



NEW YORK CITY TAXI & LIMOUSINE COMMISSION

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FOR IMMEDIATE RELEASE

Industry Notice #02-10

April 11, 2002

TLC ANNOUNCES RETURN TO STANDARD VEHICLE LICENSING PROCEDURES

In February 2002, via Industry Notice Nos. 02-04 and 02-06, the New York City Taxi and Limousine Commission (TLC) announced the adoption of new procedures to facilitate the processing of all new, transfer and renewal Tier I for-hire vehicle (FHV) and paratransit services vehicle applications at its TLC's Long Island City Licensing Division facility. The TLC would like to thank all base owners, whose cooperation in making this procedure a success was instrumental in eliminating crowds and reducing customer waiting times at the facility throughout the month of March and early April. As the volume of transactions being processed at the Long Island City facility has returned to normal levels, the TLC is now able to return to its regular operating procedures. Accordingly:

- **Effective immediately**, the TLC will no longer accept reservation requests. Reservation requests that are faxed or otherwise forwarded to the TLC will no longer be processed.
- **Effective Monday, April 22, 2002, at 8:00 A.M.**, all walk-in and drop-off procedures in effect prior to February 27, 2002 will resume at the Licensing Division.
- **Expedited drop-off service for bases, instituted in March, will remain in effect until further notice.**

All confirmed reservations will be honored for the dates set by the TLC. Other licensing transactions (including Tier II and Tier III, medallion, commuter van and driver transactions) will continue to be accepted in person, between the hours of 8 a.m. and 4 p.m. Monday through Friday, and processed in accordance with regular procedures. No appointments are necessary, and these transactions will be accepted on a first-come, first-served basis.

Additional Information

Additional information and assistance concerning these procedures may be obtained by calling the TLC Consumer Relations Hotline at (212) NYC-TAXI. English and Spanish speaking customer service representatives are available to answer any questions from base owners. Tier I application forms are available for downloading on the TLC web site: <http://www.NYC.gov/taxi>.

Base owners are reminded that they have an ongoing obligation to assist affiliated vehicle owners and drivers in understanding the TLC's rules, and must disseminate information to them timely concerning TLC licensing and other procedures.