NYC Workforce Profile

Congressional District 10
Representative Edolphus Towns

As authorized by the Workforce Investment Act of 1998 (WIA), the **New York City Workforce Investment Board** (WIB) is the local federal oversight body for workforce development services for youth and adult populations in New York City. This profile provides a summary of these services in your congressional district for the calendar year 2009.

NYC Workforce System

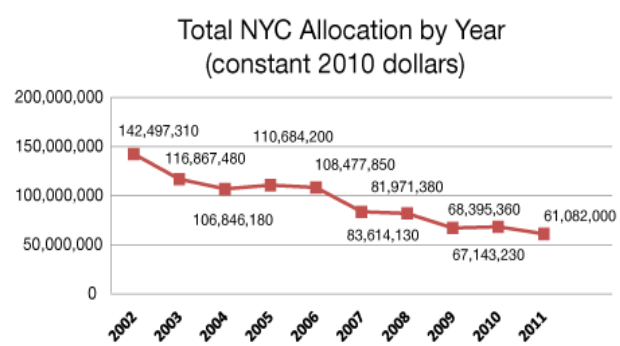
The mission of the WIB is to ensure that the City's workforce development system can deliver the skilled workers that local businesses need to grow, compete, and prosper.

- The WIB, the largest Local Workforce Investment Area (LWIA) in the country, with nearly four million workers across the five boroughs, oversees workforce development programs and policy as administered by the **Department of Small Business Services** (SBS) and the **Department of Youth and Community Development** (DYCD).
- The WIB is comprised of members appointed by Mayor Bloomberg including: representatives from local business, educational institutions, labor unions, Community-based organizations (CBOs), and other government agencies.
- Since 2002, WIA funding allocated to New York City has been dramatically reduced by 43% (for FY2011 approx. $61 million), a record low, while adult job placements during the same time have increased from 500 annually in 2004 to over 25,000 annually in 2009.
- The Board is committed to workforce development programming with a business-driven approach to education, training, and careers, which is essential to meet the demands of the local economy.
- Our vision is for New York City to have the nation's leading workforce development system, characterized by innovation, high standards, and a focus on measurable outcomes.

District Snapshot *

	CD 10 Statistics	NYC Statistics
Unemployment Rate	10.1% (Brooklyn)	9.5%
Median Worker Earnings	$37,464	$36,125
Poverty Rate	25.5%	21.2%

NYC Workforce Funding



Serving Congressional District 10 Adult Jobseekers & Businesses

Small Business Services

Using a business-driven approach to workforce development SBS operates adult services through a system of **Workforce1 Career Centers.** NYC's **Workforce1 Career Centers** helps New Yorkers find and keep in-demand jobs, by providing jobseekers with a full array of employment services including job placement, career advisement, job search counseling, and skills training.

NYC Business Solutions is a set of no-cost services offered by the **NYC Department of Small Business Services** to help businesses of all sizes start, operate and expand in New York City. NYC Business Solutions provides recruitment services which save businesses time and money in finding the right employees to staff their open positions. Other services include Training, Business Courses, Legal Review of Contracts and Leases, Accessing Financing and Incentives, Navigating Government, Selling to Government and Minority and Women-Owned Business Certification.

Workforce1 Career Centers (2009):

- **Number of customers served:** 10,637
- **Number of customers placed in jobs:** 1,850
- **Number of customers trained:** 679

NYC Business Solutions Centers (2009):

- **Number of loans awarded:** 404
- **Number of employers served:** 56
- **Number of training funds awarded:** 24
- **Number of pro-bono legal consultations provided:** 18
- **Number of course sessions attended:** 1,045
- **Number of businesses launched:** 28

District Workforce and Business Services

WORKFORCE1

Brooklyn Workforce1 Career Center
9 Bond Street, 5th Floor
Brooklyn, NY 11201
Telephone: 718.246.5219

NYC BUSINESS SOLUTIONS

NYC Business Solutions Brooklyn Center
9 Bond Street, 5th Floor
Brooklyn, NY 11201
Telephone: 718.875.3400

