

Workforce1 Veterans Resource Guide

March 2013



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Workforce1 Services for Veterans

Workforce1 has relationships with hundreds of businesses across New York City committed to hiring veterans. Our centers and dedicated Veteran Specialists across the City will help veterans and their spouses explore career paths, develop resumes, prepare for interviews, and identify education opportunities, training initiatives, and other support services designed specifically for veterans.

Priority of Service

All Workforce1 Career Centers offer priority of service to veterans and their spouses. This means that you and your spouse will be:

- Be served first by a Workforce1 staff member, and
- Receive priority for career services and training opportunities

Priority1 Team Locations

The following centers have <u>Veteran Specialists</u> on site to support you in your job search. Call ahead to schedule an appointment with a Veteran Specialist. Remember to bring: a valid photo ID with your date of birth, proof of military service (if available), and a paper and digital copy of your resume.

Bronx Workforce1 Career Center

Fordham Place

400 East Fordham Road (entrance on Webster)

Bronx, NY 10458

Telephone: (718) 960-2458 **Email:** workforce1bronx@fegs.org

Workforcesbrottk@regs.org

Hours: Monday - Friday: 8:30 AM - 5:00 PM

Brooklyn Workforce1 Career Center

9 Bond Street, 5th Floor Brooklyn, NY 11201

Between Livingston and Fulton Streets

Telephone: (718) 246-5219

Email: Workforce1Brooklyn@grantassociatesinc.com

Hours: Monday - Friday: 9:00 AM - 5:00 PM

Workforce1 Industrial & Transportation Career Center

168-46 91st Ave., 2nd Floor

Jamaica, NY 11432

Between 168th and 169th Streets **Telephone:** (718) 577-2194

Email: industrialandtransportation@grantassociatesinc.com

Hours: Monday - Friday: 8:30 AM - 5:00 PM



Midtown Workforce1 Career Center

(By appointment only) 1250 Broadway, Suite 810 New York, NY, 10001

At 32nd Street between 5th and 6th Avenues

Telephone: (646) 358-4747

Email: workforce1madisonave@grantassociatesinc.com

Hours: Monday - Friday: 8:30 AM - 5:00 PM

Queens Workforce1 Career Center

(Starting April 1, 2013)

168-25 Jamaica Avenue, 2nd Floor

Jamaica, NY 11432

Between 168th and 169th Streets **Telephone:** (718) 557- 6755

Email: Workforce1Queens@grantassociatesinc.com

Hours: Monday - Friday: 9:00 AM - 5:00 PM

<u>Staten Island Workforce1</u> <u>Career Center</u>

120 Stuyvesant Place, 3rd Floor

Staten Island, NY 10301

Between Wall and Hyatt Streets **Telephone:** (718) 285-8388

Email: Workforce1@edsisolutions.com

Hours: Monday - Friday: 8:30 AM - 5:00 PM

<u>Upper Manhattan Workforce1 Career Center</u>

215 West 125th Street, 6th Floor

New York, NY 10027

Between 7th and 8th Avenues (Clayton Powell Jr. Blvd & Frederick Douglass Blvd.)

Telephone: (917) 493-7054

Email: <u>umworkforce1@edsisolutions.com</u> **Hours:** Monday - Friday: 8:30 AM - 5:00 PM



Important Documents

The documents listed here will not only help you catalogue your own strengths and qualifications to guide your job search, but also provide proof of experience to potential employers.

Military Service

<u>Separation Papers/Proof of Military Service</u>: Certificate of Release or Discharge from Active Duty (DD Form 214), National Guard Discharge (NGD-22)

Proof of military service is almost always a requirement for employers hiring veterans. Many of these documents also outline your military job experience, training, rank, and discharge status, which can be helpful in structuring your resume, applying for education and training opportunities, and preparing for interviews.

