



NEW YORK CITY TAXI & LIMOUSINE COMMISSION

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FOR IMMEDIATE RELEASE

Industry Notice #00-12

March 2000

LICENSEES REQUIRED TO FILE TELEPHONE NUMBERS WITH TAXI AND LIMOUSINE COMMISSION

- **EFFECTIVE MARCH 1, 2000**, all for-*hire vehicle owners and bases*, *paratransit service vehicle owners and bases*, and *commuter van owners and services*, must have on file with the Taxi and Limousine Commission (TLC) a telephone number, which must be connected to a pager, answering machine, answering service or similar device, that may be used by the Commission to contact the owner **twenty-four (24) hours a day, seven days a week**. Also, **medallion owners** have been subject to the same requirements. This number must be supplied to the TLC as part of a license application or renewal, or when otherwise directed by the TLC.
- A licensee who is contacted at this number by a representative of the TLC must respond and return the call to the Commission within **forty-eight (48) hours** of receipt of the message. The failure of a licensee to respond is a violation of TLC Rules, for which a **fine of \$500** shall be imposed.