

Workforce1

Frequently Asked Questions

WORKFORCE **1**

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Using a Workforce1 Career Center

I'm a Workforce1 Career Center member. Can I visit the other centers?

Yes. Once you are a member, you can access services at any Workforce1 Career Center.

Who is eligible to use a Workforce1 Career Center?

Anyone 18 years or older can use a Workforce1 Career Center. There are no income, citizenship, or residency requirements. If you are under 18 years old, you can receive assistance from the [NYC Department of Youth and Community Development](#).

If I am employed, can I still use Workforce1 Career Center services?

Yes. Workforce1 Career Centers offer services to people who are employed and want to find a new job, people who are about to be laid off, and people who are unemployed.

Do I need to pay to use any of the Workforce1 Career Center services?

No. All Workforce1 Career Center services are free. They are funded by the [Equal Opportunity - Workforce Investment Act](#).

I live outside New York City. How can I access workforce services nearest me?

To find job preparations and placement services nearest you, click on <http://www.servicelocator.org> to use America's Service Locator website for One-Stop Career Centers.

Services at the Workforce1 Career Centers

Can you help me over the internet if I tell you what type of job I'm looking for or if I send you my resume?

No. You must attend a Workforce1 Career Center in person and become a member in order to be connected to employment opportunities. However, you may browse a selection of our current [job postings](#) and start the application process online, or view our current [recruitment events](#).

What types of jobs are available through the Workforce1 Career Centers?

The Workforce1 Career Centers can help you connect to a wide variety of jobs. We are currently actively targeting positions such as retail supervisors, office managers, restaurant managers, financial planners, and more! Since we have centers that are dedicated to the healthcare, transportation, and manufacturing sectors, we also have expertise in recruiting for those specific industries.

To see a selection of current opportunities through Workforce1, see our [job postings](#) and our upcoming [recruitment events](#). Visit a [Workforce1 Career Center](#) to see our full range of current job openings.

How can I find out about training programs in New York City?

To find out about training courses offered in New York City, visit the [NYC Training Guide](#), where you can search classes by type of training, training provider, or location. On this website, you will find course descriptions, length, and cost of training, along with student reviews and the percentage of students who found jobs after the training. You can also explore our [workshops](#) for information on how to create resumes, master interviewing, and learn more about the industries you want to work in.

Other

How do I collect Unemployment Insurance?

For information on unemployment insurance, please refer to the New York State Department of Labor's website: <http://www.labor.ny.gov/home>

For information on how to apply:
http://labor.ny.gov/ui/how_to_file_claim.shtm

For information on how to claim weekly benefits:
https://ui.labor.state.ny.us/UBC/home.do?FF_LOCALE=1

For a complete list of frequently asked questions about Unemployment Insurance:
<http://www.labor.ny.gov/ui/faq.shtm>

I have a question that is not answered in these FAQs. Who should I contact?

If you are looking for further assistance in finding a job, you can fill out this form to [contact Workforce1](#).

If you are an entrepreneur or business owner looking for help to start, operate, or expand your business, please visit [NYC Business Solutions](#). Through NYC Business Solutions, your company can access quality candidates who are pre-screened to meet your needs.

If you are an organization that would like to partner with Workforce1, please read our [Community Partners Overview](#) to learn more about the benefits for partners and the commitment partners must make to join the program. To join, please reach out to your local [Workforce1 Career Center](#) and request a meeting with the Community Partner Coordinator.