You can access your DD-214, NGD-22, health and medical, and other military records through the <u>National Archives and Records Administration</u>. Apply for your documents online or download your Standard Form-180, Request Pertaining to Military Records, to fax/mail in to the National Archives at:

National Personnel Records Center

Location: 1 Archives Drive, St. Louis, MO 63138

Fax: 314-801-9195

Verification of Military Education and Training (VMET, DD Form 2586)

You can access your <u>VMET</u> through the US Department of Defense. This form outlines your military job experience and training history.

Military Transcripts

Military Transcripts are created from your personnel record. These documents verify your military occupational experience and training and provide college credit recommendations. The transcripts are endorsed by the American Council on Education. To download your own, follow the instructions included here.

Army Transcript

Go to the <u>AARTS</u> website. On the left side of the page it will say "Get Transcript Request." You can either select "Personal Transcript" or "Official Transcript." On the next page, enter the information as it requests: Social Security Number, Birth Date and BASD or PEBD. A page will appear that identifies you by your name and rank. Click on "View Transcripts."

Navy and Marine Corps Transcript



Go to the <u>SMART</u> system website. There is a link at the top of the page where you can register for a SMART Account, which will allow you to view and/or print your unofficial transcript. Once registered, you will be emailed your password. You can then log into the SMART website, and click on the link at the top that says "Transcripts". From there, you can view your transcript by using the "Transcript" link.

Air Force Transcript

Go to <u>Air University</u>. On the right side of the page, click on "CCAF Transcripts." Click where it says "Order Transcripts Online." Fill out all the required information, click submit, and view the transcript.

Honors & Awards

You can request records of honors and awards through the National Archives.

Service Record, Security Clearance, Medical Record, & Benefits

You should always include security clearance, if you have it, on your resume. This will help open the doors to many federal positions. Generally your clearance goes inactive after a year of non-use, but you can reactivate and update your security clearance if needed.

Personal Identification

Make sure to have all of your personal paperwork up-to-date as well. You will need an <u>official</u> ID for using the Workforce1 system and for employment.

- Driver's License (NY State or other)
- Birth Certificate
- Social Security Card
- Passport
- Photo ID

Work Experience, Education, & Training

- Work History, including your past and present employers, job titles, dates, duties, accomplishments, and salaries
- Honors and Citations
- References
- Diplomas, Licenses, Certifications, Transcripts
- Honors



Education and Training Opportunities

Workforce1 Training Programs

Your military experience and training now counts toward job training and job placement opportunities with Workforce1.

Experience Counts

Workforce1 is doing more to make your military experience count. Returning veterans with experience driving commercial vehicles in the military are now eligible to receive a <u>skills test</u> <u>waiver</u> and obtain a Commercial Driver's License (CDL) A, B, or C for *free* – making it easier and faster to get back to work in the transportation industry.

The Workforce1 Industrial and Transportation Career Center will help you schedule and cover costs for your written tests and all other associated DMV costs and assist you in finding a job that utilizes your new license.

In order to take advantage, make sure you:

- 1. Currently hold a valid New York State driver license or have a valid out-of-state driver license (to transfer to an NYS license),
- 2. Meet all other requirements to qualify for a NYS CDL (MV-445),
- 3. Were regularly employed in a military position (active duty, reserves, National Guard) that requires operation of a commercial motor vehicle in the last three months,
- 4. Were operating a commercial motor vehicle of the type that you expect to operate for at least two years immediately prior to your discharge date.

And bring proof of military service and a completed Certification of Military Waiver of Skills Test (CDL Form 102).

Not sure if you qualify? Visit or call for more information:

<u>Industrial and Transportation Career Center</u>

Location: 168-46 91st Ave, 2nd Floor, Jamaica, NY 11432

(Between 168th and 169th) **Phone:** 718-557-2174

Individual Training Grants (ITGs)

Veterans receive priority access to <u>Individual Training Grants (ITGs)</u>, which provide funding for specialty training that leads to employment in New York City's highest growth occupations. Workforce1 now counts your military experience toward an application for a training voucher.

