therapist Contacts	63	41			
		Timeliness of FASP Approval	70	88			
	Process	Length of Trial Discharge	53	44			
		Freeing for Adoption	14	28			
	Outcome	Adoption Target	35	36			
		Kingap	64	91			
		Permanency for children in placement < 12 months	56	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	65	45			
		Re-entry	93	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>79</b>	<b>83</b>	<b>13</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	92	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	67	72			
		Frequency of sibling Visits	35	50			
	Process	Medical Review	91	82			
		Preparing Youth for Adulthood Checklist	44	64			
	Outcome	Placement Stability	75	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Rising Ground  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	98	94	1 out of 18
		Risk Assessment	NA	86			
		Frequency of Casework Contacts with Child	NA	93			
		Frequency of Casework Contacts with Caretaker	NA	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	NA	89			
		Frequency of AWOL	NA	78			
		Responsiveness to OSI Corrective Action Plans	NA	94			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	NA	85			
PERMANENCY	Practice	Parent-Child Visitation	100	97	100	69	1 out of 18
		Family Team Conferencing	NA	77			
		Service Planning	NA	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	NA	63			
		Frequency of Parent and Child Visits	NA	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	100	88			
	Process	Length of Trial Discharge	100	44			
		Freeing for Adoption	NA	28			
	Outcome	Adoption Target	NA	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	45			
		Re-entry	NA	91			
WELLBEING	Practice	Physical Well-being	100	100	93	83	1 out of 18
		Emotional Well-being	100	100			
		Educational Well-being	NA	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	80	72			
		Frequency of sibling Visits	NA	50			
	Process	Medical Review	97	82			
		Preparing Youth for Adulthood Checklist	NA	64			
	Outcome	Placement Stability	83	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Saint Dominic's Home  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>95</b>	<b>94</b>	<b>6</b> out of <b>18</b>
		Risk Assessment	97	86			
		Frequency of Casework Contacts with Child	97	93			
		Frequency of Casework Contacts with Caretaker	99	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	76	89			
		Frequency of AWOL	100	78			
		Responsiveness to OSI Corrective Action Plans	NA	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	100	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>62</b>	<b>69</b>	<b>11</b> out of <b>18</b>
		Family Team Conferencing	72	77			
		Service Planning	91	94			
		Permanency Planning	94	95			
		Frequency of Casework Contacts with Parent/DR	62	63			
		Frequency of Parent and Child Visits	30	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	100	88			
	Process	Length of Trial Discharge	25	44			
		Freeing for Adoption	10	28			
	Outcome	Adoption Target	50	36			
		Kingap	NA	91			
		Permanency for children in placement < 12 months	100	48			
		Permanency for children in placement 12-24 months	100	38			
		Permanency for children in placement 24 or more months	47	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>91</b>	<b>83</b>	<b>2</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	94	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	85	72			
		Frequency of sibling Visits	64	50			
	Process	Medical Review	84	82			
		Preparing Youth for Adulthood Checklist	100	64			
	Outcome	Placement Stability	83	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

