



Tellers

	NYS JOBS IN 2008	EXPECTED GROWTH TO 2018	AVERAGE OPENINGS PER YEAR
Tellers	35,580	0%	1,460
All NYC Occupations	3,586,410	1%	238

	ENTRY LEVEL	MID-LEVEL	EXPERIENCED
Hourly Wage	\$9.52	\$12.64	\$17.55
Annual FT Equivalent	\$19,802	\$26,291	\$36,504

SOURCE | NYCLMIS analysis of New York State Department of Labor, Occupation Employment Statistics.

■ Better than average
 ■ About average
 ■ Worse than average

What do they do?

- Cash checks and pay out money after verifying that signatures are correct, that written and numerical amounts agree, and that accounts have sufficient funds.
- Enter customers' transactions into computers to record transactions and issue computer-generated receipts.
- Balance currency, coin, and checks in cash drawers at ends of shifts, and calculate daily transactions using computers, calculators, or adding machines.



What qualifications do they need?

Typically, tellers need previous work-related skills, knowledge, and/or experience in addition to a high school diploma or the equivalent.

Where would I go to get training?

Certified training providers in New York City include: Queensborough Community College and LaGuardia Community College. **For more information, see www.nyc.gov/trainingguide.**

What kinds of companies do they work for?

Commercial banks and credit unions.

Who are some of the largest employers in New York City?

- **Bronx.** NYP Holdings Inc, Ponce De Leon Federal Bank, Emigrant Savings Bank
- **Brooklyn.** Sovereign Bank, HSBC Bank, Dime Savings Bank
- **Manhattan.** Capital Brokers Corp, Sherborne Group Inc., American Express Co.,
- **Queens.** Ridgewood Savings Bank, Cynergy Data, New York Community Bank
- **Staten Island.** Richmond County Savings Bank, Northfield Bank, VSB Bancorp Inc, HSBC Bank

SOURCE | InfoUSA Employer Lists.

What job titles might employers use in help-wanted ads?

Customer Service Representative (CSR), Bank Teller, Member Services Representative, Account Representative, Customer Relationship Specialist, Customer Service Associate (CSA), Personal Banking Representative, Roving Teller, Teller Coordinator.