Veterans can apply for a training grant for any of these occupations:

- Bookkeeping, Accounting, and Auditing Clerks
- Computer Support Specialists
- Computer Systems Analysts Network
- Computer Systems Administrators



- Executive Secretaries and Administrative Assistants
- Fire Safety Directors
- Legal Secretaries
- Medical Assistants
- Office Managers
- Paralegals and Legal Assistants

Military experience can be substituted for the ITG minimum work requirements, making it easier for you to receive money for training.

Interested in applying? Visit a Workforce1 Career Center and ask about ITGs.

NYC Training Guide

The <u>NYC Training Guide</u> provides you with information on training classes throughout the City as well as key factors such as location, cost, and course reviews. Click <u>here</u> for tips on using the training guide.

Federal Benefits for Education & Training

GI Bill

The <u>GI Bill</u> provides comprehensive education benefits to eligible veterans and families to receive their associates, bachelors, or graduate degrees, on-the-job/apprenticeship training, licensing and certifications, and non-degree training.

- 1. Determine your eligibility. There are two different GI Bills: The Montgomery GI Bill for service members who served before 9/11 and the Post-9/11 GI Bill. Start by checking out education benefits available for veterans (GI Bill and other programs) and verifying your eligibility here.
- 2. For those eligible for the new GI Bill, <u>calculate</u> your benefit.
- 3. Investigate how your GI Bill applies in New York City and State here.
- 4. Find an approved school or training provider in New York City here.
- 5. Apply for benefits through the VA here.

Veterans Retraining and Assistance Program (VRAP)

VRAP provides qualifying, unemployed veterans between the ages of 35 and 60 with up to 12 months of education assistance, equal to the full-time rate for the Montgomery GI Bill - \$1,473 a month. VRAP funds training that leads to degrees, certifications, and licenses in high-demand occupations with VA approved community colleges or technical schools.

For more information, check out the <u>Vow to Hire Heroes Act website</u> or call the VA National Call Center toll free at 1-800-827-1000. Apply for VRAP online here.



Vocational Rehabilitation & Employment VetSuccess

If you are a veteran with a service-connected disability, access the following services through the <u>Vocational Rehabilitation & Employment VetSuccess</u> program:

- Comprehensive rehabilitation evaluation to determine abilities, skills, interests and needs
- Vocational counseling and rehabilitation planning
- Employment services, such as job-seeking skills, resume development, and other work readiness assistance
- On-the-Job Training (OJT), apprenticeships, and non-paid work experiences
- Financial assistance for post-secondary training at a college, vocational, technical, or business school
- Independent living services for veterans unable to work due to the severity of their disability

Know Before You Enroll: Protect Your Money

Before committing to an education or training program where you might use up your GI Bill or incur significant debt, check out "Know Before You Enroll." This site provides resources that help you select an appropriate program, school, or training provider that meets your needs and gets you closer to your career goal.

Other NYC-Based Employment & Training Programs

Each of the following organizations provides training programming and/or employment services with a focus on veterans.

Brooklyn Navy Yard Employment Center (BNYDC)

The BNYDC's Employment Center was established in 1999 and has placed approximately 1,600 jobs. The Center identifies, screens, and places veterans seeking work in local jobs, such as entry-level industrial, warehouse, and customer service position.

Location: 63 Flushing Avenue, Unit 300, Brooklyn, NY 11205

Contact: Cristal Rivera

Email: crivera@brooklynnavyyard.com

Phone: 718-907-5996 **Fax:** 718 852-1648

Brooklyn Workforce Innovations

BWI operates four job training programs that prepare veterans for careers in commercial driving, cabling, carpentry, and television/film production. The programs also leverage strong relationships with employers to target salaried jobs with generous benefit packages.