SCO Family of Services  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>95</b>	<b>94</b>	<b>6</b> out of <b>18</b>
		Risk Assessment	95	86			
		Frequency of Casework Contacts with Child	95	93			
		Frequency of Casework Contacts with Caretaker	93	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	100	94			
	Process	Timeliness of Foster Home Certification	85	89			
		Frequency of AWOL	78	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>66</b>	<b>69</b>	<b>8</b> out of <b>18</b>
		Family Team Conferencing	92	77			
		Service Planning	97	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	62	63			
		Frequency of Parent and Child Visits	53	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	90	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	34	28			
	Outcome	Adoption Target	50	36			
		Kingap	100	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	57	45			
		Re-entry	100	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>89</b>	<b>83</b>	<b>3</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	99	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	75	72			
		Frequency of sibling Visits	61	50			
	Process	Medical Review	84	82			
		Preparing Youth for Adulthood Checklist	92	64			
	Outcome	Placement Stability	83	76			
		Step Ups	98	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Seamen's Society for Children and Families  
Program: TFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>96</b>	<b>94</b>	<b>4</b> out of <b>18</b>
		Risk Assessment	92	86			
		Frequency of Casework Contacts with Child	98	93			
		Frequency of Casework Contacts with Caretaker	96	91			
		Frequency of Individual Therapist Contacts	NA	59			
		Foster Parent Training and Certification	NA	94			
	Process	Timeliness of Foster Home Certification	100	89			
		Frequency of AWOL	74	78			
		Responsiveness to OSI Corrective Action Plans	100	94			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	NA	85			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	97	<b>65</b>	<b>69</b>	<b>10</b> out of <b>18</b>
		Family Team Conferencing	87	77			
		Service Planning	99	94			
		Permanency Planning	100	95			
		Frequency of Casework Contacts with Parent/DR	92	63			
		Frequency of Parent and Child Visits	78	52			
		Frequency of Family Therapist Contacts	NA	41			
		Timeliness of FASP Approval	89	88			
	Process	Length of Trial Discharge	NA	44			
		Freeing for Adoption	NA	28			
	Outcome	Adoption Target	NA	36			
		Kingap	62	91			
		Permanency for children in placement < 12 months	NA	48			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	25	45			
		Re-entry	80	91			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>83</b>	<b>83</b>	<b>9</b> out of <b>18</b>
		Emotional Well-being	100	100			
		Educational Well-being	99	91			
		Recreation	100	98			
		Frequency of Sociotherapist/Skills Coach Contacts	84	72			
		Frequency of sibling Visits	70	50			
	Process	Medical Review	65	82			
		Preparing Youth for Adulthood Checklist	64	64			
	Outcome	Placement Stability	81	76			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

