



# NEW YORK CITY TAXI & LIMOUSINE COMMISSION

[Home](#)
[About TLC](#)
[Taxi of Tomorrow](#)
[TLC Rules and Local Laws](#)
[Court Administration](#)
[Passenger Information](#)
[Licensing](#)
[Safety & Emissions](#)
[Industry Information](#)
[Commission Meetings](#)
[TLC News](#)

- [Proposed Rules](#)
- [Newly-Passed Rules](#)
- [TLC Regulatory Agenda - Fiscal Year 2011](#)
- [Average Medallion Prices](#)
- [Photo Gallery](#)
- [Industry Notices](#)
- [Press Releases](#)
- [Public Notices](#)
- [Informational Presentations](#)
- [Testimony](#)
- [Newsletters](#)
- [Sign up for official e-mail updates, news and Industry Notices from the TLC](#)

[Current Licensees](#)
[Employment Opportunities](#)
[FAQ](#)
[Contact / Visit TLC](#)
[TLC Site Map](#)

## TLC NEWS | PRESS RELEASES

FOR IMMEDIATE RELEASE

Press Release #02-08

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Contacts: [Allan J. Fromberg](#), [Paul Wein](#), NYCTLC, 212-676-1013

### TLC LICENSED FOR-HIRE VEHICLE SERVICE INFORMATION IS NOW JUST A MOUSE-CLICK AWAY

The New York City Taxi and Limousine Commission (TLC) is pleased to announce that contact information for all of its licensed for-hire vehicle (FHV) bases will be available via the Internet at [www.NYC.gov/taxi](http://www.NYC.gov/taxi). The listings will include the name of the licensed base (arranged alphabetically by borough), its address, and a telephone number to call for pre-arranged service. The definition of a for-hire vehicle encompasses community car services (liveries), black cars, and luxury limousines.

"This service enhancement has a threefold purpose," said TLC Commissioner/Chair Matthew W. Daus. "First, since for-hire vehicle service is lawfully available only through pre-arrangement, it allows the public to scroll through all of the licensed service providers in their area and comparison shop. Next, it allows prospective passengers to ensure that the service they are using is licensed and in compliance with the TLC's rules and regulations to protect the public.

"Last but far from least, it will simply make it easier for people to receive convenient, safe, door-to-door transportation from the TLC's 680 licensed for-hire vehicle service providers citywide. We anticipate that the TLC's FHV web listings will become a frequent destination for surfers throughout the city, and will complement the already impressive amount of consumer information available at [www.NYC.gov/taxi](http://www.NYC.gov/taxi)."

While TLC policy does not allow for its employees to make specific recommendations from among its licensees, passengers may also call the TLC's **212-TLC-INFO** Customer Service Hotline with questions, comments or complaints about its licensees.