Location: 621 Degraw Street, Brooklyn, NY 11217

Contact: Tammy Burgess **Email:** tburgess@bwiny.org



Phone: 718-237-2017 x 161

Fax: 718-237-5366

Per Scholas

Per Scholas provides technology training and employment services for New Yorkers with customized programs for both veterans and women.

Helmets to Hardhats (H2H)

H2H connects veterans to building and construction careers. Candidates secure an apprenticeship where you learn a trade through on-the-job training and classroom instruction.

Contact: Anne Trenkle

Email: atrenkle@helmetstohardhats.org

Career Exploration and Job Search Resources

In addition to services that you can access here at Workforce1, you should be aware of the many tools available for an effective, independent job search.

Career Exploration

Before you can get started, it's important to assess your own strengths and interests, and explore job opportunities that take advantage of and leverage these characteristics. The following programs and sites will help give you that perspective before you take the next step.

General Tools

- My Next Move for Veterans helps you explore career options by key word or by industry. It also lets you search for careers in growing and/or green industries or with registered apprenticeships.
- Not sure what your interests are yet? O*NET Interest Profiler and assessments can help you identify your strongest interests and match them to industry positions.
- <u>CareerOneStop</u> provides additional career interest self-assessments and resources. The site also provides services directed specifically at veterans called <u>Veteran</u>
 <u>ReEmployment</u>. This includes skill translation, labor market information, and transition assistance resources for veterans, spouses, and extended families.

Industry-Specific

Construction: Helmets to Hardhats

Energy: Troops to Energy Jobs

Information Technology: Troops to Tech Careers

Manufacturing: <u>Get Skills To Work</u>

Transportation: <u>Veterans Transportation Career Center</u>



Military Skills Translators

You know that you gained valuable skills and experience in the military. Make sure this comes through on your resume and in your interviews by translating your military experience and training into civilian terms. Proper translation may also help you identify career paths you never knew you were qualified for.

You simply plug in your military branch and your Military Occupational Classification (MOC)/job title. The translator/crosswalk will then tell you your equivalent industry position in the civilian workforce. It breaks out the skills, knowledge, tasks, abilities, tools and technology, and work activities required of the position. It also tells you what training, certifications, or degrees you might need to attain the position as well as related occupations and industries.

Military Crosswalk Tools

- O*NET Online Crosswalk
- <u>CareerOneStop</u> Crosswalk
- Military & Monster.com's <u>Veteran Employment Center Skills Translator</u>
- Military to Federal Jobs Crosswalk

Key Terms

Additionally, there are key titles and terms that can be easily translated so that an employer with no military background can more easily see the value you bring to the table.

Military Titles

Commander=Director/Senior Manager **Executive Officer**=Deputy Director **Field Grade Officer**=Executive or Manager

Company Grade Officer=Operations Manager or Section Manager

Warrant Officer=Technical Specialist or Department Manager

Senior NCOs=First-Line Supervisor

Infantry=security force

First Sergeant=Personnel Manager **Squad Leader**=Team Leader or Team Chief

Supply Sergeant=Supply Manager or Logistics Manager

Operations NCO=Operations Supervisor

Source: www.military.com

General Terms

AI=additionally skilled in
combat=hazardous conditions
company=company, department or section
medal =award
military personnel office=human resources
mission=task/function/objective
military occupation
specialty/classification=career specialty
squad/platoon=team or section
reconnaissance=data collection and analysis
regulations=policy or guidelines
security clearance=security clearance
service members =employees
subordinates=employees
TAD/TDY=business trip



Job Search

Once you know the job you want, you are ready to search for openings in your area. The sites below can connect you to thousands of military-friendly employers based on key words, your MOC, or location.

Job Search Portals

First, check out <u>Joining Forces</u>, a national initiative by the Obama Administration to aggregate resources and better support our service members and their families.