*Source: 2010 NYS Department of Labor website http://www.labor.ny.gov/stats/lslaus.shtm, Half in Ten website http://halfinten.org/key-2008-poverty-statistics-for-your-congressional-district, Suite 101.com website http://poverty.suite101.com/article.cfm/poverty_in_new_york and the NYC Labor Market Information Service

Serving Congressional District 10 Youth Jobseekers

Department of Youth & Community Development

DYCD oversees the operation of youth development programs which include: work readiness support, summer employment, mentoring, skills training, job search, GED preparation and more. These services are vital for the professional development and economic independence of the City's youth.

City-wide Statistics:

- **Number enrolled:** 3,990
- **Number of programs:** 99
- **Number who received work readiness training:** 2,587
- **Number who received a degree or certified certificate:** 858
- **Number who received literacy/numeracy skills tutoring:** 2,477
- **Number enrolled in Summer Youth Employment Program**: 52,255

District 10 Statistics:

- **Number of youth enrolled in WIA-funded programs:** 703
- **Number of WIA programs:** 16
- **Number of youth enrolled in American Recovery & Reinvestment Act (ARRA)-funded programs:** 237
- **Number of ARRA programs:** 11

Workforce System Partners Serving Congressional District 10

Adult Community Partners

To effectively serve the City's workforce and business communities, a key system priority is to build the capacity and networks between the local workforce system and CBOs. In 2009, over 325 partner CBO's were engaged and over 4,500 system-wide job placements were made through collaboration between CBO's and Workforce1 Career Centers.

- **Number of active Workforce1 Career Center Partners** (2009): 56
- **Partner placements**: 437
- **Top five partners**: BUILD, Arbor, NYCHA-RES, Dwayne "Pearl" Washington's Advocates for Students, Crossover Baptist Church Community Employment Service

Youth Community Partners

By contracting with local CBOs, DYCD provides targeted services to the City's youth and businesses. DYCD partners with over 50 unique service providers throughout the City.

- **Number of community providers** (2009): 11
- **Community providers:** Arbor Education and Training, Associaciones Dominicanas Inc., Bedford Stuyvesant Restoration Corporation, Be'er Hagolah Institutes, Covenant House, East NY Development Corporation, Italian American Civil Rights League, National Society For Hebrew Day Schools, NYSARC Inc., Opportunities for a Better Tomorrow (OBT), Sesame Flyers International

System Partners Serving Congressional District 10

Key Partners

The NYC WIA system partners and collaborates with key City and State agencies in order to streamline services to best serve New Yorkers. Many of these key partners are also valuable members of the WIB.

Key Partners include:

- City University of New York (CUNY)
- New York State Department of Labor (NYSDOL)
- New York State Education Department (SED)
- New York City Department for the Aging (DFTA)
- New York State Vocational and Educational Services for Individuals with Disabilities (VESID)
- Job Corps
- New York City Housing Authority (NYCHA)
- American Indian Community House

Jobseeker Success Stories

Janice Hamilton came to the Brooklyn Workforce1 Career Center in August 2007 to upgrade her employment skills. Although, Ms. Hamilton was eager to work at that time, she did not have the necessary skills to advance in her career since her last job at ABC in June 2007 as a computer network administrator. The Workforce1 Career Center assisted her with an individual training grant voucher to attend ACE Career Training Center to pursue further training to update her IT expertise and skills. After completing the training in 2008, she was able to secure employment with the NYU Medical Center with a salary of $28/hour. Her previous salary had been $26.60/hour.

Melissa Altreche registered at Opportunities for a Better Tomorrow (OBT) Youth Employment and Training program in fall 2009. The 20-week program provides job training, business skills, office procedures, and public speaking and communications; and using federal stimulus funds was able to offer internship opportunities for young adults between the ages of 17 – 21. After completing the initial orientation period, Ms. Altreche started her internship at Choice Associates, a Manhattan staffing firm, as an office assistant. After successfully completed her internship hours, she was hired to work full time for Choice Associates.

WIB Contact Information

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