# **Specialized Family Foster Care (SFFC)**

## FY2019 Foster Care Scorecard

Catholic Guardian Society and Home Bureau  
Program: SFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	97	97	1 out of 5
		Risk Assessment	80	88			
		Frequency of Casework Contacts with Child	96	98			
		Frequency of Casework Contacts with Caretaker	96	98			
		Foster Parent Training and Certification	NA	98			
	Process	Timeliness of Foster Home Certification	100	97			
		Frequency of AWOL	NA	91			
		Responsiveness to OSI Corrective Action Plans	100	100			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	NA	78			
PERMANENCY	Practice	Parent-Child Visitation	100	100	66	68	3 out of 5
		Family Team Conferencing	85	80			
		Service Planning	93	95			
		Permanency Planning	100	97			
		Frequency of Casework Contacts with Parent/DR	46	67			
		Frequency of Parent and Child Visits	24	62			
		Timeliness of FASP Approval	99	95			
	Process	Length of Trial Discharge	25	37			
		Freeing for Adoption	17	31			
	Outcome	Adoption Target	NA	82			
		Kingap	94	99			
		Permanency for children in placement < 12 months	NA	38			
		Permanency for children in placement 12-24 months	NA	50			
		Permanency for children in placement 24 or more months	82	84			
		Re-entry	88	90			
WELLBEING	Practice	Physical Well-being	100	100	88	90	5 out of 5
		Emotional Well-being	100	100			
		Educational Well-being	88	91			
		Recreation	100	100			
		Frequency of sibling Visits	18	53			
	Process	Medical Review	92	89			
		Preparing Youth for Adulthood Checklist	NA	71			
	Outcome	Placement Stability	86	88			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Children's Aid Society  
Program: SFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	100	<b>97</b>	<b>97</b>	<b>1</b> out of <b>5</b>
		Risk Assessment	84	88			
		Frequency of Casework Contacts with Child	100	98			
		Frequency of Casework Contacts with Caretaker	99	98			
		Foster Parent Training and Certification	100	98			
	Process	Timeliness of Foster Home Certification	99	97			
		Frequency of AWOL	100	91			
		Responsiveness to OSI Corrective Action Plans	100	100			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	95	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>68</b>	<b>68</b>	<b>2</b> out of <b>5</b>
		Family Team Conferencing	74	80			
		Service Planning	93	95			
		Permanency Planning	97	97			
		Frequency of Casework Contacts with Parent/DR	81	67			
		Frequency of Parent and Child Visits	68	62			
		Timeliness of FASP Approval	100	95			
	Process	Length of Trial Discharge	50	37			
		Freeing for Adoption	35	31			
	Outcome	Adoption Target	100	82			
		Kingap	100	99			
		Permanency for children in placement < 12 months	18	38			
		Permanency for children in placement 12-24 months	67	50			
		Permanency for children in placement 24 or more months	100	84			
		Re-entry	95	90			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>93</b>	<b>90</b>	<b>1</b> out of <b>5</b>
		Emotional Well-being	100	100			
		Educational Well-being	97	91			
		Recreation	100	100			
		Frequency of sibling Visits	71	53			
	Process	Medical Review	95	89			
		Preparing Youth for Adulthood Checklist	100	71			
	Outcome	Placement Stability	87	88			
		Step Ups	94	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Heartshare St. Vincent's Services  
Program: SFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	97	97	1 out of 5
		Risk Assessment	96	88			
		Frequency of Casework Contacts with Child	100	98			
		Frequency of Casework Contacts with Caretaker	99	98			
		Foster Parent Training and Certification	NA	98			
	Process	Timeliness of Foster Home Certification	94	97			
		Frequency of AWOL	NA	91			
		Responsiveness to OSI Corrective Action Plans	100	100			
	Outcome	Safe Homes	97	97			
		Subsequent Maltreatment	NA	78			
PERMANENCY	Practice	Parent-Child Visitation	100	100	79	68	1 out of 5
		Family Team Conferencing	78	80			
		Service Planning	98	95			
		Permanency Planning	100	97			
		Frequency of Casework Contacts with Parent/DR	83	67			
		Frequency of Parent and Child Visits	94	62			
		Timeliness of FASP Approval	91	95			
	Process	Length of Trial Discharge	NA	37			
		Freeing for Adoption	58	31			
	Outcome	Adoption Target	100	82			
		Kingap	100	99			
		Permanency for children in placement < 12 months	60	38			
		Permanency for children in placement 12-24 months	NA	50			
		Permanency for children in placement 24 or more months	100	84			
		Re-entry	90	90			
WELLBEING	Practice	Physical Well-being	100	100	90	90	2 out of 5
		Emotional Well-being	100	100			
		Educational Well-being	NA	91			
		Recreation	100	100			
		Frequency of sibling Visits	67	53			
	Process	Medical Review	84	89			
		Preparing Youth for Adulthood Checklist	83	71			
	Outcome	Placement Stability	91	88			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Jewish Child Care Association  
Program: SFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	95	97	5 out of 5
		Risk Assessment	83	88			
		Frequency of Casework Contacts with Child	99	98			
		Frequency of Casework Contacts with Caretaker	97	98			
		Foster Parent Training and Certification	100	98			
	Process	Timeliness of Foster Home Certification	100	97			
		Frequency of AWOL	93	91			
		Responsiveness to OSI Corrective Action Plans	100	100			
	Outcome	Safe Homes	96	97			
		Subsequent Maltreatment	89	78			
PERMANENCY	Practice	Parent-Child Visitation	100	100	62	68	5 out of 5
		Family Team Conferencing	68	80			
		Service Planning	92	95			
		Permanency Planning	93	97			
		Frequency of Casework Contacts with Parent/DR	60	67			
		Frequency of Parent and Child Visits	61	62			
		Timeliness of FASP Approval	93	95			
	Process	Length of Trial Discharge	29	37			
		Freeing for Adoption	17	31			
	Outcome	Adoption Target	100	82			
		Kingap	100	99			
		Permanency for children in placement < 12 months	50	38			
		Permanency for children in placement 12-24 months	NA	50			
		Permanency for children in placement 24 or more months	80	84			
		Re-entry	88	90			
WELLBEING	Practice	Physical Well-being	100	100	90	90	2 out of 5
		Emotional Well-being	100	100			
		Educational Well-being	90	91			
		Recreation	100	100			
		Frequency of sibling Visits	67	53			
	Process	Medical Review	87	89			
		Preparing Youth for Adulthood Checklist	83	71			
	Outcome	Placement Stability	88	88			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