Other helpful programs and portals with job search functions and direct connections to employers include:

- General:
 - <u>VetSuccess</u> (Includes E-benefits, the <u>National Resource Directory</u>, and the <u>Veterans Job Bank</u>)
 - Recruit Military
 - o <u>CareerOneStop</u>
 - Hiring Our Heroes
 - Hiring Heroes Program
- For Reserve Component: <u>Heroes 2 Hired</u>
- For VA employment: <u>VA for Vets</u>
- For federal government employment: Feds Hire Vets
- For military spouses: <u>Military Spouse Employment Partnership</u>

Mentorship

Interested in exploring a new career or expanding your network? Visit <u>Veterans Across</u> <u>America</u> to be matched to business leaders across New York City through their Champion Mentoring Program.

Location: 152 Madison Avenue, 20th Floor, New York, NY 10016

Phone: 212-684-1122

Job Fairs

Keep up to date with job fairs throughout the City and make sure you are prepared to put your best foot forward.

Local Job Fairs

The Chamber of Commerce frequently hosts Hiring Our Heroes <u>fairs</u> in New York City and across the country, with support from <u>Iraq and Afghanistan Veterans of America</u> (IAVA), Recruit Military, <u>Veterans on Wall Street</u> (VOWS) to get veterans hired quickly to high quality jobs in your home region.

Also check out Military.com/NCOA Career Expos for upcoming events in your area.



Job Fair Preparation

Before you go, make sure you are well prepared on fair day:

- <u>Checklist</u> for standing out at a career fair
- Occupation-specific <u>interview prep</u>

Veterans Benefits

Get to know your benefits. Check out how to access and navigate federal, state, and city benefits available to you and your families.

Federal Benefits

US Department of Veterans Affairs (VA)

Check out the <u>fact sheets</u> for detailed information on each veteran benefit and how to find out more information.

E-Benefits, Veterans Online Application (VONAPP)

This VA <u>e-benefits portal</u> allows you to apply for your comprehensive set of veteran's benefits, access documents, and view your benefits status.

New York State Benefits

New York State Division of Veterans Affairs

NY Regional Office

The VA's NY Regional Office administers veteran benefits, including: Compensation & Pension, Education, Burial, Loan Guaranty Program, and Vocational Rehabilitation

Location: 245 Houston Street, New York, NY 10014

Phone: 212-807-4024

NYS Department of Labor (NYS DOL)

Learn about available training and employment opportunities and locate a NYS Local Veteran Employment Representative (LVER) near you.

Veterans Benefits by State



New York City Benefits

Mayor's Office of Veterans Affairs (MOVA)

<u>MOVA</u> provides information on how to learn and apply for benefits from over 20 City agencies through AccessNYC as well as dozens of other state and federal benefits.

Unemployment Insurance Benefits

In order to apply,

- 1. Visit a NYSDOL Local Veteran Employment Representative (LVER) OR
- 2. Fill out an application online

You will also need to send a copy of your DD-214 to NYSDOL's Central Support Unit:

Location: PO Box 15130, Albany, NY 12212

Fax: 518-457-9378

Other Resources and Supportive Services

Find organizations and resources that meet your needs beyond employment. Find our more by checking out MOVA's <u>NYC Veteran's Services Information Guide</u> and Robin Hood Foundation's <u>Veterans Initiative Resources</u>.

Benefit Services

Single Stop USA/Mission Continues

A network of sites offering veterans access to social services. Counselors work with veterans to determine which benefits they are eligible for in as little as 15 minutes, and then guide them through the application process and connect them to other on-site services.

