



Mayoral Summit
“Transforming Government Through Technology”
June 24-25, 2004

Wednesday, June 23rd

4:00-8:00 PM **Sister City Program of the City of New York, Inc. Welcome Desk**
Millenium Hilton Hotel, 3rd Floor

Thursday, June 24th

7:30 AM Hotel-registered participants assemble in Lobby at Millenium Hilton

7:45 AM **Transportation** for hotel-registered participants to City Hall

8:00 AM Arrival at City Hall

Tour of City Hall available
- **Ellen Liftin**, Director of Protocol
NYC Commission for the United Nations, Consular Corps and Protocol

8:25 AM Entrance into Committee of the Whole (2nd Floor)
Summit Participants to be seated

8:30-8:35 AM **Welcome Remarks**
- **The Honorable Marjorie B. Tiven**, Commissioner, New York City
Commission for the United Nations, Consular Corps and Protocol

- **Dr. Ester Fuchs**, Special Advisor for Governance and Strategic Planning
Office of the Mayor

8:35-9:15 AM **Keynote Address:**
Bringing a Business Management Approach to Government
- **The Honorable Michael R. Bloomberg**, Mayor, The City of New York

Question and Answer Session

9:15 AM **Photo opportunity** in Governor’s Room

9:30 AM Conclusion of City Hall visit

Thursday, June 24th (continued)

- 9:35 AM** **Transportation** to New York Federal Reserve
(33 Liberty Street, 10th Floor Executive Boardroom)
- 9:40 AM** Arrival at Federal Reserve
- 10:00-10:45 AM** **Conference continues**
Welcome Remarks
- **The Honorable Nancy E. Soderberg**, President
Sister City Program of the City of New York City, Inc.

 - **Christine Cumming**, Executive Vice President
New York Federal Reserve
- Brief introductions by each delegation moderated by Dr. Ester Fuchs**
- 10:45 AM-12:00 PM** **Session I:**
Implementing the New York City 3-1-1 Citizen Service Center
- **Larry Knafo**, First Deputy Commissioner
NYC Department of Information Technology and Telecommunications
- Technology Initiatives in the NYPD**
- **V. James Onalfo**, Deputy Commissioner
NYC Police Department
- Combined Question and Answer Session**
- 12:00-1:00 PM** **Tours:**
New York Federal Reserve
3-1-1 Citizen Call Service Center
- 1:00-2:00 PM** **Lunch** in New York Federal Reserve Dining Hall, 11th Floor
- 2:00 PM** **Conference continues** in the 10th Floor Executive Boardroom
- 2:15-3:00 PM** **Keynote Address:**
Consolidation, Customer Service and Cost Savings in New York City
- **Gino P. Menchini**, Commissioner and Chief Information Officer
NYC Department of Information Technology and Telecommunications
- Question and Answer Session**
- 3:00-3:30 PM** **Beijing Sister City Presentation**
- Question and Answer Session**
- 3:30-3:45 PM** **Refreshment break**

Thursday, June 24th (continued)

- 3:45-5:15 PM** **Session II:**
E-Government and the NYC.gov Portal – Improving Citizen Access to Government Services
 - **Teryn Moore**, Director, Enterprise Technology Development
 NYC Department of Information Technology and Telecommunications
- Geographic Information Systems (GIS)- Building a World Class GIS Utility**
 - **Marsha Kaunitz**, Director of Citywide GIS
 NYC Department of Information Technology and Telecommunications
- Combined Question and Answer Session**
- 5:15 PM** Sessions conclude
- 5:30 PM** **Transportation** to Gracie Mansion
- 6:30-8:00 PM** **Reception Honoring Friends of the Sister City Program of the City of New York, Inc., and International Delegates to the Technology Summit at Gracie Mansion**
- 7:15 PM** **Welcome Remarks by Commissioner Marjorie B. Tiven, Ambassador Nancy E. Soderberg, and Commissioner Gino P. Menchini**
- 8:00 PM** **Transportation** for hotel-registered participants to Millenium Hilton

Friday, June 25th

- 7:45 AM** Hotel-registered participants assemble in Lobby at Millenium Hilton
- 8:00 AM** **Transportation** to New York Mercantile Exchange
 World Financial Center (One North End Avenue)
 10th Floor Executive Conference Center
- 8:15 AM** Arrival at New York Mercantile Exchange
- 8:30 AM** **Welcome Remarks** by New York Mercantile Exchange
- 8:35-10:00 AM** **Session III:**
Technology Initiatives in Transportation – London Sister City Presentation
 - **Henry Abraham**, Head of Transport
 Greater London Authority
- Question and Answer Session**
- Technology Initiatives in Transportation – Taxi Limousine Commission**
 - **Andrew Salkin**, First Deputy Commissioner
 NYC Taxi Limousine Commission
- Question and Answer Session**

Friday, June 25th (continued)

- 10:00 AM Refreshment Break**
- Special Photo Exhibit by Tamas Revesz**, Pulitzer-Prize winning photographer, whose black and white “New York” photos will be exhibited in Tokyo in July as a Tokyo-New York Sister City Program Project
- 10:15-11:15 AM Session IV:**
Syndromic Surveillance in New York City – Real-time Monitoring of City Health Conditions
- **Dr. Farzad Mostashari**, Assistant Commissioner for Epidemiological Services, New York City Department of Health/Mental Hygiene
- Question and Answer Session**
- 11:15 AM-12:00 PM Session V:**
Performing Field-Based Activities with Handhelds – The Use of Mobile Computing in Food Service Inspections
- **Edward Carubis**, Chief Information Officer
New York City Department of Health/Mental Hygiene
- Question and Answer Session**
- 12:00-1:00 PM Buffet Lunch and Evaluation Forms**
- 1:00-1:25 PM Summary and Discussion moderated by Dr. Ester Fuchs**
- 1:25-1:30 PM Concluding Remarks**
- **The Honorable Nancy E. Soderberg**, President
Sister City Program of the City of New York City
- 1:30-2:00 PM NYMEX Tour** (Mercantile Exchange closes at 2:30pm)
- 2:05 PM Arrival at World Financial Center Dock**
- 2:15-4:00 PM Technology Boat Tour of New York City** (weather permitting)
- **Noreen Doyle**, Executive Vice President
Hudson River Park Trust
 - **Tom Fox**, President
New York Water Taxi
- 4:00 PM Technology Boat Tour Concludes at World Financial Center Dock**
- 4:15 PM Transportation** for hotel-registered participants to Millenium Hilton
- Summit Concludes**