

# New York City Voter Assistance Commission

## Voter Survey for the 2010 Elections

Thank you very much for participating in NYC's elections. Your feedback and comments are helpful to strengthen our electoral process.

Your Name and Address (optional): \_\_\_\_\_  
 \_\_\_\_\_

**Please answer the question by circling a number, using the following scale.**

1 = Strongly Disagree	2 = Somewhat Disagree	3 = No Opinion	4 = Somewhat Agree	5 = Strongly Agree
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- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 1. I was able to easily access my poll site?         | 1 | 2 | 3 | 4 | 5 |
| 2. The poll workers were helpful                     | 1 | 2 | 3 | 4 | 5 |
| 3. I had problems marking my ballot?                 | 1 | 2 | 3 | 4 | 5 |
| 4. The privacy booth provided sufficient privacy     | 1 | 2 | 3 | 4 | 5 |
| 5. I easily located my poll site?                    | 1 | 2 | 3 | 4 | 5 |
| 6. The poll site was accessible for disabled voters? | 1 | 2 | 3 | 4 | 5 |
| 7. Rate the layout of the ballot                     | 1 | 2 | 3 | 4 | 5 |
| 8. Rate your overall experience                      | 1 | 2 | 3 | 4 | 5 |

**Please provide us with Input on the following questions.**

- |  |       |        |        |      |
|--|-------|--------|--------|------|
| 9. How long did you have to wait to vote?  | <15m  | 15-30m | 30-60m | >1hr |
| 10. Was the scanner easy to use?   | Y / N |        |        |      |
| If not, what did you find difficult? _____                                       |       |        |        |      |
| 11. Did you get any error messages from the Scanner?                             | Y / N |        |        |      |
| If Yes, What did it say? _____   |       |        |        |      |
| _____  |       |        |        |      |
| 12. How long did it take to fill out the ballot? _____                           |       |        |        |      |
| Did you have to fill out the ballot more than once? If so, how many times? _____ |       |        |        |      |
| 13. Where is your poll site located? _____                                       |       |        |        |      |
| _____  |       |        |        |      |

**Comments/Suggestions**

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Thank you very much for filling out the Voter Assistance Commission Survey of the 2010 General Elections. You may fax this survey to (212) 788-2527, mail it to our office using address below, or email to [sarmstrong@vac.nyc.gov](mailto:sarmstrong@vac.nyc.gov).