Brooklyn Workforce Centers with Good Shepherd Services

Location: 9 Bond Street, 5th Floor, Brooklyn, NY 11201

Phone: 718-246-5219

Jamaica Workforce 1 Center with Child Center of New York

Location: 168-25 Jamaica Avenue, 2nd Floor, Jamaica, NY 11432

Phone: 718-557-6755

Bronx Workforce Centers with Center for Urban Community Services

Location: 400 East Fordham Road, Bronx, NY 10458

Phone: 718-960-2458



LIFT Communities

Location: 2381 Belmont Avenue, Bronx, NY 10458

Phone: 718-733-3897

New York Public Library – Mid-Manhattan Branch
 Location: 455 5th Avenue, New York, NY 10035

Phone: 212-340-0863

Institute for Family Health

Location: 1879 Madison Avenue, New York, NY 10035

Phone: 212-423-4000

Bedford Stuyvesant Restoration Corporation

Location: 1406 Fulton Street, Brooklyn, NY 10458

Phone: 718-636-6942

Iraq and Afghanistan Veterans of America (IAVA)

Contact: Jason Hansman

Location: 292 Madison Avenue, 10th Floor, New York, NY 10017

Phone: 212-982-9699

Email: membership@iava.org

Education

PROVE (PROJECT FOR RETURN AND OPPORTUNITY IN VETERANS EDUCATION)

Supports veterans who are newly-enrolled college students, assisting them as they transition from military service to student life within CUNY.

Contact: Roger Sherwood & Leora Shudofsky

Location: Silberman School of Social Work at Hunter College, 1280 Third Avenue, New York,

NY 10035

Phone: 212-396-7590

Email: Lshudofs@hunter.cuny.edu

SOUTH BROOKLYN LEGAL SERVICES (S.B.L.S.) AND NEDLAP

Working in collaboration to help veterans enshared with large student debt obligations reduce or eliminate debt. S.B.L.S. staffs a hotline for student loan assistance for veterans, and NEDLAP offers workshops for veterans and veterans' groups on student loan debt issues.

Contact: Peter Kempner Phone: 718-237-5564 Email: petek@sbls.org Phone: 212-680-5100



Health & Mental Health

VA NY Harbor Healthcare System

Manhattan Campus

Location: 423 East 23rd Street, New York, NY 10010

Phone: 212-686-7500

Brooklyn Campus

Location: 800 Poly Place, Brooklyn, NY 11209

Phone: 718-836-6600

St. Albans Community Living Center

Location: 179-00 Linden Blvd

Phone: 718-526-1000

James J. Peters VA Medical Center

Location: 130 West Kingsbridge Road, Bronx, NY 10468

Phone: 718-584-9000

NYU School of Medicine's Military Veteran Clinic

A clinic that works with families of veterans who are in care at a VA hospital.

Contact: Amanda Cooney or Sara Van Gunst

Location: One Park Avenue, 8th Floor, New York, NY 10016 (by appointment only)

Phone: 855-698-4677

Email: militaryfamilyclinic@nyumc.org **Hours:** M-Th, 9AM-8PM; F, 9AM-6PM

Vets Prevail/Give an Hour (GAH)

A self-directed online resource for veterans & connections to over 5,000 mental health professional for free services in the NYC area.

Contact: Sally Charney Phone: 240-668-4365

Email: scharney@giveanhour.org

Suicide Hotline

Phone: 1-800-273-TALK

Domestic Violence

Phone: 1-800-621-HOPE

Mental Health Emergency

Phone: 1-800-LIFENET

Make the Connection

Shared experiences and support for veterans.



Local Veteran Centers

Under the VA, local veteran centers have therapists and clinicians that provide a broad range of counseling and referral services to eligible veterans and their families in order to help them make a satisfying post-war readjustment to military life.

Staten Island Vet Center

Location: 60 Bay Street, Staten Island, NY 10301

Phone: 718-816-4499

Manhattan Vet Center

Location: 32 Broadway 2nd Floor, Suite 200, New York, NY 10004

Phone: 212-742-9591

Queens Vet Center

Location: 75-10B 91st Avenue, Woodhaven, NY 11421

Phone: 718-296-2871

Brooklyn Veterans Resource Center

Location: 25 Chapel Street, Suite 604, Brooklyn, NY 11201

Phone: 718-630-2830

Bronx Vet Center

Location: 2471 Morris Avenue, Suite 1A. Bronx, NY 10468

Phone: 718-367-3500

Harlem Vet Center

Location: 2279 3rd Avenue, 2nd Floor, New York, NY 10035

Phone: 212-426-2200

Housing

Veteran Outreach and Housing Placement Initiative

Started by the Department of Homeless Services in partnership with the Bowery Residents' Committee, Common Ground and Goddard Riverside Community Center, the project does outreach to connect homeless veterans to benefits and housing.