New Alternatives for Children  
Program: SFFC

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
SAFETY	Practice	Safety of Current Placement Setting	100	100	97	97	1 out of 5
		Risk Assessment	98	88			
		Frequency of Casework Contacts with Child	97	98			
		Frequency of Casework Contacts with Caretaker	97	98			
		Foster Parent Training and Certification	94	98			
	Process	Timeliness of Foster Home Certification	91	97			
		Frequency of AWOL	97	91			
		Responsiveness to OSI Corrective Action Plans	100	100			
	Outcome	Safe Homes	98	97			
		Subsequent Maltreatment	NA	78			
PERMANENCY	Practice	Parent-Child Visitation	100	100	66	68	3 out of 5
		Family Team Conferencing	93	80			
		Service Planning	98	95			
		Permanency Planning	95	97			
		Frequency of Casework Contacts with Parent/DR	64	67			
		Frequency of Parent and Child Visits	64	62			
		Timeliness of FASP Approval	94	95			
	Process	Length of Trial Discharge	45	37			
		Freeing for Adoption	26	31			
	Outcome	Adoption Target	NA	82			
		Kingap	100	99			
		Permanency for children in placement < 12 months	60	38			
		Permanency for children in placement 12-24 months	83	50			
		Permanency for children in placement 24 or more months	58	84			
		Re-entry	91	90			
WELLBEING	Practice	Physical Well-being	100	100	89	90	4 out of 5
		Emotional Well-being	100	100			
		Educational Well-being	93	91			
		Recreation	100	100			
		Frequency of sibling Visits	43	53			
	Process	Medical Review	85	89			
		Preparing Youth for Adulthood Checklist	NA	71			
	Outcome	Placement Stability	90	88			
		Step Ups	100	99			

\*Rank is based on all agencies within the same program type

# Residential (RES)

## FY2019 Foster Care Scorecard

Catholic Guardian Society and Home Bureau  
Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	95	98	<b>63</b>	<b>80</b>	<b>15</b> out of <b>15</b>
		Risk Assessment	78	83			
		Frequency of Casework Contacts with Child	95	94			
		Frequency of Casework Contacts with Caretaker	63	80			
	Outcome	Frequency of AWOL	48	56			
		Subsequent Maltreatment	50	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>60</b>	<b>64</b>	<b>10</b> out of <b>15</b>
		Family Team Conferencing	66	77			
		Service Planning	94	91			
		Permanency Planning	88	93			
		Frequency of Casework Contacts with Parent/DR	22	63			
		Frequency of Parent and Child Visits	NA	68			
		Timeliness of FASP Approval	87	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	100	39			
		Permanency for children in placement 12-24 months	50	38			
		Permanency for children in placement 24 or more months	9	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>83</b>	<b>81</b>	<b>5</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	80	87			
		Recreation	88	97			
		Frequency of sibling Visits	38	31			
	Process	Medical Review	81	82			
		Preparing Youth for Adulthood Checklist	71	57			
	Outcome	Placement Stability	93	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Children's Village  
Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>86</b>	<b>80</b>	<b>5</b> out of <b>15</b>
		Risk Assessment	83	83			
		Frequency of Casework Contacts with Child	91	94			
		Frequency of Casework Contacts with Caretaker	85	80			
	Outcome	Frequency of AWOL	83	56			
		Subsequent Maltreatment	83	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>64</b>	<b>64</b>	<b>7</b> out of <b>15</b>
		Family Team Conferencing	67	77			
		Service Planning	92	91			
		Permanency Planning	88	93			
		Frequency of Casework Contacts with Parent/DR	62	63			
		Frequency of Parent and Child Visits	54	68			
		Timeliness of FASP Approval	88	78			
	Process	Length of Trial Discharge	45	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	38	16			
		Re-entry	100	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>84</b>	<b>81</b>	<b>4</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	94	87			
		Recreation	97	97			
		Frequency of sibling Visits	54	31			
	Process	Medical Review	86	82			
		Preparing Youth for Adulthood Checklist	55	57			
	Outcome	Placement Stability	92	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Good Shepherd Services

