

2011

Workforce1 Community Partners mission

The Workforce1 Community Partners program mission is to increase the service capacity of the New York City public workforce development system by connecting more New Yorkers to job opportunities and to build community capacity to connect to the public workforce system. The program does this by effectively serving both jobseekers and businesses through coordinated delivery of services.

Community Partners includes job training, educational and social service providers who collaborate with Workforce1 to provide quality services to jobseekers and businesses.

Community Partners 2010

Workforce1 made more placements through Community Partners than ever before:

Placements: 5,203

Referral-to-hire ratio: 3:1 For every three referrals, at least one person was placed

Partners: 187

Who can be a Partner

Membership is open to community-based organizations that have a demonstrated commitment to the communities they serve; are currently working to meet the educational, training and employment needs of businesses and jobseekers/incumbent workers; and agree to support the mission of the Community Partners program.

Partner benefits

- Access to a wide array of employment opportunities.
- An expedited customer service process for your organization's jobseekers.
- Formalized linkages with the Workforce1 system, including a designated point of contact for navigating the system.
- Ongoing feedback on referred candidates to help partners make their customers more job-ready and competitive in the labor market.
- Access to reports on employment outcomes for candidate referrals.
- Participation in events related to workforce development.

Partner commitment to Workforce1 Community Partners

- Meeting attendance
At least one management-level staff must attend monthly meetings at the Workforce1 Career Center. The meetings allow partners and the center to discuss best practices for program improvements, new initiatives and job opportunities.
- Outcomes reporting
Partners must engage in discussions on outcome performance. Workforce1 will provide regular feedback on referrals and placements.

How to become a partner

Contact the Community Partners Coordinator at your local Workforce1 Career Center found on our website at www.nyc.gov/workforce1. The Community Partners Coordinator will meet with you so you can decide together whether your organization should join the program. Once you join, you can start referring your jobseekers right away!