Bowery Residents' Committee (BRC) Crisis Center

Contact: Brian Moriarty

Location: 127 25th Street, New York, NY

Phone: 212-803-5700 Hotline: 212-533-5151 Email: info@brc.org

• Common Ground Housing Development Corporation, Inc.

Apply for housing here. **Contact:** Chris Tabellario

Location: 179 North 6th Street, Brooklyn, NY 11211 **Phone:** 311 or 718-360-8000 (during business hours)



Email: ctabellario@commonground.org

Goddard Riverside Community Center

Contact: Christina Narine **Phone:** 212-785-6690 x310 **Email:** cnarine@goddard.org

The Jericho Project, Inc.

Jericho provides supportive housing to homeless New Yorkers, including veterans. The Homeward Bound program is designed to work with veterans who are ready to transition to independent living by connecting these veterans to jobs and affordable housing.

Contact: George Mills

Location: 1780 Grand Concourse, Bronx, NY 10456

Phone: 718-679-9400 x322

The Doe Fund, Inc.

The Doe Fund operates a veterans-only shelter in collaboration with the VA and Department for Homeless Services in Brooklyn. Veteran Program participants may also take part in Ready, Willing & Able, a paid transitional work program for homeless and formerly incarcerated individuals.

Contact: Melvyn Romero

Location: 89-111 Porter Avenue, Brooklyn, NY

Phone: 718-417-2518 Email: mromero@doe.org

Services for the Underserved (SUS)

Contact: Lezlee Henry, LCSW

Location: 305 Seventh Ave., 7th Floor, New York, NY 10001

Phone: (917) 408-5318 **Email:** <u>lhenry@sus.org</u>

HELPUSA Central

Location: 5 Hanover Square, 17th Floor, New York, NY 10004

Phone: 1-800-311-7999

Project Torch: Homeless Single Adult Veterans Extension

Location: 40 Flatbush Avenue, Brooklyn, NY 11201

Phone: 718-439-4354

Prevention Assistance and Temporary Housing (PATH) Office:

Families with children under 21

Location: 151 E. 151st Street, Bronx, NY 10451



Adult Families Intake Center (AFIC): For families, no children under 21

Location: 400-430 East St/1st Ave, New York, NY 10016

<u>Franklin Shelter</u>: Women Only

Location: 1122 Franklin Avenue, Bronx, NY 10456

Legal Support

Veteran Justice Process

A partnership between multiple organizations providing free civil legal services for veterans, service members, and their families.

Veteran Justice Project **Phone:** 347-592-2409

Student Loan Legal Assistance

Phone: 718-237-5564

Bronx Legal Services NYC

Contact: Jill Siegel

Location: 579 Courtlandt Avenue Bronx, New York 10451

Bedford-Stuyvesant Legal Services NYC

Contact: Sateesh Nori

Location: 1360 Fulton Street, Suite 301 Brooklyn, New York 11216

South Brooklyn Legal Services NYC

Contact: Pete Kempner & Sally DeLuca

Location: 105 Court Street, 3rd Floor Brooklyn, New York 11201

Manhattan Legal Services NYC

Contact: Tanya Douglas & Maria Lopez Valentin

Location: 90 John Street, Suite 301 New York, New York 10038-3243 or 1 West 125th

Street, 2nd Floor New York, New York 10027

Queens Legal Services NYC

Contact: Ann Biddle & Cindy Katz

Location: 89-00 Sutphin Boulevard Jamaica, New York 11435



Urban Justice Center

Urban Justice provides direct legal services and small business assistance.