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>67</b>	<b>80</b>	<b>13</b> out of <b>15</b>
		Risk Assessment	89	83			
		Frequency of Casework Contacts with Child	99	94			
		Frequency of Casework Contacts with Caretaker	88	80			
	Outcome	Frequency of AWOL	11	56			
		Subsequent Maltreatment	67	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>70</b>	<b>64</b>	<b>3</b> out of <b>15</b>
		Family Team Conferencing	NA	77			
		Service Planning	92	91			
		Permanency Planning	94	93			
		Frequency of Casework Contacts with Parent/DR	100	63			
		Frequency of Parent and Child Visits	91	68			
		Timeliness of FASP Approval	68	78			
	Process	Length of Trial Discharge	100	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	20	16			
		Re-entry	67	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>81</b>	<b>81</b>	<b>10</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	88	87			
		Recreation	100	97			
		Frequency of sibling Visits	0	31			
	Process	Medical Review	91	82			
		Preparing Youth for Adulthood Checklist	59	57			
	Outcome	Placement Stability	92	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Graham Windham

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	93	98	<b>75</b>	<b>80</b>	<b>11 out of 15</b>
		Risk Assessment	72	83			
		Frequency of Casework Contacts with Child	88	94			
		Frequency of Casework Contacts with Caretaker	58	80			
	Outcome	Frequency of AWOL	34	56			
		Subsequent Maltreatment	92	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>68</b>	<b>64</b>	<b>5 out of 15</b>
		Family Team Conferencing	75	77			
		Service Planning	71	91			
		Permanency Planning	87	93			
		Frequency of Casework Contacts with Parent/DR	38	63			
		Frequency of Parent and Child Visits	30	68			
		Timeliness of FASP Approval	31	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	44	16			
		Re-entry	92	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>70</b>	<b>81</b>	<b>14 out of 15</b>
		Emotional Well-being	100	100			
		Educational Well-being	74	87			
		Recreation	97	97			
		Frequency of sibling Visits	11	31			
	Process	Medical Review	84	82			
		Preparing Youth for Adulthood Checklist	10	57			
	Outcome	Placement Stability	88	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Heartshare St. Vincent's Services

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>92</b>	<b>80</b>	<b>3 out of 15</b>
		Risk Assessment	94	83			
		Frequency of Casework Contacts with Child	88	94			
		Frequency of Casework Contacts with Caretaker	88	80			
	Outcome	Frequency of AWOL	70	56			
		Subsequent Maltreatment	100	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>69</b>	<b>64</b>	<b>4 out of 15</b>
		Family Team Conferencing	86	77			
		Service Planning	99	91			
		Permanency Planning	100	93			
		Frequency of Casework Contacts with Parent/DR	89	63			
		Frequency of Parent and Child Visits	57	68			
		Timeliness of FASP Approval	97	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	40	39			
		Permanency for children in placement 12-24 months	40	38			
		Permanency for children in placement 24 or more months	NA	16			
		Re-entry	100	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>81</b>	<b>81</b>	<b>10 out of 15</b>
		Emotional Well-being	100	100			
		Educational Well-being	89	87			
		Recreation	100	97			
		Frequency of sibling Visits	67	31			
	Process	Medical Review	58	82			
		Preparing Youth for Adulthood Checklist	90	57			
	Outcome	Placement Stability	80	88			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

