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Public Affairs

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TLC LAUNCHES NEW, MORE USER-FRIENDLY WEB SITE

Taxi/For-Hire Riders and TLC Licensees To Benefit from New Portal Approach

The New York City Taxi and Limousine Commission (TLC) is pleased to announce that its new web site is live and ready to serve licensees throughout its regulated industries, as well as the riding public.

The new, streamlined and user-friendly web site takes a portal approach, offering site visitors more direct access to sought-after information by first identifying “who” they are (Driver, Base Owner, etc.) and then what they are there to accomplish (Renew my license, Learn more about TLC rules, Schedule an inspection, Check my license status, etc.).

The updated site also offers visitors a window into the TLC’s latest initiatives, from pilot projects to Requests for Proposals (such as the smartphone payment app project), to name a few. Licensees can use the site to pay online for license renewal transactions, or check their licensing status. Base operators can schedule vehicle inspection appointments, and confirm that their affiliated vehicles are driven by drivers in good standing (Industry Information link will be live 7/17/12 at 9 a.m. --

http://www.nyc.gov/html/tlc/html/industry/licenses_main.shtml).

As always, site visitors may also look forward to frequent updates to keep the content fresh and responsive to their needs.

NOTE: Those who visit the web site regularly should clear their cache to be assured the new pages will load. This is especially important for those who rely on the Current Licensees listings or access the web site to submit appointment requests!