Contact: Coco Culhane

Location: 123 William Street, 16th Floor, New York, NY 10038

Phone: 646-602-5620

Email: <u>cculhane@urbanjustice.org</u> **Hours:** M-F, 9:30AM-6:30PM

Association of the Bar of the City of New York (ABCNY)

In collaboration with hundreds of pro bono lawyers from over 60 major New York law firms, the City Bar operates Veteran Assistance Project (VAP), helping over 130 veterans claim much-needed veterans disability payments.

Contact: Caitlin Kilroy & Dana Alamia

Location: By appointment only: 42 West 44th Street, New York, NY 10036

Phone: 212-382-4722 or 877-564-3383

Email: ckilroy@nycbar.org or dalamia@nycbar.org

Check out the Veteran's Legal Resource Guide here.

New York Legal Assistance Group (NYLAG)

Provides high quality, free civil legal services to veterans who cannot afford attorneys. NYLAG has 51 sites located in courts, hospitals, and congressional budget offices in all five boroughs of New York City, as well as Westchester and Long Island. Their services include direct representation, case consultation, advocacy, community education, training, financial counseling and impact litigation.

Contact: Kevin Kenneally, Esq.

Location: 7 Hanover Square, 18th FL New York, NY 10004

Phone: 212-613-5081

Email: kkenneally@nylag.org

Manhattan Campus- VA NY Harbor Healthcare System

Contact: Tishia Carswell

Location: 423 East 23rd Street

Clinic Location: Outpatient Mental Health Services, 2nd Floor

Phone: 212-686-7500, ext. 5101 **Hours:** Mondays, 9:30am to 1:30pm

James J. Peters VA Medical Center

Contact: Jahida Starks

Location: 130 West Kingsbridge Road **Clinic Location:** Outpatient Psychiatry, 3B

Phone: 718-584-9000, ext. 5173



Spouses & Family

A veteran's service can have significant impacts on the livelihood of family members, ranging from frequent moves that have preventing long-term or career-advancing employment for spouses to shifts in family support dynamics due to mental health concerns, disabilities, or the death of a service member. At Workforce1, if you are a spouse of a veteran, you also receive priority access to career and training opportunities for which you are qualified and eligible.

Below you will find additional job search and support resources for families:

- CareerOneStop for <u>Military Spouses</u>
- The Spouse Channel
- Military OneSource, Family & Recreation, Home & Relationships
- National Resource Directory, <u>Family and Caregiver Support</u>
- VetSuccess for the Military Family

Entrepreneurship

Interested in starting or growing your own business? There are numerous resources dedicated to helping veteran entrepreneurs and business owners.

NYC Business Solutions

NYC Business Solutions helps your business start, operate, and expand. Visit one of seven locations in all five boroughs for free: Business Courses; Legal Assistance; Financing Assistance; Incentives; Navigating Government; Recruitment; Training; Selling to Government; and Minority and Women-Owned Business Certification.

NYC Veterans Business Alliance

A partnership between three programs that focuses on assisting veterans enter into small business and entrepreneurship.

- Accion
 - Accion provides loan capital and financial advisory services to eligible veterans starting or expanding a small business.
- SCORE & Brooklyn Small Business Development Center at City Tech

Visit SCORE to sign up for free supportive technical assistance and business start-up expertise. You can also check out their <u>Veterans Fast Launch initiative</u> for access to free entrepreneurship workshops for veterans.

Location: 25 Chapel Street, 11th Floor, Howard Building, Brooklyn, NY 11201

Hours: M/W/F, 10AM-2PM & T/Th, 10AM-4PM

Phone: 855-474-0975



Kauffman Foundation, FastTrac

Sign up for free online courses for veterans to start or grow your business.

Office of Veterans Business Development, Small Business Administration

The <u>SBA</u> provides online classes targeting veterans, service-disabled veterans, reserve component members, and their dependents and survivors.