

Client Notice of Disability Rights

Title II of the Americans Disabilities Act (the “ADA”), the Rehabilitation Act of 1973, state and local laws, and regulations promulgated pursuant to these Federal, State and local laws protect qualified individuals with a disability from discrimination on the basis of that disability in the delivery of or access to benefits, programs, services or activities of the Administration for Children’s Services (ACS).

This notice is posted to inform the public of the privileges, protections and requirements created by Federal, State, and local laws regarding individuals with disabilities and their access to the benefits, programs and services offered by ACS.

Accommodation Procedure

A Reasonable Accommodation includes modification to the programs or facility’s policies or practices, removal of impediments created by architectural, communication or transportation barriers, and the provision of auxiliary aids such as TTD/TTY devices or services such as, sign language interpretation.

If you believe you require a Reasonable Accommodation in order to fully access ACS programs or services, please contact your Program/Facility Director or your Caseworker.

Grievance Procedure

ACS and its provider agencies do not discriminate against any qualified individual with a physical or mental disability in their provision of services, programs or activities or exclude any qualified individual from participation in ACS and its provider agency benefits, programs and services.

If you believe that you have been discriminated against with respect to ACS services, programs, or activities because of a physical or mental disability, you may file a grievance with ACS’ ADA Coordinator:

ACS Office of Equal Employment Opportunity (EEO)

Simone Campbell, ADA Coordinator/Disability Service Facilitator

110 William Street, 23rd Floor, New York, NY 10038

Tel. (212) 676-7011

Cell: (347) 844-3596

Fax (347) 788-4521

Email: EEO.ADACoordinator@acs.nyc.gov

This notice is available in alternative formats upon request.