Jewish Board of Family and Children's Services

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>78</b>	<b>80</b>	<b>9</b> out of <b>15</b>
		Risk Assessment	92	83			
		Frequency of Casework Contacts with Child	90	94			
		Frequency of Casework Contacts with Caretaker	81	80			
	Outcome	Frequency of AWOL	64	56			
		Subsequent Maltreatment	70	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>68</b>	<b>64</b>	<b>5</b> out of <b>15</b>
		Family Team Conferencing	88	77			
		Service Planning	95	91			
		Permanency Planning	95	93			
		Frequency of Casework Contacts with Parent/DR	71	63			
		Frequency of Parent and Child Visits	56	68			
		Timeliness of FASP Approval	82	78			
	Process	Length of Trial Discharge	50	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	100	38			
		Permanency for children in placement 24 or more months	25	16			
		Re-entry	88	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>81</b>	<b>81</b>	<b>10</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	90	87			
		Recreation	100	97			
		Frequency of sibling Visits	NA	31			
	Process	Medical Review	75	82			
		Preparing Youth for Adulthood Checklist	64	57			
	Outcome	Placement Stability	79	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Jewish Child Care Association

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	97	98	<b>78</b>	<b>80</b>	<b>9</b> out of <b>15</b>
		Risk Assessment	71	83			
		Frequency of Casework Contacts with Child	88	94			
		Frequency of Casework Contacts with Caretaker	60	80			
	Outcome	Frequency of AWOL	64	56			
		Subsequent Maltreatment	81	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	97	100	<b>50</b>	<b>64</b>	<b>14</b> out of <b>15</b>
		Family Team Conferencing	72	77			
		Service Planning	80	91			
		Permanency Planning	86	93			
		Frequency of Casework Contacts with Parent/DR	54	63			
		Frequency of Parent and Child Visits	52	68			
		Timeliness of FASP Approval	41	78			
	Process	Length of Trial Discharge	44	43			
		Freeing for Adoption	19	3			
	Outcome	Permanency for children in placement < 12 months	58	39			
		Permanency for children in placement 12-24 months	47	38			
		Permanency for children in placement 24 or more months	32	16			
		Re-entry	81	75			
<b>WELLBEING</b>	Practice	Physical Well-being	99	100	<b>76</b>	<b>81</b>	<b>13</b> out of <b>15</b>
		Emotional Well-being	99	100			
		Educational Well-being	84	87			
		Recreation	92	97			
		Frequency of sibling Visits	34	31			
	Process	Medical Review	88	82			
		Preparing Youth for Adulthood Checklist	10	57			
	Outcome	Placement Stability	95	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Lutheran Social Services of New York

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>94</b>	<b>80</b>	<b>2 out of 15</b>
		Risk Assessment	NA	83			
		Frequency of Casework Contacts with Child	98	94			
		Frequency of Casework Contacts with Caretaker	NA	80			
	Outcome	Frequency of AWOL	70	56			
		Subsequent Maltreatment	100	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	NA	100	<b>81</b>	<b>64</b>	<b>2 out of 15</b>
		Family Team Conferencing	NA	77			
		Service Planning	NA	91			
		Permanency Planning	100	93			
		Frequency of Casework Contacts with Parent/DR	NA	63			
		Frequency of Parent and Child Visits	NA	68			
		Timeliness of FASP Approval	89	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	50	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	16			
		Re-entry	100	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>95</b>	<b>81</b>	<b>1 out of 15</b>
		Emotional Well-being	100	100			
		Educational Well-being	88	87			
		Recreation	100	97			
		Frequency of sibling Visits	NA	31			
	Process	Medical Review	84	82			
		Preparing Youth for Adulthood Checklist	94	57			
	Outcome	Placement Stability	100	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Martin de Porres Group Home

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>99</b>	<b>80</b>	<b>1 out of 15</b>
		Risk Assessment	NA	83			
		Frequency of Casework Contacts with Child	100	94			
		Frequency of Casework Contacts with Caretaker	94	80			
	Outcome	Frequency of AWOL	100	56			
		Subsequent Maltreatment	NA	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>95</b>	<b>64</b>	<b>1 out of 15</b>
		Family Team Conferencing	94	77			
		Service Planning	NA	91			
		Permanency Planning	94	93			
		Frequency of Casework Contacts with Parent/DR	NA	63			
		Frequency of Parent and Child Visits	NA	68			
		Timeliness of FASP Approval	NA	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>82</b>	<b>81</b>	<b>6 out of 15</b>
		Emotional Well-being	100	100			
		Educational Well-being	100	87			
		Recreation	100	97			
		Frequency of sibling Visits	NA	31			
	Process	Medical Review	64	82			
		Preparing Youth for Adulthood Checklist	NA	57			
	Outcome	Placement Stability	NA	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

MercyFirst  
Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	92	98	<b>69</b>	<b>80</b>	<b>12 out of 15</b>
		Risk Assessment	75	83			
		Frequency of Casework Contacts with Child	87	94			
		Frequency of Casework Contacts with Caretaker	99	80			
	Outcome	Frequency of AWOL	40	56			
		Subsequent Maltreatment	67	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>60</b>	<b>64</b>	<b>10 out of 15</b>
		Family Team Conferencing	NA	77			
		Service Planning	92	91			
		Permanency Planning	79	93			
		Frequency of Casework Contacts with Parent/DR	74	63			
		Frequency of Parent and Child Visits	81	68			
		Timeliness of FASP Approval	74	78			
	Process	Length of Trial Discharge	50	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	50	39			
		Permanency for children in placement 12-24 months	100	38			
		Permanency for children in placement 24 or more months	20	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	96	100	<b>63</b>	<b>81</b>	<b>15 out of 15</b>
		Emotional Well-being	96	100			
		Educational Well-being	71	87			
		Recreation	83	97			
		Frequency of sibling Visits	21	31			
	Process	Medical Review	86	82			
		Preparing Youth for Adulthood Checklist	31	57			
	Outcome	Placement Stability	NA	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

New York Foundling

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>82</b>	<b>80</b>	<b>7 out of 15</b>
		Risk Assessment	100	83			
		Frequency of Casework Contacts with Child	99	94			
		Frequency of Casework Contacts with Caretaker	79	80			
	Outcome	Frequency of AWOL	49	56			
		Subsequent Maltreatment	NA	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>63</b>	<b>64</b>	<b>8 out of 15</b>
		Family Team Conferencing	98	77			
		Service Planning	97	91			
		Permanency Planning	100	93			
		Frequency of Casework Contacts with Parent/DR	100	63			
		Frequency of Parent and Child Visits	100	68			
		Timeliness of FASP Approval	81	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	50	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	NA	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>86</b>	<b>81</b>	<b>2 out of 15</b>
		Emotional Well-being	100	100			
		Educational Well-being	98	87			
		Recreation	100	97			
		Frequency of sibling Visits	NA	31			
	Process	Medical Review	95	82			
		Preparing Youth for Adulthood Checklist	78	57			
	Outcome	Placement Stability	75	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Rising Ground  
Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>81</b>	<b>80</b>	<b>8 out of 15</b>
		Risk Assessment	NA	83			
		Frequency of Casework Contacts with Child	99	94			
		Frequency of Casework Contacts with Caretaker	59	80			
	Outcome	Frequency of AWOL	61	56			
		Subsequent Maltreatment	NA	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	NA	100	<b>58</b>	<b>64</b>	<b>12 out of 15</b>
		Family Team Conferencing	73	77			
		Service Planning	83	91			
		Permanency Planning	78	93			
		Frequency of Casework Contacts with Parent/DR	NA	63			
		Frequency of Parent and Child Visits	NA	68			
		Timeliness of FASP Approval	83	78			
	Process	Length of Trial Discharge	NA	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	100	38			
		Permanency for children in placement 24 or more months	0	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>82</b>	<b>81</b>	<b>6 out of 15</b>
		Emotional Well-being	100	100			
		Educational Well-being	75	87			
		Recreation	100	97			
		Frequency of sibling Visits	19	31			
	Process	Medical Review	98	82			
		Preparing Youth for Adulthood Checklist	39	57			
	Outcome	Placement Stability	97	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Saint John's Residence for Boys

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>65</b>	<b>80</b>	<b>14</b> out of <b>15</b>
		Risk Assessment	94	83			
		Frequency of Casework Contacts with Child	96	94			
		Frequency of Casework Contacts with Caretaker	84	80			
	Outcome	Frequency of AWOL	36	56			
		Subsequent Maltreatment	50	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>41</b>	<b>64</b>	<b>15</b> out of <b>15</b>
		Family Team Conferencing	71	77			
		Service Planning	100	91			
		Permanency Planning	100	93			
		Frequency of Casework Contacts with Parent/DR	51	63			
		Frequency of Parent and Child Visits	50	68			
		Timeliness of FASP Approval	91	78			
	Process	Length of Trial Discharge	50	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	NA	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	18	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>82</b>	<b>81</b>	<b>6</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	92	87			
		Recreation	94	97			
		Frequency of sibling Visits	0	31			
	Process	Medical Review	77	82			
		Preparing Youth for Adulthood Checklist	70	57			
	Outcome	Placement Stability	97	88			

\*Rank is based on all agencies within the same program type



## FY2019 Foster Care Scorecard

SCO Family of Services

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>88</b>	<b>80</b>	<b>4</b> out of <b>15</b>
		Risk Assessment	91	83			
		Frequency of Casework Contacts with Child	94	94			
		Frequency of Casework Contacts with Caretaker	89	80			
	Outcome	Frequency of AWOL	54	56			
		Subsequent Maltreatment	100	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>51</b>	<b>64</b>	<b>13</b> out of <b>15</b>
		Family Team Conferencing	90	77			
		Service Planning	100	91			
		Permanency Planning	99	93			
		Frequency of Casework Contacts with Parent/DR	78	63			
		Frequency of Parent and Child Visits	93	68			
		Timeliness of FASP Approval	89	78			
	Process	Length of Trial Discharge	48	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	33	39			
		Permanency for children in placement 12-24 months	8	38			
		Permanency for children in placement 24 or more months	3	16			
		Re-entry	100	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>82</b>	<b>81</b>	<b>6</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	95	87			
		Recreation	100	97			
		Frequency of sibling Visits	26	31			
	Process	Medical Review	86	82			
		Preparing Youth for Adulthood Checklist	94	57			
	Outcome	Placement Stability	77	88			

\*Rank is based on all agencies within the same program type

## FY2019 Foster Care Scorecard

Sheltering Arms Children and Family Services, Inc.

Program: RES

Practice Area	Domain	Indicator	Agency Rate	Program Average	Agency Practice Area Rate	Program Practice Area Average	Rank *
<b>SAFETY</b>	Practice	Safety of Current Placement Setting	100	98	<b>84</b>	<b>80</b>	<b>6</b> out of <b>15</b>
		Risk Assessment	95	83			
		Frequency of Casework Contacts with Child	98	94			
		Frequency of Casework Contacts with Caretaker	94	80			
	Outcome	Frequency of AWOL	53	56			
		Subsequent Maltreatment	NA	78			
<b>PERMANENCY</b>	Practice	Parent-Child Visitation	100	100	<b>63</b>	<b>64</b>	<b>8</b> out of <b>15</b>
		Family Team Conferencing	85	77			
		Service Planning	99	91			
		Permanency Planning	100	93			
		Frequency of Casework Contacts with Parent/DR	38	63			
		Frequency of Parent and Child Visits	100	68			
		Timeliness of FASP Approval	90	78			
	Process	Length of Trial Discharge	100	43			
		Freeing for Adoption	NA	3			
	Outcome	Permanency for children in placement < 12 months	50	39			
		Permanency for children in placement 12-24 months	NA	38			
		Permanency for children in placement 24 or more months	10	16			
		Re-entry	NA	75			
<b>WELLBEING</b>	Practice	Physical Well-being	100	100	<b>86</b>	<b>81</b>	<b>2</b> out of <b>15</b>
		Emotional Well-being	100	100			
		Educational Well-being	87	87			
		Recreation	100	97			
		Frequency of sibling Visits	67	31			
	Process	Medical Review	78	82			
		Preparing Youth for Adulthood Checklist	49	57			
	Outcome	Placement Stability	100	88			

\*Rank is based on all agencies within the same program type